



Express Mail Label  
No. EL889410329US

PATENTS  
AAA-003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicants : William K. Slate II et al.  
Application No.: 09/990,402 Confirmation No.: 3669  
Filed : November 21, 2001  
For : ELECTRONIC SYSTEMS AND METHODS  
DISPUTE MANAGEMENT  
Group Art Unit : 2161  
Examiner : Not yet assigned

RECEIVED  
JAN 28 2002  
Office of Patent Publication  
Director's Office

Commissioner of Patents  
P.O. Box 2327  
Arlington, Virginia 22202  
Attention: BOX PGPUB DRAWINGS

New York, New York 10020  
January 22, 2002

PETITION UNDER 37 C.F.R. § 1.182  
FOR ENTRY OF THE DRAWINGS

Sir:

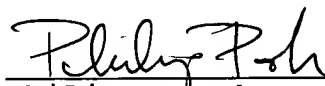
Pursuant to 37 C.F.R. § 1.182, applicants hereby petition for entry of the enclosed drawings (216 sheets) in the publication of this patent application. A check in the amount of \$130.00, in payment of the fee set forth in 37 C.F.R. § 1.17(h), is enclosed herewith.

The Director of the United States Patent and Trademark Office is hereby authorized to charge any

The PTO did not receive the following listed item(s) *check for \$130.00*

additional extension fee due, or credit any overpayment, in connection with this Petition, to Deposit Account No. 06-1075. A duplicate copy of this Petition is enclosed herewith.

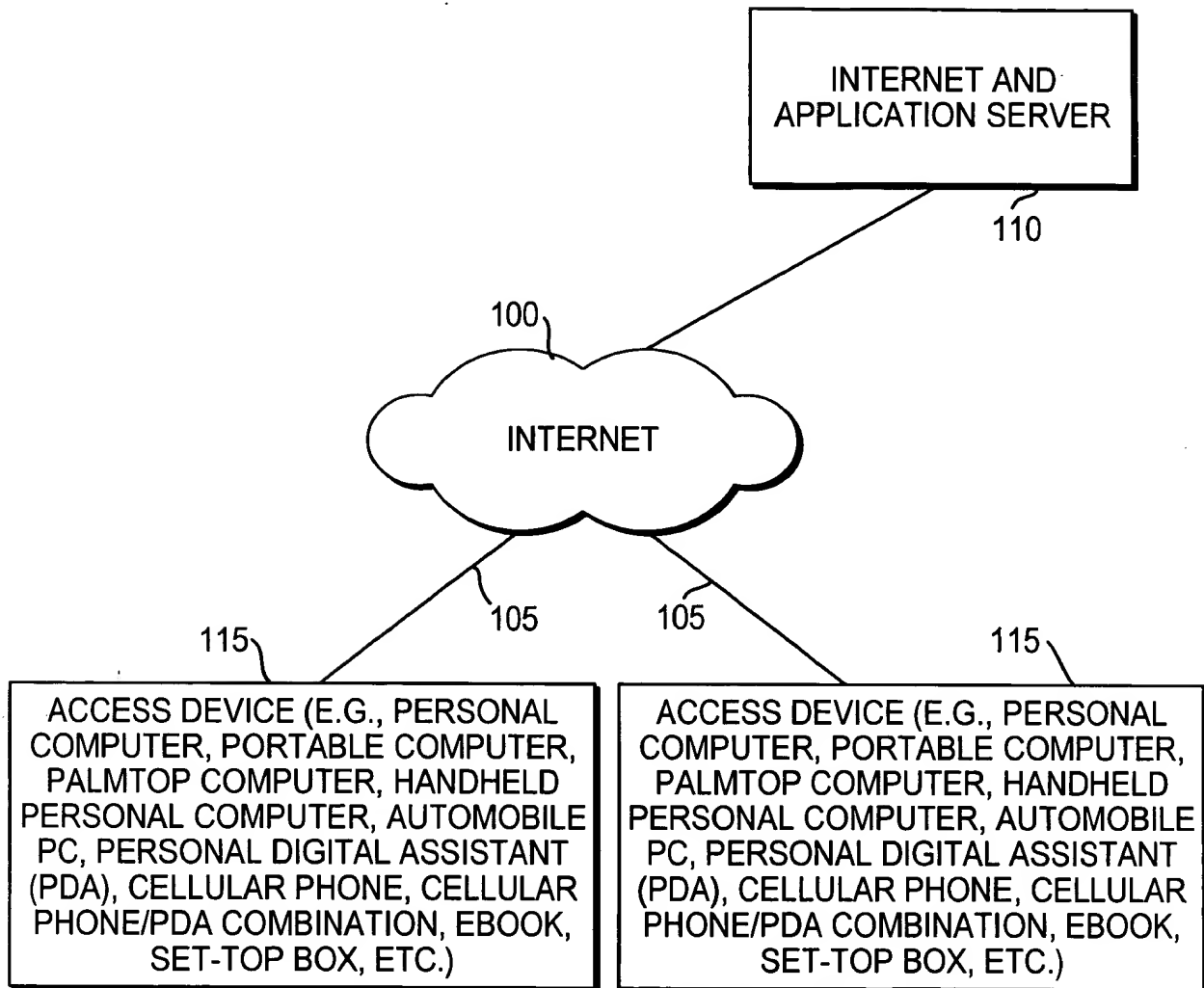
Respectfully submitted,



---

Philip R. Poh  
Reg. No. P-51,176  
Agent for Applicants  
FISH & NEAVE  
1251 Avenue of the Americas  
New York, New York 10020-1104  
Tel.: (212) 596-9000

1/216



2/216

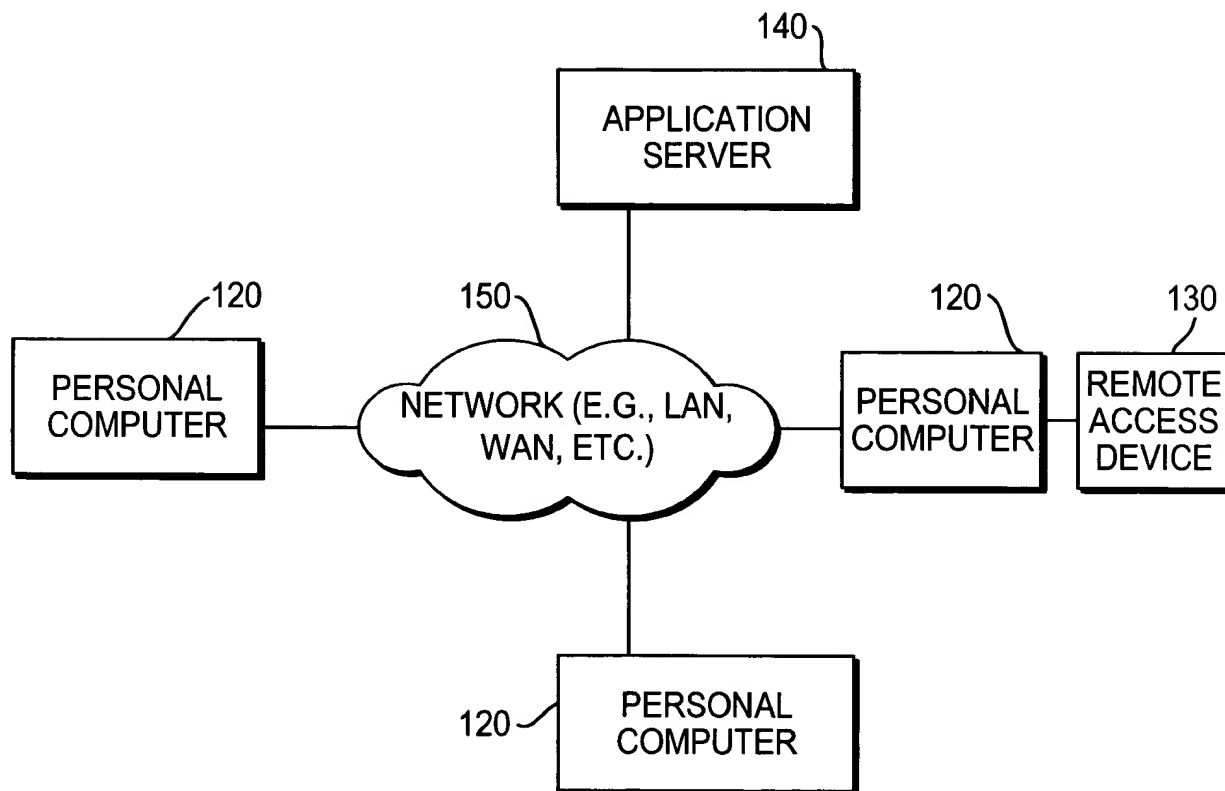
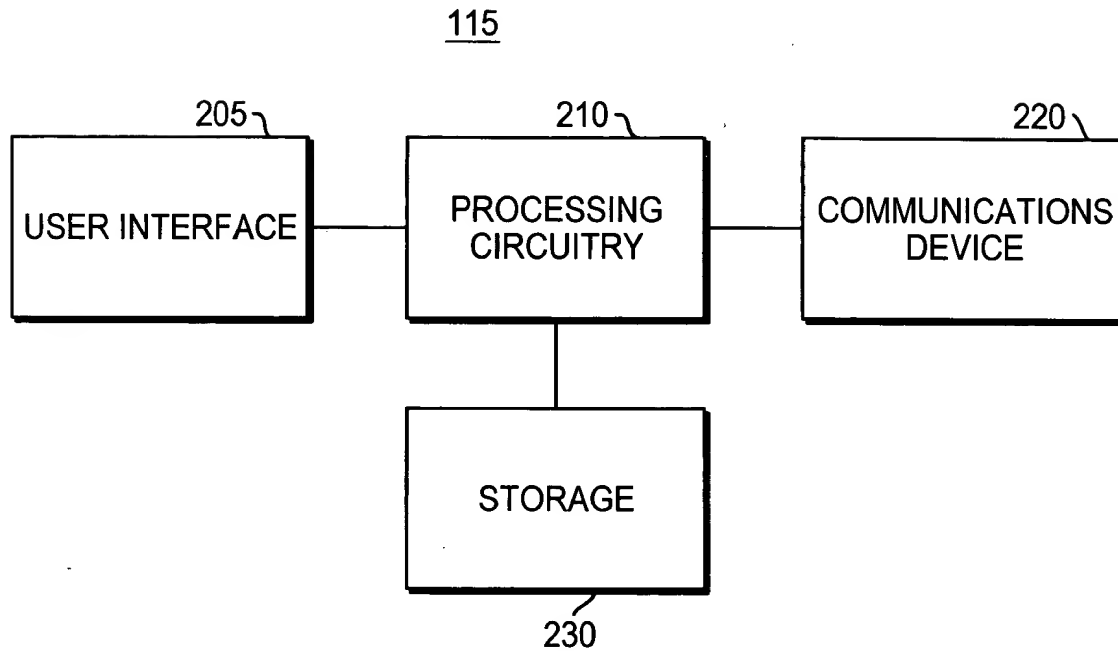


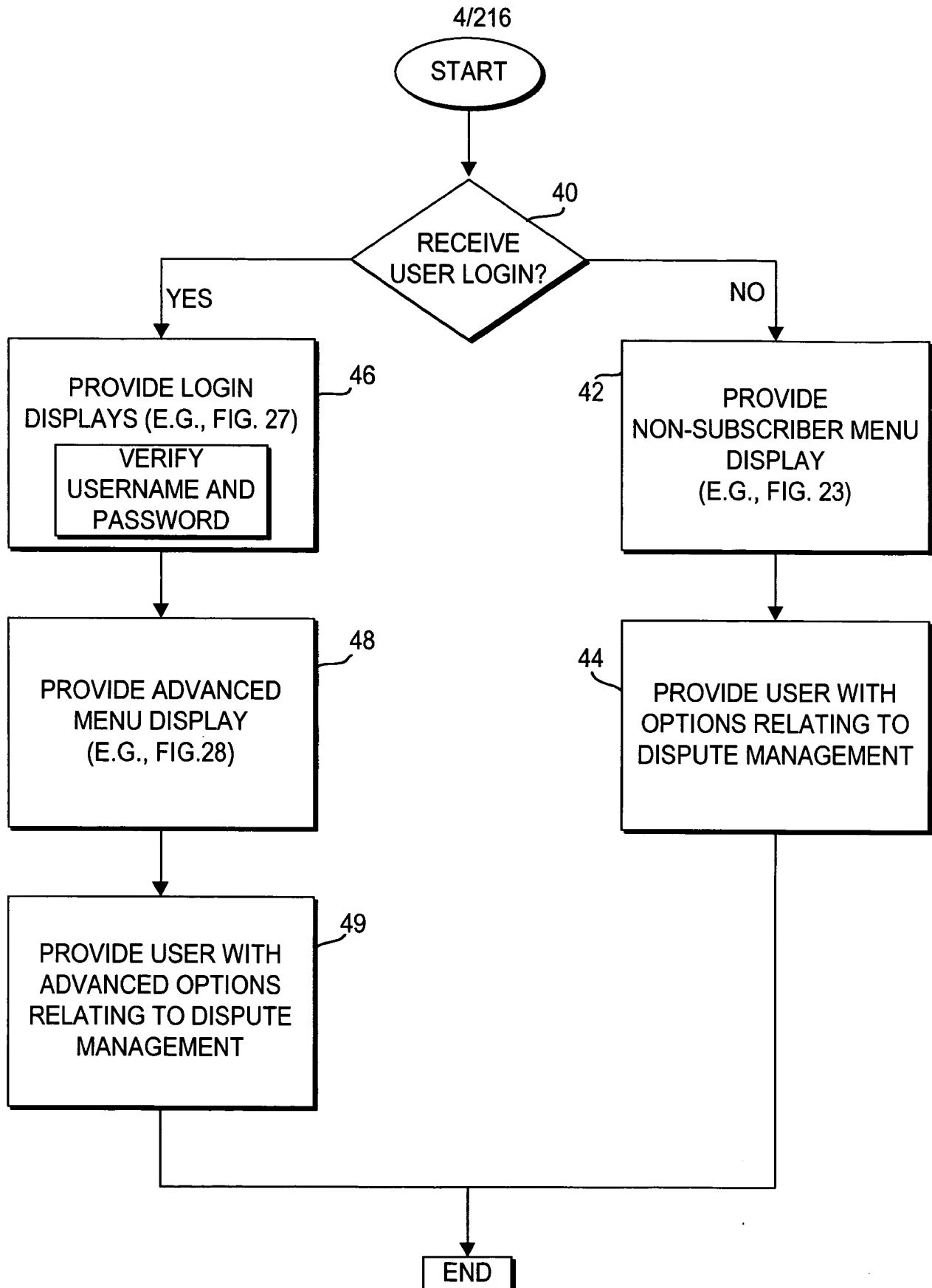
FIG. 2



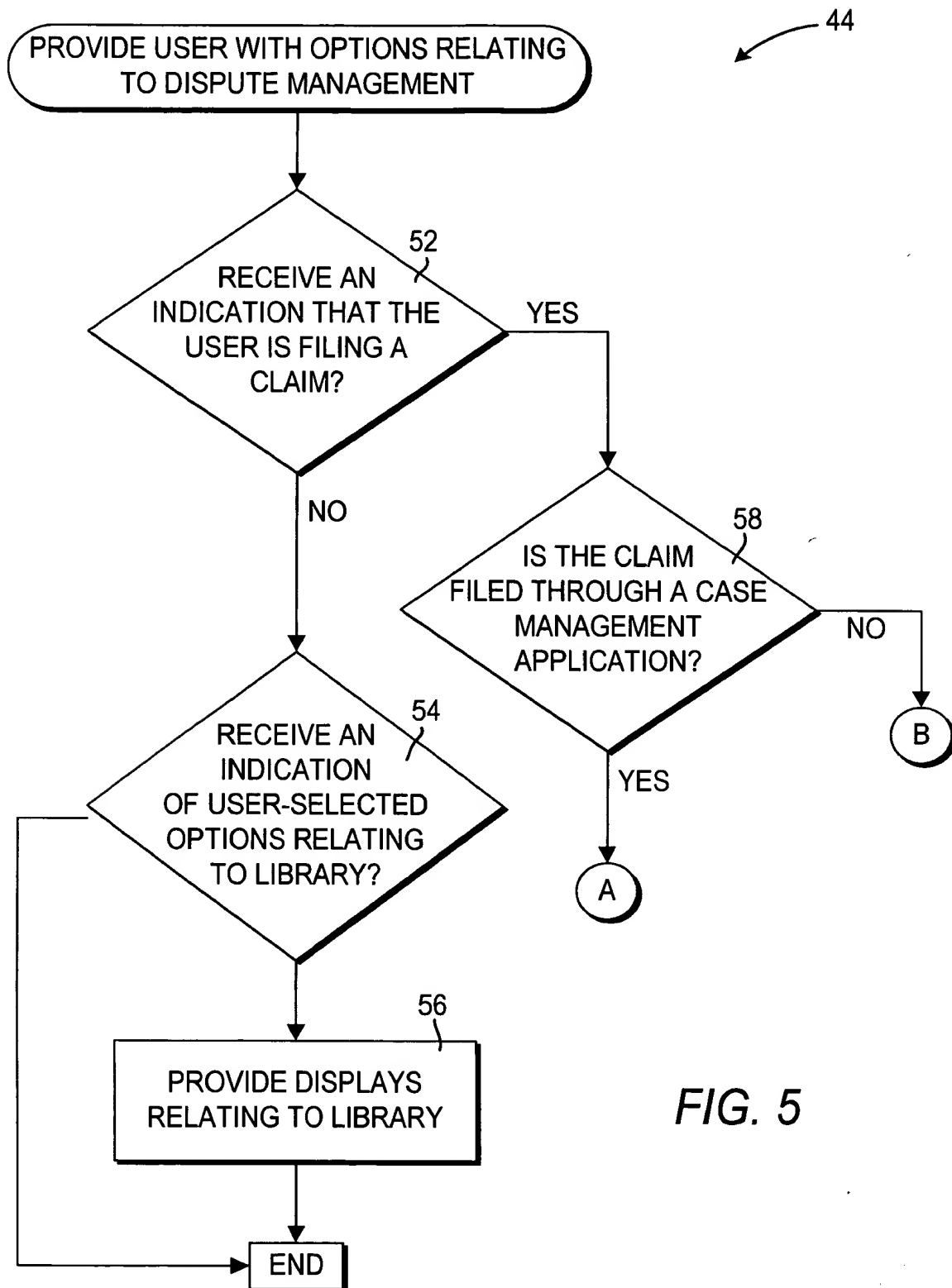
3/216



**FIG. 3**

**FIG. 4**

5/216



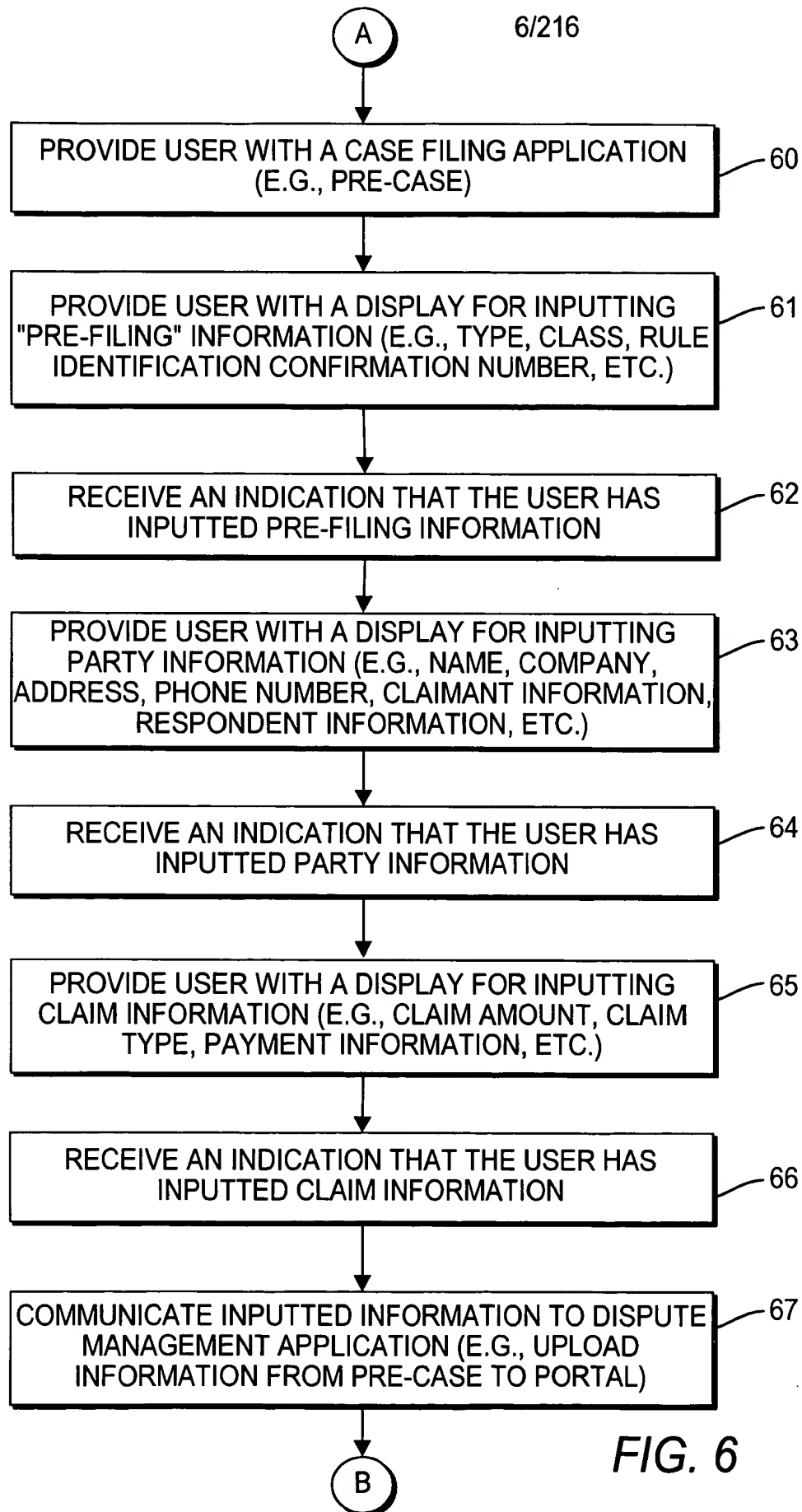


FIG. 6

7/216

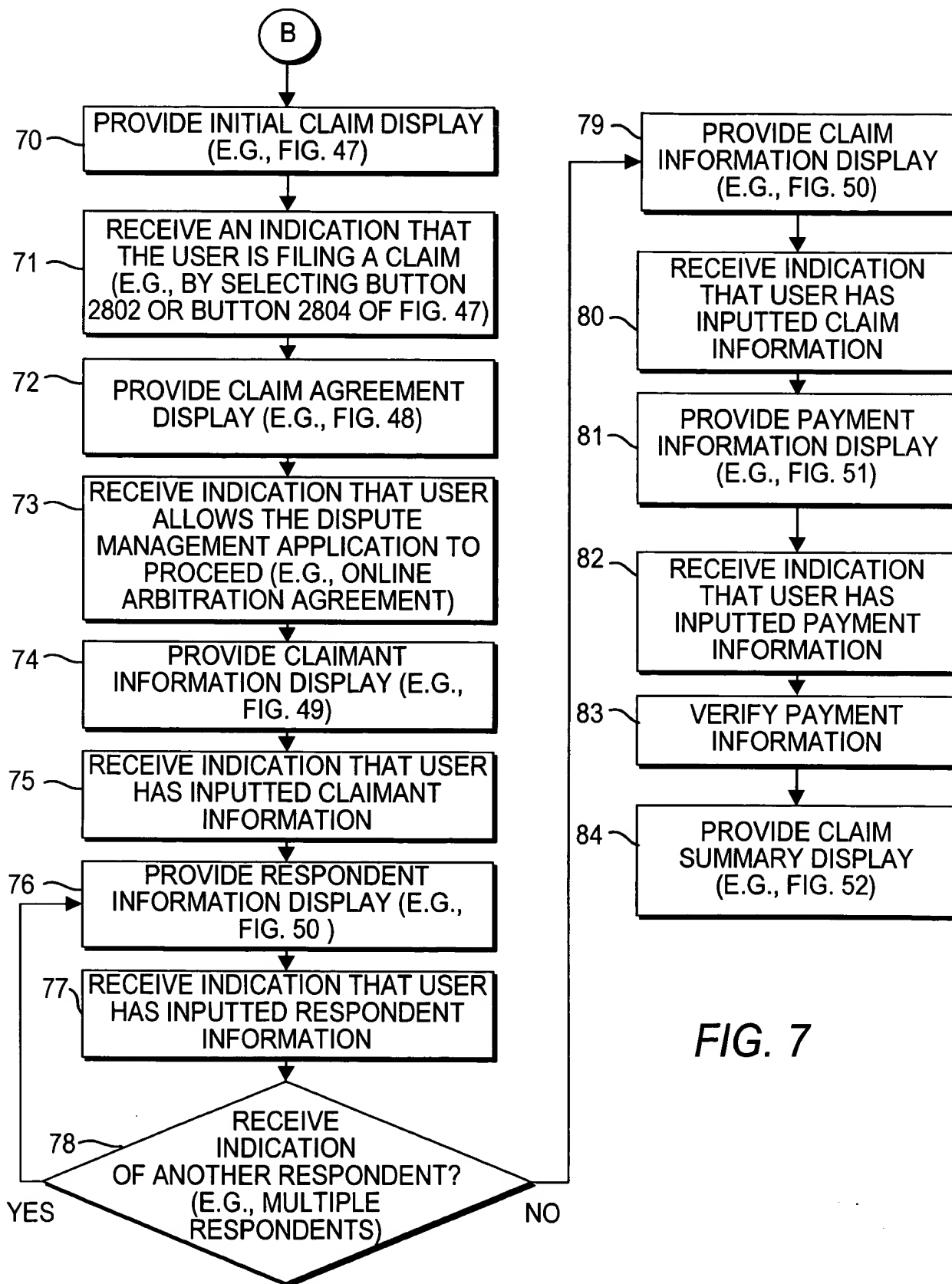
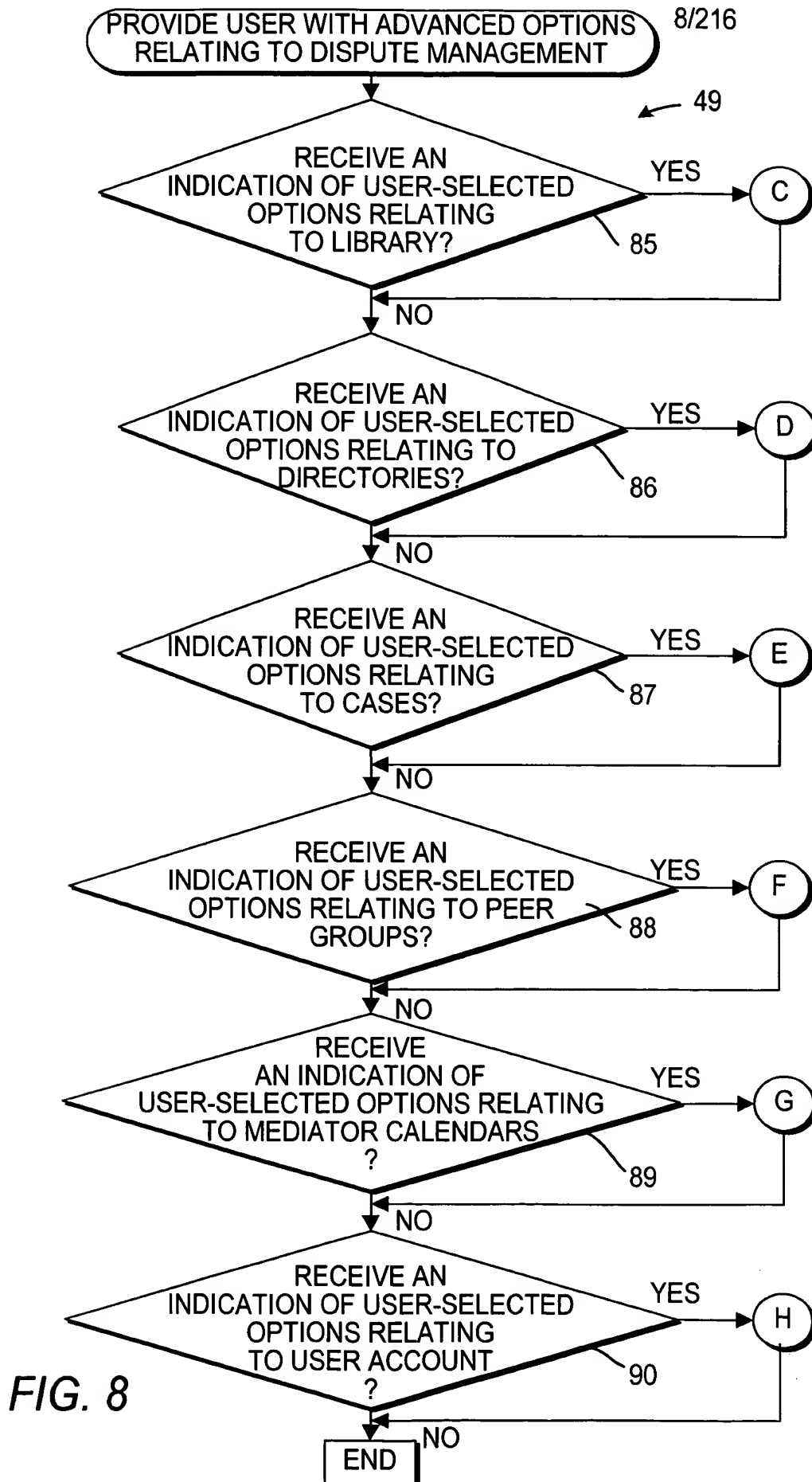
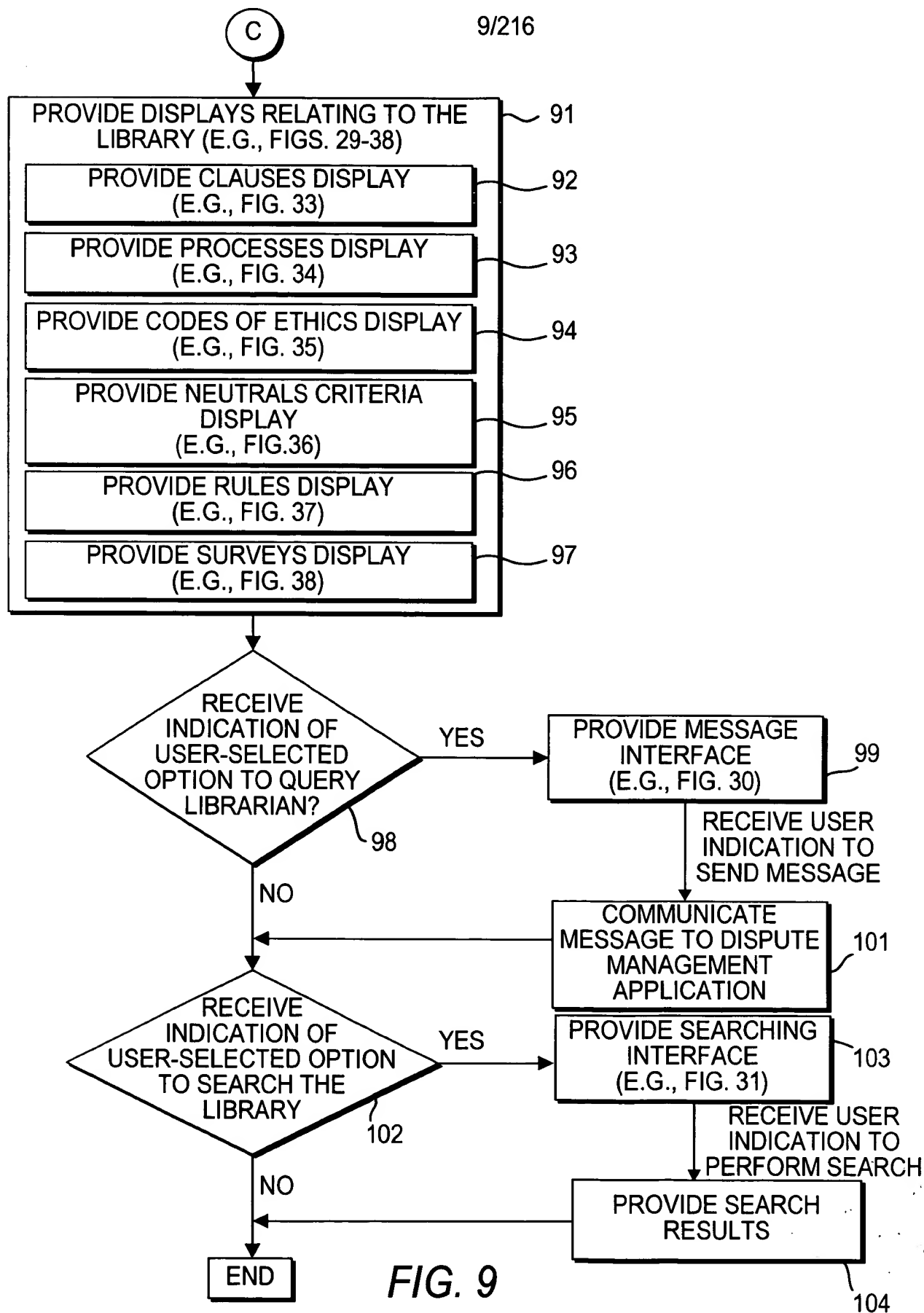


FIG. 7





10/216

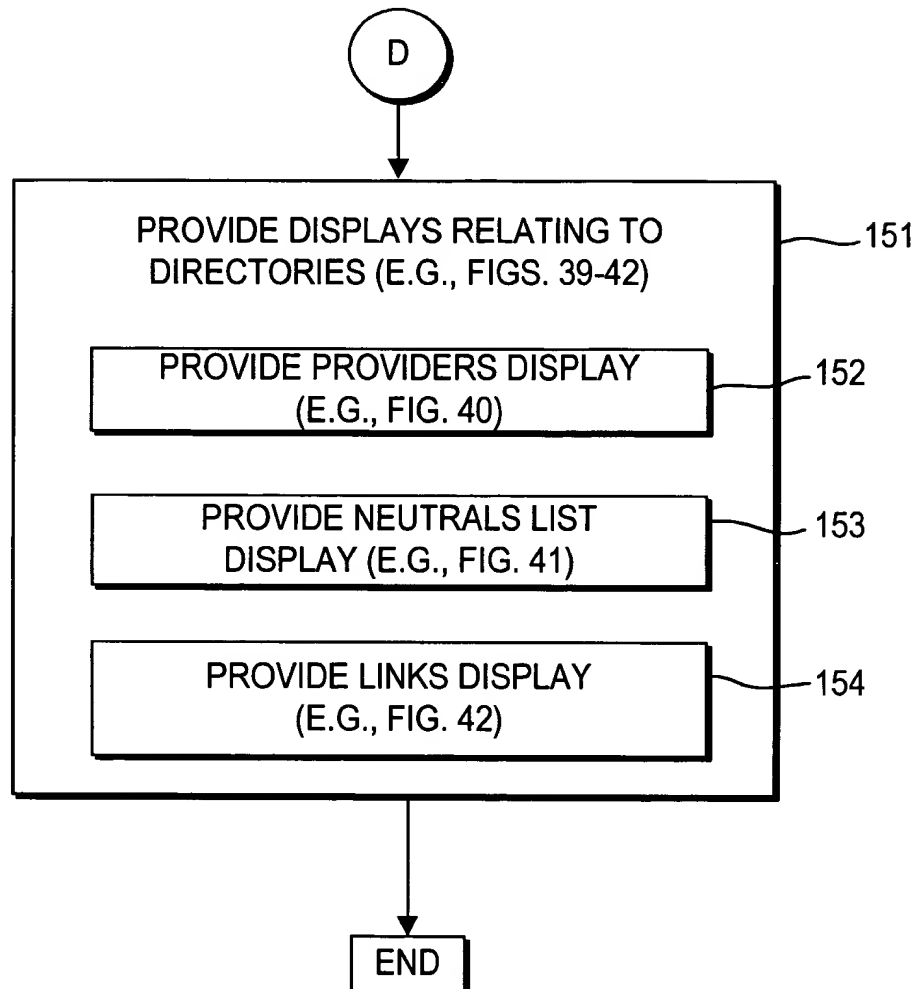
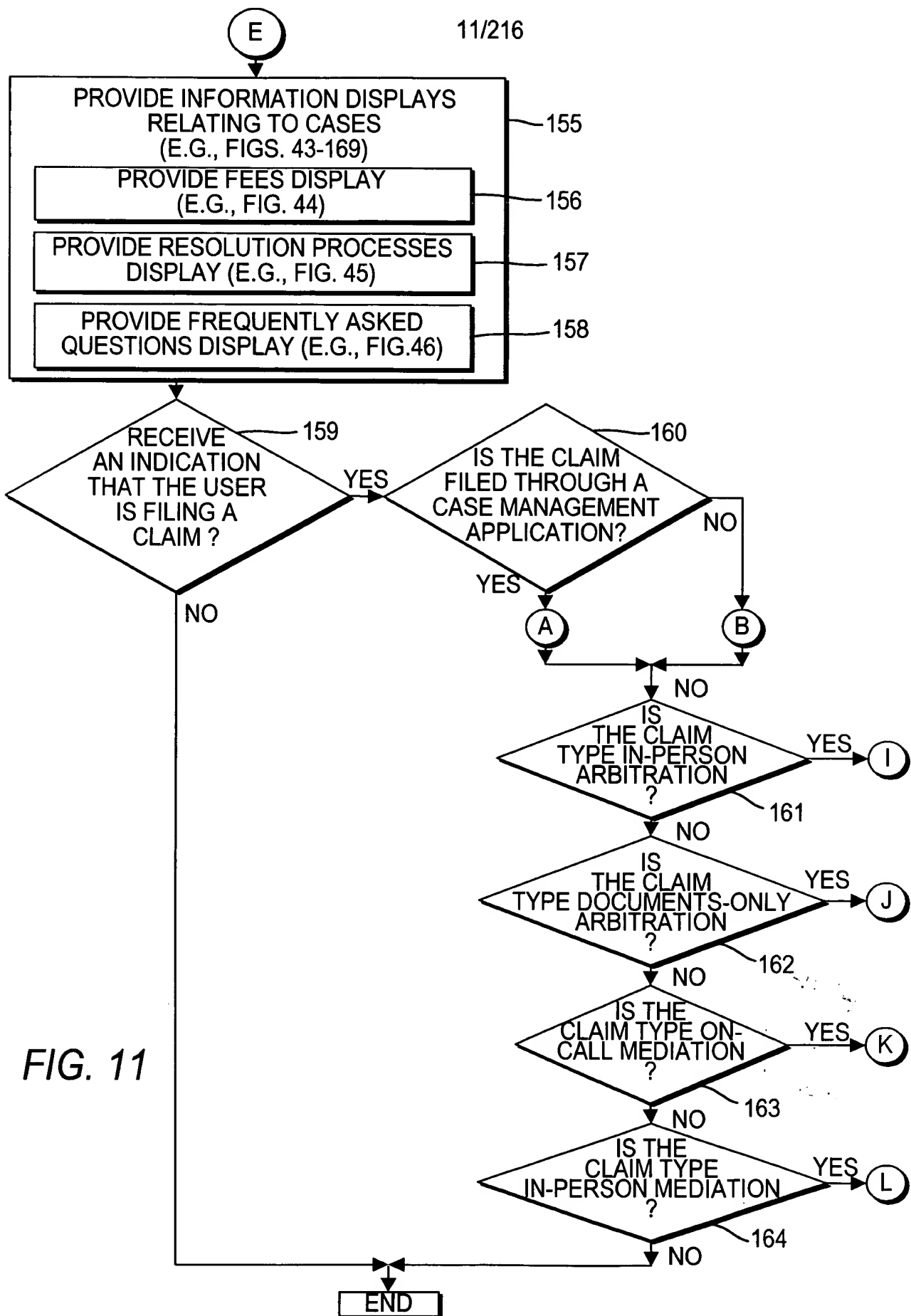
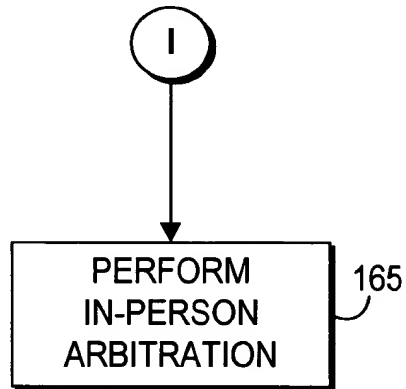


FIG. 10





12/216



*FIG. 12*

13/216

"DOCUMENTS - ONLY ARBITRATION"

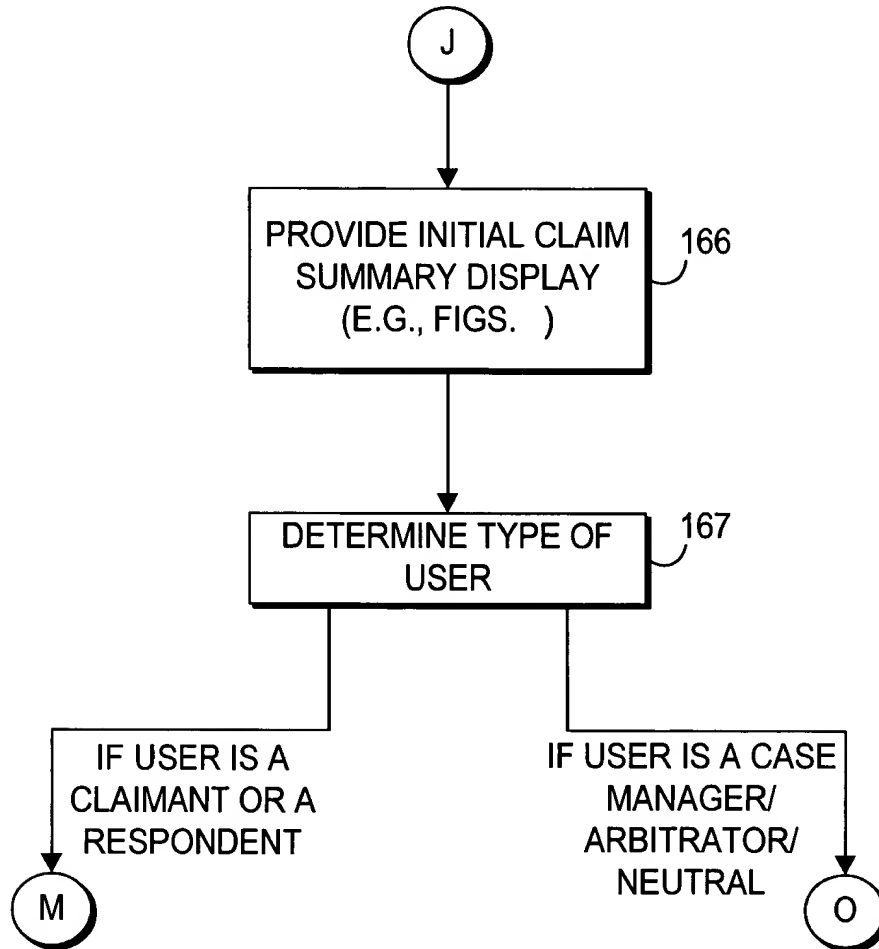
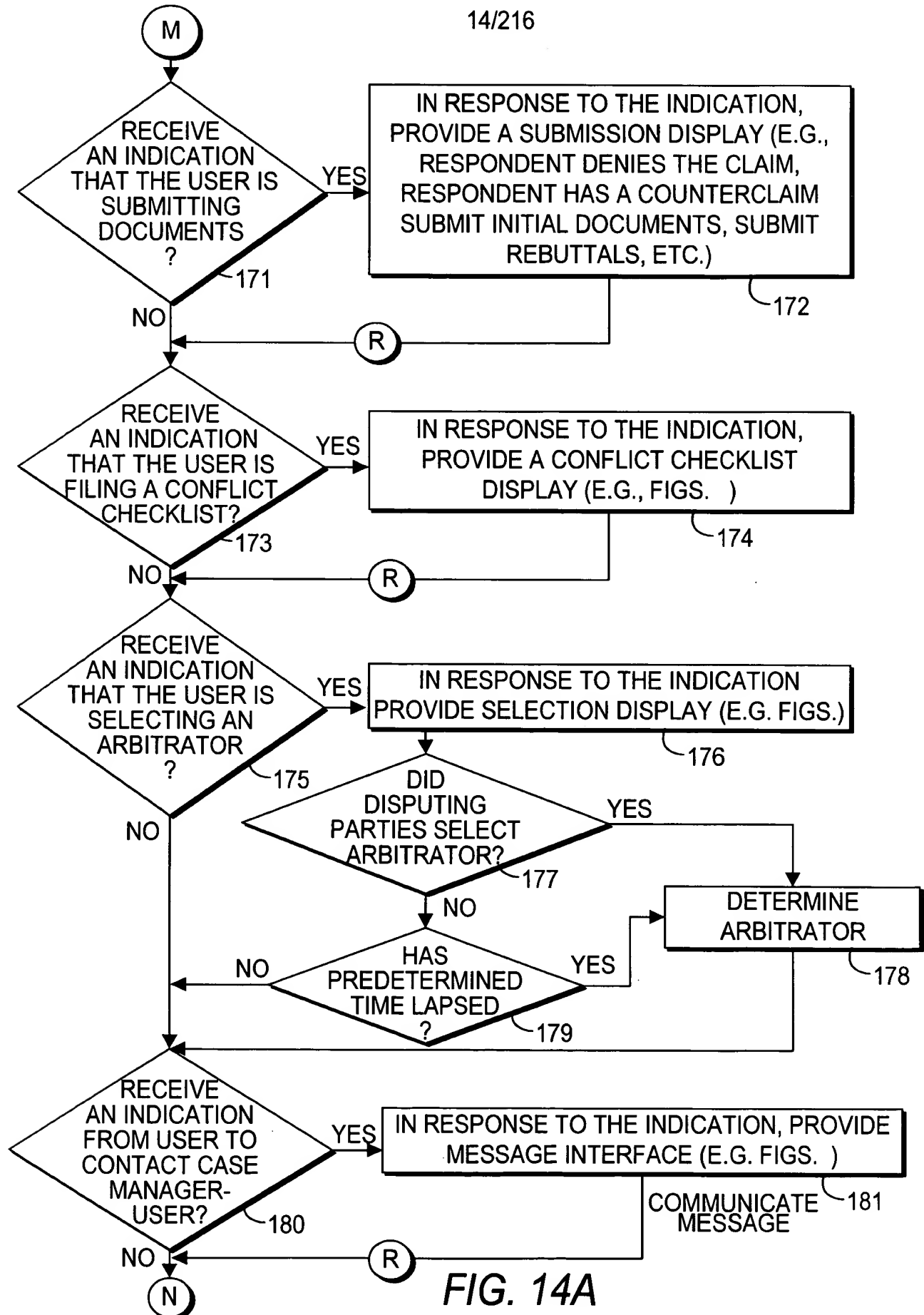
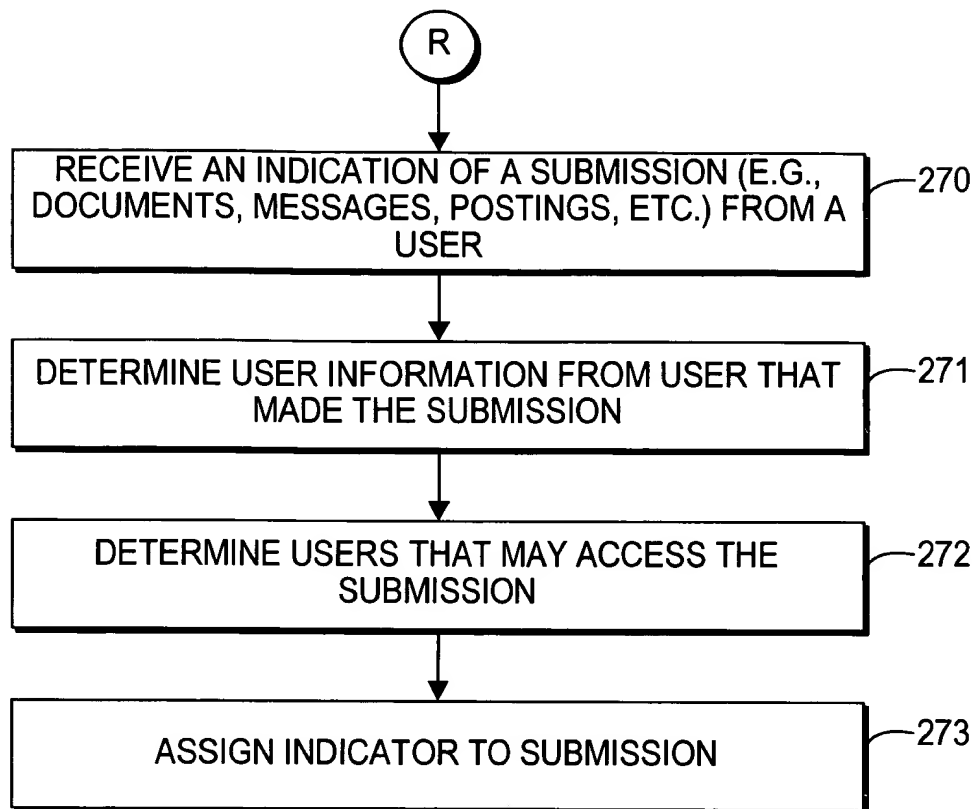


FIG. 13

14/216



15/216

*FIG. 14B*

16/216

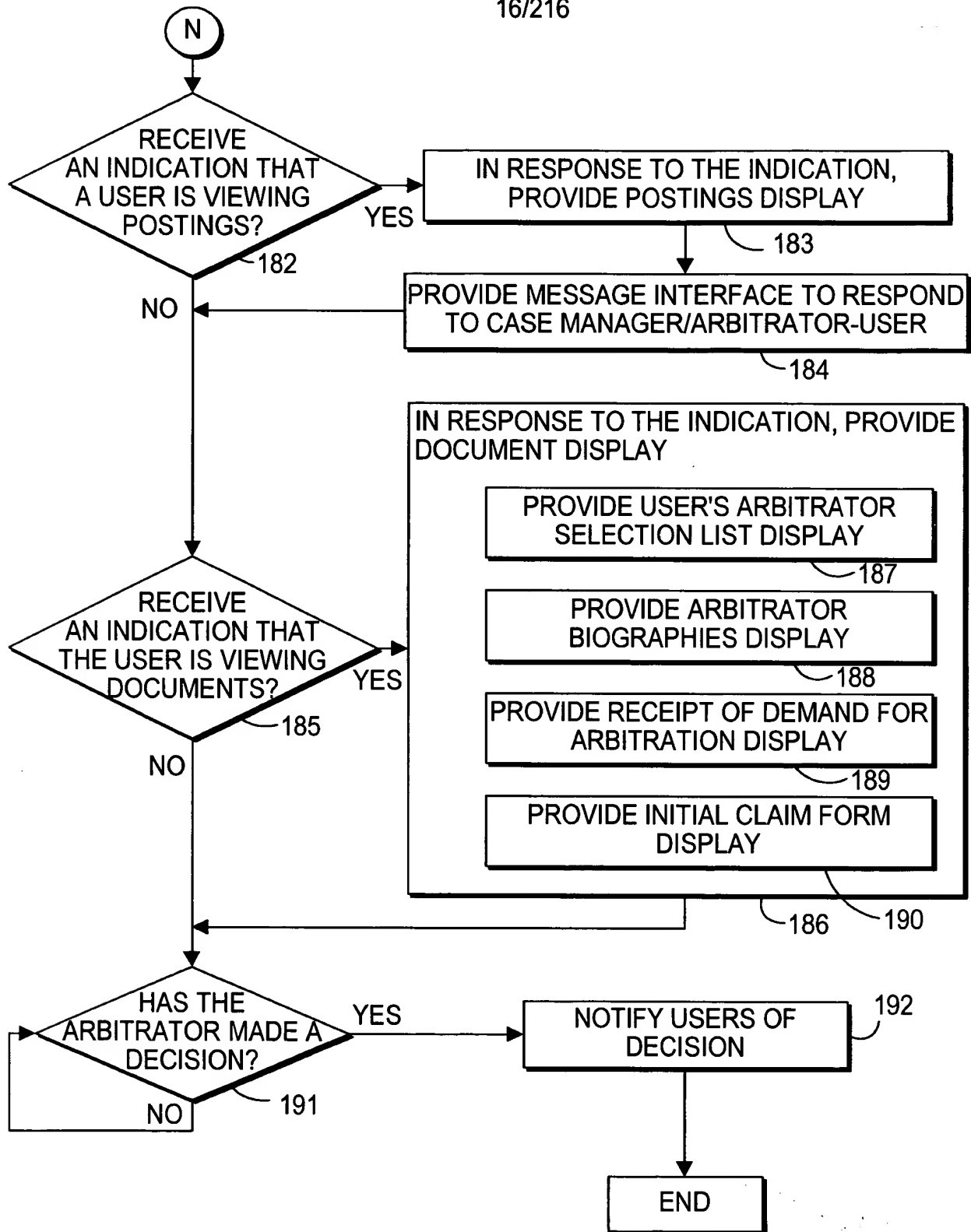
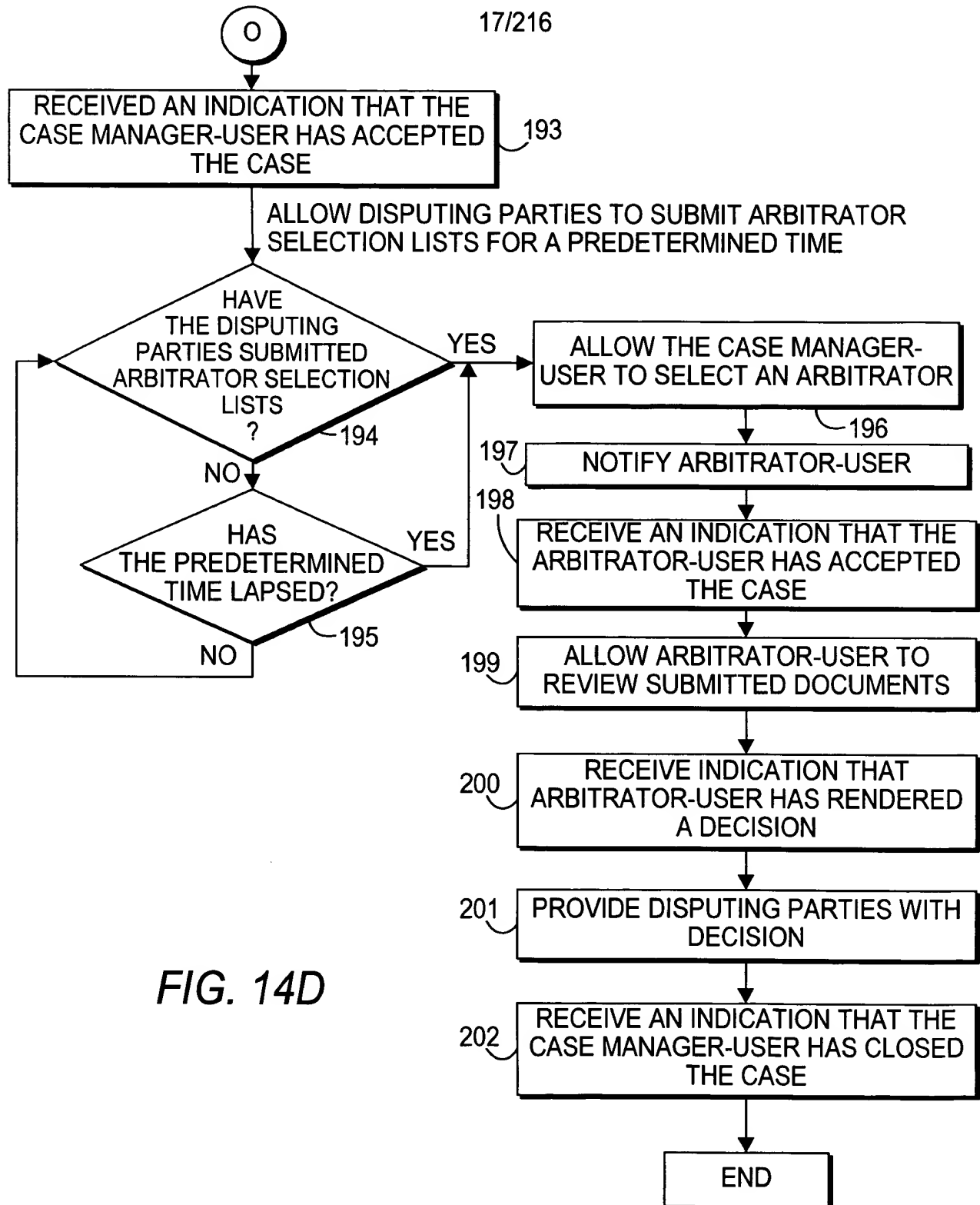


FIG. 14C



18/216

"ON CALL - MEDIATION"

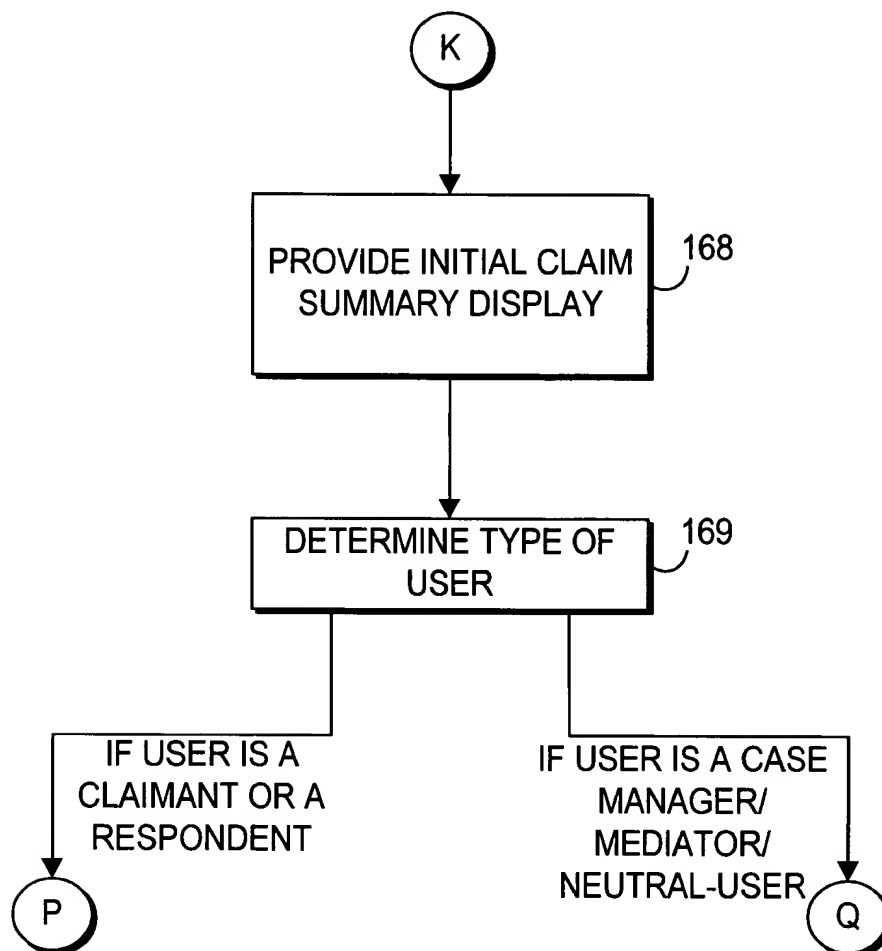


FIG. 15A



19/216

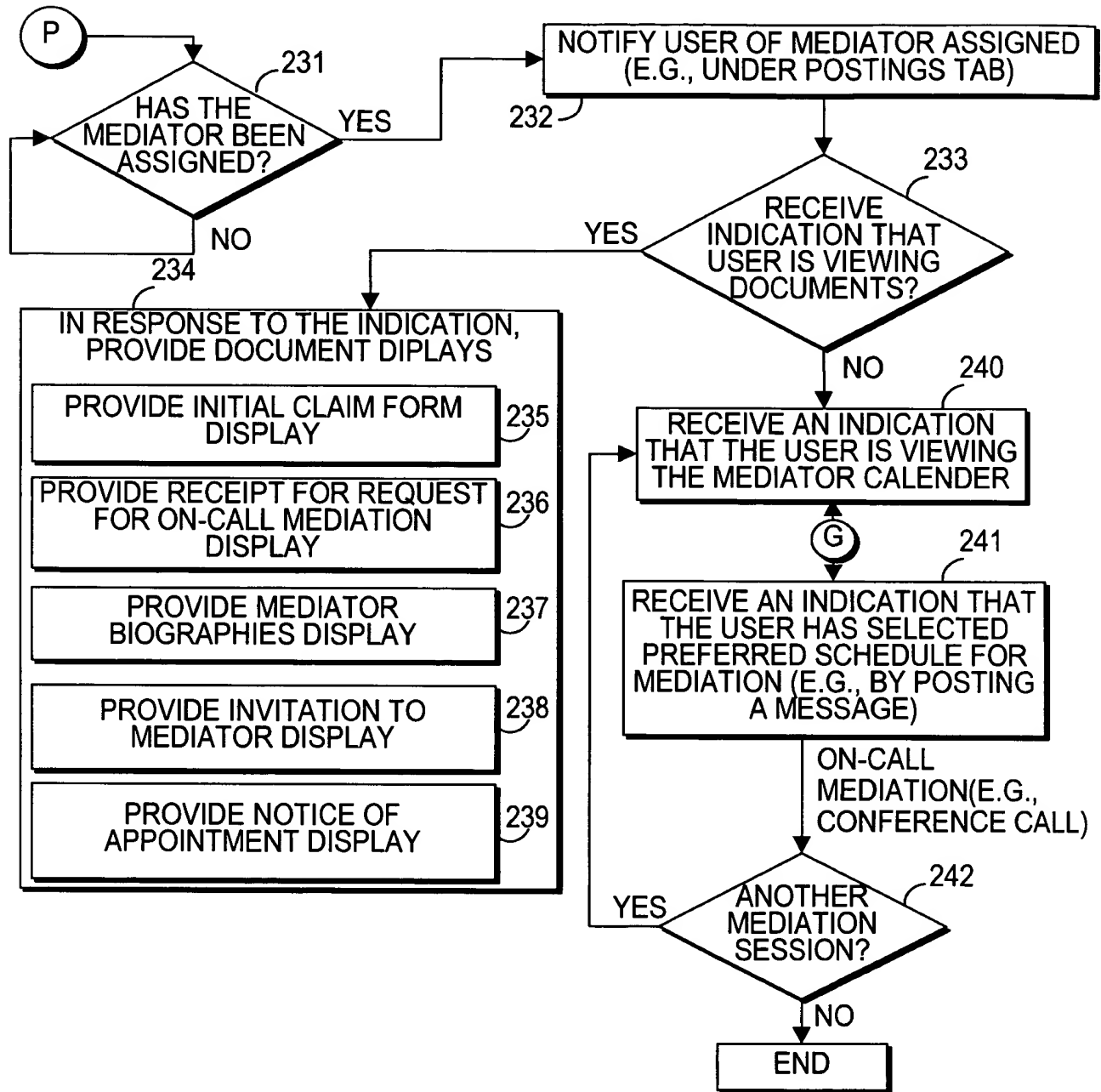
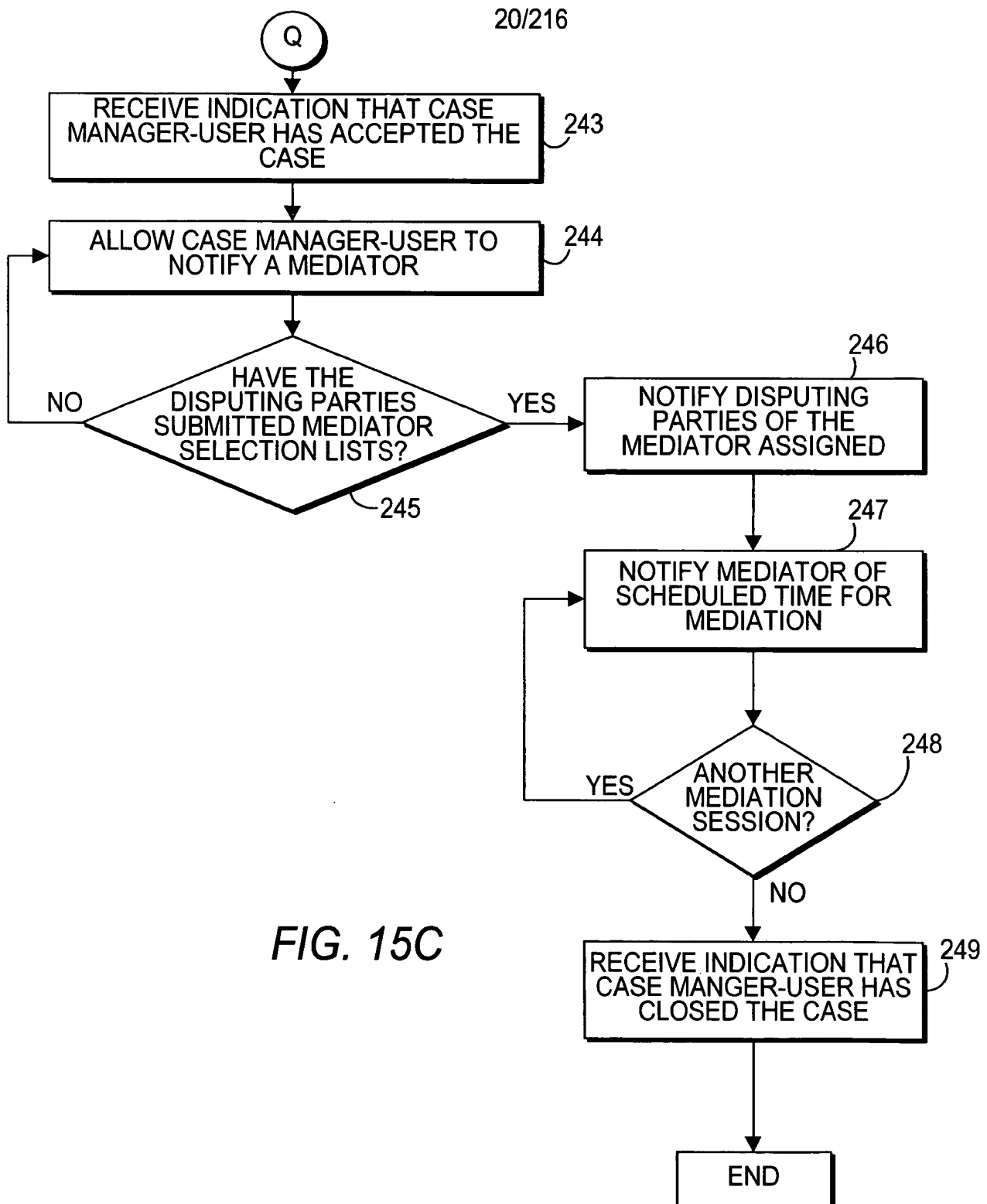
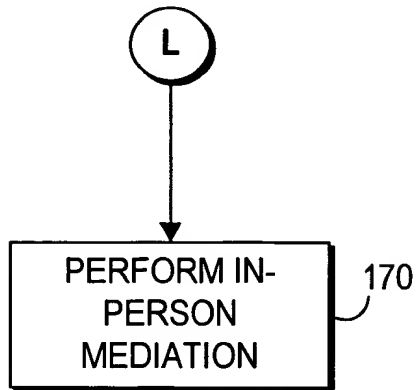


FIG. 15B



21/216



**FIG. 16**

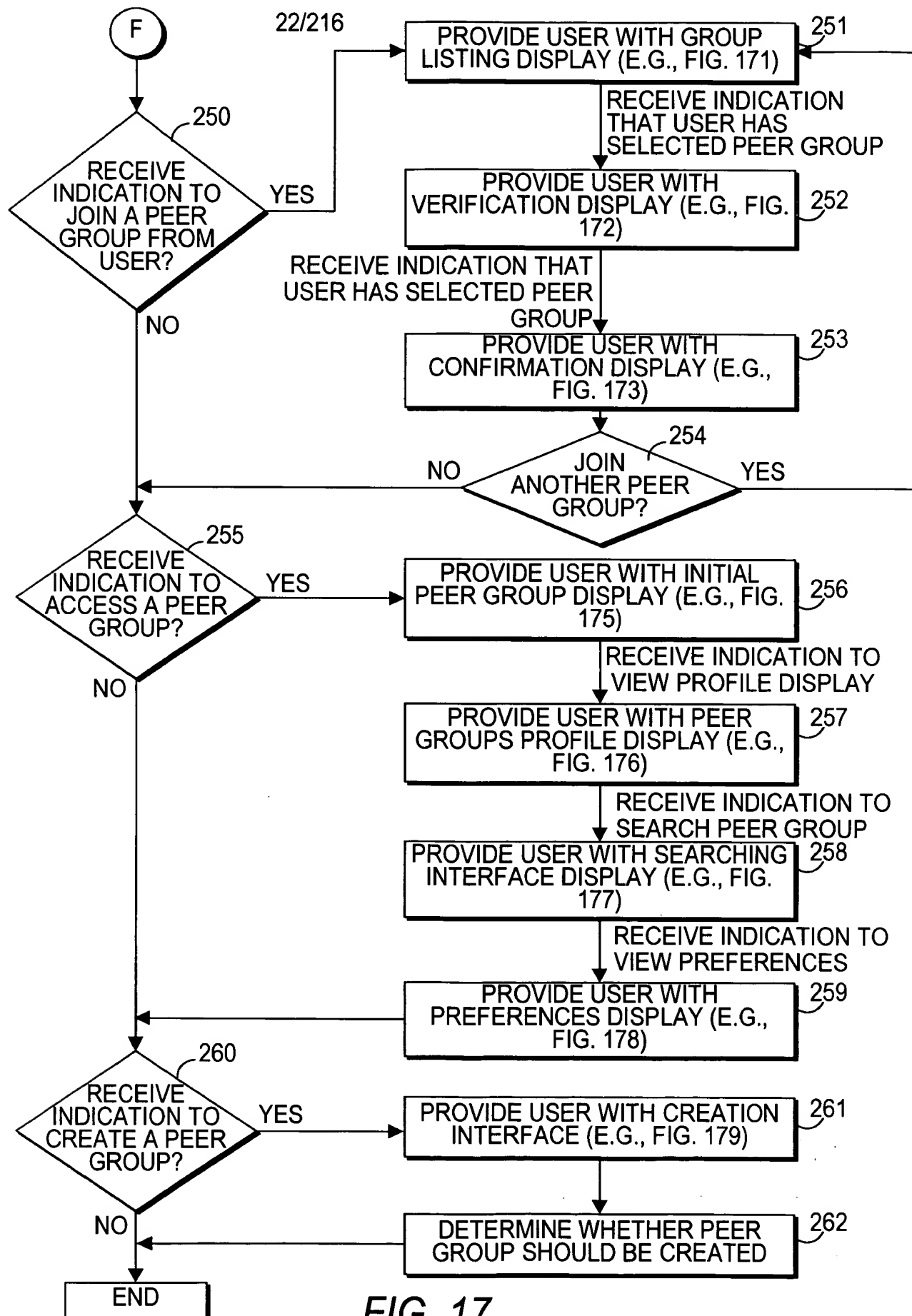
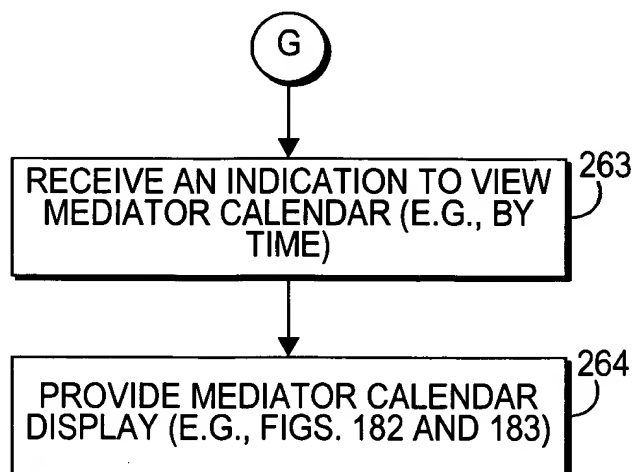


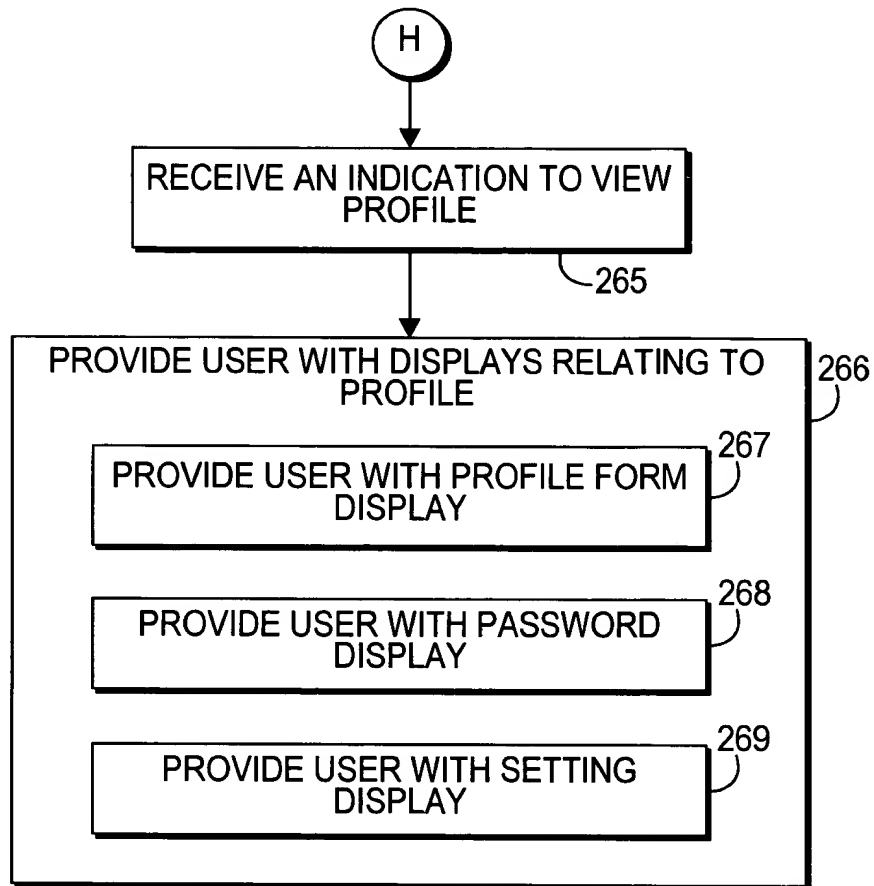
FIG. 17

23/216

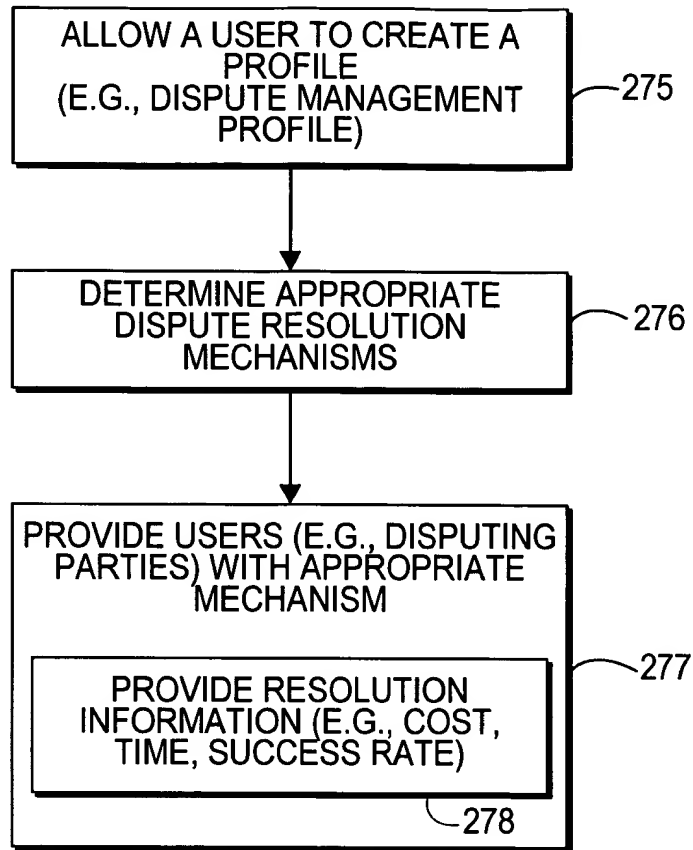


*FIG. 18*

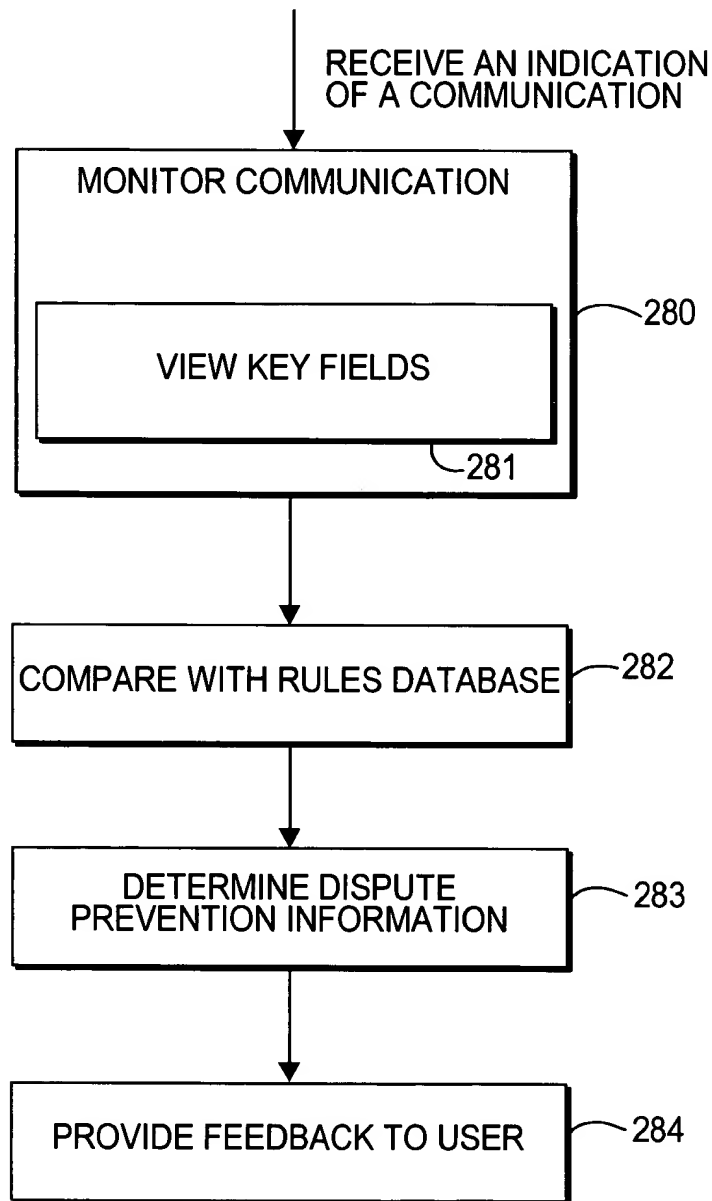
24/216

**FIG. 19**

25/216

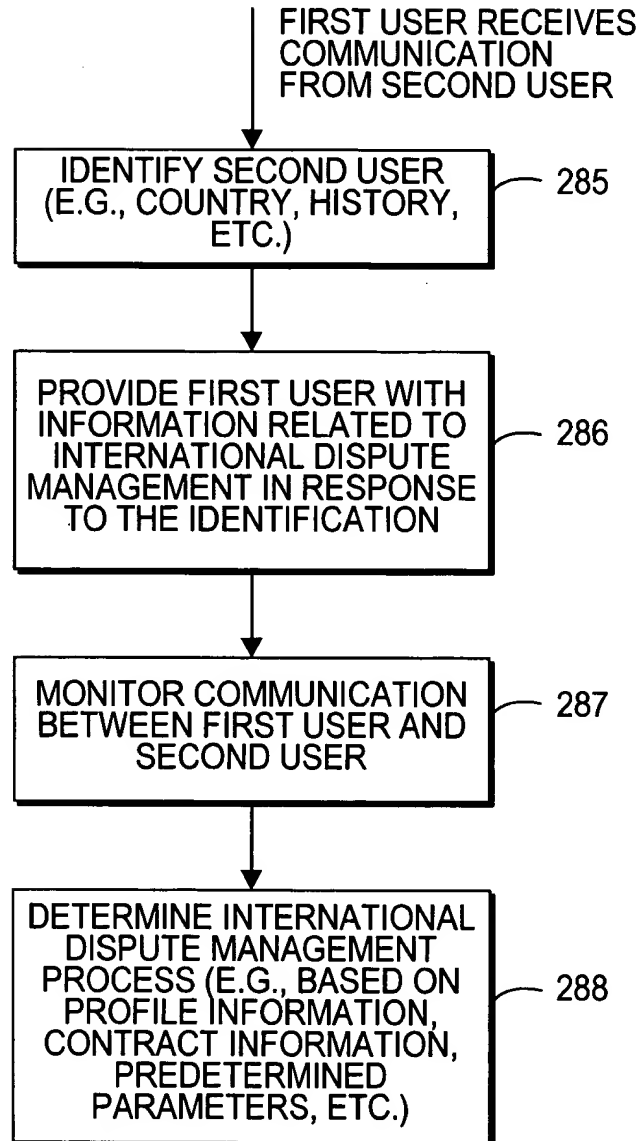
**FIG. 20**

26/216

**FIG. 21**

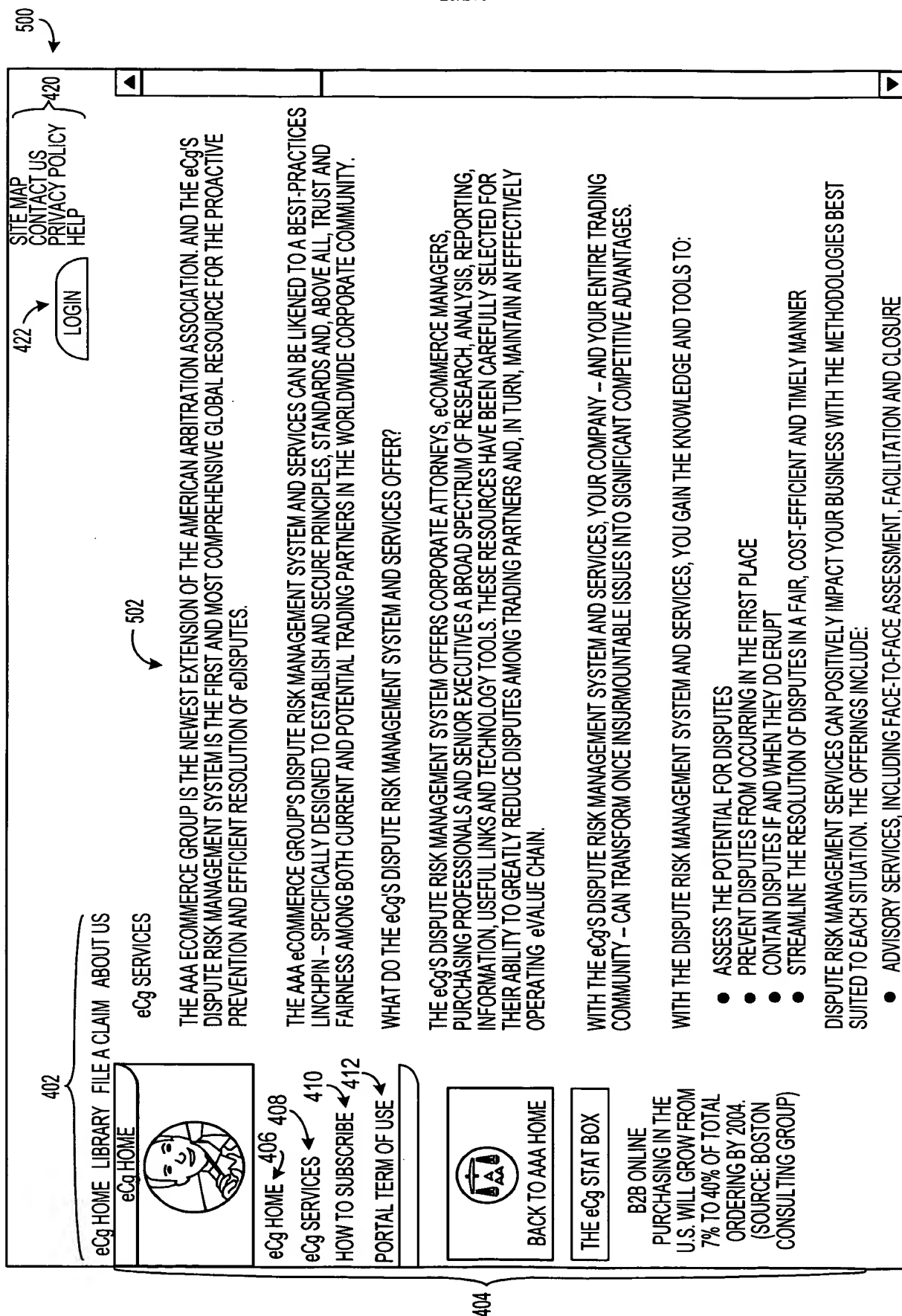


27/216

*FIG. 22*



29/216



30/216

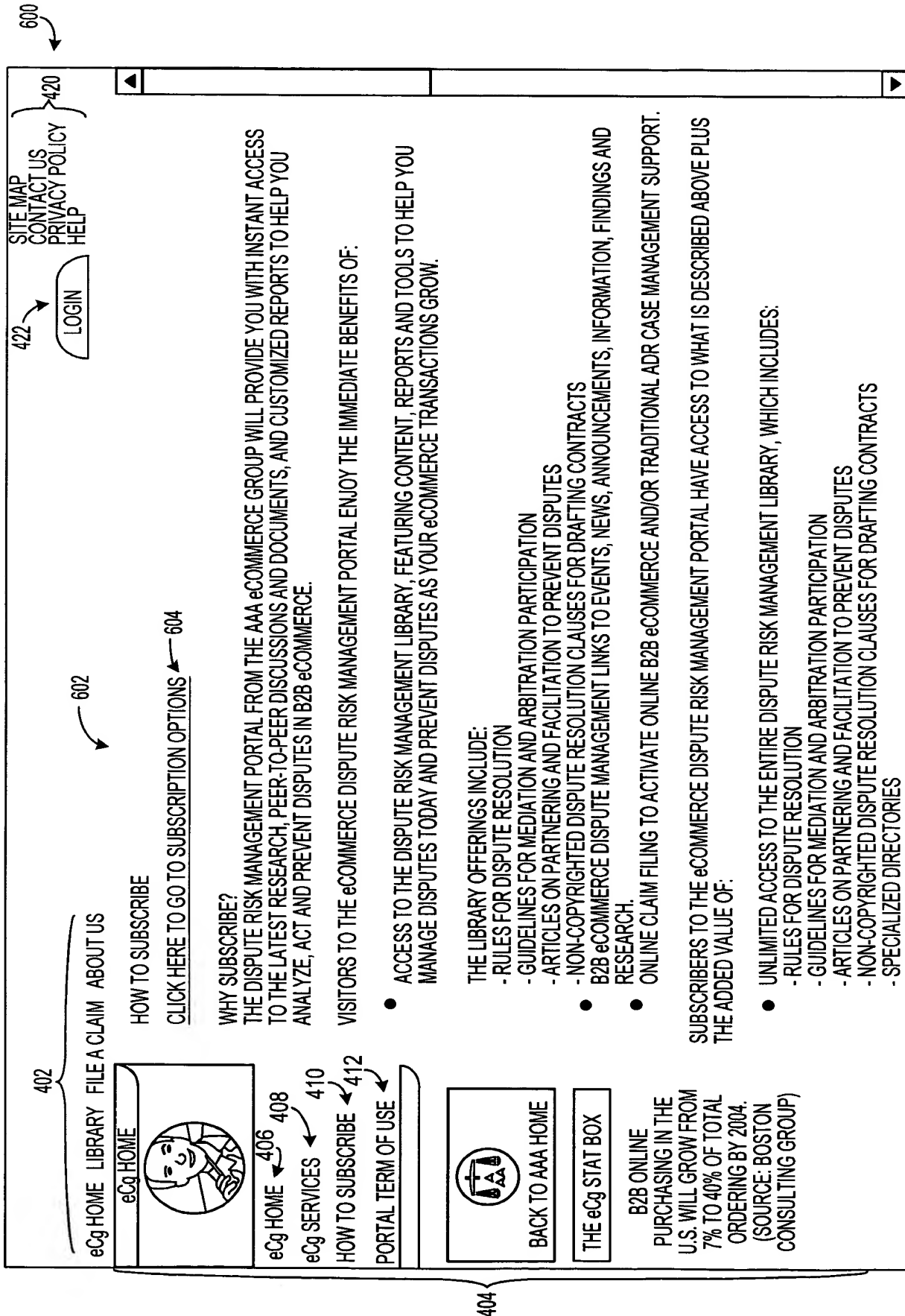


FIG. 25

31/216

700

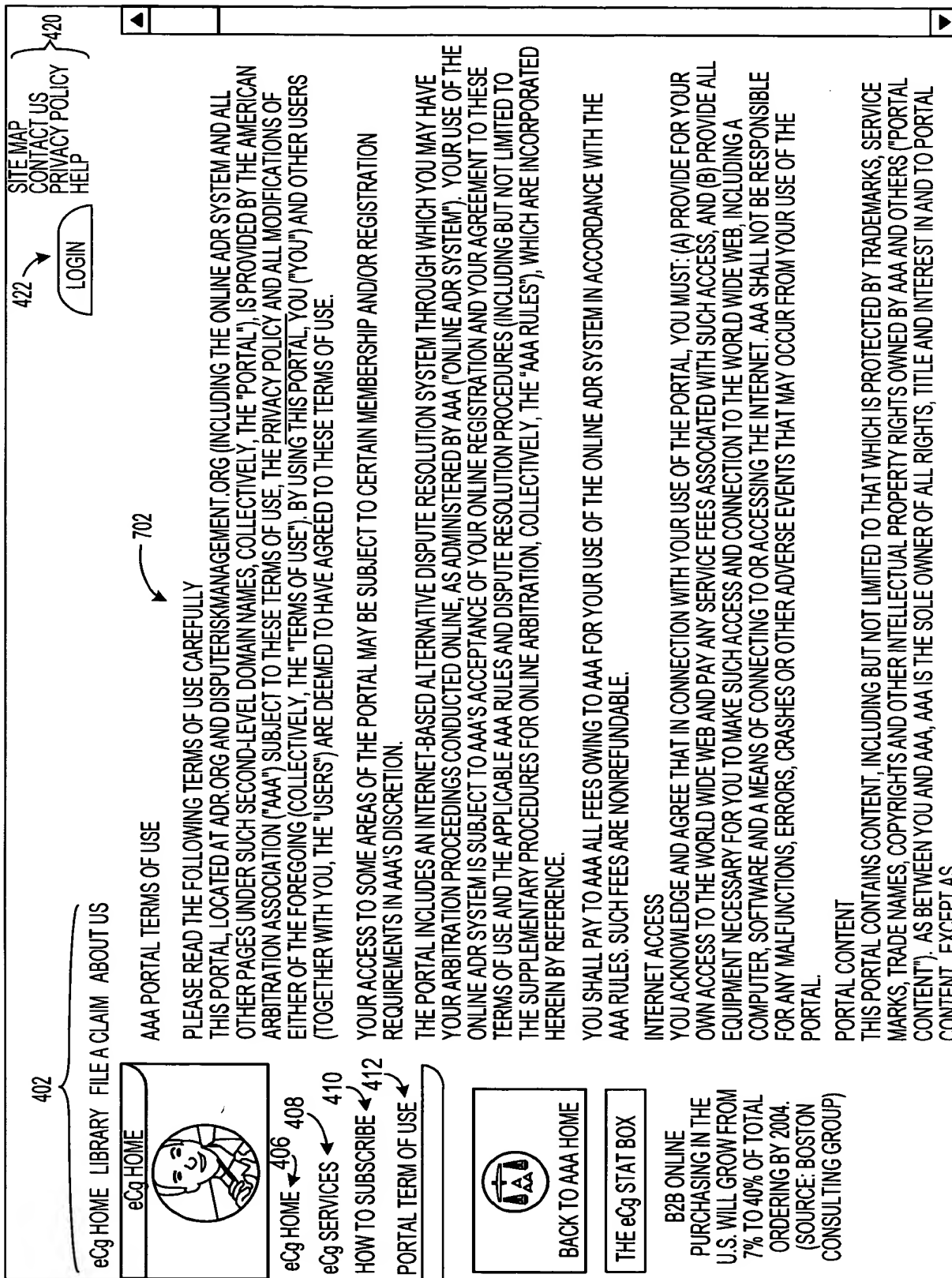


FIG.26

32/216

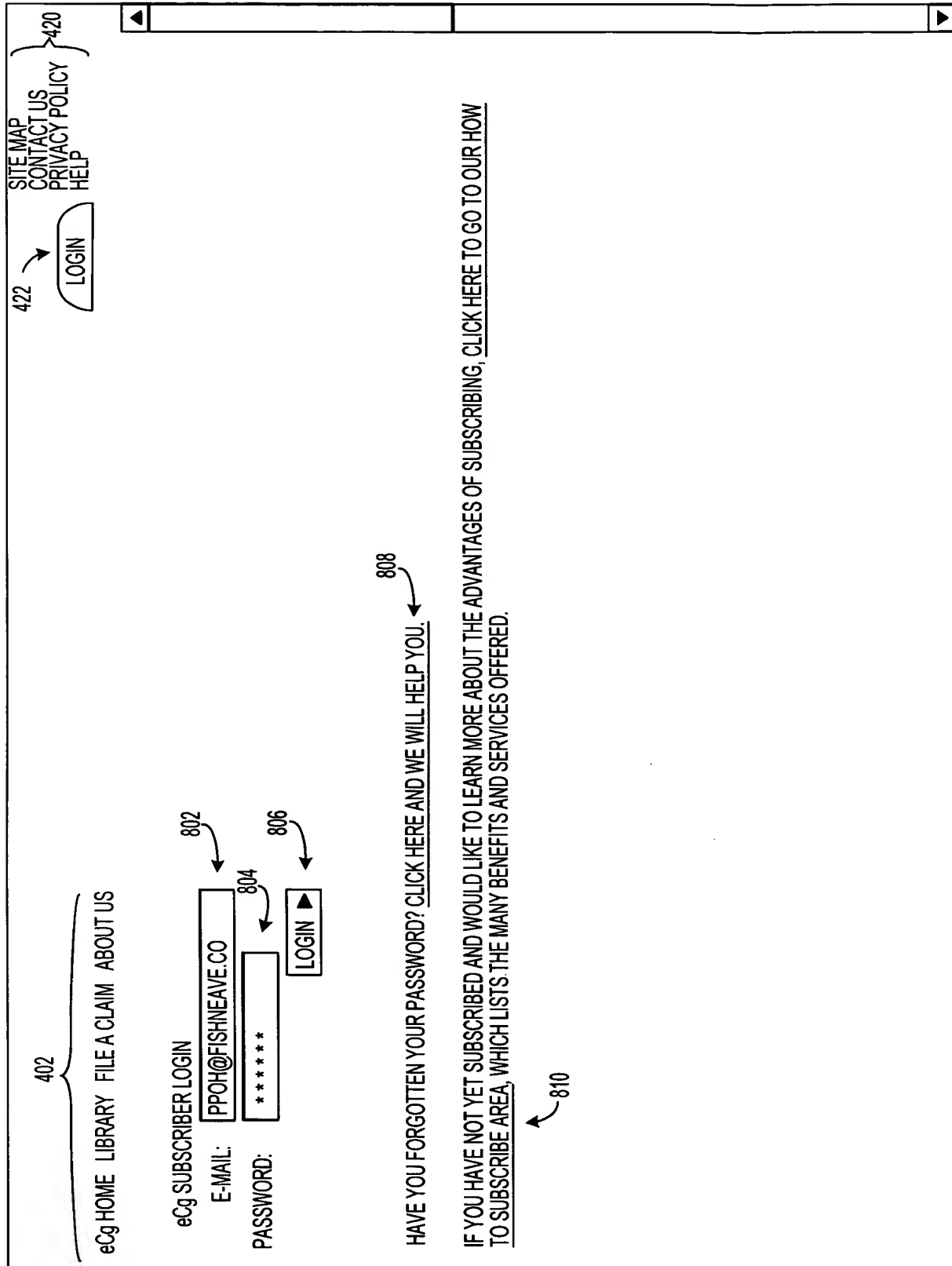


FIG.27

33/216

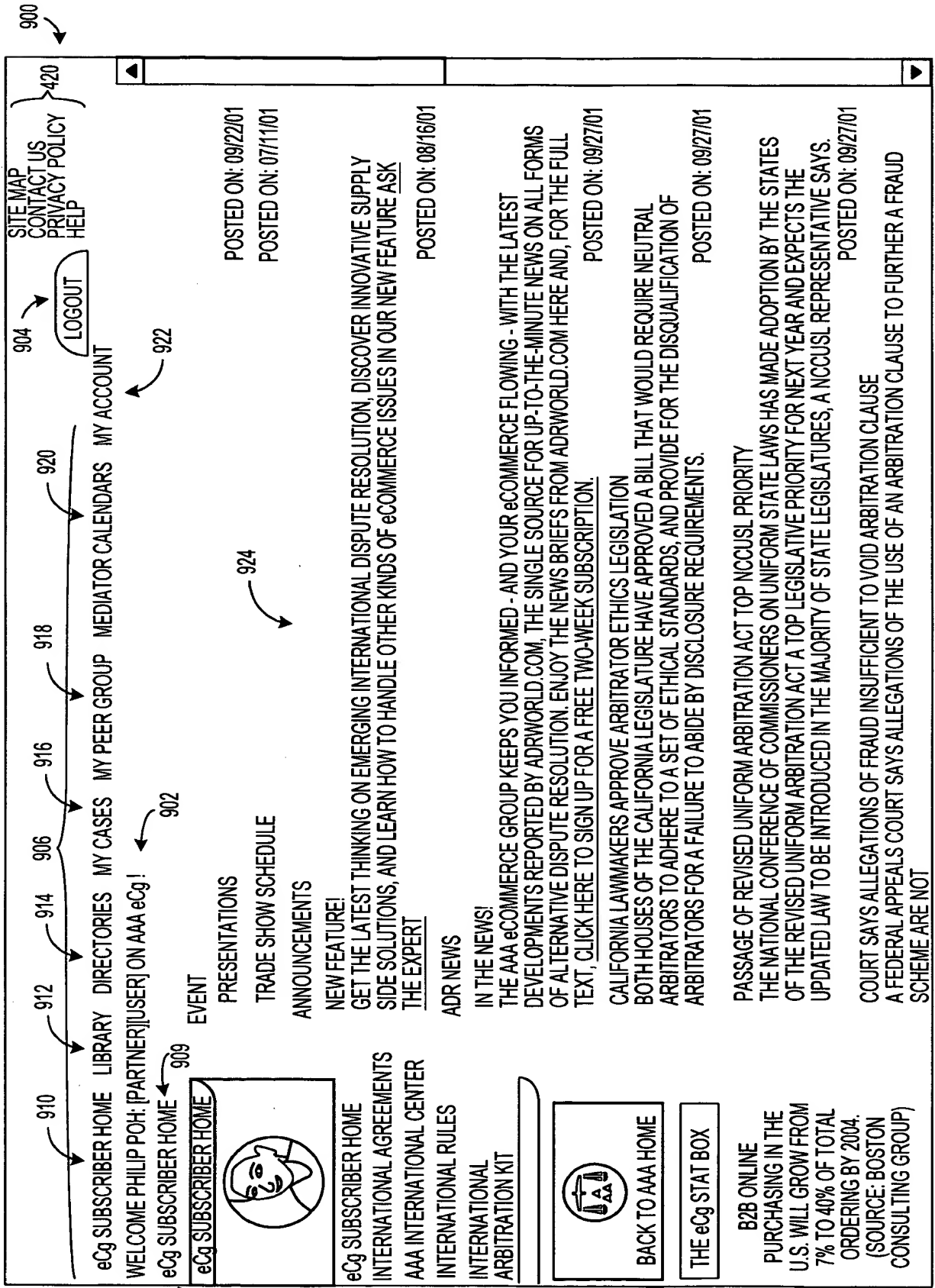


FIG.28

34/216

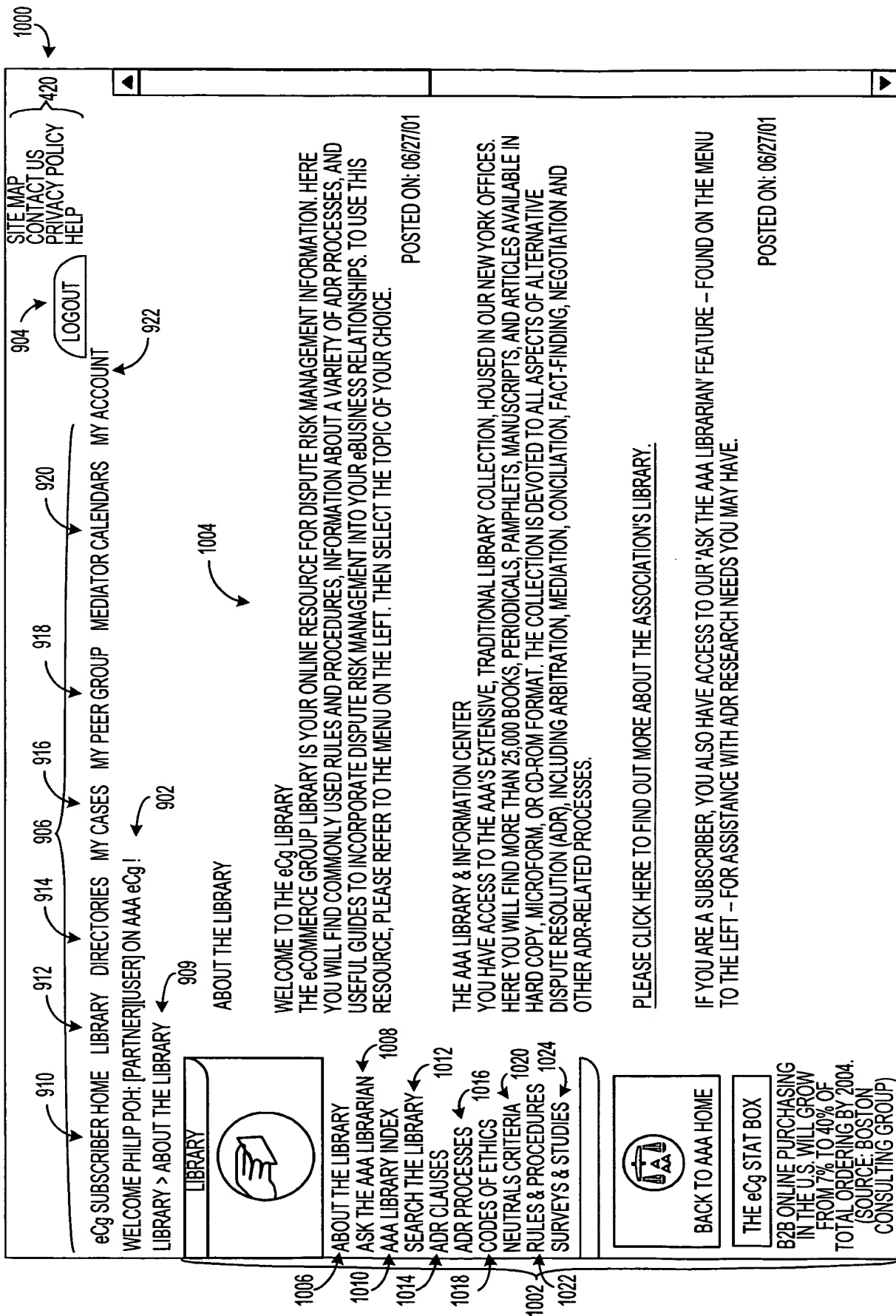
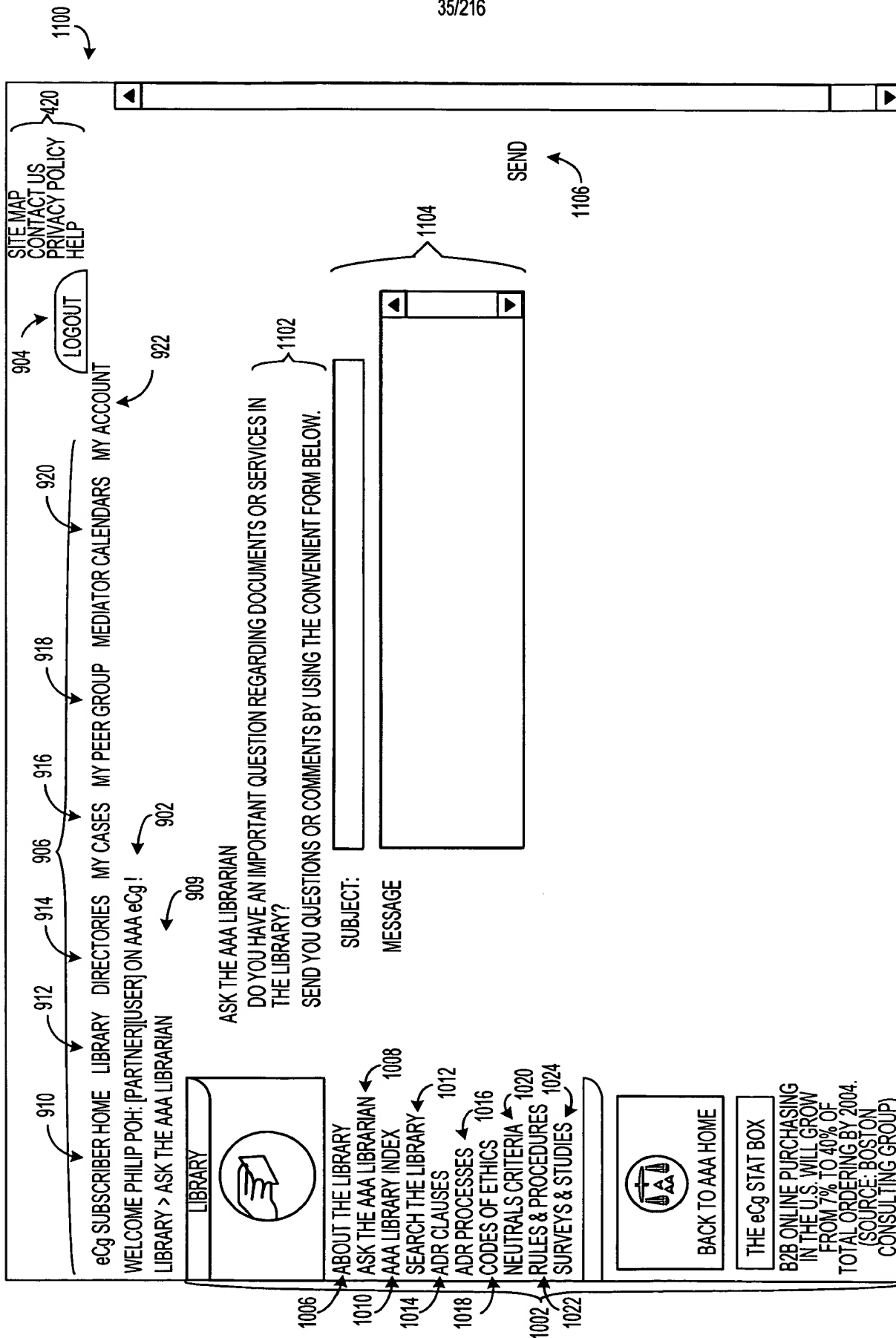


FIG.29

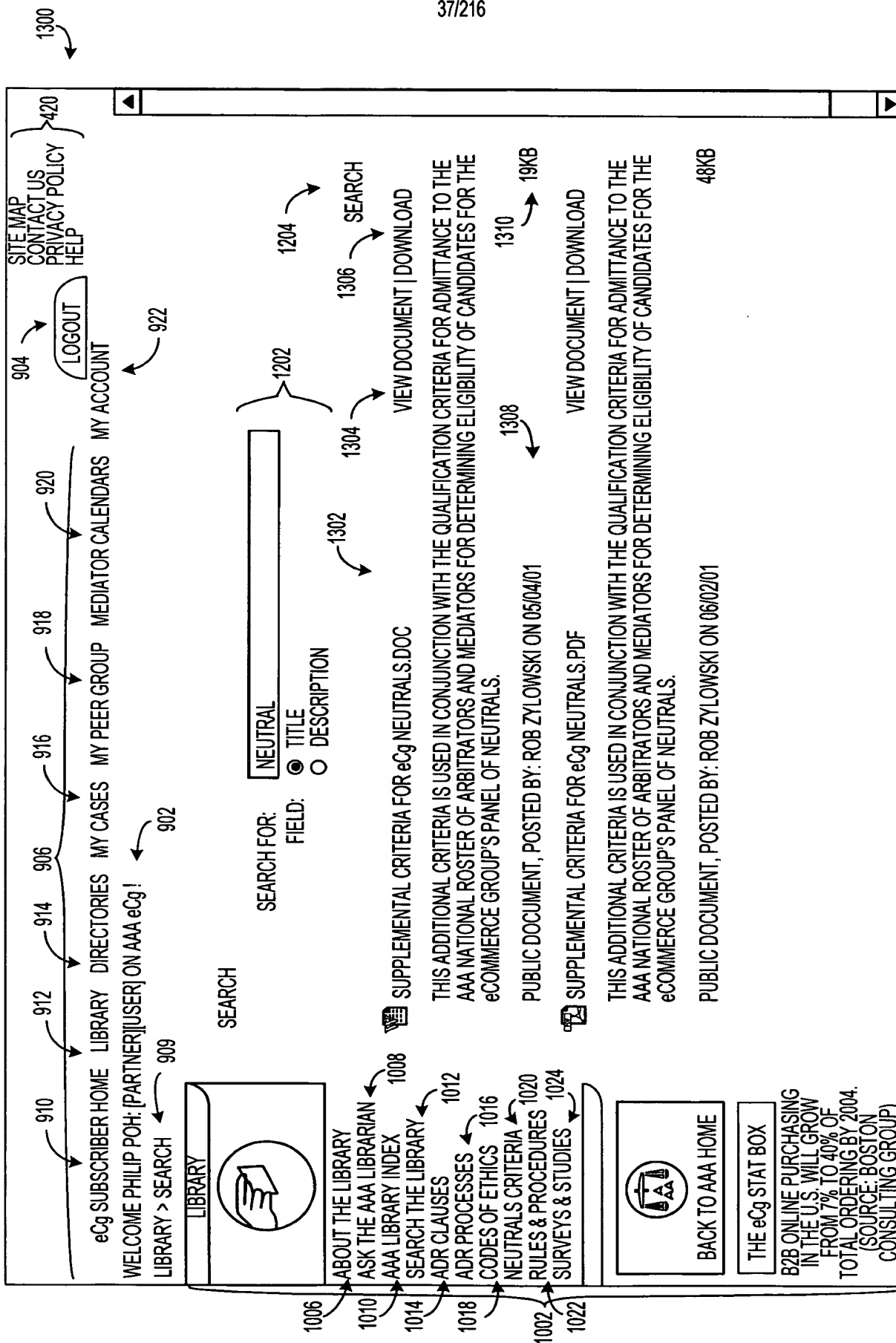


35/216





37/216





39/216

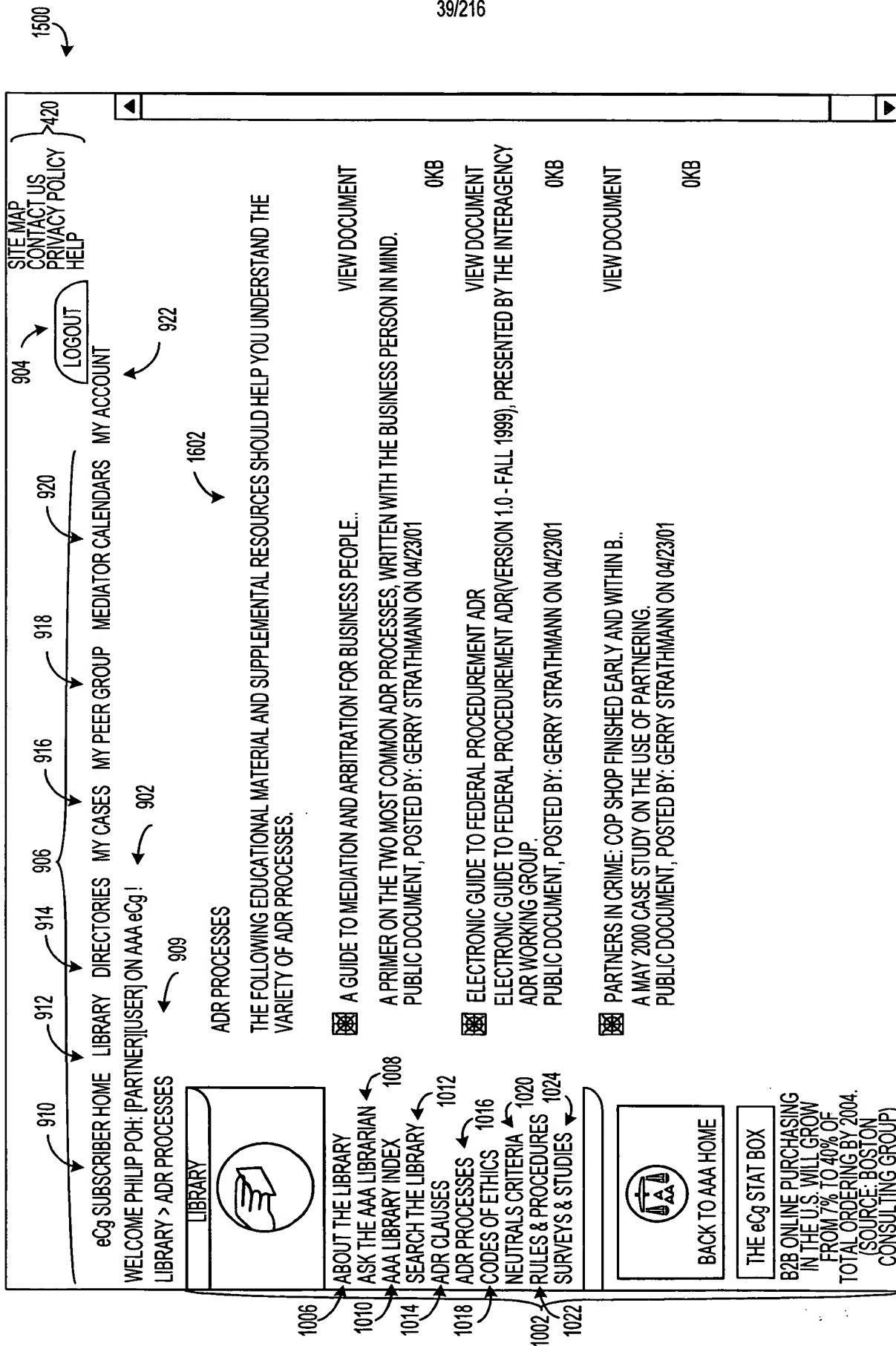


FIG.34



41/216

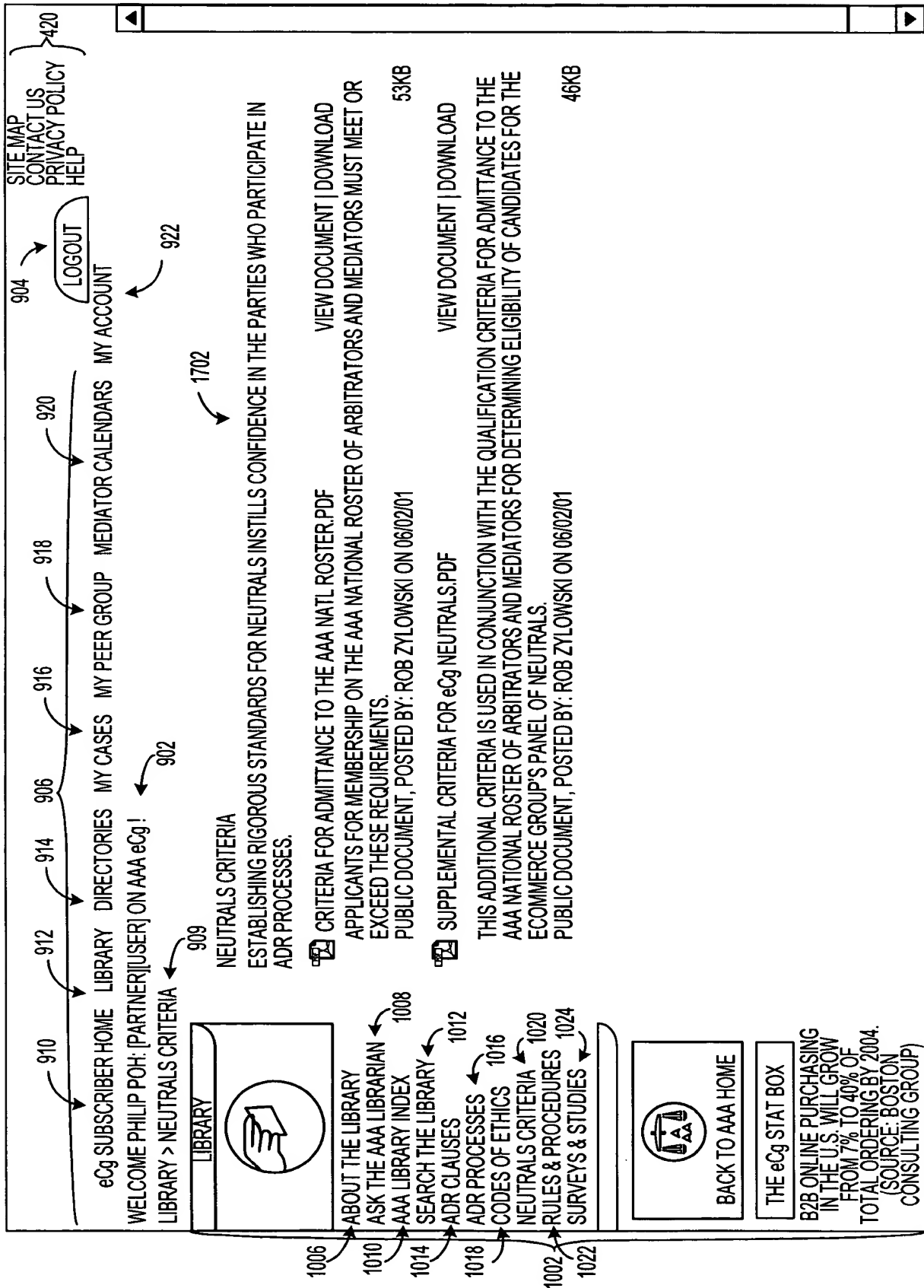


FIG.36







44/216

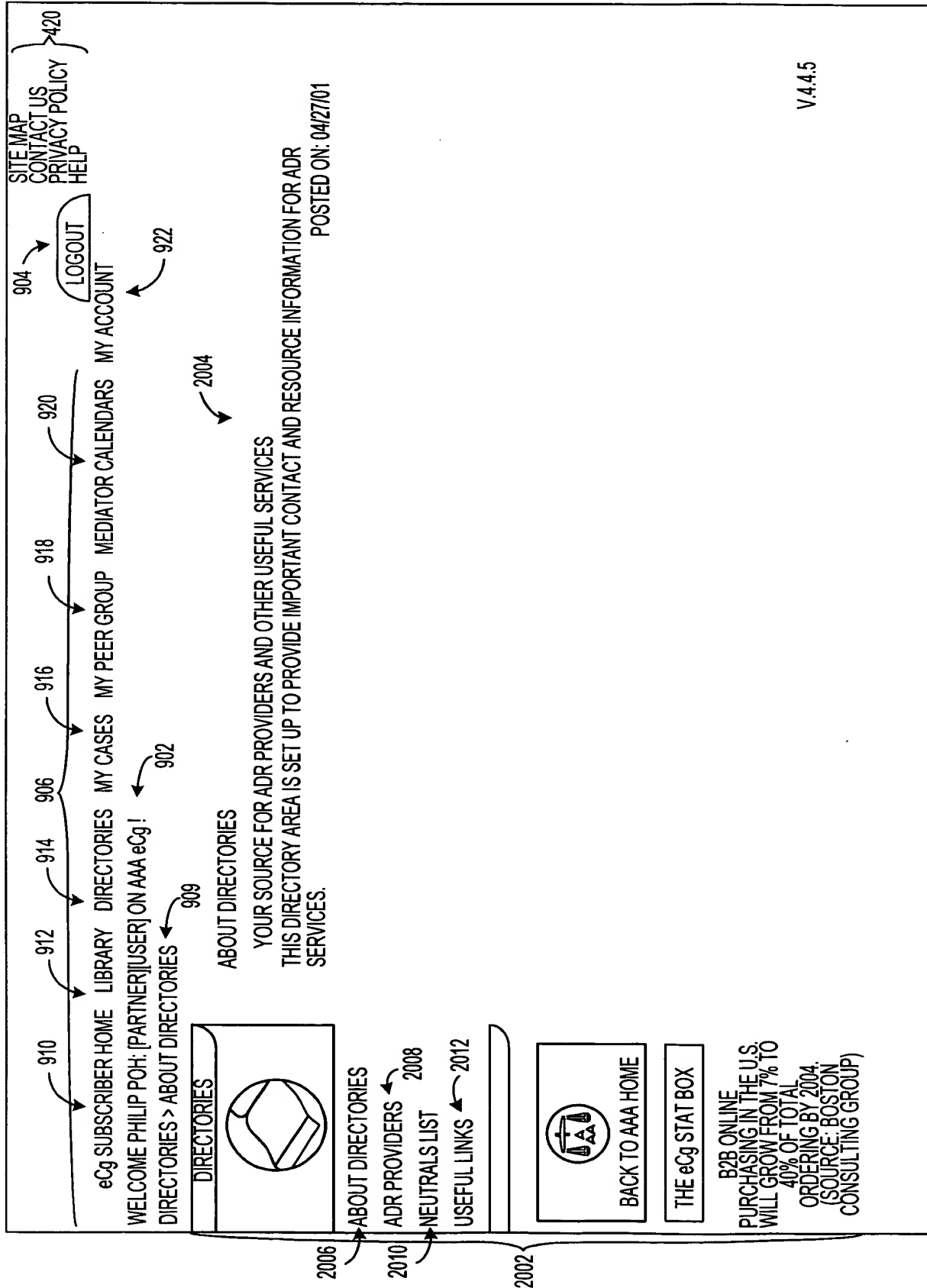


FIG.39

45/216

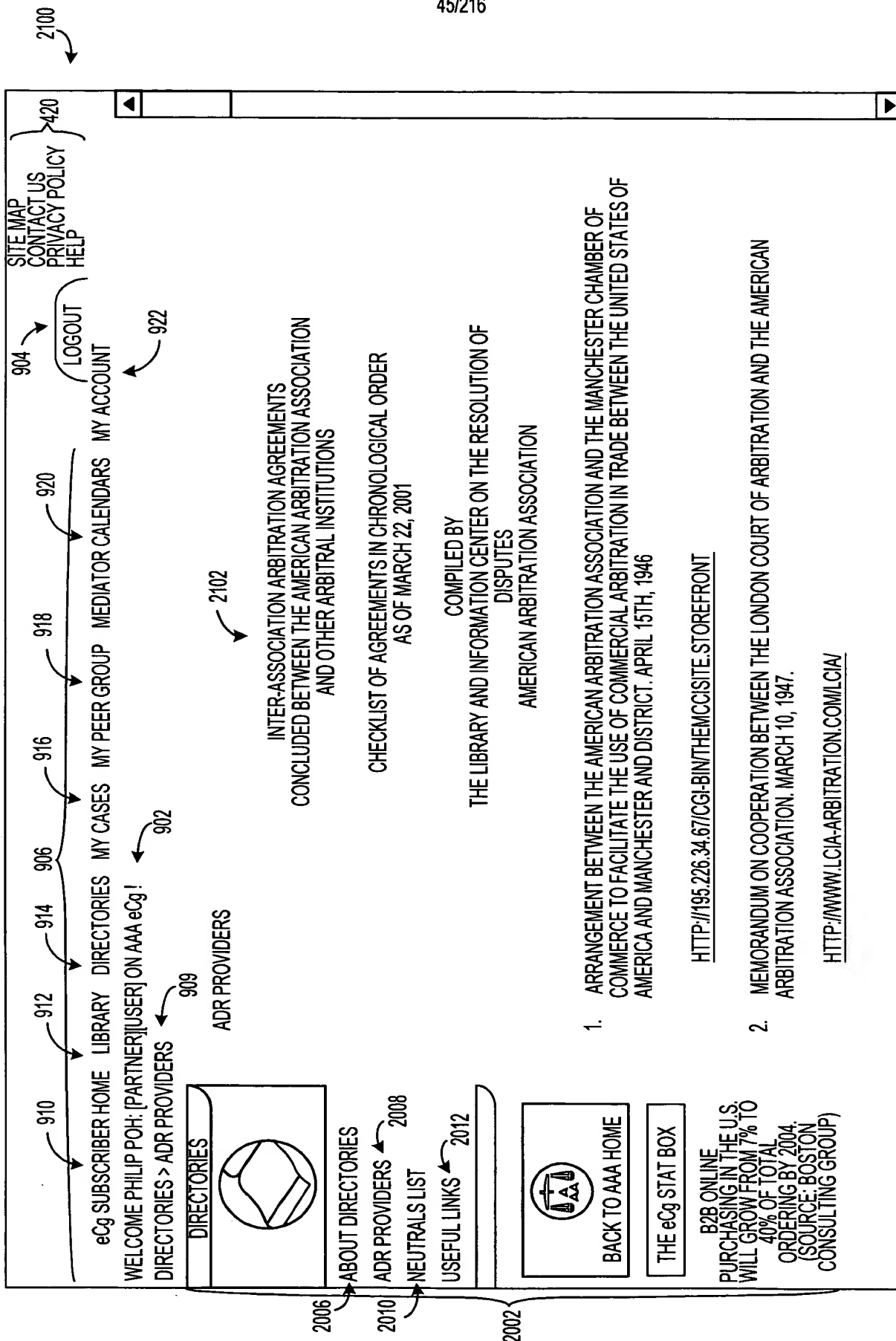


FIG.40

46/216

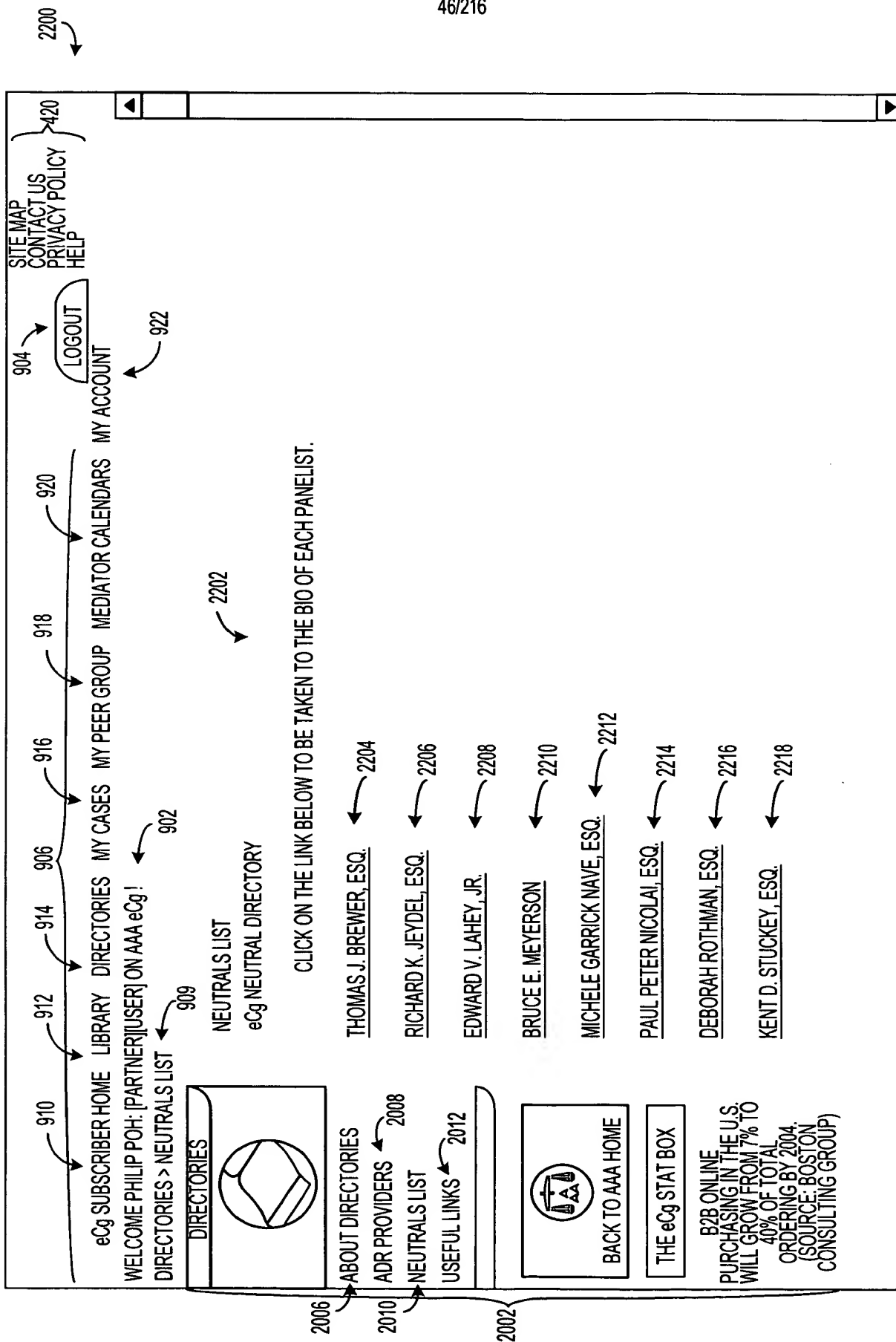


FIG.41

47/216

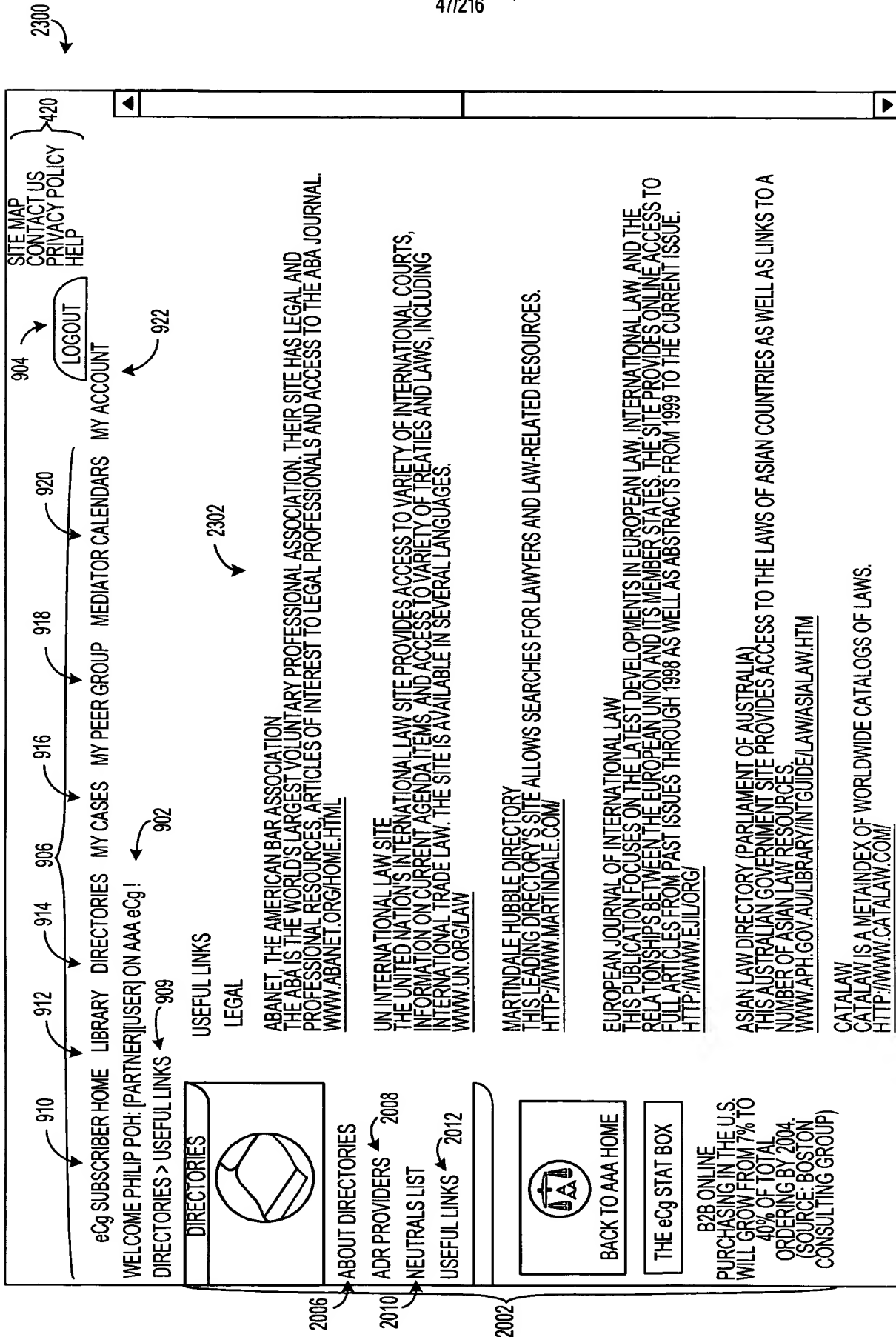
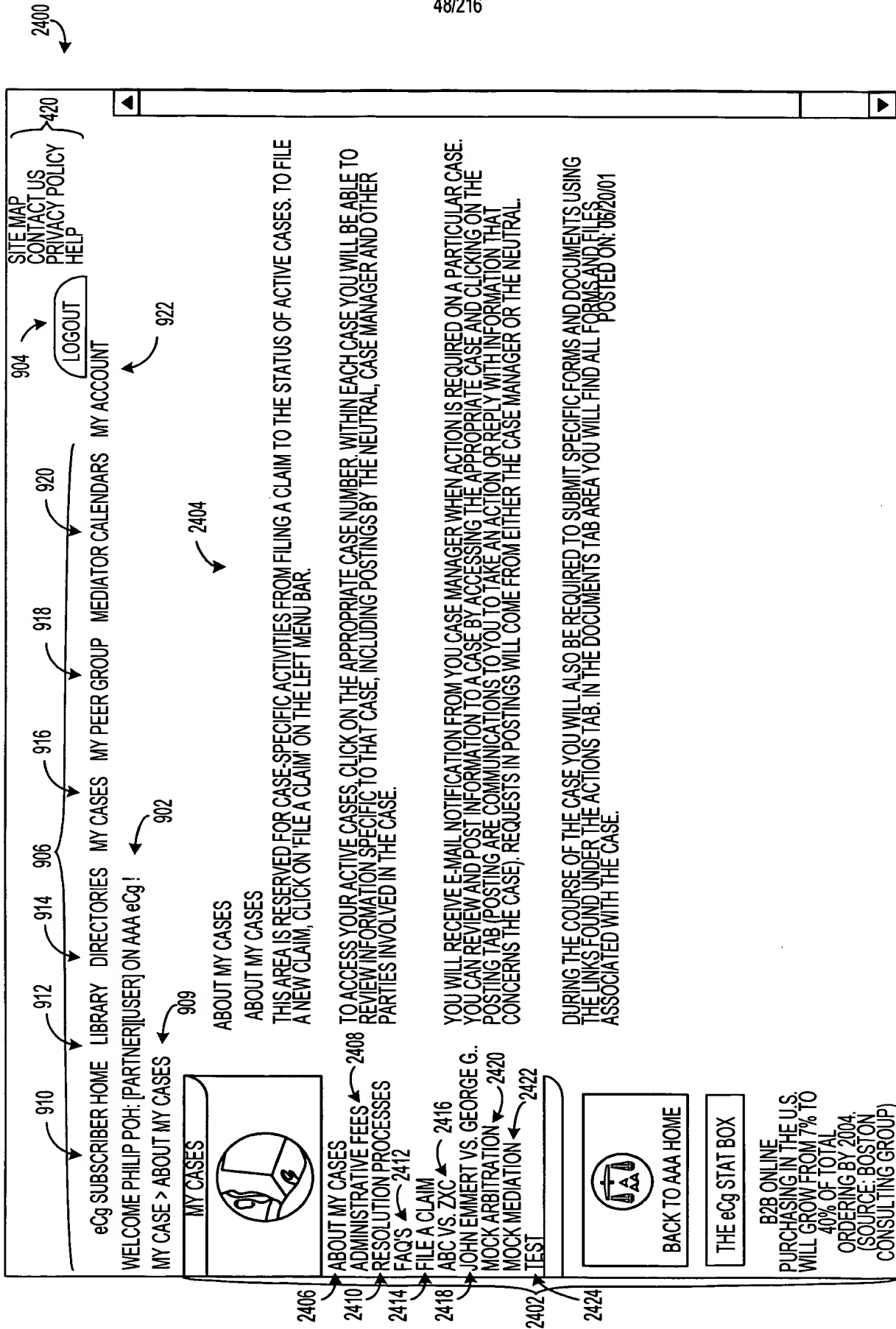
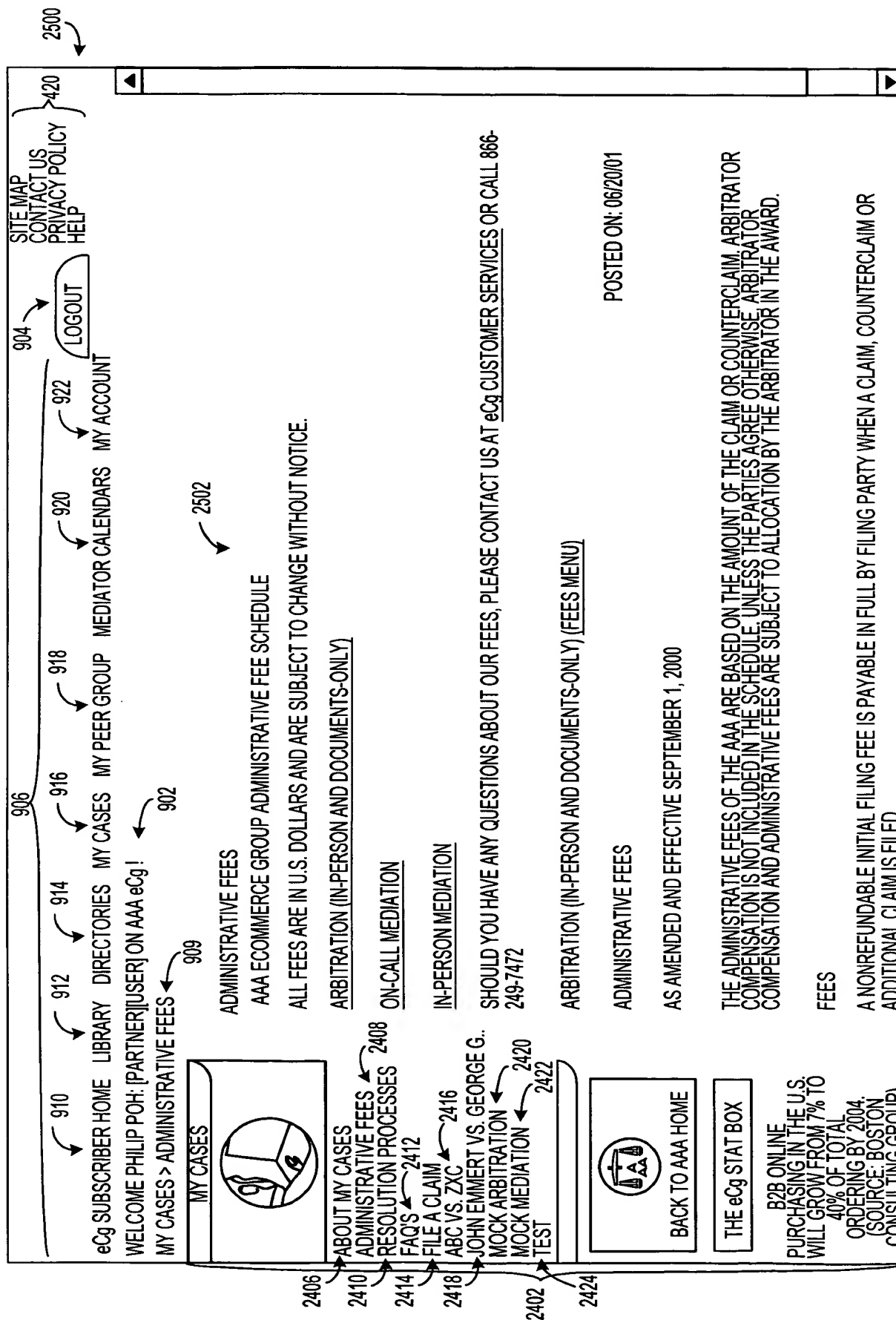


FIG.42

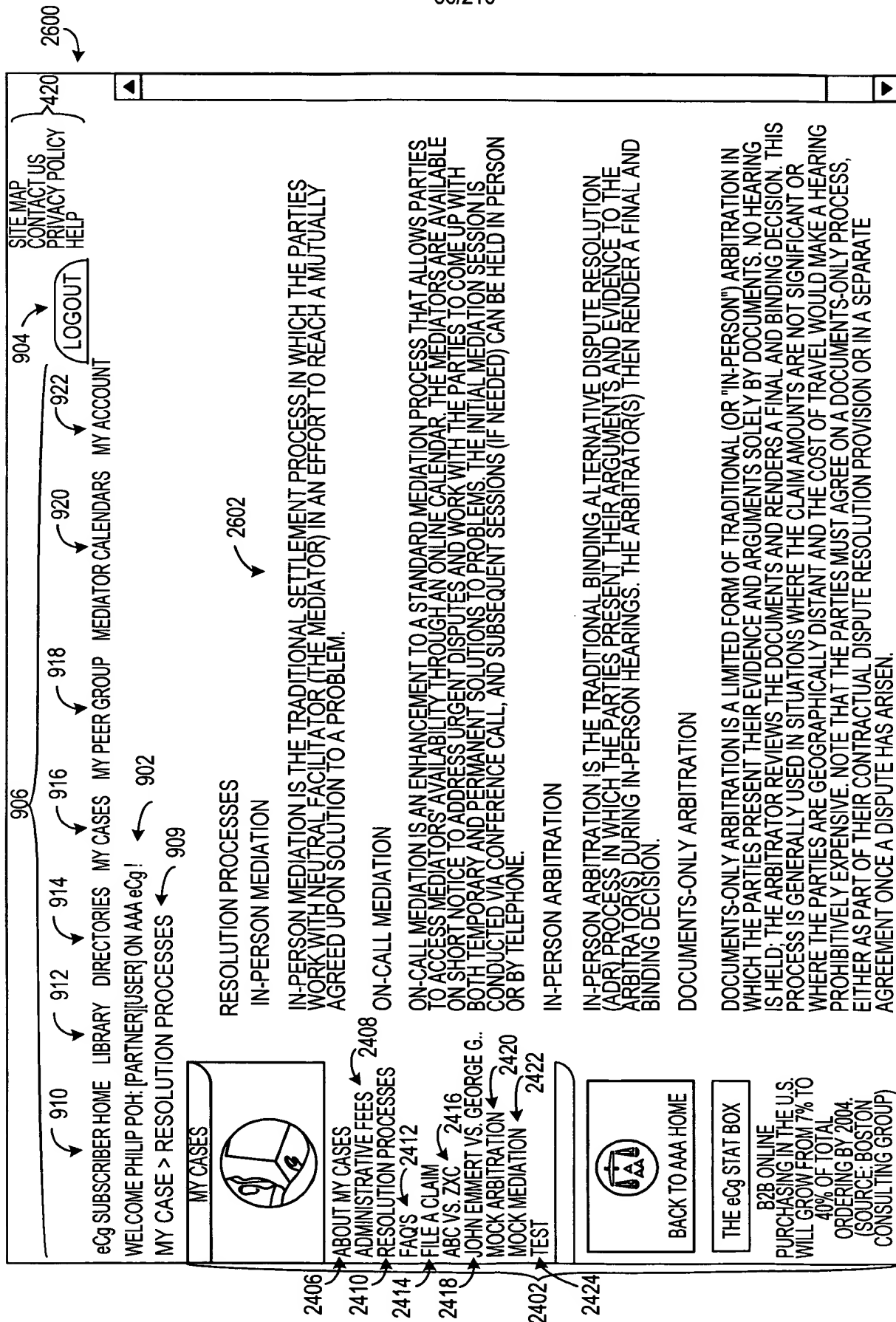


**FIG. 43**

49/216



50/216





51/216

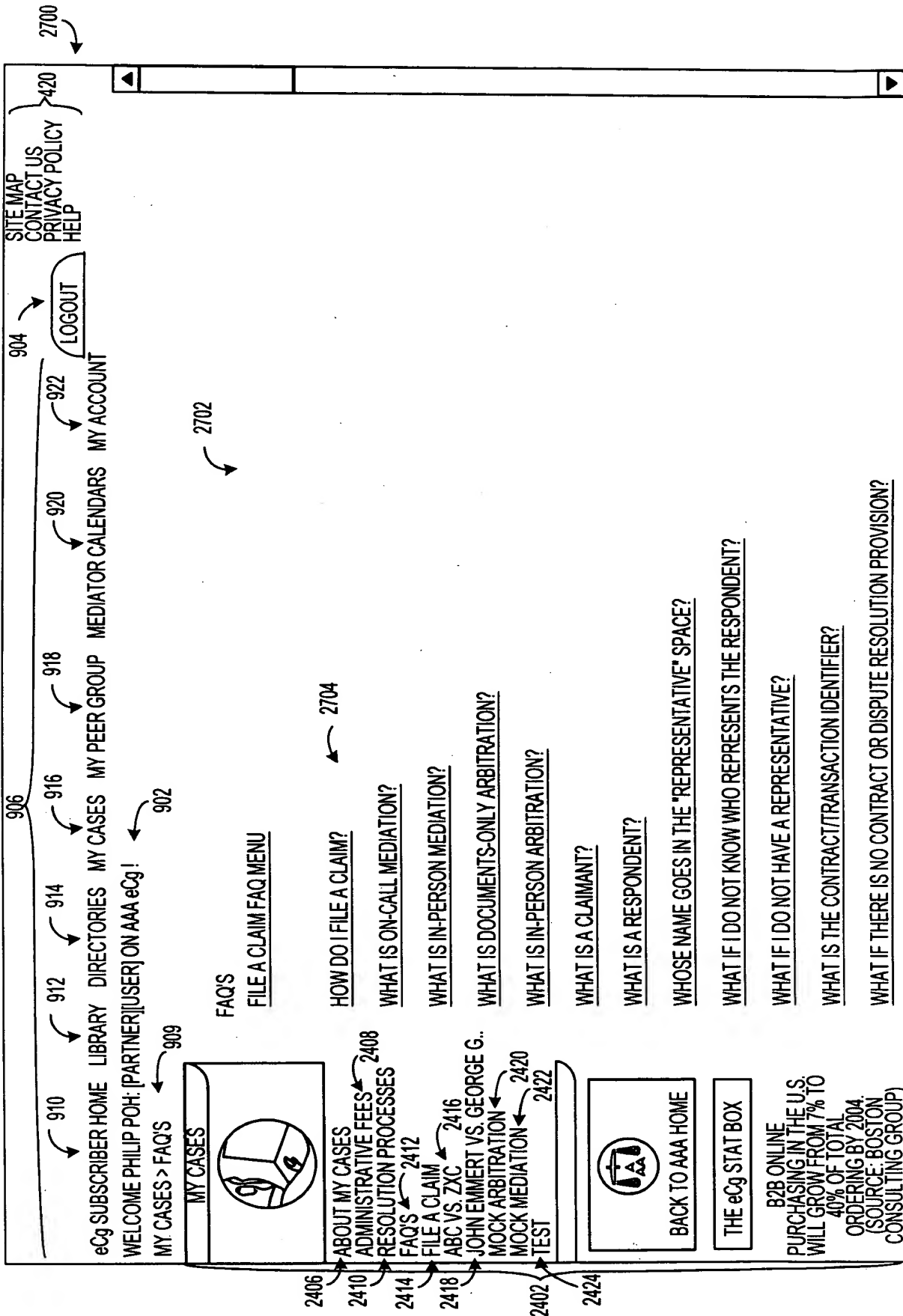


FIG.46



53/216

2900

906

910 eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT LOGOUT 904

912 914 916 918 920 922

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 902

MY CASES > FILE A CLAIM 909

CLAIM FORM > STEP 2/5 2902

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☒ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? CLICK HERE TO REVIEW THESE PROCEDURES.

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☒ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

\* PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEING PROCEEDINGS.

2406

2410 ABOUT MY CASES

2414 ADMINISTRATIVE FEES 2408

2418 RESOLUTION PROCESSES 2412

2420 FAQ'S 2416

2422 FILE A CLAIM

2424 ABC VS. ZXC 2418

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION 2420

MOCK MEDIATION 2422

TEST

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

SITE MAP CONTACT US PRIVACY POLICY HELP 420

2904

SUBMIT CANCEL 2906

FIG.48

54/216

3000

906

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 920 MEDIATOR CALENDARS 922 MY ACCOUNT 904 LOGOUT 420 SITE MAP CONTACT US PRIVACY POLICY HELP

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 902

MY CASES > FILE A CLAIM 909

CLAIM FORM > STEP 3/5

DATE: 10/08/2001 3004

RESOLUTION PROCESS: ON-CALL MEDIATION 3002

3006 CLAIMANT (FILING PARTY)

COMPANY: ABC 3008 REQUIRED 3010

REPRESENTATIVE: 3012 REQUIRED

FIRM NAME: ABC 3012 REQUIRED

ADDRESS: 5 ABC ST. 3014 REQUIRED

CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10019 USA 3014 REQUIRED

PHONE: 212-716-5800 3016 REQUIRED

FAX: 212-716-5910 3018 REQUIRED

E-MAIL: ABC@ABC.COM 3020 REQUIRED

RESPONDENT(S): 1 3022

SUBMIT 3024 CANCEL 3026

2406

2410 ABOUT MY CASES

2414 ADMINISTRATIVE FEES 2408

2418 RESOLUTION PROCESSES 2412

2420 FAQ'S 2416

2422 FILE A CLAIM 2418

2424 ABC VS. ZYC 2416

2426 JOHN EMMERT VS. GEORGE G.. 2420

2428 MOCK ARBITRATION 2422

2430 MOCK MEDIATION 2422

2432 TEST 2422

2434

2436

2438

2440

2442

2444

2446

2448

2450

2452

2454

2456

2458

2460

2462

2464

2466

2468

2470

2472

2474

2476

2478

2480

2482

2484

2486

2488

2490

2492

2494

2496

2498

2500

2502

2504

2506

2508

2510

2512

2514

2516

2518

2520

2522

2524

2526

2528

2530

2532

2534

2536

2538

2540

2542

2544

2546

2548

2550

2552

2554

2556

2558

2560

2562

2564

2566

2568

2570

2572

2574

2576

2578

2580

2582

2584

2586

2588

2590

2592

2594

2596

2598

2600

2602

2604

2606

2608

2610

2612

2614

2616

2618

2620

2622

2624

2626

2628

2630

2632

2634

2636

2638

2640

2642

2644

2646

2648

2650

2652

2654

2656

2658

2660

2662

2664

2666

2668

2670

2672

2674

2676

2678

2680

2682

2684

2686

2688

2690

2692

2694

2696

2698

2700

2702

2704

2706

2708

2710

2712

2714

2716

2718

2720

2722

2724

2726

2728

2730

2732

2734

2736

2738

2740

2742

2744

2746

2748

2750

2752

2754

2756

2758

2760

2762

2764

2766

2768

2770

2772

2774

2776

2778

2780

2782

2784

2786

2788

2790

2792

2794

2796

2798

2800

2802

2804

2806

2808

2810

2812

2814

2816

2818

2820

2822

2824

2826

2828

2830

2832

2834

2836

2838

2840

2842

2844

2846

2848

2850

2852

2854

2856

2858

2860

2862

2864

2866

2868

2870

2872

2874

2876

2878

2880

2882

2884

2886

2888

2890

2892

2894

2896

2898

2900

2902

2904

2906

2908

2910

2912

2914

2916

2918

2920

2922

2924

2926

2928

2930

2932

2934

2936

2938

2940

2942

2944

2946

2948

2950

2952

2954

2956

2958

2960

2962

2964

2966

2968

2970

2972

2974

2976

2978

2980

2982

2984

2986

2988

2990

2992

2994

2996

2998

3000

3002

3004

3006

3008

3010

3012

3014

3016

3018

3020

3022

3024

3026

3028

3030

3032

3034

3036

3038

3040

3042

3044

3046

3048

3050

3052

3054

3056

3058

3060

3062

3064

3066

3068

3070

3072

3074

3076

3078

3080

3082

3084

3086

3088

3090

3092

3094

3096

3098

3100

3102

3104

3106

3108

3110

3112

3114

3116

3118

3120

3122

3124

3126

3128

3130

3132

3134

3136

3138

3140

3142

3144

3146

3148

3150

3152

3154

3156

3158

3160

3162

3164

3166

3168

3170

3172

3174

3176

3178

3180

3182

3184

3186

3188

3190

3192

3194

3196

3198

3200

3202

3204

3206

3208

3210

3212

3214

3216

3218

3220

3222

3224

3226

3228

3230

3232

3234

3236

3238

3240

3242

3244

3246

3248

3250

3252

3254

3256

3258

3260

3262

3264

3266

3268

3270

3272

3274

3276

3278

3280

3282

3284

3286

3288

3290

3292

3294

3296

3298

3300

3302

3304

3306

3308

3310

3312

3314

3316

3318

3320

3322

3324

3326

3328

3330

3332

3334

3336

3338

3340

3342

3344

3346

3348

3350

3352

3354

3356

3358

3360

3362

3364

3366

3368

3370

3372

3374

3376

3378

3380

3382

3384

3386

3388

3390

3392

3394

3396

3398

3400

3402

3404

3406

3408

3410

3412

3414

3416

3418

3420

3422

3424

3426

3428

3430

3432

3434

3436

3438

3440

3442

3444

3446

3448

3450

3452

3454

3456

3458

3460

3462

3464

3466

3468

3470

3472

3474

3476

3478

3480

3482

3484

3486

3488

3490

3492

3494

3496

3498

3500

3502

3504

3506

3508

3510

3512

3514

3516

3518

3520

3522

3524

3526

3528

3530

3532

3534

3536

3538

3540

3542

3544

3546

3548

3550

3552

3554

3556

3558

3560

3562

3564

3566

3568

3570

3572

3574

3576

3578

3580

3582

3584

3586

3588

3590

3592

3594

3596

3598

3600

3602

3604

3606

3608

3610

3612

3614

3616

3618

3620

3622

3624

3626

3628

3630

3632

3634

3636

3638

3640

3642

3644

3646

3648

3650

3652

3654

3656

3658

3660

3662

3664

3666

3668

3670

3672

3674

3676

3678

3680

3682

3684

3686

3688

3690

3692

3694

3696

3698

3700

3702

3704

3706

3708

3710

3712

3714

3716

3718

3720

3722

3724

3726

3728

3730

3732

3734

3736

3738

3740

3742

3744

3746

3748

3750

3752

3754

3756

3758

3760

3762

3764

3766

3768

3770

3772

3774

3776

3778

3780

3782

3784

3786

3788

3790

3792

3794

3796

3798

3800

3802

3804

3806

3808

3810

3812

3814

3816

3818

3820

3822

3824

3826

3828

3830

3832

3834

3836

3838

3840

3842

3844

3846

3848

3850

3852

3854

3856

3858

3860

3862

3864

3866

3868

3870

3872

3874

3876

3878

3880

3882

3884

3886

3888

3890

3892

3894

3896

3898

3900

3902

3904

3906

3908

3910

3912

3914

3916

3918

3920

3922

3924

3926

3928

3930

3932

3934

3936

3938

3940

3942

3944

3946

3948

3950

3952

3954

3956

3958

3960

3962

3964

3966

3968

3970

3972

3974

3976

3978

3980

3982

3984

3986

3988

3990

3992

3994

3996

3998

4000

4002

4004

4006

4008

4010

4012

4014

4016

4018

4020

4022

4024

4026

4028

4030

4032

4034

4036

4038

4040

4042

4044

4046

4048

4050

4052

4054

4056

4058

4060

4062

4064

4066

4068

4070

4072

4074

4076

4078

4080

4082

4084

4086

4088

4090

4092

4094

4096

4098

4100

4102

4104

4106

4108

4110

4112

4114

4116

4118

4120

4122

4124

4126

4128

4130

4132

4134

4136

4138

4140

4142

4144

4146

4148

4150

4152

4154

4156

4158

4160

4162

4164

4166

4168

4170

4172

4174

4176

4178

4180

4182

4184

4186

4188

4190

4192

4194

4196

4198

4200

4202

4204

4206

4208

4210

4212

4214

4216

4218

4220

4222

4224

4226

4228

4230

4232

4234

4236

4238

4240

4242

4244

4246

4248

4250

4252

4254

4256

4258

4260

4262

4264

4266

4268

4270

4272

4274

4276

4278

4280

4282

4284

4286

4288

4290

4292

4294

4296

4298

4300

4302

4304

4306

4308

4310

4312

4314

4316

4318

4320

4322

4324

4326

4328

4330

4332

4334

4336

4338

4340

4342

4344

4346

4348

4350

4352

4354

4356

4358

4360

4362

4364

4366

4368

4370

4372

4374

4376

4378

4380

4382

4384

4386

4388

4390

4392

4394

4396

4398

4400

4402

4404

4406

4408

4410

4412

4414

4416

4418

4420

4422

4424

4426

4428

4430

4432

4434

4436

4438

4440

4442

4444

4446

4448

4450

4452

4454

4456

4458

4460

4462

4464

4466

4468

4470

4472

4474

4476

4478

4480

4482

4484

4486

4488

4490

4492

4494

4496

4498

4500

4502

4504

4506

4508

4510

4512

4514

4516

4518

4520

4522

4524

4526

4528

4530

4532

4534

4536

4538

4540

4542

4544

4546

4548

4550

4552

4554

4556

4558

4560

4562

4564

4566

4568

4570

4572

4574

4576

4578

4580

4582

4584

4586

4588

4590

4592

4594

4596

4598

4600

4602

4604

4606

4608

4610

4612

4614

4616

4618

4620

4622

4624

4626

4628

4630

4632

4634

4636

4638

4640

4642

4644

4646

4648

4650

4652

4654

4656

4658

4660

4662

4664

4666

4668

4670

4672

4674

4676

4678

4680

4682

4684

4686

4688

4690

4692

4694

4696

4698

4700

4702

4704

4706

4708

4710

4712

4714

4716

4718

4720

4722

4724

4726

4728

4730

4732

4734

4736

55/216

3100

906

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 920 MEDIATOR CALENDARS 922 MY ACCOUNT 924 LOGOUT 926 SITE MAP 928 CONTACT US 930 PRIVACY POLICY 932 HELP 934

902 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

909 MY CASES > FILE A CLAIM

2406

2410 ABOUT MY CASES

2414 ADMINISTRATIVE FEES

2416 RESOLUTION PROCESSES

2418 FAQ'S

2420 FILE A CLAIM

2422 ABC VS. ZXC

2424 JOHN EMMERT VS. GEORGE G..

2426 MOCK ARBITRATION

2428 MOCK MEDIATION

2430 TEST

2432

2434

2436

2438

2440

2442

2444

2446

2448

2450

2452

2454

2456

2458

2460

2462

2464

2466

2468

2470

2472

2474

2476

2478

2480

2482

2484

2486

2488

2490

2492

2494

2496

2498

2500

2502

2504

2506

2508

2510

2512

2514

2516

2518

2520

2522

2524

2526

2528

2530

2532

2534

2536

2538

2540

2542

2544

2546

2548

2550

2552

2554

2556

2558

2560

2562

2564

2566

2568

2570

2572

2574

2576

2578

2580

2582

2584

2586

2588

2590

2592

2594

2596

2598

2600

2602

2604

2606

2608

2610

2612

2614

2616

2618

2620

2622

2624

2626

2628

2630

2632

2634

2636

2638

2640

2642

2644

2646

2648

2650

2652

2654

2656

2658

2660

2662

2664

2666

2668

2670

2672

2674

2676

2678

2680

2682

2684

2686

2688

2690

2692

2694

2696

2698

2700

2702

2704

2706

2708

2710

2712

2714

2716

2718

2720

2722

2724

2726

2728

2730

2732

2734

2736

2738

2740

2742

2744

2746

2748

2750

2752

2754

2756

2758

2760

2762

2764

2766

2768

2770

2772

2774

2776

2778

2780

2782

2784

2786

2788

2790

2792

2794

2796

2798

2800

2802

2804

2806

2808

2810

2812

2814

2816

2818

2820

2822

2824

2826

2828

2830

2832

2834

2836

2838

2840

2842

2844

2846

2848

2850

2852

2854

2856

2858

2860

2862

2864

2866

2868

2870

2872

2874

2876

2878

2880

2882

2884

2886

2888

2890

2892

2894

2896

2898

2900

2902

2904

2906

2908

2910

2912

2914

2916

2918

2920

2922

2924

2926

2928

2930

2932

2934

2936

2938

2940

2942

2944

2946

2948

2950

2952

2954

2956

2958

2960

2962

2964

2966

2968

2970

2972

2974

2976

2978

2980

2982

2984

2986

2988

2990

2992

2994

2996

2998

3000

3002

3004

3006

3008

3010

3012

3014

3016

3018

3020

3022

3024

3026

3028

3030

3032

3034

3036

3038

3040

3042

3044

3046

3048

3050

3052

3054

3056

3058

3060

3062

3064

3066

3068

3070

3072

3074

3076

3078

3080

3082

3084

3086

3088

3090

3092

3094

3096

3098

3100

3102

3104

3106

3108

3110

3112

3114

3116

3118

3120

3122

3124

3126

3128

3130

3132

3134

3136

3138

3140

3142

3144

3146

3148

3150

3152

3154

3156

3158

3160

3162

3164

3166

3168

3170

3172

3174

3176

3178

3180

3182

3184

3186

3188

3190

3192

3194

3196

3198

3200

3202

3204

3206

3208

3210

3212

3214

3216

3218

3220

3222

3224

3226

3228

3230

3232

3234

3236

3238

3240

3242

3244

3246

3248

3250

3252

3254

3256

3258

3260

3262

3264

3266

3268

3270

3272

3274

3276

3278

3280

3282

3284

3286

3288

3290

3292

3294

3296

3298

3300

3302

3304

3306

3308

3310

3312

3314

3316

3318

3320

3322

3324

3326

3328

3330

3332

3334

3336

3338

3340

3342

3344

3346

3348

3350

3352

3354

3356

3358

3360

3362

3364

3366

3368

3370

3372

3374

3376

3378

3380

3382

3384

3386

3388

3390

3392

3394

3396

3398

3400

3402

3404

3406

3408

3410

3412

3414

3416

3418

3420

3422

3424

3426

3428

3430

3432

3434

3436

3438

3440

3442

3444

3446

3448

3450

3452

3454

3456

3458

3460

3462

3464

3466

3468

3470

3472

3474

3476

3478

3480

3482

3484

3486

3488

3490

3492

3494

3496

3498

3500

3502

3504

3506

3508

3510

3512

3514

3516

3518

3520

3522

3524

3526

3528

3530

3532

3534

3536

3538

3540

3542

3544

3546

3548

3550

3552

3554

3556

3558

3560

3562

3564

3566

3568

3570

3572

3574

3576

3578

3580

3582

3584

3586

3588

3590

3592

3594

3596

3598

3600

3602

3604

3606

3608

3610

3612

3614

3616

3618

3620

3622

3624

3626

3628

3630

3632

3634

3636

3638

3640

3642

3644

3646

3648

3650

3652

3654

3656

3658

3660

3662

3664

3666

3668

3670

3672

3674

3676

3678

3680

3682

3684

3686

3688

3690

3692

3694

3696

3698

3700

3702

3704

3706

3708

3710

3712

3714

3716

3718

3720

3722

3724

3726

3728

3730

3732

3734

3736

3738

3740

3742

3744

3746

3748

3750

3752

3754

3756

3758

3760

3762

3764

3766

3768

3770

3772

3774

3776

3778

3780

3782

3784

3786

3788

3790

3792

3794

3796

3798

3800

3802

3804

3806

3808

3810

3812

3814

3816

3818

3820

3822

3824

3826

3828

3830

3832

3834

3836

3838

3840

3842

3844

3846

3848

3850

3852

3854

3856

3858

3860

3862

3864

3866

3868

3870

3872

3874

3876

3878

3880

3882

3884

3886

3888

3890

3892

3894

3896

3898

3900

3902

3904

3906

3908

3910

3912

3914

3916

3918

3920

3922

3924

3926

3928

3930

3932

3934

3936

3938

3940

3942

3944

3946

3948

3950

3952

3954

3956

3958

3960

3962

3964

3966

3968

3970

3972

3974

3976

3978

3980

3982

3984

3986

3988

3990

3992

3994

3996

3998

4000

4002

4004

4006

4008

4010

4012

4014

4016

4018

4020

4022

4024

4026

4028

4030

4032

4034

4036

4038

4040

4042

4044

4046

4048

4050

4052

4054

4056

4058

4060

4062

4064

4066

4068

4070

4072

4074

4076

4078

4080

4082

4084

4086

4088

4090

4092

4094

4096

4098

4100

4102

4104

4106

4108

4110

4112

4114

4116

4118

4120

4122

4124

4126

4128

4130

4132

4134

4136

4138

4140

4142

4144

4146

4148

4150

4152

4154

4156

4158

4160

4162

4164

4166

4168

4170

4172

4174

4176

4178

4180

4182

4184

4186

4188

4190

4192

4194

4196

4198

4200

4202

4204

4206

4208

4210

4212

4214

4216

4218

4220

4222

4224

4226

4228

4230

4232

4234

4236

4238

4240

4242

4244

4246

4248

4250

4252

4254

4256

4258

4260

4262

4264

4266

4268

4270

4272

4274

4276

4278

4280

4282

4284

4286

4288

4290

4292

4294

4296

4298

4300

4302

4304

4306

4308

4310

4312

4314

4316

4318

4320

4322

4324

4326

4328

4330

4332

4334

4336

4338

4340

4342

4344

4346

4348

4350

4352

4354

4356

4358

4360

4362

4364

4366

4368

4370

4372

4374

4376

4378

4380

4382

4384

4386

4388

4390

4392

4394

4396

4398

4400

4402

4404

4406

4408

4410

4412

4414

4416

4418

4420

4422

4424

4426

4428

4430

4432

4434

4436

4438

4440

4442

4444

4446

4448

4450

4452

4454

4456

4458

4460

4462

4464

4466

4468

4470

4472

4474

4476

4478

4480

4482

4484

4486

4488

4490

4492

4494

4496

4498

4500

4502

4504

4506

4508

4510

4512

4514

4516

4518

4520

4522

4524

4526

4528

4530

4532

4534

4536

4538

4540

4542

4544

4546

4548

4550

4552

4554

4556

4558

4560

4562

4564

4566

4568

4570

4572

4574

4576

4578

4580

4582

4584

4586

4588

4590

4592

4594

4596

4598

4600

4602

4604

4606

4608

4610

4612

4614

4616

4618

4620

4622

4624

4626

4628

4630

4632

4634

4636

4638

4640

4642

4644

4646

4648

4650

4652

4654

4656

4658

4660

4662

4664

4666

4668

4670

4672

4674

4676

4678

4680

4682

4684

4686

4688

4690

4692

4694

4696

4698

4700

4702

4704

4706

4708

4710

4712

4714

4716

4718

4720

4722

4724

4726

4728

4730

4732

4734

4736

4738

4740

4742

4744

4746

4748

4750

4752

4754

4756

4758

4760

4762

4764

4766

4768

4770

4772

4774

4776

4778

4780

4782

4784

4786

4788

4790

4792

4794

4796

4798

4800

56/216

906

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 920 MEDIATOR CALENDARS 922 MY ACCOUNT 924 LOGOUT 926 SITE MAP 928 CONTACT US 930 PRIVACY POLICY 932 HELP 934

909 MY CASES > FILE A CLAIM 902

CLAIM FORM > STEP 5/5

3202 PAYMENT OPTIONS

3204

3206

3208

3210

3212

3214

3216

3218

3220

3222

3224

3226

3228

3230

3232

3234

3236

3238

3240

3242

3244

3246

3248

3250

3252

3254

3256

3258

3260

3262

3264

3266

3268

3270

3272

3274

3276

3278

3280

3282

3284

3286

3288

3290

3292

3294

3296

3298

3300

3302

3304

3306

3308

3310

3312

3314

3316

3318

3320

3322

3324

3326

3328

3330

3332

3334

3336

3338

3340

3342

3344

3346

3348

3350

3352

3354

3356

3358

3360

3362

3364

3366

3368

3370

3372

3374

3376

3378

3380

3382

3384

3386

3388

3390

3392

3394

3396

3398

3400

3402

3404

3406

3408

3410

3412

3414

3416

3418

3420

3422

3424

3426

3428

3430

3432

3434

3436

3438

3440

3442

3444

3446

3448

3450

3452

3454

3456

3458

3460

3462

3464

3466

3468

3470

3472

3474

3476

3478

3480

3482

3484

3486

3488

3490

3492

3494

3496

3498

3500

3502

3504

3506

3508

3510

3512

3514

3516

3518

3520

3522

3524

3526

3528

3530

3532

3534

3536

3538

3540

3542

3544

3546

3548

3550

3552

3554

3556

3558

3560

3562

3564

3566

3568

3570

3572

3574

3576

3578

3580

3582

3584

3586

3588

3590

3592

3594

3596

3598

3600

3602

3604

3606

3608

3610

3612

3614

3616

3618

3620

3622

3624

3626

3628

3630

3632

3634

3636

3638

3640

3642

3644

3646

3648

3650

3652

3654

3656

3658

3660

3662

3664

3666

3668

3670

3672

3674

3676

3678

3680

3682

3684

3686

3688

3690

3692

3694

3696

3698

3700

3702

3704

3706

3708

3710

3712

3714

3716

3718

3720

3722

3724

3726

3728

3730

3732

3734

3736

3738

3740

3742

3744

3746

3748

3750

3752

3754

3756

3758

3760

3762

3764

3766

3768

3770

3772

3774

3776

3778

3780

3782

3784

3786

3788

3790

3792

3794

3796

3798

3800

3802

3804

3806

3808

3810

3812

3814

3816

3818

3820

3822

3824

3826

3828

3830

3832

3834

3836

3838

3840

3842

3844

3846

3848

3850

3852

3854

3856

3858

3860

3862

3864

3866

3868

3870

3872

3874

3876

3878

3880

3882

3884

3886

3888

3890

3892

3894

3896

3898

3900

3902

3904

3906

3908

3910

3912

3914

3916

3918

3920

3922

3924

3926

3928

3930

3932

3934

3936

3938

3940

3942

3944

3946

3948

3950

3952

3954

3956

3958

3960

3962

3964

3966

3968

3970

3972

3974

3976

3978

3980

3982

3984

3986

3988

3990

3992

3994

3996

3998

4000

4002

4004

4006

4008

4010

4012

4014

4016

4018

4020

4022

4024

4026

4028

4030

4032

4034

4036

4038

4040

4042

4044

4046

4048

4050

4052

4054

4056

4058

4060

4062

4064

4066

4068

4070

4072

4074

4076

4078

4080

4082

4084

4086

4088

4090

4092

4094

4096

4098

4100

4102

4104

4106

4108

4110

4112

4114

4116

4118

4120

4122

4124

4126

4128

4130

4132

4134

4136

4138

4140

4142

4144

4146

4148

4150

4152

4154

4156

4158

4160

4162

4164

4166

4168

4170

4172

4174

4176

4178

4180

4182

4184

4186

4188

4190

4192

4194

4196

4198

4200

4202

4204

4206

4208

4210

4212

4214

4216

4218

4220

4222

4224

4226

4228

4230

4232

4234

4236

4238

4240

4242

4244

4246

4248

4250

4252

4254

4256

4258

4260

4262

4264

4266

4268

4270

4272

4274

4276

4278

4280

4282

4284

4286

4288

4290

4292

4294

4296

4298

4300

4302

4304

4306

4308

4310

4312

4314

4316

4318

4320

4322

4324

4326

4328

4330

4332

4334

4336

4338

4340

4342

4344

4346

4348

4350

4352

4354

4356

4358

4360

4362

4364

4366

4368

4370

4372

4374

4376

4378

4380

4382

4384

4386

4388

4390

4392

4394

4396

4398

4400

4402

4404

4406

4408

4410

4412

4414

4416

4418

4420

4422

4424

4426

4428

4430

4432

4434

4436

4438

4440

4442

4444

4446

4448

4450

4452

4454

4456

4458

4460

4462

4464

4466

4468

4470

4472

4474

4476

4478

4480

4482

4484

4486

4488

4490

4492

4494

4496

4498

4500

4502

4504

4506

4508

4510

4512

4514

4516

4518

4520

4522

4524

4526

4528

4530

4532

4534

4536

4538

4540

4542

4544

4546

4548

4550

4552

4554

4556

4558

4560

4562

4564

4566

4568

4570

4572

4574

4576

4578

4580

4582

4584

4586

4588

4590

4592

4594

4596

4598

4600

4602

4604

4606

4608

4610

4612

4614

4616

4618

4620

4622

4624

4626

4628

4630

4632

4634

4636

4638

4640

4642

4644

4646

4648

4650

4652

4654

4656

4658

4660

4662

4664

4666

4668

4670

4672

4674

4676

4678

4680

4682

4684

4686

4688

4690

4692

4694

4696

4698

4700

4702

4704

4706

4708

4710

4712

4714

4716

4718

4720

4722

4724

4726

4728

4730

4732

4734

4736

4738

4740

4742

4744

4746

4748

4750

4752

4754

4756

4758

4760

4762

4764

4766

4768

4770

4772

4774

4776

4778

4780

4782

4784

4786

4788

4790

4792

4794

4796

4798

4800

4802

4804

4806

4808

4810

4812

4814

4816

4818

4820

4822

4824

4826

4828

4830

4832

4834

4836

4838

4840

4842

4844

4846

4848

4850

4852

4854

4856

4858

4860

4862

4864

4866

4868

4870

4872

4874

4876

4878

4880

4882

4884

4886

4888

4890

4892

4894

4896

4898

4900

4902

4904

4906

4908

4910

4912

4914

4916

4918

4920

4922

4924

4926

4928

4930

4932

4934

4936

4938

4940

4942

4944

4946

4948

4950

4952

4954

4956

4958

4960

4962

4964

4966

4968

4970

4972

4974

4976

4978

4980

4982

4984

4986

4988

4990

4992

4994

4996

4998

5000

5002

5004

5006

5008

5010

5012

5014

5016

5018

5020

5022

5024

5026

5028

5030

5032

5034

5036

5038

5040

5042

5044

5046

5048

5050

5052

5054

5056

5058

5060

5062

5064

5066

5068

5070

5072

5074

5076

5078

5080

5082

5084

5086

5088

5090

5092

5094

5096

5098

5100

5102

5104

5106

5108

5110

5112

5114

5116

5118

5120

5122

5124

5126

5128

5130

5132

5134

5136

5138

5140

5142

5144

5146

5148

5150

5152

5154

5156

5158

5160

5162

5164

5166

5168

5170

5172

5174

5176

5178

5180

5182

5184

5186

5188

5190

5192

5194

5196

5198

5200

5202

5204

5206

5208

5210

5212

5214

5216

5218

5220

5222

5224

5226

5228

5230

5232

5234

5236

5238

5240

5242

5244

5246

5248

5250

5252

5254

5256

5258

5260

5262

5264

5266

5268

5270

5272

5274

5276

5278

5280

5282

5284

5286

5288

5290

5292

5294

5296

5298

5300

5302

5304

5306

5308

5310

5312

5314

5316

5318

5320

5322

5324

5326

5328

5330

5332

5334

5336

5338

5340

5342

5344

5346

5348

5350

5352

5354

5356

5358

5360

5362

5364

5366

5368

5370

5372

5374

5376

5378

5380

5382

5384

5386

5388

5390

5392

5394

5396

5398

5400

5402

5404

5406

5408

5410

5412

5414

5416

5418

5420

5422

5424

5426

5428

5430

5432

5434

5436

5438

5440

5442

5444

5446

5448

5450

5452

5454

5456

5458

5460

5462

5464

5466

5468

5470

5472

5474

5476

5478

5480

5482

5484

5486

5488

5490

5492

5494

5496

5498

5500

5502

5504

5506

5508

5510

5512

5514

5516

5518

5520

5522

5524

5526

5528

5530

5532

5534

5536

5538

5540

5542

5544

5546

5548

5550

5552

5554

5556

5558

5560

5562

5564

5566

5568

5570

5572

5574

5576

5578

5580

5582

5584

5586

5588

5590

5592

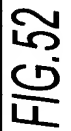
5594

5596

5598

5600

5602



**FIG. 52**

58/216

5350

AAA WEBFILE - MICROSOFT INTERNET EXPLORER

FILE EDIT VIEW FAVORITES TOOLS HELP

BACK FORWARD STOP REFRESH HOME SEARCH FAVORITES HISTORY MAIL PRINT EDIT

ADDRESS [HTTP://NYHWEB01/WEBCASE2/FRONTPAGE.HTM](http://nyhweb01/webcase2/frontpage.htm) GO LINK

HELP CONTACT AAA LOGIN

AMERICAN ARBITRATION ASSOCIATION  
DISPUTE RESOLUTION SERVICES WORLDWIDE

HOME  
ABOUT AAA WEBFILE  
REGISTER  
FORGET YOUR PASSWORD

REGISTERED USER

USER ID

PASSWORD

SIGN IN

NEW USER

SIGN UP NOW TO ACTIVATE YOUR ACCOUNT!

SIGN IN

DONE LOCAL INTRANET

FIG. 53



59/216

↖ 5452

## REGISTRATION FORM

WELCOME TO THE AAA WEBFILE, YOUR RESOURCE FOR ONLINE CASE FILING AND MANAGEMENT. UPON COMPLETING THE FORM BELOW, YOU WILL RECEIVE CONFIRMATION OF YOUR USER ID AND PASSWORD VIA EMAIL, WHICH WILL ALLOW YOU TO GAIN PERMANENT ACCESS TO THE VARIOUS SECURE SECTIONS ON THIS SITE. YOU MAY CHANGE YOUR USER INFORMATION AFTER REGISTRATION.

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[↑].

## ACCOUNT SETTINGS

USER ID↑  FIRST NAME↑   
PASSWORD↑  MIDDLE INITIAL   
CONFIRM   
PASSWORD↑  LAST NAME↑   
SECRET  
QUESTION↑  WHAT IS YOUR CITY OF BIRTH?    
ANSWER TO  
SECRET↑   
QUESTION

CHOOSE A QUESTION ONLY YOU KNOW  
THE ANSWER TO AND THAT HAS NOTHING  
TO DO WITH YOUR PASSWORD. IF YOU  
FORGET YOUR PASSWORD, WE WILL  
VERIFY YOUR IDENTITY BY ASKING YOU  
THIS QUESTION

## USER INFORMATION

EMAIL ADDRESS↑   
CONFIRM EMAIL↑   
COMPANY   
ADDRESS↑   
  
CITY↑   
STATE↑  ALABAMA   
ZIP↑    
TEL↑  -  -  EXTENSION   
FAX  -  -

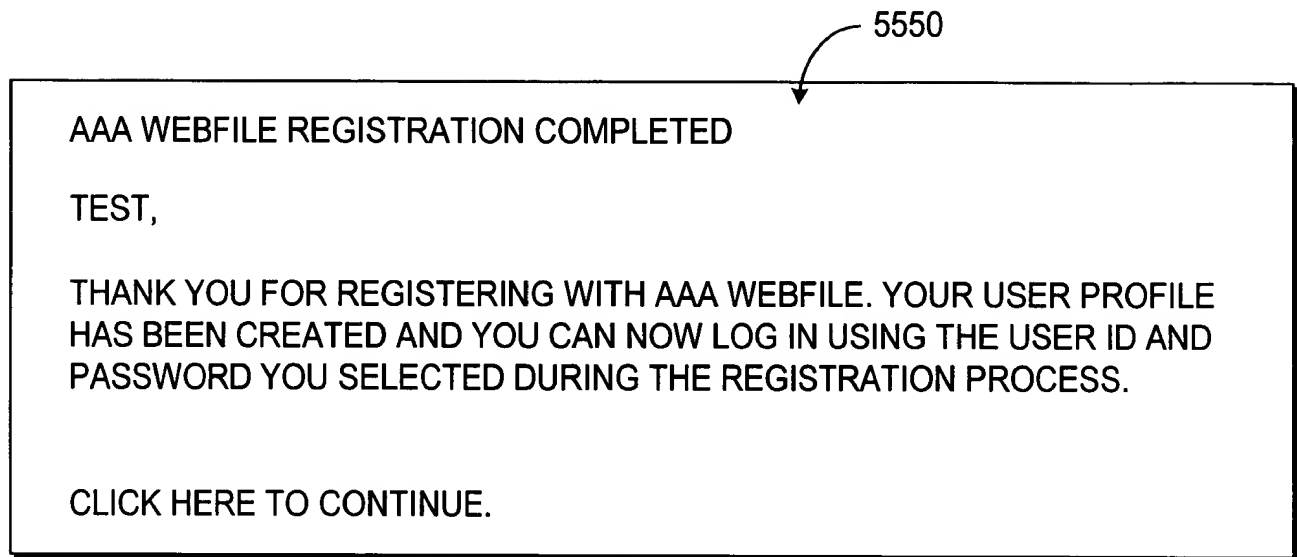
SIGN UP

RESET

↖ 5452


FIG. 54

60/216



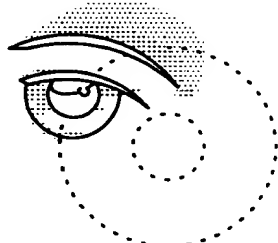
**FIG. 55**

61/216

5650  


FORGET YOUR PASSWORD?

DID YOU FORGET YOUR PASSWORD? PLEASE FILL OUT USER ID CORRECTLY. YOUR PASSWORD WILL BE EMAILED TO YOUR REGISTERED EMAIL ACCOUNT SHORTLY.



REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▽].

FIND PASSWORD

USER ID ▽

SUBMIT

*FIG. 56*

62/216

## UPDATE PROFILE

THANK YOU FOR TAKING A MOMENT TO CONFIRM YOUR AAA WEBFILE ACCOUNT SETTINGS. YOU MAY CHANGE YOUR USER INFORMATION AS OFTEN AS NECESSARY. AFTER MAKING MODIFICATIONS PLEASE CLICK THE "SAVE" BUTTON. YOUR USER PROFILE WILL THEN BE UPDATED.  
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[ ^ ]

## ACCOUNT SETTINGS

USER ID ^ YOGESH  
FIRST NAME ^ YOGESH  
MIDDLE INITIAL   
LAST NAME ^ CHAUDHARI  
SECRET QUESTION ^ WHAT IS YOUR CITY OF BIRTH?   
ANSWER TO SECRET QUESTION ^ NASHIK

CHANGE PASSWORD

CHOOSE A QUESTION ONLY YOU KNOW THE ANSWER TO AND THAT HAS NOTHING TO DO WITH YOUR PASSWORD. IF YOU FORGET YOUR PASSWORD, WE WILL VERIFY YOUR IDENTITY BY ASKING YOU THIS QUESTION

## USER INFORMATION

EMAIL ADDRESS ^ CHAUDHARRY@ADR.ORG  
COMPANY   
ADDRESS ^ 335, MADISON AVE,  
  
CITY ^ NEW YORK  
STATE ^ NEW YORK   
ZIP ^ 10017   
TEL ^ 212 - 716 - 3949 EXTENSION   
FAX 212 - 716 - 5903

SIGN UP

RESET

FIG. 57

63/216

CHANGE PASSWORD

THE PASSWORD SETTING ALLOWS YOU TO CHANGE YOUR LOGIN PASSWORD. ENTER YOUR OLD PASSWORD AND THEN CHOOSE YOUR NEW PASSWORD. CLICK SAVE WHEN YOU'RE DONE.

|   |                      |  |
|---|----------------------|--|
| OLD PASSWORD ▾  | <input type="text"/> | CHOOSE A PASSWORD THAT IS<br>MAXIMUM 30 CHARACTERS<br>LONG. IT MAY CONTAIN<br>NUMBERS(0-9) AND UPPER AND<br>LOWERCASE LETTERS(A-Z, a-z). |
| NEW PASSWORD ▾  | <input type="text"/> |  |
| CONFIRM PASSWORD ▾  | <input type="text"/> |  |
| <input type="button" value="SAVE"/> <input type="button" value="CANCEL"/> |                      |  |

**FIG. 58**

64/216

5950

CASE CONNECT

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▼].

CONFIRMATION  
NUMBER ▼

PIN NUMBER ▼

PLEASE ENTER THE  
CONFIRMATION NUMBER  
YOU HAVE RECEIVED BY  
EMAIL OR BY REGULAR MAIL

SUBMIT

FIG. 59

65/216

6050

FILE NEW CLAIM

TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

ARE YOU FILING THIS CLAIM AS A:

☒ CLAIMANT  
☐ CLAIMANT'S REPRESENTATIVE

6052

IS YOUR DISPUTE IN ACCORDANCE WITH:

COMMERCIAL DISPUTE RESOLUTION PROCEDURES  
☒ ARBITRATION ☐ MEDIATION

CONSTRUCTION INDUSTRY DISPUTE RESOLUTION PROCEDURES  
☐ ARBITRATION ☐ MEDIATION

6054

[VIEW RULES/PROCEDURES](#)  
[VIEW RULES/PROCEDURES](#)

DOES YOUR AGREEMENT HAVE AN AMERICAN ARBITRATION ASSOCIATION CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION?

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER)

\*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS

6056

A NONREFUNDABLE INITIAL FILING FEE IS PAYABLE IN FULL BY A FILING PARTY WHEN A CLAIM, COUNTERCLAIM OR ADDITIONAL CLAIM IS FILED

6058 6060

FIG. 60

66/216

6150

CLAIMANT

6162

REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[▼].  
SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S).

FIRST NAME▼ HARNISH

MIDDLE INITIAL

LAST NAME▼ PATEL

COMPANY

ADDRESS▼ 335 MADISON AVE.

CITY▼ NEW YORK

STATE▼ NEW YORK ▼

ZIP▼ 10017 -

EMAIL▼ PATELH@ADR.ORG

TEL▼ 212 - 716 - 3954

FAX 212 - 716 - 5903

EITHER FIRST NAME/  
LAST NAME OR  
COMPANY NAME MUST  
BE ENTERED. YOU CAN  
ENTER BOTH.

6152

ADD REPRESENTATIVE

6154

ADDITIONAL CLAIMANT

6156

NEXT STEP

6158

RESET

6160

FIG. 61



67/216

6170

SEARCH PARTY

| COMPANY NAME | INDIVIDUAL NAME         |
|--------------|-------------------------|
| <u>AAA</u>   | <u>EHAB TALEB</u>       |
|              | <u>HARNISH PATEL</u>    |
|              | <u>OGGY DOVCHINOV</u>   |
|              | <u>YOGESH CHAUDHARI</u> |

6172

6174

CANCEL

FIG. 62

68/216

6180

SEARCH ADDRESS

CLICK ON THE ARROW TO SELECT ADDRESS

|                       | ADDRESS     | CITY     | STATE | ZIP   | ZIP EXT. | PHONE      | FAX | EMAIL          |
|-----------------------|-------------|----------|-------|-------|----------|------------|-----|----------------|
| <input type="radio"/> | 101 MAIN ST | FLUSHING | NY    | 11735 |          | 2127163959 |     | TALEBE@ADR.ORG |
| <input type="radio"/> | 101 MAIN ST | FLUSHING | NY    | 11735 |          |            |     | TALEBE@ADR.ORG |

6182

CANCEL

6184

FIG. 63

69/216

↙ 6250

| CLAIMANT REPRESENTATIVE  |  |
|--|--|
| REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].                                      |  |
| <u>SEARCH</u> PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)                         |  |
| FIRST NAME   | EHAB   |
| MIDDLE INITIAL   |  |
| LAST NAME  | TALEB  |
| COMPANY  |  |
| ADDRESS▲   | 101 MAIN ST  |
| CITY▲  | FLUSHING   |
| STATE▲   | NEW YORK <input checked="" type="checkbox"/>                       |
| ZIP▲   | 10017 <input type="text"/>   |
| EMAIL ADDRESS▲   | TALEBE@ADR.ORG   |
| TEL▲   | 212 - 716 - 3949   |
| FAX  | <input type="text"/> - <input type="text"/> - <input type="text"/> |
| <div>EITHER FIRST NAME/LAST NAME OR COMPANY NAME MUST BE ENTERED. YOU CAN ENTER BOTH</div> |  |
| <div>ADD REPRESENTATIVE    ADDITIONAL CLAIM    NEXT STEP    RESET</div>                    |  |

FIG. 64

70/216

↙ 6350

| RESPONDENT  |                    |
|---|--------------------|
| REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].                           |                    |
| <u>SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)</u>              |                    |
| FIRST NAME  | OGGY               |
| MIDDLE INITIAL  |                    |
| LAST NAME   | DOYCHINOV          |
| COMPANY   | AAA                |
| ADDRESS▲  | 335 MADISON AVE    |
| CITY▲   | NEW YORK           |
| STATE▲  | NEW YORK ▼         |
| ZIP▲  | 10017              |
| EMAIL ADDRESS▲  | DOYCHINOVO@ADR.ORG |
| TEL▲  | 212 - 716 - 3954   |
| FAX   |                    |
| EITHER FIRST NAME/LAST NAME OR COMPANY NAME MUST BE ENTERED. YOU CAN ENTER BOTH |                    |
| ADD REPRESENTATIVE  |                    |
| ADDITIONAL RESPONDENT   |                    |
| NEXT STEP   |                    |
| RESET   |                    |

FIG. 65

71/216

| RESPONDENT REPRESENTATIVE  |                    |
|--|--------------------|
| REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[?].  |                    |
| <u>SEARCH</u> PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)                                   |                    |
| FIRST NAME   | YOGESH             |
| MIDDLE INITIAL   |                    |
| LAST NAME  | CHAUDHARI          |
| COMPANY  |                    |
| ADDRESS  | 17 BROADWAY        |
| CITY   | ISELIN             |
| STATE  | NEW JERSEY         |
| ZIP  | 07350 1111         |
| EMAIL ADDRESS  | CHAUDHARIY@ADR.ORG |
| TEL  | 212 - 716 - 3949   |
| FAX  | - -                |
| <div>ADD REPRESENTATIVE</div> <div>ADDITIONAL RESPONDENT</div> <div>NEXT STEP</div> <div>RESET</div> |                    |

FIG. 66

72/216

6550

ADDITIONAL CLAIM INFORMATION

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▼].

NUMBER OF ARBITRATORS\*: ▼  ▼ 6552

\*IN ACCORDANCE WITH THE RULES, IF THE ARBITRATION AGREEMENT DOES NOT SPECIFY THE NUMBER OF ARBITRATORS, THE DISPUTE SHALL BE HEARD AND DETERMINED BY ONE ARBITRATOR, UNLESS THE AAA, IN ITS DISCRETION, DIRECTS THAT THREE ARBITRATORS BE APPOINTED. THE PARTIES MAY REQUEST THREE ARBITRATORS IN THEIR DEMAND OR ANSWER, WHICH REQUEST THE AAA WILL CONSIDER IN EXERCISING ITS DISCRETION REGARDING THE NUMBER OF ARBITRATORS APPOINTED TO THE DISPUTE.

HEARING LOCALE REQUESTED: ▼

CITY:  STATE:  ▼ } 6554

PLEASE TYPE IN ARBITRATION CLAUSE: ▼

TEST CLAUSE...]

 } 6556

NEXT STEP

RESET

6558      6560

FIG. 67

73/216

6650

ENTER CLAIM INFORMATION

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].

CLAIM AMOUNT\*: ▼   [FEE DISCLAIMER](#)

\*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. FOR UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT, PLEASE ENTER '0'.

PLEASE DESCRIBE YOUR CLAIM AND THE REMEDY SOUGHT IN MORE DETAILS IN THE FOLLOWING BOX: ▼

▲  
▼

6652      6654      6656      6658      6660

FIG. 68

74/216

↖ 6950

FEE CALCULATOR

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES ▼ ↖ 6952

CLAIM AMOUNT\*: 0 ↖ 6954

NO. OF ARBITRATORS REQUIRED: 1 ▼ ↖ 6956

FILING FEE: \$3,250.00 ↖ 6958 [FEE DISCLAIMER](#)

\*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

CALCULATE ↖ 6960

CLOSE ↖ 6962

FIG. 69



75/216

↖ 7050

## VIEW CLAIMS/CASES

YOU HAVE THE FOLLOWING CLAIMS/CASES REGISTERED WITH THE AMERICAN ARBITRATION ASSOCIATION:

### INCOMPLETE CLAIM

YOUR CLAIM REQUEST IS INCOMPLETE. YOU HAVE NOT ENTERED ALL THE REQUIRED INFORMATION FOR FILING THE CLAIM.

CLICK VIEW TO VIEW THE DETAILS AND CONTINUE WITH THE CLAIM. ↖ 7052

CLICK ERASE TO ERASE ALL THE ENTERED CLAIM INFORMATION. ↖ 7054

DATE OF FILING: 11/01/2001

NOTE: YOU CANNOT FILE A NEW CLAIM IF YOU HAVE AN INCOMPLETE CLAIM. TO FILE A NEW CLAIM YOU MUST ERASE THIS CLAIM.

### PENDING CLAIM(S)

YOU HAVE THE FOLLOWING PENDING CLAIM(S). IT IS CURRENTLY UNDER REVIEW BY THE CASE MANAGER. TO VIEW THE DETAILS CLICK ON THE CONFIRMATION NUMBER LINK. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT OUR CASE MANAGER

| CONFIRMATION NUMBER | DATE OF FILING |        |
|---------------------|----------------|--------|
| 002-2AL-56L         | 10/29/2001     | } 7056 |
| 002-4AV-XWF         | 10/12/2001     |        |
| 002-S2T-IE2         | 09/26/2001     |        |
| 002-07V-AH3         | 08/02/2001     |        |

### FILED CASE(S)

VIEW ALL CASES ↖ 7058

YOU HAVE THE FOLLOWING CASE(S) FILED. TO VIEW THE DETAILS CLICK ON THE CONFIRMATION NUMBER LINK.

| CONFIRMATION NUMBER | CASE NUMBER        | STATUS |        |
|---------------------|--------------------|--------|--------|
| 002-Y3G-LOY         | 11-114-000062-01   | ACTIVE | } 7060 |
| 002-LCV-XRN         | 11-489-L-000050-01 | ACTIVE |        |

**FIG. 70**

76/216

7150

CLAIM SUMMARY

CASE INFO

CLAIMS

CLAIMANTS

RESPONDENTS

---

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES EDIT

THIS CLAIM HAS BEEN FILED FOR: ARBITRATION

HEARING LOCALE REQUESTED: NEW YORK, NY

FILING FEE: \$1,250,000

NO. OF NEUTRALS: 1

ARBITRATION CLAUSE: TEST CLAUSE...

EDIT ADDITION INFO

7164

7162

7160

---

CONTINUE

7166

FIG. 71

77/216

7250

CLAIM SUMMARY

7154

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

---

7254

EDIT

CLAIM AMOUNT: \$1,000,000.00  
CLAIM DESCRIPTION: TEST DISPUTE... } 7252

---

FIG. 72

78/216

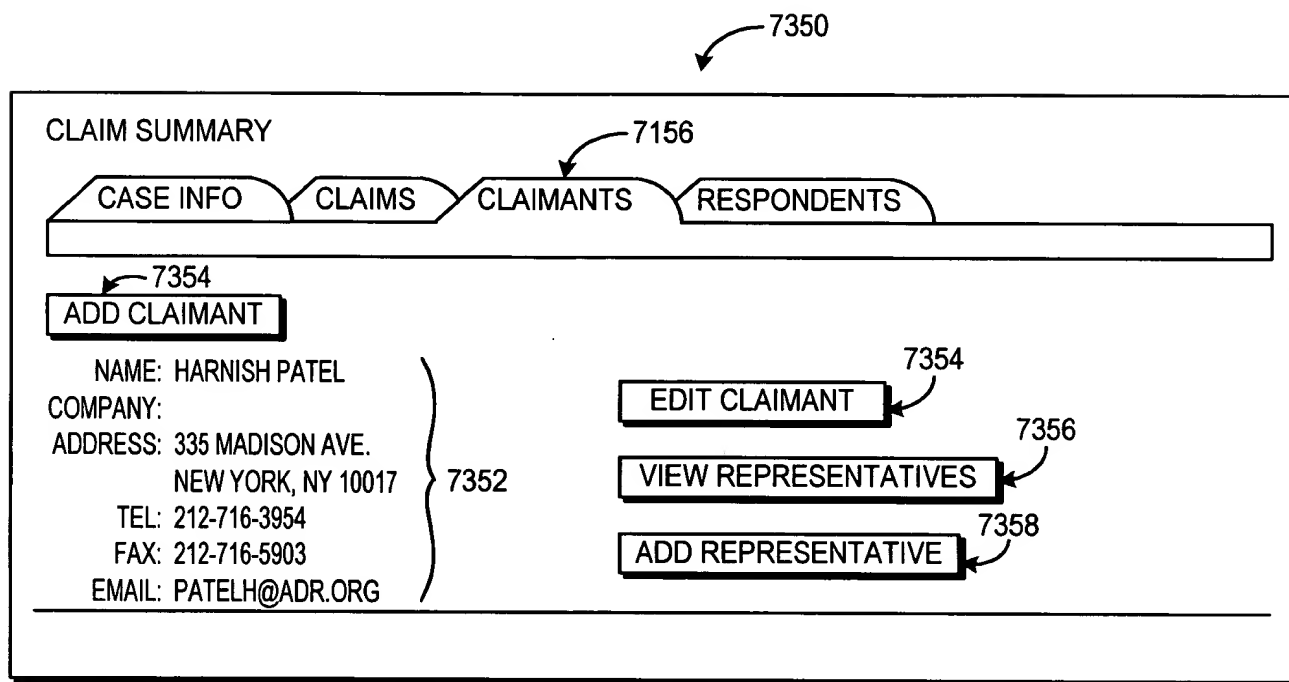


FIG. 73

79/216

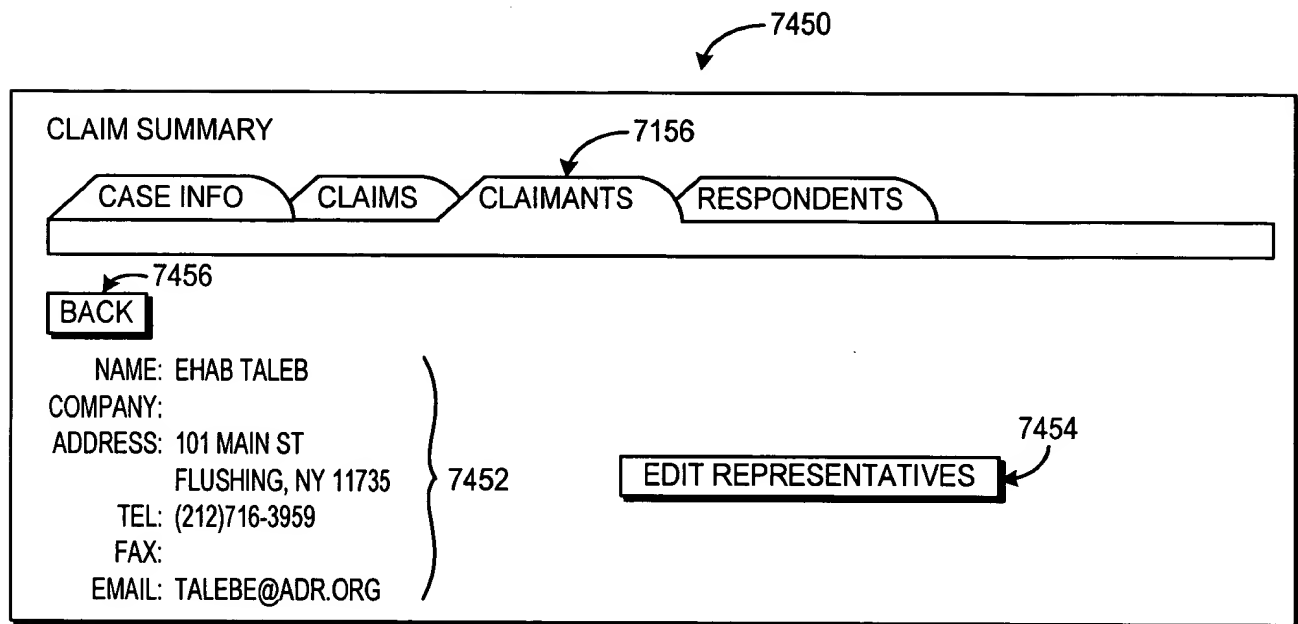


FIG. 74

80/216

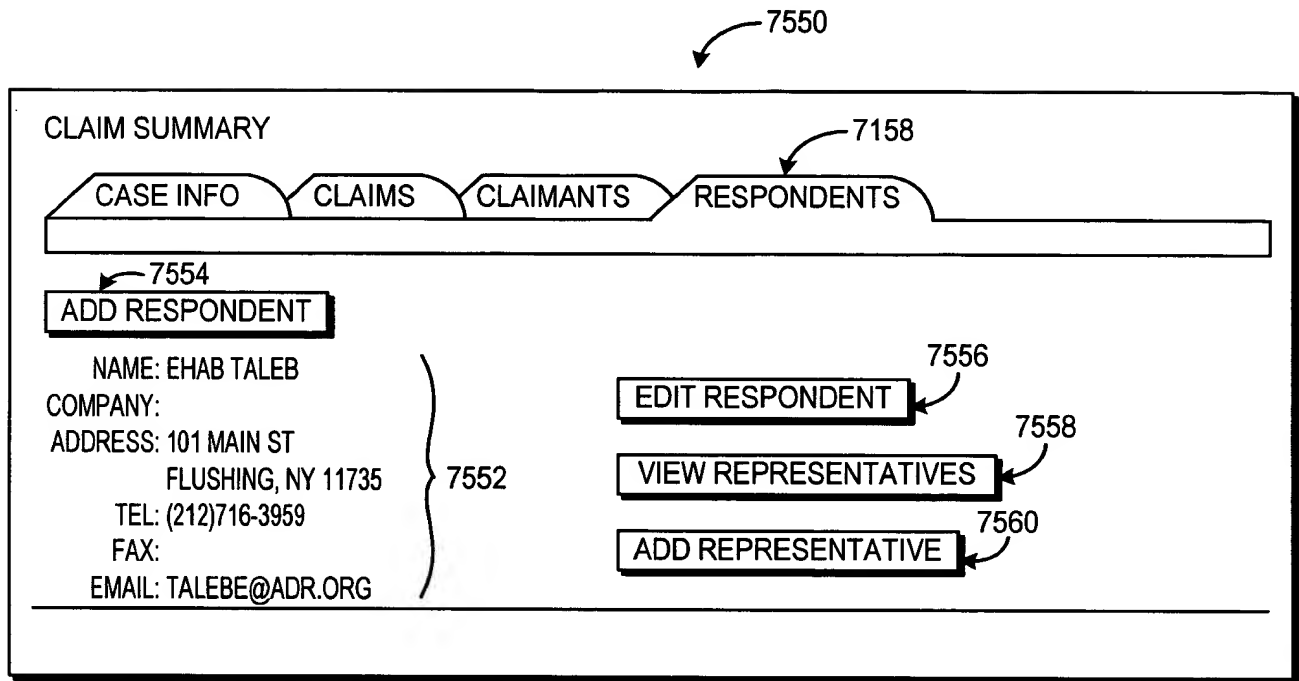


FIG. 75

81/216

7650

PENDING CLAIM SUMMARY

7652

CASE INFO

7654

CLAIMS

7656

CLAIMANTS

7658

RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

7660

CONFIRMATION NO: 002-2AL-56L

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES

THIS CLAIM HAS BEEN FILED FOR: MEDIATION

ARBITRATION CLAUSE: NEW YORK, NY

NO. OF NEUTRALS: 1

CAPTION: YOGESH CHAUDHARI AND HARNISH PATEL

7652

BACK

7654

FIG. 76

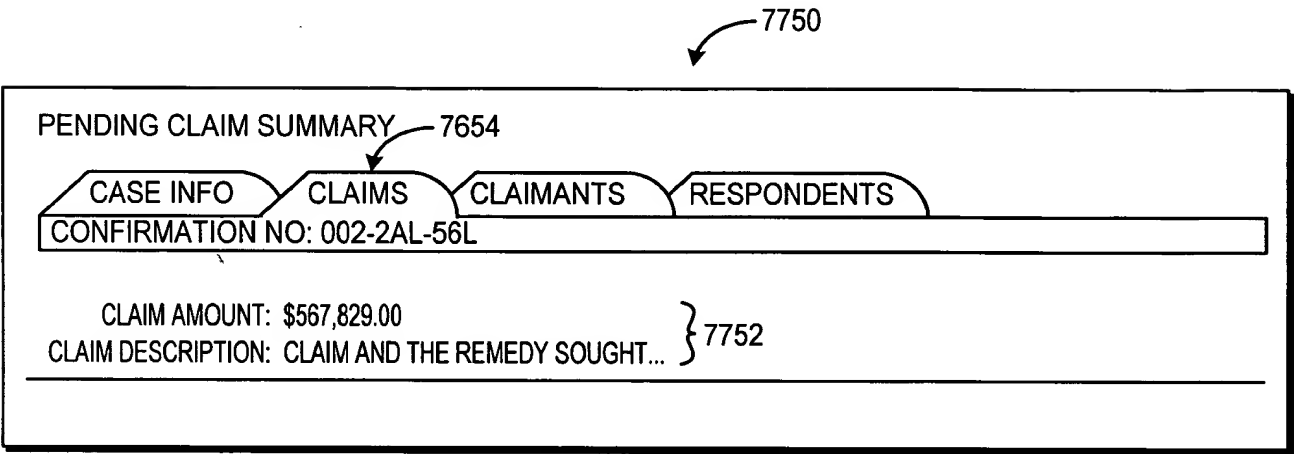


FIG. 77



83/216

7850

PENDING CLAIM SUMMARY

7856

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

NAME: YOGESH CHAUDHARI  
COMPANY:  
ADDRESS: 335, MADISON AVE.  
NEW YORK, NY 10017  
TEL: 212-716-3949  
FAX: 212-716-5903  
EMAIL: CHAUDHARIY@ADR.ORG

7852

7854

VIEW REPRESENTATIVES

FIG. 78

84/216

7950

PENDING CLAIM SUMMARY

7656

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

7954

BACK

NAME: EHAB TALEB  
COMPANY:  
ADDRESS: 335, MADISON AVE.  
NEW YORK, NY 10017  
TEL: (212)716-3959  
FAX: (212)716-5903  
EMAIL: TALEBE@ADR.ORG

7952

FIG. 79

85/216

8050

PENDING CLAIM SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

7658

CONFIRMATION NO: 002-2AL-56L

NAME: HARNISH PATEL  
COMPANY:  
ADDRESS: 335, MADISON AVE.  
NEW YORK, NY 10017  
TEL: 212-716-3954  
FAX: 212-716-5903  
EMAIL: PATELH@ADR.ORG

8052

VIEW REPRESENTATIVES

8054

FIG. 80

86/216

8150

PENDING CLAIM SUMMARY

7658

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

8154

BACK

NAME: OGGY DOYTCHINOV  
COMPANY:  
ADDRESS: 335, MADISON AVE.  
NEW YORK, NY 10017  
TEL: (212)716-3902  
FAX: (212)716-5903  
EMAIL: DOYTCHINOVO@ADR.ORG

8152

FIG. 81

87/216

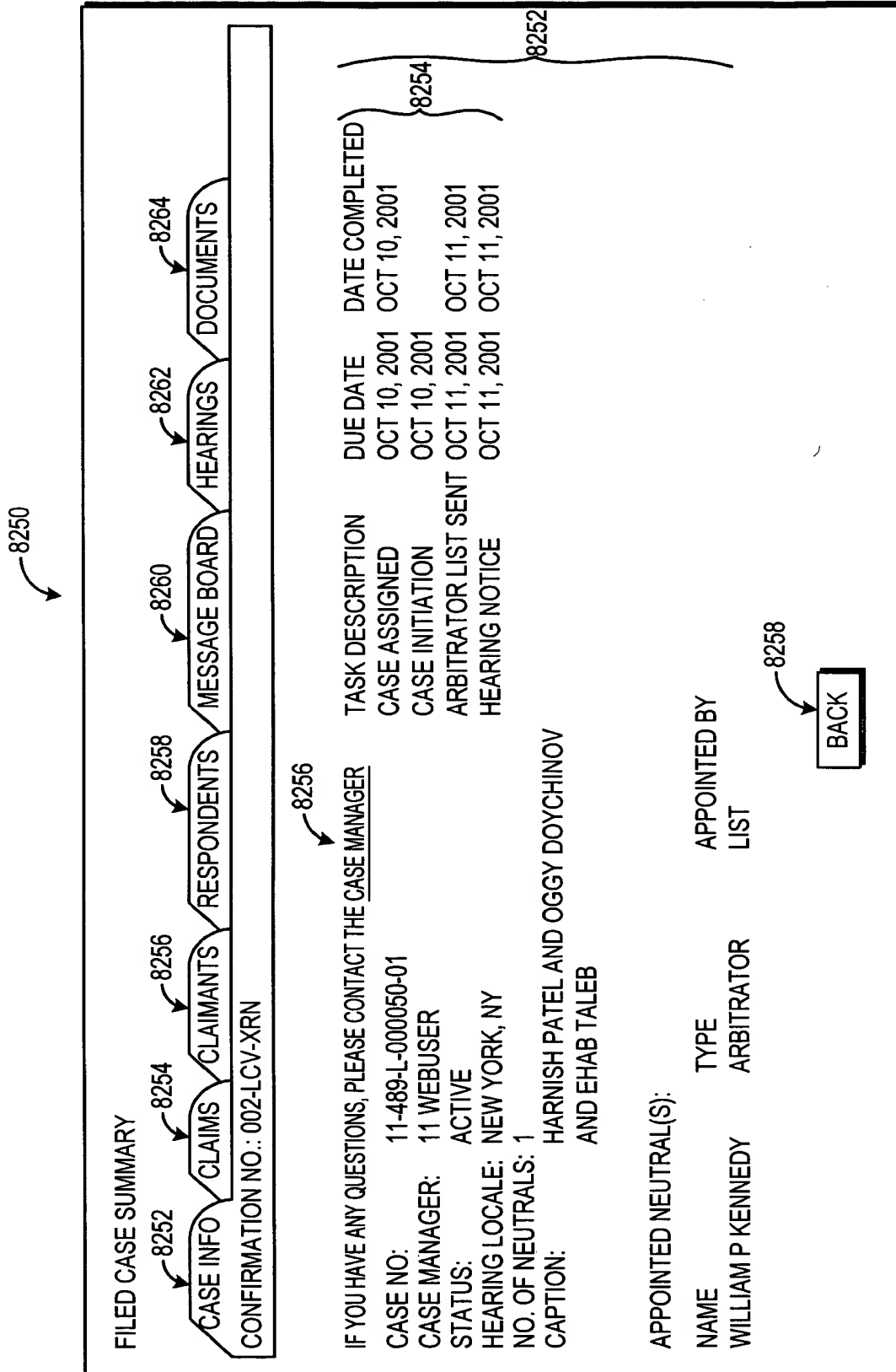


FIG. 82

88/216

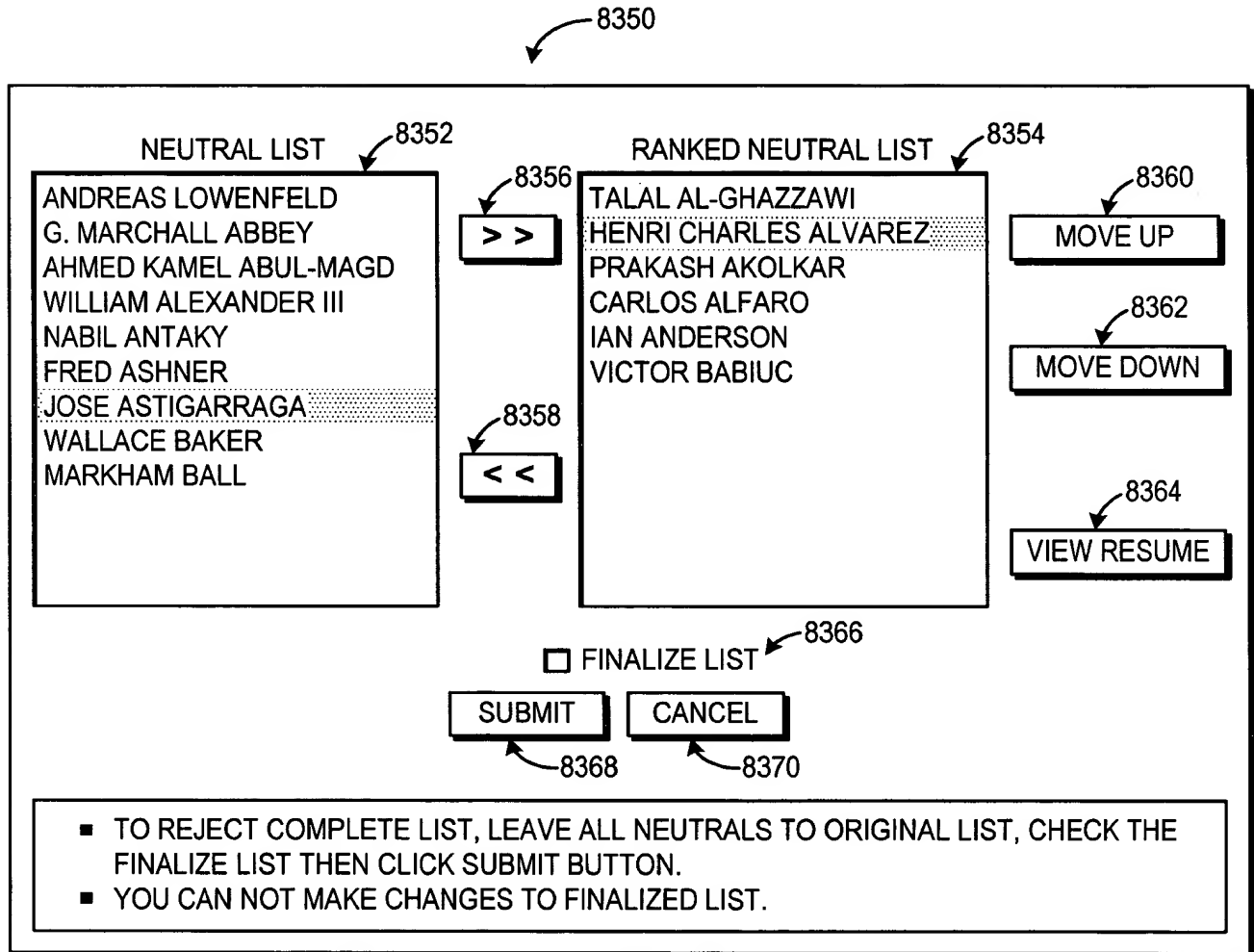


FIG. 83

89/216

8450

• PRINT RESUME • CLOSE WINDOW •

CONTACT AMERICAN ARBITRATION ASSOCIATION  
3 PHILLIPS LANE  
DOVER, MA 02030

COMMERCIAL PANEL  
WILLIAM P. ALEXANDER III,  
ESQ.

**CURRENT EMPLOYER-TITLE** LAW OFFICE OF WILLIAM P. ALEXANDER III - OWNER

**PROFESSION** ATTORNEY - BUSINESS, INTERNATIONAL, DISTRIBUTORSHIP, FOREIGN-OWNED U.S. ENTERPRISES, FRANCHISING, CONSTRUCTION; SIGNIFICANT EXPERIENCE AS ARBITRATION COUNSEL AND ARBITRATOR.

**WORK HISTORY** OWNER, LAW OFFICE OF WILLIAM P. ALEXANDER III, 1988-PRESENT, COUNSEL, DEARBORN AND EWING, 1985-88; SPONSORED ATTORNEY, LAW OFFICES OF I.S. NAZER, AL KHOBAR, SAUDI ARABIA, 1977-85; PROJECTS DIRECTOR, KING FAISAL SPECIALIST HOSPITAL AND RESEARCH CENTRE, RIYADH, SAUDI ARABIA, 1975-77, STATE OF TENNESSEE JUDICIARY, 1975

**EXPERIENCE** OVER 20 YEARS IN PRIVATE LAW PRACTICE, SPECIALIZING IN INTERNATIONAL AND CONSTRUCTION LAW. PRIMARILY REPRESENT COMPANIES IN DISTRIBUTORSHIPS; ACQUISITION OF U.S. COMPANIES, PROPERTY AND ASSETS BY FOREIGN INTERESTS; TECHNOLOGY LICENSING; MULTINATIONAL JOINT VENTURES; WORLDWIDE PRODUCT MANUFACTURING' FRANCHISING AND INTERNATIONAL TRADE.

**FIG. 84**

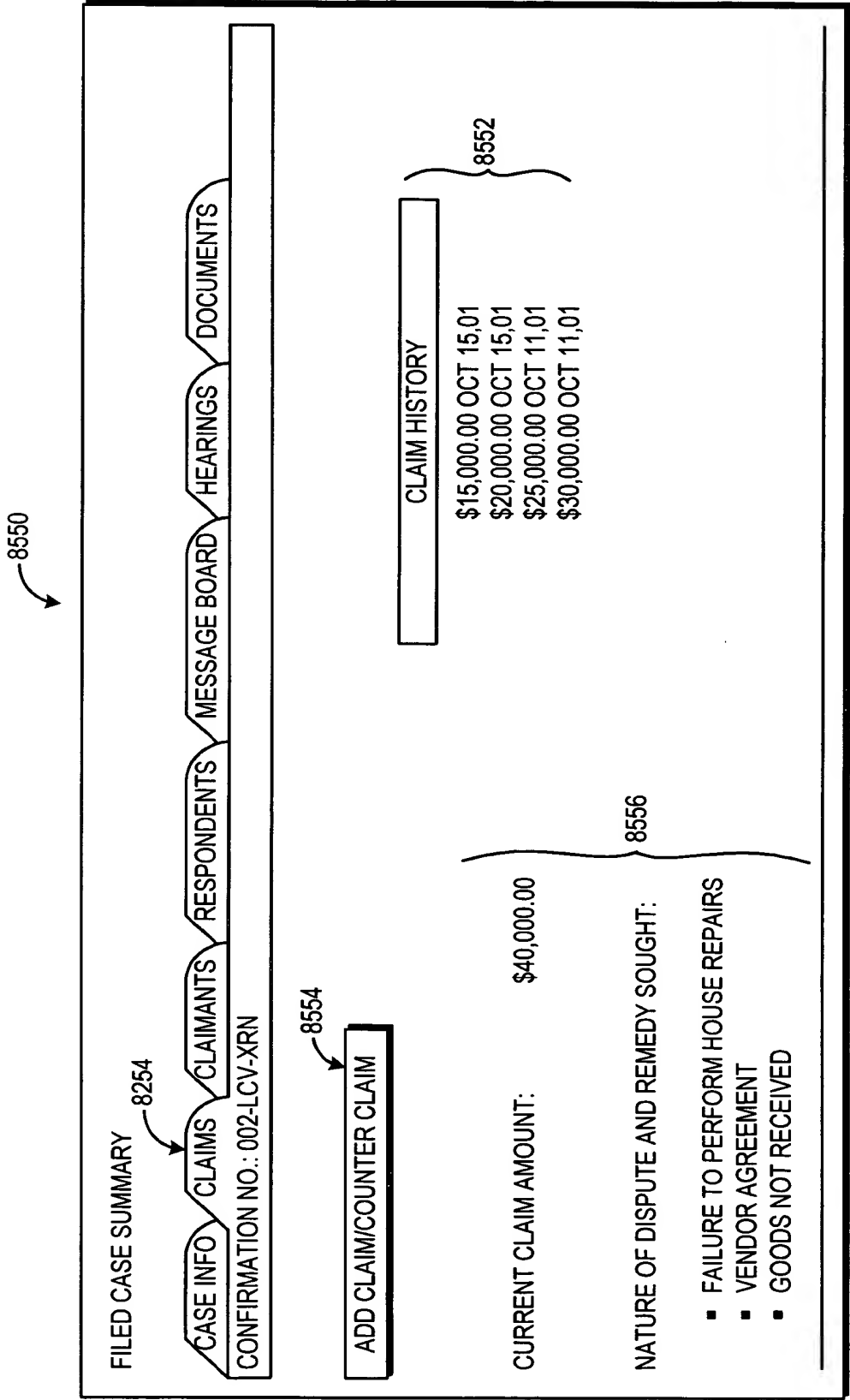


FIG. 85



8650

FILED CASE SUMMARY

CASE INFO

CLAIMS

CLAIMANTS

RESPONDENTS

MESSAGE BOARD

HEARINGS

DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

NAME: HARNISH PATEL

ADDRESS: 100 MAIN ST.

FLUSHING, NY 11735

CONTACT INFO: E-MAIL ADDRESS: PATELH@ADR.ORG

VIEW REPRESENTATIVES

FIG. 86

92/216

8750

FILED CASE SUMMARY

CASE INFO

CLAIMS

CLAIMANTS

RESPONDENTS

MESSAGE BOARD

HEARINGS

DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

8754

BACK

NAME: HARNISH PATEL

ADDRESS: 100 MAIN ST.

FLUSHING, NY 11735

CONTACT INFO: E-MAIL ADDRESS: PATELH@ADR.ORG

8752

FIG. 87

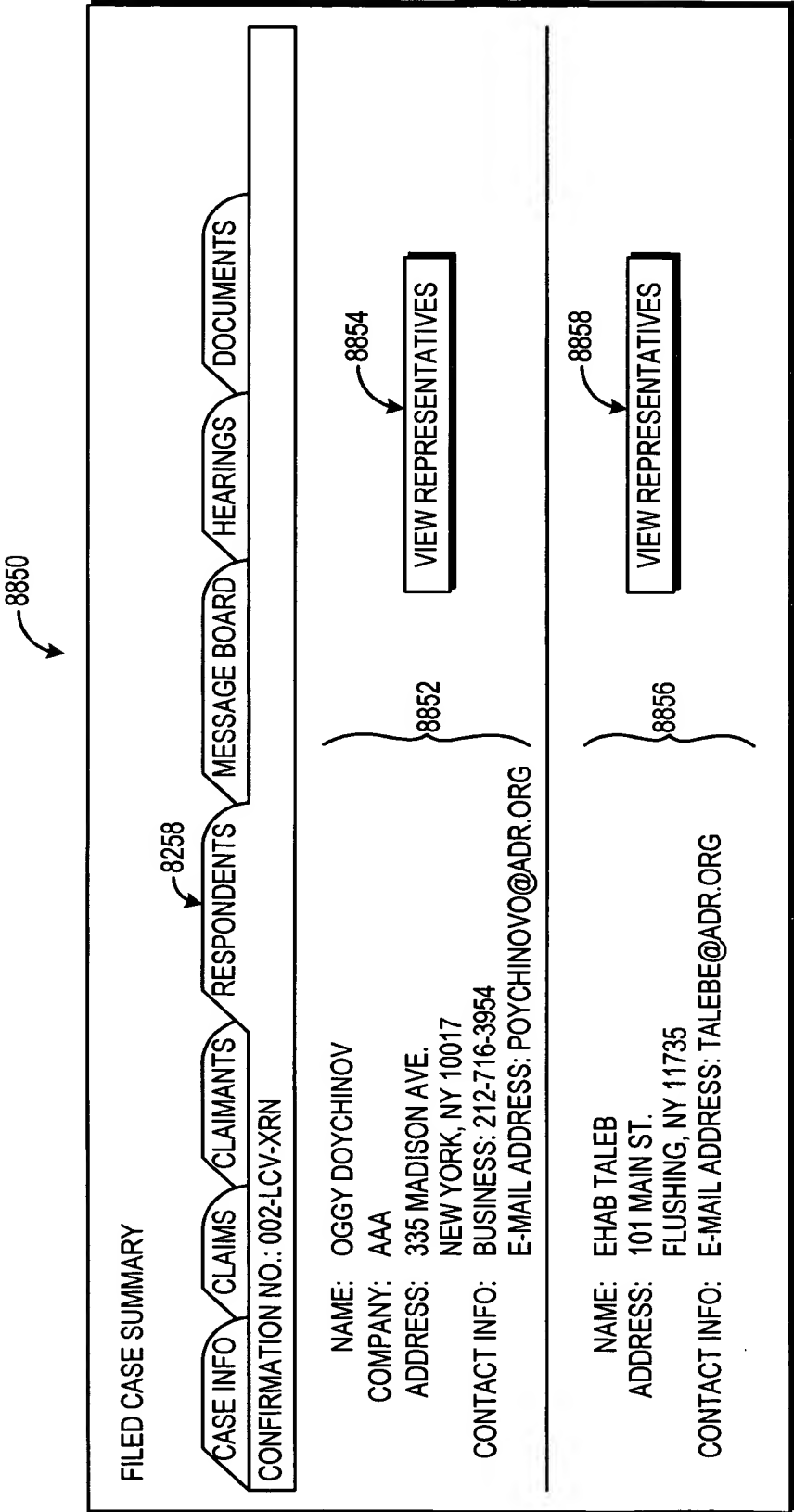


FIG. 88

94/216

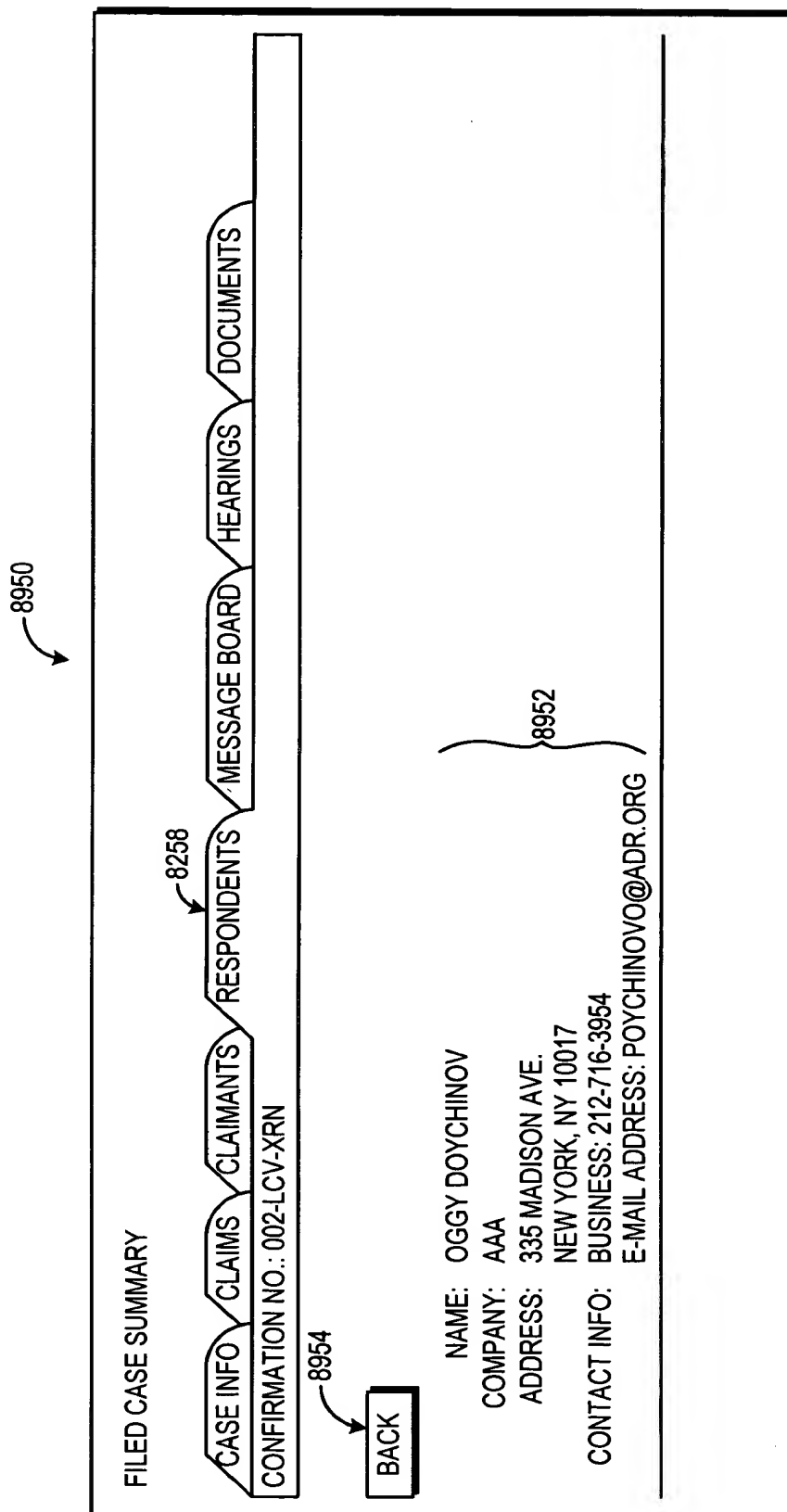


FIG. 89

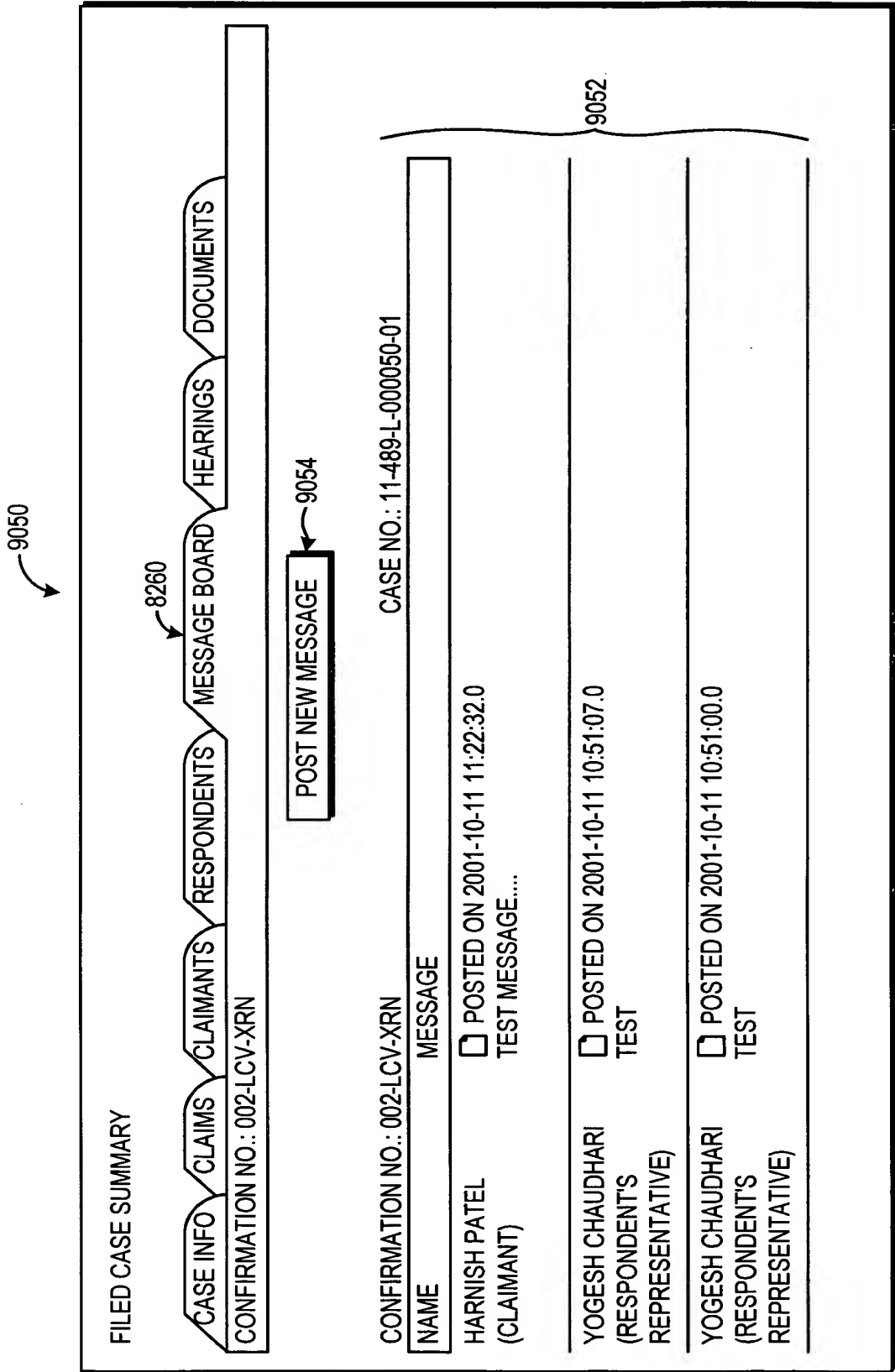


FIG. 90

96/216

9150

POST NEW MESSAGE

CONFIRMATION NO.: 002-LCV-XRN

MESSAGE:

9152

9154

SUBMIT

9156

CANCEL

FIG. 91

9250

FILED CASE SUMMARY

8262

CASE INFO CLAIMS CLAIMANTS RESPONDENTS MESSAGE BOARD HEARINGS DOCUMENTS

9260

SHOW ACTIVE | SHOW ALL

9252

HEARING LIST SORTED BY DATE:

9254

☐ DATE: OCT 31, 2001 START TIME: 10:00 END TIME: 17:00 STATUS: ACTIVE  
HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION  
3 PHILLIPS LANE, DOVER MA 02030

☐ DATE: OCT 30, 2001 START TIME: 10:00 END TIME: 17:00 STATUS: ACTIVE  
HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION  
3 PHILLIPS LANE, DOVER MA 02030

☐ DATE: OCT 29, 2001 START TIME: 10:00 END TIME: 17:00 STATUS: ACTIVE  
HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION  
3 PHILLIPS LANE, DOVER MA 02030

PLEASE SELECT A REASON FOR POSTPONMENT: 9256

PLEASE CHOOSE A REASON FOR POSTPONMENT

9258

REQUEST POSTPONMENT

PLEASE CHECK THE HEARING THAT YOU WOULD LIKE TO POSTPONE, SELECT REASON FOR POSTPONEMENT. A POSTPONEMENT REQUEST WILL BE SEND TO YOUR CASE MANGER.

FIG. 92

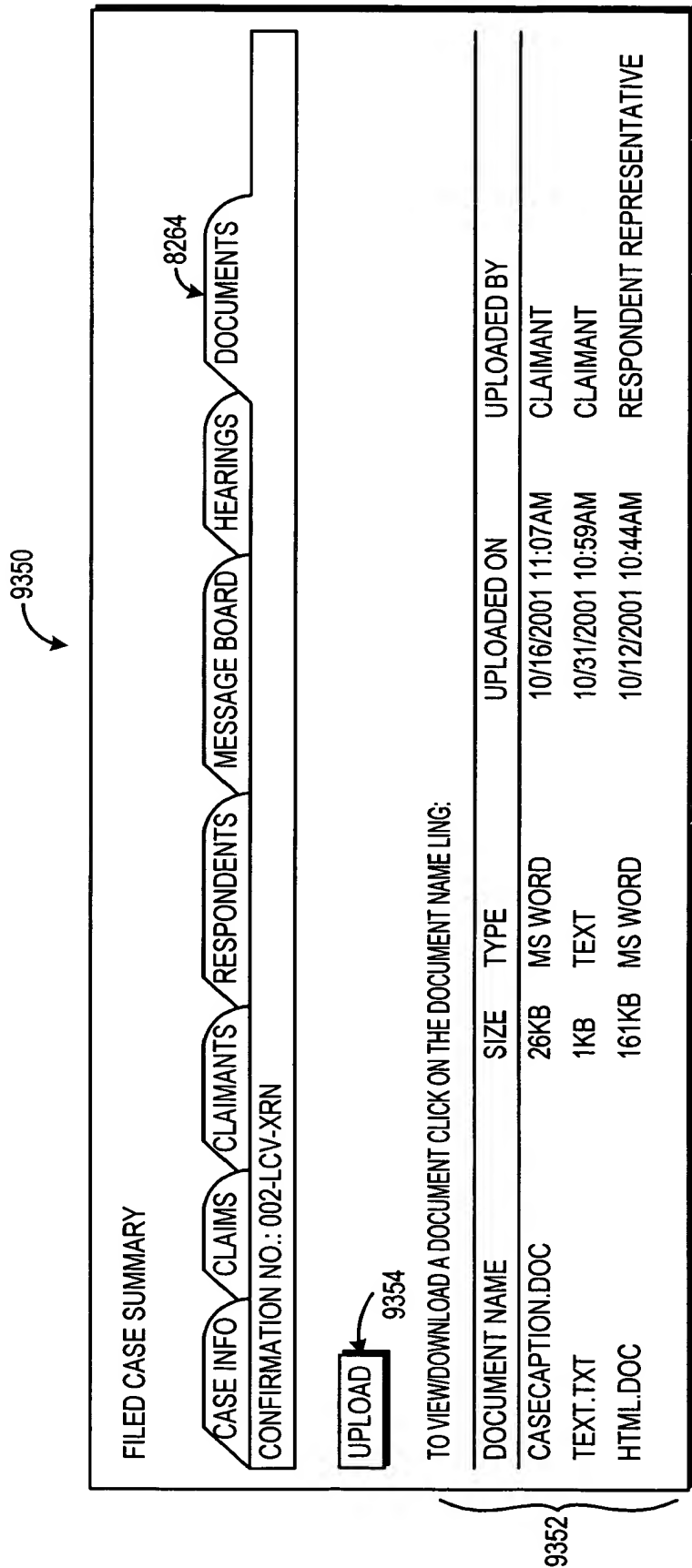


FIG. 93



99/216

9450

UPLOAD DOCUMENT

PATH OF FILE  
TO UPLOAD:

BROWSE...

DESCRIPTION:

THE UPLOAD TIME MAY VARY DEPENDING ON YOUR  
CONNECTION SPEED.

9452

THE MAXIMUM SIZE OF A FILE YOU CAN  
UPLOAD IS 1.5MB. IF YOU HAVE A FILE WITH  
GREATER SIZE, SPLIT IT INTO PARTS.

YOU CAN UPLOAD FILE OF ANY TYPE.  
HOWEVER, AAA PREFERS THE FOLLOWING  
FILE FORMATS:

- TEXT FILES(TXT, WRI)
- MICROSOFT WORD DOCUMENT(DOC)
- PORTABLE DOCUMENT FORMAT(PDF)
- HTML DOCUMENT(HTML, HTM)
- IMAGES(GIF, JPEG, JPG, BMP)

9454

9456

9458

UPLOAD

RESET

CANCEL

FIG. 94

100/216

↖ 9550

FEE CALCULATOR

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES ▼ ↖ 9552

CLAIM AMOUNT\*: 20000 ↖ 9554

NO. OF ARBITRATORS REQUIRED: 1 ▼ ↖ 9556

FILING FEE: \$750.00 [FEE DISCLAIMER](#)

\*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

CALCULATE CLOSE

**FIG. 95**

101/216

↖ 9650

PAYMENT FORM

SELECT PAYMENT METHOD.

---

PAYMENT METHOD                      ☒ CHECK   ☐ CREDIT CARD

MAKING PAYMENT BY CHECK

PLEASE SELECT "CHECK" AND PRESS CONTINUE FOR MORE INFORMATION ABOUT WHERE YOU SHOULD MAIL YOUR CHECK.  
ONCE PAYMENT IS RECEIVED, YOUR FILE WILL BE FORWARDED TO THE NORTHEAST CASE MANAGEMENT CENTER FOR ADMINISTRATION.

MAKING PAYMENT BY CREDIT CARD

YOUR CREDIT CARD WILL BE CHARGED IMMEDIATELY AND YOUR FILE WILL BE FORWARDED TO THE NORTHEAST CASE MANAGEMENT CENTER FOR ADMINISTRATION.

---

CONTINUE

      ↖ 9654

} 9652

**FIG. 96**

102/216

9750

ONLINE FILLING DEMAND FOR ARBITRATION/MEDIATION FORM

THIS CONCLUDES YOUR FILLING  
THANK YOU FOR SUBMITTING YOUR CLAIM THE AAA  
YOUR CLAIM CONFIRMATION 002-NV5-VFC

9752

PLEASE MAIL YOUR CHECK FOR \$750 ALONG WITH A COPY OF THIS FORM AND THE CLAIM  
CONFIRMATION NUMBER NOTED ON YOUR CHECK TO.

AMERICAN ARBITRATION ASSOCIATION  
ATT: ANNIE LUONGO, CASE MANAGEMENT  
335 MADISON AVE. 10TH FLOOR  
NEW YORK, NY 10007

TO INSTITUTE PROCEEDINGS, PLEASE SEND A COPY OF THIS FORM AND THE ARBITRATION  
AGREEMENT TO THE OPPOSING PARTY

PRINTABLE PAGE 

YOUR DISPUTE HAS BEEN FILED IN ACCORDANCE WITH: CONSTRUCTION INDUSTRY DISPUTE  
RESOLUTION PROCEDURES

CLAIM

CLAIM AMOUNT: \$20,000.00

CLAIM DESCRIPTION: FAILURE TO PERFORM HOUSE REPAIR VENDOR AGREEMENT  
GOODS NOT RECEIVED

ARBITRATION CLAUSE: FAILURE TO PERFORM HOUSE REPAIR VENDOR AGREEMENT  
GOODS NOT RECEIVED

HEARING LOCATE REQUESTED: NEW YORK, NY

FILLING FEE: \$750.00

NO. OF NEUTRALS: 1

CLAIMANT NO: 1

NAME: JOHN SMITH  
ADDRESS: 34 25 STREET NEW YORK, NY 10001  
TEL: 778-898-4444  
EMAIL: JOHN@EMAIL.COM

RESPONDENT NO: 1

NAME: TONY DOE  
ADDRESS: 1233 45 STREET NEW YORK, NY 10005  
TEL: 778-258-3698  
EMAIL: TONY@EAMIL.COM

TO INSTITUTE PROCEEDINGS, PLEASE SEND A COPY OF THIS FORM AND THE ARBITRATION  
AGREEMENT TO THE OPPOSING PARTY

PRINTABLE PAGE 

YOUR DEMAND FOR ARBITRATION HAS BEEN RECEIVED.  
UPON RECEIPT OF PAYMENT, THIS DEMAND FOR ARBITRATION/MEDIATION WILL BE  
SUCCESSFULLY FILLED.  
NOW YOU CAN VIEW YOUR CLAIM/CASES, OR CONTINUE WITH NEW CLAIM OR SIGN OUT.

9754

9756

9758

FIG. 97

103/216

9850

HELP

CREDIT CARD FORM

FOR YOUR CONVENIENCE WE LISTED ALL CREDIT THAT YOU USED BEFORE.  
PLEASE SELECT ONE OR [ENTER NEW] 9852

---

☒ M/C, \*\*\*\*\*5100, EXPDATE 1/2006  
MIKE SMITH  
1212 BROADWAY 10TH,  
NEW YORK, NY US 10001

---

☐ AMEX, \*\*\*\*\*0005, EXPDATE 1/2009  
MIKE SMITH  
1212 BROADWAY 10TH,  
NEW YORK, NY US 10001

---

☐ VISA, \*\*\*\*\*1111, EXPDATE 5/2005  
EHAB TALEB  
34-35 ST APT 2G,  
ASTORIA NY US 11025

---

**CONTINUE** 9856

9854

FIG. 98

104/216

9950

PAYMENT

ENTER NEW CREDIT CARD INFORMATION.  
REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[ ].

---

CARD TYPE ☒ VISA ☐ MASTER CARD ☐ AMERICAN EXPRESS

CREDIT CARD NUMBER  EXPIRATION DATE    
(MM/YYYY)

CARDHOLDER'S NAME  
(AS IT APPEARS ON THE CARD)

---

9954 9956

9952

FIG. 99

105/216

9960

PAYMENT FORM

ENTER NEW CREDIT CARD INFORMATION.  
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[ ].

---

ACCOUNT SETTINGS

\*\*\* PLEASE SUPPLY A VALID EXPIRATION DATE FOR YOUR CREDIT CARD.\*\*\*

CARD TYPE ☐ VISA ☐ MASTER CARD ☒ AMERICAN EXPRESS

CREDIT CARD NUMBER  EXPIRATION DATE    
(MM/YYYY)

CARDHOLDER'S NAME  
(AS IT APPEARS ON THE CARD)

---

FIG. 100

106/216

HELP

BILLING ADDRESS

YOUR BILLING ADDRESS MUST MATCH THE ADDRESS WHERE YOUR CREDIT CARD STATEMENT IS SENT.  
PLEASE ENTER A NEW BILLING ADDRESS BELOW OR SELECT ONE FROM [ADDRESS BOOK].

ADDRESS

CITY  STATE OR PROVINCE

ZIP OR POSTAL CODE

BILLING PHONE

9970

9974

9972

9976

9978

FIG. 101



107/216

9980

HELP

BILLING ADDRESS

YOUR BILLING ADDRESS MUST MATCH THE ADDRESS WHERE YOUR CREDIT CARD STATEMENT IS SENT.

PLEASE CHOOSE A BILLING ADDRESS BELOW OR ENTER A NEW ONE 9984

☒ 1212 BROADWAY 10TH, NEW YORK, NY US 10001  
☐ 34-35 ST APT 2G, ASTORIA NY US 11025 } 9982

---

FIG. 102

108/216

9990

REVIEW YOUR PAYMENT INFORMATION. PRESS THE "SUMBIT" BUTTON WHEN THE INFORMATION IS CORRECT.

HELP

|                               |                            |        |
|-------------------------------|----------------------------|--------|
| BILLING ADDRESS INFORMATION   | CREDIT CARD INFORMATION    |        |
| 1212 BROADWAY 10TH,           | FILLING FEE = \$2750       |        |
| NEW YORK, NY US 10001         | JOHN SMITH AMEX,           | } 9992 |
| <u>CHANGE BILLING ADDRESS</u> | *****1004, EXP DATE 1/2007 |        |
|                               | <u>CHANGE CREDIT CARD</u>  |        |

9994

(PLEASE BE PATIENT WHILE WE PROCESS YOUR INFORMATION...)

*FIG. 103*

109/216

9995

TRANSACTION FAILED

PLEASE SEE THE ERROR MESSAGE, CLICK ON THE BROWSER BACK BUTTON AND  
MAKE THE APPROPRIATE CHANGES TO YOUR PAYMENT INFORMATION, PAY BY CHECK,  
OR TRY AGAIN IN 1 MINUTE.

**\*\*SSLM FAILED TO CONNECT TO HOST\*\***

**FIG. 104**

110/216

1570

**NORMANDY APPLICATION**

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE  
 MAINTENANCE OPERATIONS WINDOWS HELP

1570

**NORMANDY APPLICATION**

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9  
 CASE ID

1574

1576 1578

PRE-CASE PARTIES CLAIMS

TYPE/CLASS 115 Q  
 RULE ID AA235 COMMERCIAL RULES  
 RULE DATE 09/01/2000

1572

|                              |                            |
|------------------------------|----------------------------|
| PRE-CASE STATUS A ACTIVE     | PRE-CASE STATUS 09/25/2001 |
| ADMIN REGION 11 BOSTON       | ADMIN REGION WEB           |
| ADMINISTRATOR WEBUSER11      | ADMINISTRATOR ARBITRATION  |
| LOCALE CITY DENVER           | LOCALE CITY                |
| LOCALE STATE CO COLORADO     | LOCALE STATE               |
| REVENUE REGION 11 BOSTON     | REVENUE REGION 10/09/2001  |
| REVENUE REGION CONSUMER CASE | REVENUE REGION 1           |

PROJECT 002 ON-LINE FILING

RECORD: 1/1 LIST OF VALUES

FIG. 105

111/216

1670

**NORMANDY APPLICATION**

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE  
 MAINTENANCE OPERATIONS WINDOWS HELP

NORMANDY APPLICATION

PRE-CASE ID  CONFIRMATION#     
 CASE ID

CLAUSE LOAD PRINT HELP

1576

PRE-CASE PARTIES CLAIMS

**PARTIES**

| NO           | CATEGORY  | CAPTION | PRO SE                   | SELF REP                            | FILE BY                             |
|--------------|-----------|---------|--------------------------|-------------------------------------|-------------------------------------|
| 1 CLAIMANT   | 07 BULDER |         | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 2 RESPONDENT | 05 OWNER  |         | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

VIEW WEB CAPTION INSURANCE INFO...

**PARTIES DETAILS**

| LAST NAME | MI | FIRST NAME | COMPANY                   | IND ID | ORG ID | ADDR ID |
|-----------|----|------------|---------------------------|--------|--------|---------|
| SMITH     |    | JOHN       | LEWIS GREENWALD CLIFTON & | 68702  | 24864  | 53309   |
|           |    |            |                           |        |        |         |
|           |    |            |                           |        |        |         |

1672

ADD PARTY DETAIL MODIFY PARTY DETAIL

**REPRESENTATIVES**

| LAST NAME | MI | FIRST NAME | COMPANY                      | IND ID | ORG ID | ADDR ID |
|-----------|----|------------|------------------------------|--------|--------|---------|
| BAILEY    | A  | MICHAEL    | M. A. BAILEY & ASSOCIATES, I | 8436   | 6644   | 15373   |
|           |    |            |                              |        |        |         |
|           |    |            |                              |        |        |         |

1676

ADD REPRESENTATIVE MODIFY REPRESENTATIVE

1674

1678

RECORD: 1/2

FIG. 106

112/216

**NORMANDY APPLICATION**

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE  
MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID  CONFIRMATION#     
CASE ID

CLAUSE LOAD PRINT HELP

1680

**PRE-CASE PARTY DETAILS**

PARTIES  
NO  
1 CLAIM  
2 RESP

PARTY NO    
DETAIL NO  INCLUDE IN CAPTION ☒ RECEIVE BILL ☐  
STATUS  RECEIVE CORRESPONDENCE ☒

LAST NAME  MI  LAST NAME   
COMPANY   
ADDRESS   
CITY  STATE   
ZIP   
PHONE  -  -   
FAX  -  -   
EMAIL

IND ID   
ORG ID   
ADDR ID

CREATE NEW NAME & ADDRESS

LOOKUP NAME & ADDRESS CLEAR NAME & ADDRESS CLOSE

ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/1

FIG. 107

113/216

1870

**NORMANDY APPLICATION**

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE  
MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZO WE9

CASE ID

CLause LOAD PRINT HELP

**PRE-CASE REPRESENTATIVE DETAILS**

PARTIES

NO

1 CLAIM

2 RESP

PARTIES

LAST NAM

SMITH

REPRES

LAST NAM

BAILEY

PARTY NO 1 BAILEY, MICHAEL

DETAIL NO 1

STATUS ACTIVE

RECEIVE CORRESPONDENCE

RECEIVE BILL

LAST NAME BAILEY MI A LAST NAME MICHAEL

COMPANY M. A. BAILEY & ASSOCIATES, INC

ADDRESS 1770 INDIA HOOK ROAD

CITY ROCK HILL STATE SC

ZIP 29732 0

PHONE 803 -36 -6-2278

FAX 803 -32 -4-7659

EMAIL

IND ID 8436

ORG ID 6644

ADDR ID 15373

CREATE NEW NAME & ADDRESS

LOOKUP NAME & ADDRESS CLEAR NAME & ADDRESS CLOSE

ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/1

FIG. 108

**FIG. 109**



115/216

**NORMANDY APPLICATION**

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE  
MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID  CONFIRMATION#     
CASE ID

CLAU LOAD PRINT HELP

PRE-CASE PARTIES CLAIMS

CLAIM DETAILS

CLAIM NUM  AMOUNT   
AMOUNT TYPE  FEE   
CLAIM TYPE  RECEIVED DATE   
DOCUMENT TYPE  DOCUMENT DATE

PAYMENT TYPE  CHECK NUMBER   
PAYMENT VFY USER  PAYMENT DATE

CLOSE

RECORD: 1/1

FIG. 110

**FIG. 111**

117/216

3400

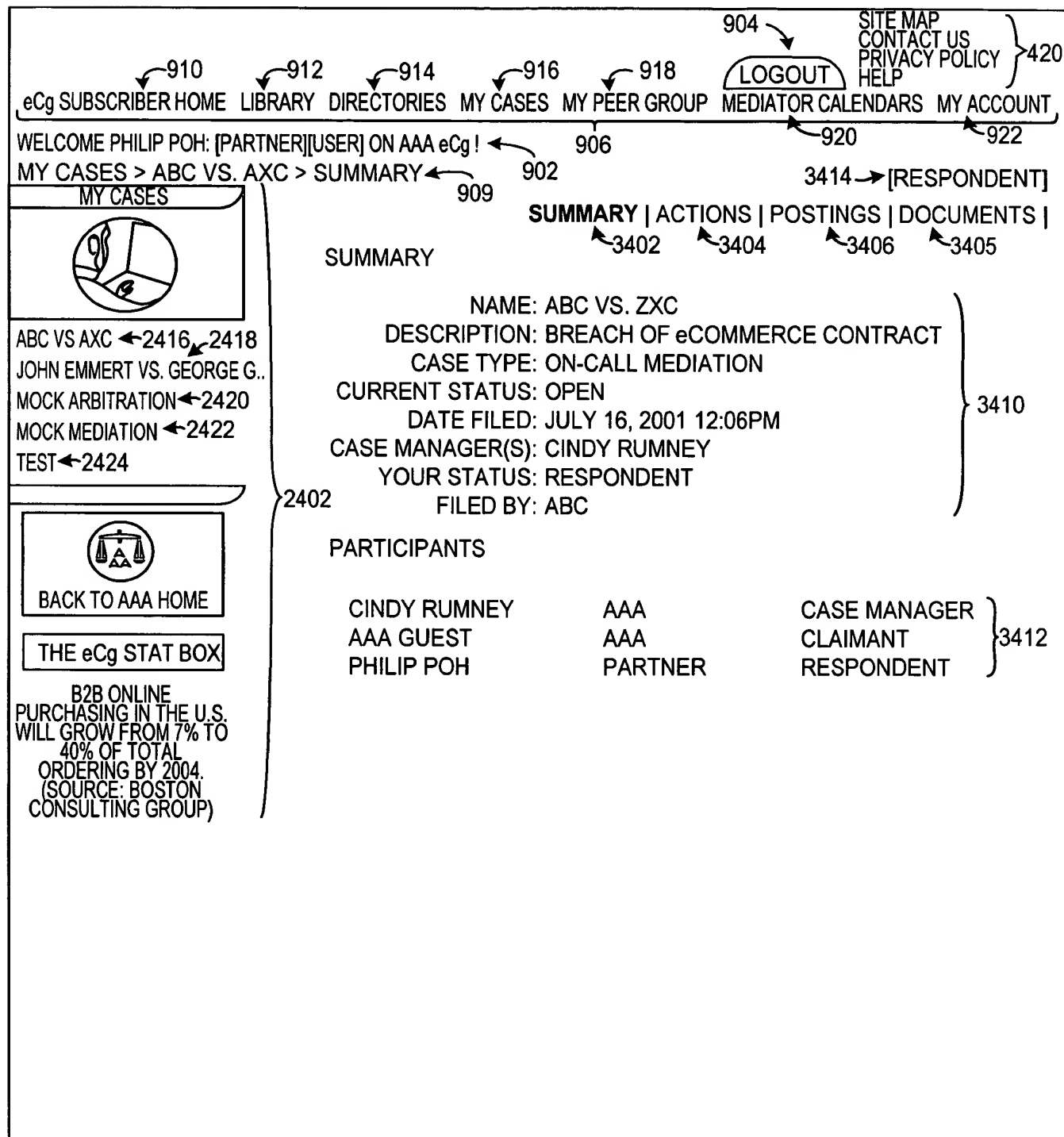


FIG. 112

118/216

3500

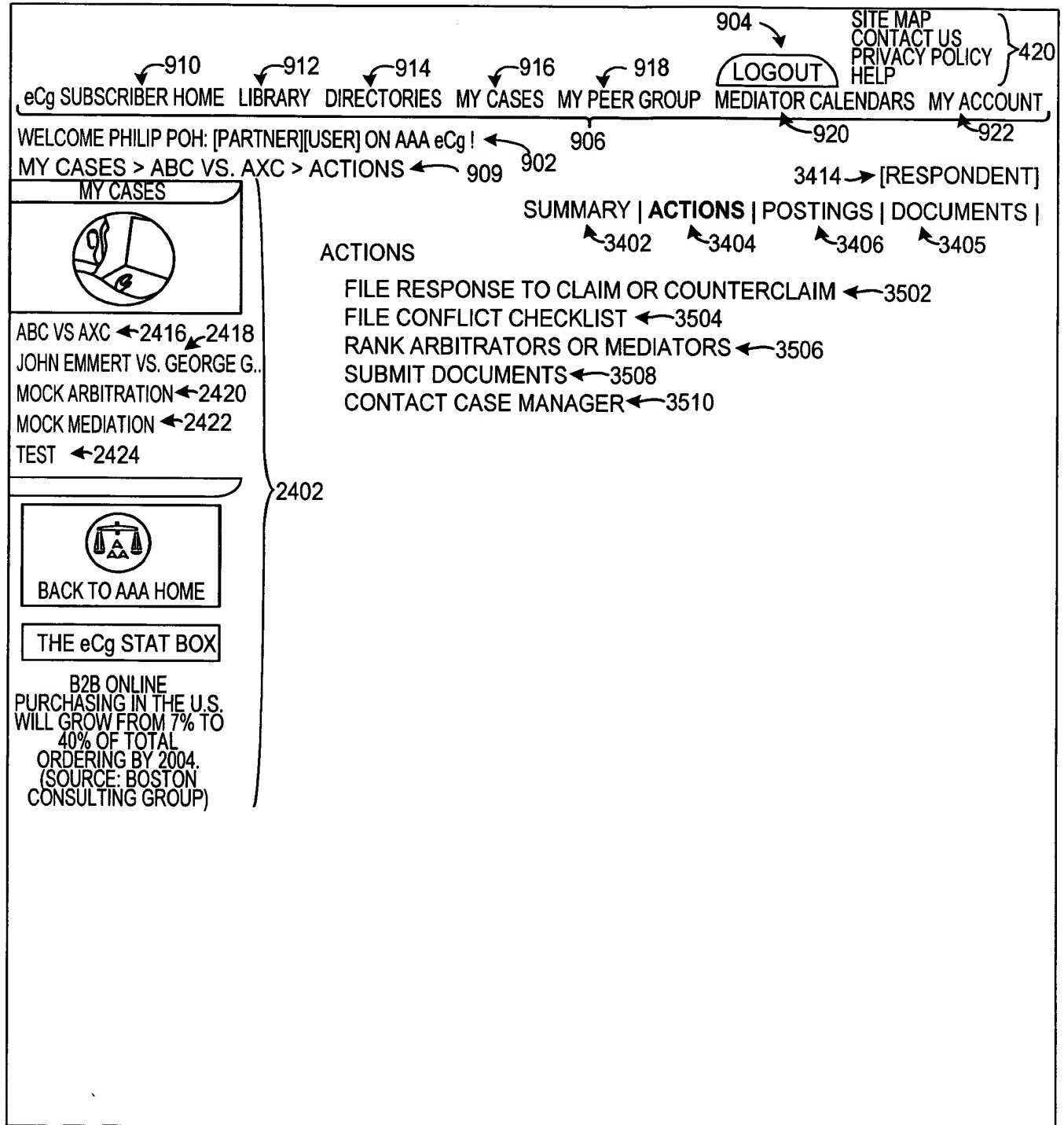


FIG. 113

119/216


3600 ↙

910 eCg SUBSCRIBER HOME
912 LIBRARY
914 DIRECTORIES
916 MY CASES
918 MY PEER GROUP
904 **LOGOUT**


420 {  
 SITE MAP  
 CONTACT US  
 PRIVACY POLICY  
 HELP

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 906
 

909 MY CASES > ABC VS. AXC > ACTIONS
920 MEDIATOR CALENDARS
922 MY ACCOUNT

MY CASES  


ABC VS AXC ←2416, 2418  
 JOHN EMMERT VS. GEORGE G.  
 MOCK ARBITRATION ←2420  
 MOCK MEDIATION ←2422  
 TEST ←2424

  
 BACK TO AAA HOME

THEeCgSTATBOX

B2B ONLINE  
 PURCHASING IN THE U.S.  
 WILL GROW FROM 7% TO  
 40% OF TOTAL  
 ORDERING BY 2004.  
 (SOURCE: BOSTON  
 CONSULTING GROUP)

3414 → [RESPONDENT]

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402
3404
3406
3408

ACTIONS > FILE RESPONSE TO CLAIM OR COUNTER CLAIM

DATE: 10/08/2001

RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY ▾ 3602

NATURE OF COUNTERCLAIM:
 

3604

RELIEF SOUGHT \$: 
 3606

COMMENT:
 

3608

SUBMIT 3610 ↗    CANCEL 3612 ↗

FIG. 114

120/216

3700

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 920 MEDIATOR CALENDARS 922 MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 906

MY CASES > ABC VS. AXC > ACTIONS 902 3414 → [RESPONDENT]

MY CASES 909

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

| NAME 3702 | COMPANY/AFILIATION 3704 | CITY/STATE/COUNT 3706 |
|-----------|-------------------------|-----------------------|
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |

SUBMIT 3708

904 SITE MAP CONTACT US PRIVACY POLICY HELP } 420

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 920 MEDIATOR CALENDARS 922 MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 906

MY CASES > ABC VS. AXC > ACTIONS 902 3414 → [RESPONDENT]

MY CASES 909

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

| NAME 3702 | COMPANY/AFILIATION 3704 | CITY/STATE/COUNT 3706 |
|-----------|-------------------------|-----------------------|
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |

SUBMIT 3708

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 920 MEDIATOR CALENDARS 922 MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 906

MY CASES > ABC VS. AXC > ACTIONS 902 3414 → [RESPONDENT]

MY CASES 909

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

| NAME 3702 | COMPANY/AFILIATION 3704 | CITY/STATE/COUNT 3706 |
|-----------|-------------------------|-----------------------|
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |

SUBMIT 3708

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 920 MEDIATOR CALENDARS 922 MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 906

MY CASES > ABC VS. AXC > ACTIONS 902 3414 → [RESPONDENT]

MY CASES 909

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

| NAME 3702 | COMPANY/AFILIATION 3704 | CITY/STATE/COUNT 3706 |
|-----------|-------------------------|-----------------------|
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |
|           |                         |                       |

SUBMIT 3708

FIG. 115

121/216

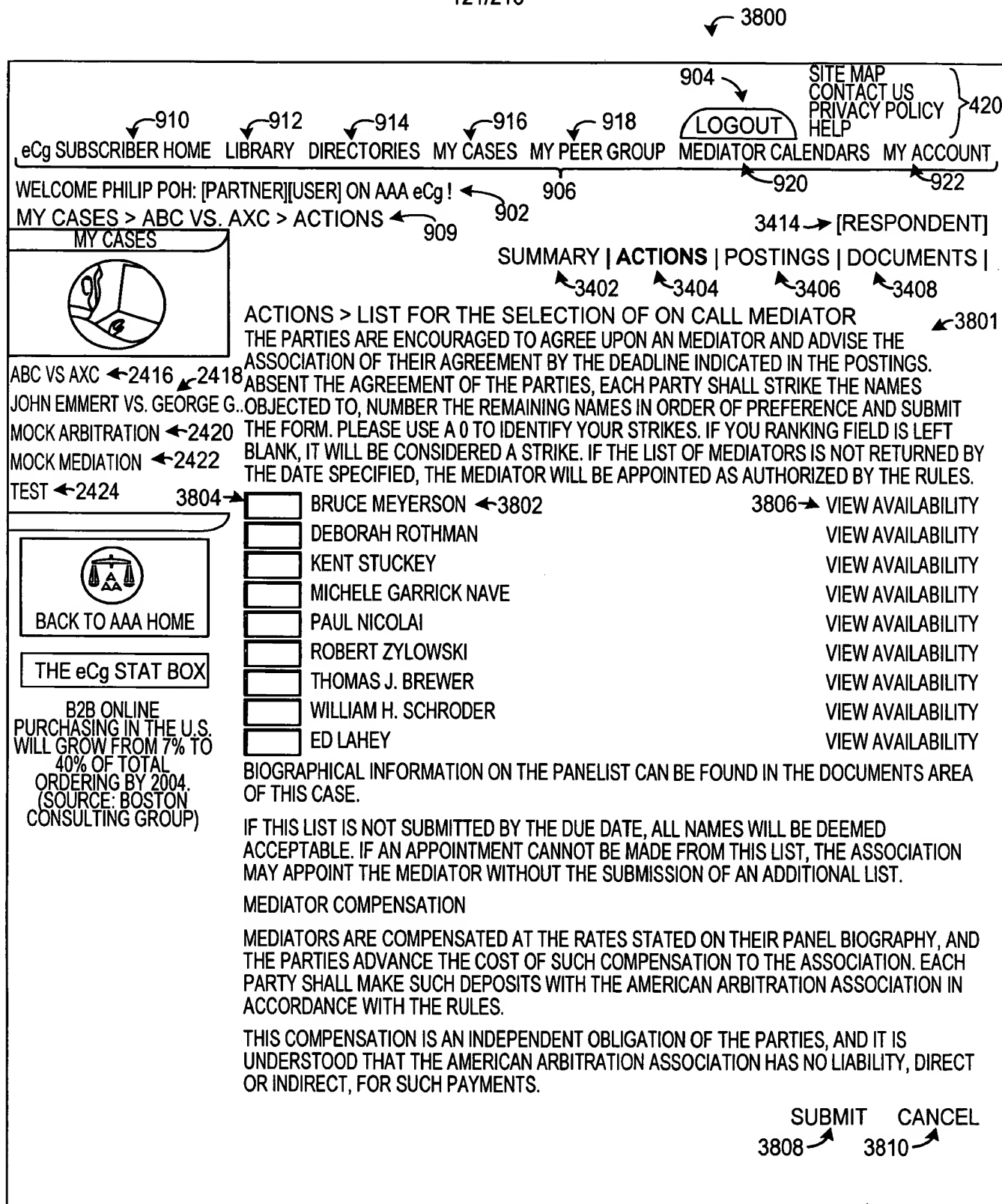


FIG. 116

122/216

3900

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

[LOGOUT](#)


eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !


MY CASES > ABC VS. AXC > ACTIONS

[RESPONDENT]

**MY CASES**



ABC VS AXC  
 JOHN EMMERT VS. GEORGE G.  
 MOCK ARBITRATION  
 MOCK MEDIATION  
 TEST

  
 BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE  
 PURCHASING IN THE U.S.  
 WILL GROW FROM 7% TO  
 40% OF TOTAL  
 ORDERING BY 2004.  
 (SOURCE: BOSTON  
 CONSULTING GROUP)

**SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |**

**ACTIONS > LIST FOR THE SELECTION OF ON CALL MEDIATOR**

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF YOU RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

|   |                      |                   |
|---|----------------------|-------------------|
| 0 | BRUCE MEYERSON       | VIEW AVAILABILITY |
| 0 | DEBORAH ROTHMAN      | VIEW AVAILABILITY |
| 1 | KENT STUCKEY         | VIEW AVAILABILITY |
| 2 | MICHELE GARRICK NAVE | VIEW AVAILABILITY |
| 3 | PAUL NICOLAI         | VIEW AVAILABILITY |
| 7 | ROBERT ZYLOWSKI      | VIEW AVAILABILITY |
| 6 | THOMAS J. BREWER     | VIEW AVAILABILITY |
| 5 | WILLIAM H. SCHRODER  | VIEW AVAILABILITY |
| 4 | ED LAHEY             | VIEW AVAILABILITY |

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

**MEDIATOR COMPENSATION**

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

[SUBMIT](#)   [CANCEL](#)

FIG. 117



123/216

4000

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > ABC VS. ZXC > ACTIONS [RESPONDENT]

MY CASES



ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION


TEST

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF ON CALL MEDIATOR

LIST FOR THE SELECTION OF ON CALL MEDIATOR SUBMITTED

4002

  
 BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN  
 THE U.S. WILL GROW FROM  
 7% TO 40% OF TOTAL  
 ORDERING BY 2004.  
 (SOURCE: BOSTON  
 CONSULTING GROUP)

FIG. 118

124/216


4100

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

LOGOUT

[eCg](#) [SUBSCRIBER HOME](#) [LIBRARY](#) [DIRECTORIES](#) [MY CASES](#) [MY PEER GROUPS](#) [MEDIATOR CALENDARS](#) [MY ACCOUNT](#)  
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!  
[MY CASES > ABC VS. ZXC > ACTIONS](#)

**MY CASES**




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

**THE eCg STAT BOX**

B2B ONLINE PURCHASING IN  
THE U.S. WILL GROW FROM  
7% TO 40% OF TOTAL  
ORDERING BY 2004.  
(SOURCE: BOSTON  
CONSULTING GROUP)

[SUMMARY](#) | **[ACTIONS](#)** | [POSTINGS](#) | [DOCUMENTS](#) |

ACTIONS > SUBMIT DOCUMENTS

LOCAL FILE:

DESCRIPTION:

ADD

4106

CANCEL

4108

4102 4104

FIG. 119

125/216

4200

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT  
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!  
MY CASES > ABC VS. ZXC > ACTIONS [RESPONDENT]

MY CASES

ABC VS. ZXC  
JOHN EMMERT VS. GEORGE G..  
MOCK ARBITRATION  
MOCK MEDIATION  
TEST

BACK TO AAA HOME

THE eCg STAT BOX  
B2B ONLINE PURCHASING IN  
THE U.S. WILL GROW FROM  
7% TO 40% OF TOTAL  
ORDERING BY 2004.  
(SOURCE: BOSTON  
CONSULTING GROUP)

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

ACTIONS > CONTACT CASE MANAGER

SUBJECT:

MESSAGE:

SEND  

4206

CANCEL  

4208

FIG. 120

126/216


4300

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT  
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !  
 MY CASES > ABC VS. ZXC > POSTINGS [RESPONDENT]

MY CASES



ABC VS. ZXC  
 JOHN EMMERT VS. GEORGE G..  
 MOCK ARBITRATION  
 MOCK MEDIATION  
 TEST




BACK TO AAA HOME

THE eCg STAT BOX


B2B ONLINE PURCHASING IN  
 THE U.S. WILL GROW FROM  
 7% TO 40% OF TOTAL  
 ORDERING BY 2004.  
 (SOURCE: BOSTON  
 CONSULTING GROUP)


SUMMARY | ACTIONS | **POSTINGS** | DOCUMENTS |

POSTINGS 4302

 CINDY RUMNEY 4302

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR  
 CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF  
 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTACT CASE MANAGER  
 UNDER THE ACTIONS TAB TO CONTRACT ME.  
 POSTED BY: CINDY RUMNEY ON 07/16/01

 PHIL POH 4306

 PHIL POH 4308

3406 4304

ANSWER

FIG. 121

127/216

4400

ANSWER

NAME: 4402

DESCRIPTION: 4404

ABC

ADD 4406

CANCEL 4408

FIG. 122

128/216

4500

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

[LOGOUT](#)

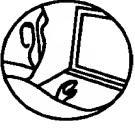





eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > ABC VS. ZXC > DOCUMENTS

[RESPONDENT]

SUMMARY | ACTIONS | POSTINGS | **DOCUMENTS** |

|  |   |
|--|---|
| <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <p style="text-align: center; background-color: #f0f0f0;">MY CASES</p> <div style="text-align: center;">  </div> <p>ABC VS. ZXC</p> <p>JOHN EMMERT VS. GEORGE G.</p> <p>MOCK ARBITRATION</p> <p>MOCK MEDIATION TEST</p> </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <div style="text-align: center;">  </div> <p style="text-align: center;">BACK TO AAA HOME</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center; background-color: #f0f0f0;">THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</p> </div> | <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <p style="text-align: center;">DOCUMENTS</p> <p> LIST FOR THE SELECTION OF ON CALL MEDIATOR<br/> CASE ACTION: LIST FOR THE SELECTION OF ON CALL MEDIATOR<br/> M-R POSTED BY: PHILIP POH ON 10/08/01</p> </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <p> MEDIATOR BIOGRAPHIES.DOC<br/> NO DESCRIPTION.<br/> M-CR POSTED BY: CINDY RUMNEY ON 07/16/01</p> </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <p> RECEIPT OF REQUEST FOR ON CALL MEDIATION.DOC<br/> NO DESCRIPTION.<br/> M-CR POSTED BY: CINDY RUMNEY ON 07/16/01</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p> CLAIM FORM<br/> FILE CLAIM: INITIAL CLAIM FORM.<br/> MNCR POSTED BY: CINDY RUMNEY ON 07/16/01</p> </div> |
|--|---|

4502

4504

3408

4506

VIEW

1KB

DOWNLOAD

25KB

DOWNLOAD

37KB

VIEW

1KB

FIG. 123

129/216

FORM DISPLAY > LIST FOR THE SELECTION OF ON CALL MEDIATOR

POSTED BY: PHILIP POH [RESPONDENT] ON 10/08/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

|                      |   |
|----------------------|---|
| BRUCE MEYERSON       | 0 |
| DEBORAH ROTHMAN      | 0 |
| KENT STUCKEY         | 1 |
| MICHELE GARRICK NAVE | 2 |
| PAUL NICOLAI         | 3 |
| ED LAHEY             | 4 |
| WILLIAM H. SCHRODER  | 5 |
| THOMAS J. BREWER     | 6 |
| ROBERT ZYLOWSKI      | 7 |

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

#### MEDIATOR COMPENSATION

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

**FIG. 124**

130/216

PAUL PETER NICOLAI, ESQ.  
SPRINGFIELD, MA

CURRENT EMPLOYER/TITLE      NICOLAI LAW GROUP, P.C. - PRESIDENT

PROFESSION                      ATTORNEY

WORK HISTORY                  PRESIDENT, NICOLAI LAW GROUP, P.C., 1990-PRESENT; PRINCIPAL,  
NICOLAI LAW OFFICES, 1988-90; COMPANY COUNSEL/STAFF  
COUNSEL/ASSISTANT CLERK, FRIENDLY ICE CREAM CORPORATION, 1976-88.

EXPERIENCE                      LAWYER REPRESENTING PUBLIC AND PRIVATE COMPANIES AND DIVISIONS OF  
INTERNATIONAL COMPANIES. EXPERIENCE INCLUDES IN-HOUSE GENERAL COUNSEL  
OF A MULTISTATE RESTAURANT COMPANY WORKING WITH THE LEGAL DEPARTMENT  
OF A FORTUNE 300 FOOD MANUFACTURER. ACTIVELY WORKS IN ACQUISITIONS;  
COMPLEX CONTRACTS; INTELLECTUAL PROPERTY TRANSACTIONS, DEVELOPMENT,  
PROTECTION, AND DOCUMENTATION; TRADEMARK, COPYRIGHT, AND TRADE  
SECRETS; ENTITY STRUCTURING; SHAREHOLDER AND PARTNER RELATIONS AND  
DISPUTES; PRIVATE PLACEMENTS; VENTURE CAPITAL; COMMERCIAL REAL ESTATE;  
COMMERCIAL BORROWING; EMPLOYMENT; INTERNATIONAL CONTRACTING;  
INTERNET AND INFORMATION PROCESSING AND EXCHANGE; ARBITRATION;  
MEDIATION; CIVIL LITIGATION; ANTITRUST COMPLIANCE; GOVERNMENT  
CONTRACTING; MARINE SERVICES; SECURITIES; UNFAIR TRADE PRACTICES;  
MERGERS AND DIVESTITURES; CONSTRUCTION LAW; AND PROFESSIONAL SERVICES,  
INCLUDING LEGAL, ACCOUNTING, CREDIT AND CREDIT REPORTING, INSURANCE, AND  
MEDICAL. CLIENTS ENGAGED IN HEAVY MACHINERY; SOFTWARE AND HIGH  
TECHNOLOGY DEVELOPMENT INCLUDING MARINE, BROADCASTING, INTERNET,  
TELECOMMUNICATIONS, DATA WAREHOUSING, AND TAX ASSESSMENT AND  
COLLECTION; INTELLECTUAL PROPERTY BASED COMPANIES INCLUDING GAME  
DEVELOPERS, CREDIT REPORTING AND DATABASE COMPANIES, AND ENGINEERING  
CONSULTANTS; GENERAL CONTRACT CONSTRUCTION COMPANIES; AIRCRAFT  
MAINTENANCE ACCOUNTING FIRMS; MEDICAL PROFESSIONALS; FOOD  
MANUFACTURERS; RESTAURANTS; INSURANCE AGENCIES; PROPERTY  
MANAGEMENT; REAL ESTATE AND SECURITIES BROKERAGES; FINANCIAL ADVISORS;  
REAL ESTATE DEVELOPERS; FRANCHISORS; UTILITIES SERVICE COMPANIES; AND  
OTHERS.

ALTERNATIVE DISPUTE  
RESOLUTION EXPERIENCE      MEMBER OF AAA COMMERCIAL REGIONAL PANEL SINCE 1990.  
MEMBER OF MASSACHUSETTS BAR ASSOCIATION FEE ARBITRATION PANEL  
SINCE 1996. MEMBER OF HAMPDEN COUNTY BAR ASSOCIATION  
ARBITRATOR PANEL SINCE 1997. LITIGATED CASES BEFORE ARBITRATION  
PANELS FROM NASD, AAA, AND PRIVATE PANELS OR ARBITRATORS.  
CONDUCTED HUNDREDS OF MEDICATIONS AND ARBITRATIONS AS A MEMBER OF

**FIG. 125**



131/216



THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR AN ON CALL MEDIATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN 24 HOURS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR ON CALL MEDICATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. WE ENCOURAGE THE PARTIES TO AGREE TO A MEDIATOR AND ADVISE THE ASSOCIATION OF YOUR SELECTION WITHIN 24 HOURS OF THIS POSTING. IF THE PARTIES ARE UNABLE TO AGREE UPON A MEDIATOR, THE AAA SHALL APPOINT ONE.

WE DIRECT THE PARTIES' ATTENTION TO THE MEDIATOR CALENDARS MENU ITEM ON THE TOOLBAR. THE AVAILABILITY OF EACH MEDIATOR CAN BE REVIEWED TO ASSIST THE PARTIES IN SELECTING A MEDIATOR, AND SCHEDULING A MEDIATION SESSION BY CONFERENCE CALL.

PLEASE UTILIZE CONTACT CASE MANAGER FORM UNDER THE ACTIONS TAB TO COMMUNICATE REGARDING MEDIATOR SELECTION AND SCHEDULING. THE CASE MANAGER IS AVAILABLE TO ASSIST THE PARTIES THROUGHOUT THIS PROCESS.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN 24 HOURS. THE FORM CAN ALSO BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE MEDIATOR, AND THE CASE MANAGER.

SINCERELY,  
CASE MANAGER

**FIG. 126**

132/216

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? [CLICK HERE TO REVIEW THESE PROCEDURES.](#)

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

\*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: ON-CALL MEDIATION  
FILING DATE: 07/16/01

CLAIMANT (FILING PARTY)

COMPANY: ABC  
REPRESENTATIVE:  
FIRM NAME: ABC  
ADDRESS: 5 ABC ST.  
CITY/STATE/ZIP/COUNTRY: NY NY 10019 USA  
PHONE: 212-716-5800  
FAX: 212-716-5910  
E-MAIL: ABC@ABC.COM

RESPONDENT 1

COMPANY: ZXC  
REPRESENTATIVE:  
FIRM NAME: ZXC  
ADDRESS: ZXC ST.  
CITY/STATE/ZIP/COUNTRY: NY NY 10019 USA  
PHONE: 2122321000  
FAX: 2122321001  
EMAIL: ZXC@ZXC.COM

OTHER

CONTRACT/TRANSACTION ID: 0000  
NATURE OF DISPUTE: BREACH OF ECOMMERCE CONTRACT  
RELIEF SOUGHT: DAMAGES IN THE AMOUNT OF \$2000

FIG. 127

133/216

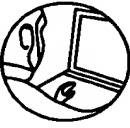

|   |   |   |  |
|---|---|---|--|
|   |   | <a href="#">SITE MAP</a><br><a href="#">CONTACT US</a><br><a href="#">PRIVACY POLICY</a><br><a href="#">HELP</a>  |  |
|   |   | <div style="border: 1px solid black; border-radius: 15px; padding: 2px 10px; display: inline-block;">LOGOUT</div> |  |
| <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a>   |   |   |  |
| WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!   |   |   |  |
| MY CASES > JOHN EMMERT VS. GEORGE GEORGE > SUMMARY  |   | [CLAIMANT]  |  |
| <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">MY CASES</div> <div style="text-align: center;">  </div> </div> <div> ABC VS. ZXC<br/> JOHN EMMERT VS. GEORGE G..<br/> MOCK ARBITRATION<br/> MOCK MEDIATION<br/> TEST </div> | <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">SUMMARY</div> <div> NAME: JOHN EMMERT VS. GEORGE GEORGE<br/> DESCRIPTION: CONSULTANT DISPUTE ON QUALITY OF WORK<br/> CASE TYPE: DOCUMENTS-ONLY ARBITRATION<br/> CURRENT STATUS: OPEN<br/> DATE FILED: JUNE 14, 2001 12:32PM<br/> CASE MANAGER(S): CINDY RUMNEY<br/> YOUR STATUS: CLAIMANT<br/> FILED BY: JOHN EMMERT </div> </div> <div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">PARTICIPANTS</div> <div> <div style="display: flex; justify-content: space-between;"> <div> CINDY RUMNEY<br/> PHILIP POH<br/> AAA GUEST </div> <div> AAA<br/> PARTNER<br/> AAA </div> <div> CASE MANAGER<br/> CLAIMANT<br/> RESPONDENT </div> </div> </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">BACK TO AAA HOME</div> <div style="text-align: center;">  </div> </div> </div> <div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">THE eCg STAT BOX</div> <div> B2B ONLINE PURCHASING IN<br/> THE U.S. WILL GROW FROM<br/> 7% TO 40% OF TOTAL<br/> ORDERING BY 2004.<br/> (SOURCE: BOSTON<br/> CONSULTING GROUP) </div> </div> </div> </div> |   |  |

FIG. 128

134/216



|   |  |  |  |
|---|--|--|--|
|   |  | <a href="#">SITE MAP</a><br><a href="#">CONTACT US</a><br><a href="#">PRIVACY POLICY</a><br><a href="#">HELP</a> |  |
|   |  | <a href="#">LOGOUT</a>   |  |
| <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a> |  |  |  |
| WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !  |  |  |  |
| <a href="#">MY CASES &gt; JOHN EMMERT VS. GEORGE GEORGE &gt; ACTIONS</a>  |  | <a href="#">[CLAIMANT]</a>   |  |
| <div> <div>MY CASES</div>  </div>  |  | <a href="#">SUMMARY</a>   <a href="#">ACTIONS</a>   <a href="#">POSTINGS</a>   <a href="#">DOCUMENTS</a>         |  |
| <div> <div>ACTIONS</div> <div> <a href="#">FILE CONFLICT CHECKLIST</a><br/> <a href="#">RANK ARBITRATORS OR MEDIATORS</a><br/> <a href="#">SUBMIT DOCUMENTS</a><br/> <a href="#">CONTACT CASE MANAGER</a> </div> </div>       |  |  |  |
| <div> <div>ABC VS. ZXC</div> <div>JOHN EMMERT VS. GEORGE G.</div> <div>MOCK ARBITRATION</div> <div>MOCK MEDIATION</div> <div>TEST</div> </div>  |  |  |  |
| <div>  <div>BACK TO AAA HOME</div> </div>   |  |  |  |
| <div> <div>THE eCg STAT BOX</div> <div> B2B ONLINE PURCHASING IN<br/> THE U.S. WILL GROW FROM<br/> 7% TO 40% OF TOTAL<br/> ORDERING BY 2004.<br/> (SOURCE: BOSTON<br/> CONSULTING GROUP) </div> </div>                        |  |  |  |

FIG. 129


135/216

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT  
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !  
 MY CASES > JOHN EMMERT VS. GEORGE GEORGE > POSTINGS [CLAIMANT]

MY CASES



ABC VS. ZXC  
 JOHN EMMERT VS. GEORGE G..  
 MOCK ARBITRATION  
 MOCK MEDIATION  
 TEST




BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN  
 THE U.S. WILL GROW FROM  
 7% TO 40% OF TOTAL  
 ORDERING BY 2004.  
 (SOURCE: BOSTON  
 CONSULTING GROUP)


SUMMARY | ACTIONS | **POSTINGS** | DOCUMENTS |

POSTINGS

 CINDY RUMNEY


ANSWER

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.  
 POSTED BY: CINDY RUMNEY ON 06/14/01

 CINDY RUMNEY

ANSWER

THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN SEVEN (7) DAYS OF THIS POSTING.  
 POSTED BY: CINDY RUMNEY ON 08/06/01

 CINDY RUMNEY

ANSWER

IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN SEVEN (7) DAYS OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED SIX THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS.  
 POSTED BY: CINDY RUMNEY ON 08/07/01

FIG. 130

136/216

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)


[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > JOHN EMMERT VS. GEORGE GEORGE > DOCUMENTS [CLAIMANT]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN  
THE U.S. WILL GROW FROM  
7% TO 40% OF TOTAL  
ORDERING BY 2004.  
(SOURCE: BOSTON  
CONSULTING GROUP)

SUMMARY | ACTIONS | POSTINGS | **DOCUMENTS** |

DOCUMENTS






|  |                             |
|--|-----------------------------|
| <p> LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>M-C POSTED BY: JOHN EMMERT ON 08/10/01</p> | <p>VIEW</p> <p>1KB</p>      |
| <p> LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>M-C POSTED BY: PHILIP POH ON 08/06/01</p>  | <p>VIEW</p> <p>1KB</p>      |
| <p> ARBITRATOR BIOS - SAMPLE.DOC</p> <p>NO DESCRIPTION.</p> <p>M-CR POSTED BY: CINDY RUMNEY ON 08/06/01</p>   | <p>DOWNLOAD</p> <p>62KB</p> |
| <p> RECEIPT OF A DEMAND FOR ARBITRATION.DOC</p> <p>NO DESCRIPTION.</p> <p>M-CR POSTED BY: CINDY RUMNEY ON 06/14/01</p>  | <p>DOWNLOAD</p> <p>35KB</p> |
| <p> CLAIM FORM</p> <p>FILE CLAIM: INITIAL CLAIM FORM.</p> <p>MNCR POSTED BY: CINDY RUMNEY ON 06/126/01</p>  | <p>VIEW</p> <p>1KB</p>      |

FIG. 131

137/216

FORM DISPLAY > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

POSTED BY: PHILIP POH [CLAIMANT] ON 08/06/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

|                            |   |
|----------------------------|---|
| MICHELE GARRICK NAVE, ESQ. | 0 |
| THOMAS J. BREWER, ESQ.     | 0 |
| PAUL PETER NICOLAI, ESQ.   | 1 |
| EDWARD V. LAHEY, ESQ.      | 2 |
| RICHARD K. JEYDEL, ESQ.    | 3 |

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

#### ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 132

138/216

RICHARD K. JEYDEL, ESQ.  
MICHELE GARRICK NAVE, ESQ.  
THOMAS J. BREWER, ESQ.  
EDWARD V. LAHEY, JR., ESQ.  
PAUL PETER NICOLAI, ESQ.

RICHARD K. JEYDEL, ESQ.  
 NEW YORK, NY

|                        |  |
|------------------------|--|
| CURRENT EMPLOYER/TITLE | KANEMATSU USA INC. - SENIOR VICE PRESIDENT, SECRETARY, GENERAL COUNSEL   |
| PROFESSION             | ATTOMEY  |
| WORK HISTORY           | SENIOR VICE PRESIDENT, SECRETARY AND GENERAL COUNSEL, KANEMATSU USA INC., 1991-PRESENT; VICE PRESIDENT/GENERAL COUNSEL/CORPORATE COUNSEL, KANEMATSU-GOSHO USA, INC., 1976-91; ASSOCIATE, McCARTER & ENGLISH, 1976-1979; CAPTAIN, JUDGE ADVOCATE GENERAL CORPS, U.S. ARMY, 1975-76.   |
| eCOMMERCE EXPERIENCE   | REPRESENTS THE U.S. SUBSIDIARY OF A MAJOR JAPANESE TRADING COMPANY WITH A FOCUS ON SEMICONDUCTOR, SOFTWARE AND OTHER HIGH-TECH PRODUCTS. AS A MEMBER OF THE AAA COMMERCIAL AND INTERNATIONAL ARBITRATOR AND MEDIATOR PANELS, HANDLED A SIGNIFICANT NUMBER OF CASES IN THESE AREAS, SOME OF WHICH INVOLVED ECOMMERCE ISSUES. EXPERIENCE WITH CLIENTS IN THEIR B2B FORAYS. |
| OTHER EXPERIENCE       | PRACTICE FOCUSES ON CORPORATE, INTERNATIONAL, AND LITIGATION LAW. REPRESENTS A MAJOR JAPANESE TRADING COMPANY WITH BUSINESS IN NEARLY EVERY FIELD THROUGHOUT THE WORLD. WORK IS SPLIT BETWEEN DRAFTING AND NEGOTIATING CONTRACTS (DISTRIBUTION, JOINT VENTURES, INVESTMENT, AND CONSTRUCTION) AND LITIGATION/ARBITRATION/MEDIATION.                                      |
| ALTERNATIVE DISPUTE    | ATTENDED AAA MEDIATOR CONFERENCE, NEW ORLEANS, 3/01; AAA   |

**FIG. 133**



139/216



THIS WILL ACKNOWLEDGE RECEIPT OF A DEMAND FOR ARBITRATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN SEVEN (7) DAYS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR DOCUMENTS ONLY ARBITRATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

RESPONDENT'S ATTENTION IS DIRECTED TO SECTION 4 OF THE PROCEDURES. IF RESPONDENT DOES NOT ANSWER WITHIN SEVEN (7) DAYS, WE WILL ASSUME THAT THE CLAIM IS DENIED. IF RESPONDENT WISHES TO ANSWER AND/OR COUNTERCLAIM, COMPLETE THE APPROPRIATE FORM UNDER THE ACTIONS TAB.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN SEVEN (7) DAYS. THE FORM CAN BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE ARBITRATOR, AND THE CASE MANAGER.

SINCERELY,  
CASE MANAGER

**FIG. 134**

140/216

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? CLICK HERE TO REVIEW THESE PROCEDURES.

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

\*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION  
FILING DATE: 06/12/01

CLAIMANT (FILING PARTY)

COMPANY: JOHN EMMERT  
REPRESENTATIVE: WILLIAM K. SLATE II  
FIRM NAME: AAA  
ADDRESS: 335 MADISON AVE.  
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 11530  
PHONE: 212-716-3934  
FAX: 212-716-5901  
E-MAIL: EMMERTJ@ADR.ORG

RESPONDENT 1

COMPANY: GEORGE GEORGE  
REPRESENTATIVE:  
FIRM NAME: XXX  
ADDRESS: 123 BOLL RD  
CITY/STATE/ZIP/COUNTRY: NY, NY, 10012  
PHONE: 212-484-4800  
FAX: 212-484-4800  
EMAIL: GEORGE@HOTMAIL.COM

OTHER

CONTRACT/TRANSACTION ID: 123-45-678  
NATURE OF DISPUTE: CONSULTANT DISPUTE ON QUALITY OF WORK  
RELIEF SOUGHT: 1000000

FIG. 135

141/216



|  |  |              |          |              |              |     |              |            |         |          |
|--|--|--------------|----------|--------------|--------------|-----|--------------|------------|---------|----------|
| <p> <a href="#">SITE MAP</a><br/> <a href="#">CONTACT US</a><br/> <a href="#">PRIVACY POLICY</a><br/> <a href="#">HELP</a> </p>  |  |              |          |              |              |     |              |            |         |          |
| <p align="right"> <a href="#">LOGOUT</a> </p>  |  |              |          |              |              |     |              |            |         |          |
| <p> <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a><br/> WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!<br/> <a href="#">MY CASES &gt; MOCK ARBITRATION &gt; SUMMARY</a> </p> |  |              |          |              |              |     |              |            |         |          |
| <p align="right">[CLAIMANT]</p>  |  |              |          |              |              |     |              |            |         |          |
| <p>MY CASES</p>  <p> ABC VS. ZXC<br/> JOHN EMMERT VS. GEORGE G..<br/> MOCK ARBITRATION<br/> MOCK MEDIATION<br/> TEST </p>   | <p>SUMMARY</p> <p> NAME: MOCK ARBITRATION<br/> DESCRIPTION: PARTS DELIVERED DO NOT MEET SPECIFICATIONS AS PROVIDED IN THE PURCHASE ORDER.<br/> CASE TYPE: DOCUMENTS-ONLY ARBITRATION<br/> CURRENT STATUS: OPEN<br/> DATE FILED: JUNE 27, 2001 01:01PM<br/> CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY<br/> YOUR STATUS: CLAIMANT<br/> FILED BY: MEYERSON MANUFACTURING </p> <p>PARTICIPANTS</p> <table border="0"> <tr> <td>ROB ZYLOWSKI</td> <td>RAPIDAPP</td> <td>CASE MANAGER</td> </tr> <tr> <td>CINDY RUMNEY</td> <td>AAA</td> <td>CASE MANAGER</td> </tr> <tr> <td>PHILIP POH</td> <td>PARTNER</td> <td>CLAIMANT</td> </tr> </table> | ROB ZYLOWSKI | RAPIDAPP | CASE MANAGER | CINDY RUMNEY | AAA | CASE MANAGER | PHILIP POH | PARTNER | CLAIMANT |
| ROB ZYLOWSKI   | RAPIDAPP   | CASE MANAGER |          |              |              |     |              |            |         |          |
| CINDY RUMNEY   | AAA  | CASE MANAGER |          |              |              |     |              |            |         |          |
| PHILIP POH   | PARTNER  | CLAIMANT     |          |              |              |     |              |            |         |          |
| <p> <br/> BACK TO AAA HOME </p>  |  |              |          |              |              |     |              |            |         |          |
| <p>THE eCg STAT BOX</p> <p> B2B ONLINE PURCHASING IN<br/> THE U.S. WILL GROW FROM<br/> 7% TO 40% OF TOTAL<br/> ORDERING BY 2004.<br/> (SOURCE: BOSTON<br/> CONSULTING GROUP) </p>  |  |              |          |              |              |     |              |            |         |          |

FIG. 136

142/216

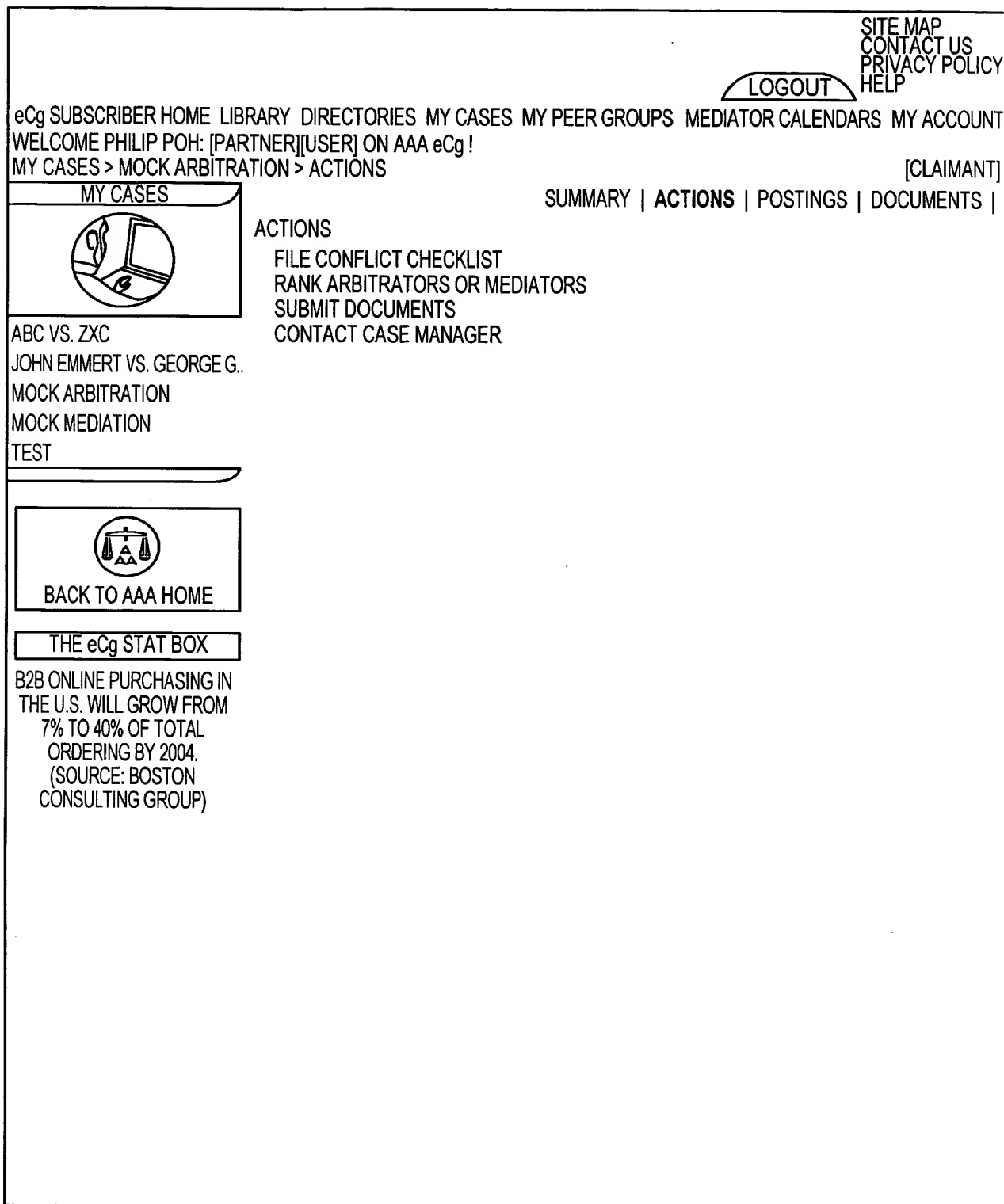


FIG. 137

143/216



|   |   |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
|---|---|----------------------|----------------|----------------------|---------------------|----------------------|--------------------|----------------------|------------------------|----------------------|---------------------|
| <p> <a href="#">SITE MAP</a> <a href="#">CONTACT US</a> <a href="#">PRIVACY POLICY</a> <a href="#">HELP</a> </p> <p> <a href="#">LOGOUT</a> </p>  |   |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
| <p> <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a><br/> WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!<br/> <a href="#">MY CASES &gt; MOCK ARBITRATION &gt; ACTIONS</a> </p>  |   |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
| <p>[CLAIMANT]</p>   |   |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
| <p><b>MY CASES</b></p>  <p> ABC VS. ZXC<br/> JOHN EMMERT VS. GEORGE G..<br/> MOCK ARBITRATION<br/> MOCK MEDIATION<br/> TEST </p>   | <p> SUMMARY   <b>ACTIONS</b>   POSTINGS   DOCUMENTS   </p> <p><b>ACTIONS &gt; LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</b></p> <p>THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE <b>UP TO TWO</b> NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.</p> <table border="0"> <tr> <td><input type="text"/></td> <td>ED LAHEY, ESQ.</td> </tr> <tr> <td><input type="text"/></td> <td>JONATHAN BAIN, ESQ.</td> </tr> <tr> <td><input type="text"/></td> <td>PAUL NICOLAI, ESQ.</td> </tr> <tr> <td><input type="text"/></td> <td>THOMAS J. BREWER, ESQ.</td> </tr> <tr> <td><input type="text"/></td> <td>WILLIAM WELCH, ESQ.</td> </tr> </table> <p>  <br/> BACK TO AAA HOME </p> <p> <b>THE eCg STAT BOX</b><br/> B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.<br/> (SOURCE: BOSTON CONSULTING GROUP) </p> | <input type="text"/> | ED LAHEY, ESQ. | <input type="text"/> | JONATHAN BAIN, ESQ. | <input type="text"/> | PAUL NICOLAI, ESQ. | <input type="text"/> | THOMAS J. BREWER, ESQ. | <input type="text"/> | WILLIAM WELCH, ESQ. |
| <input type="text"/>  | ED LAHEY, ESQ.  |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
| <input type="text"/>  | JONATHAN BAIN, ESQ.   |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
| <input type="text"/>  | PAUL NICOLAI, ESQ.  |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
| <input type="text"/>  | THOMAS J. BREWER, ESQ.  |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
| <input type="text"/>  | WILLIAM WELCH, ESQ.   |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |
| <p> BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.<br/> IF THIS IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.<br/> <b>ARBITRATOR COMPENSATION</b><br/> ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.<br/> THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS. </p> <p>SUBMIT CANCEL</p> |   |                      |                |                      |                     |                      |                    |                      |                        |                      |                     |

FIG. 138


144/216

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT  
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !  
 MY CASES > MOCK ARBITRATION > ACTIONS [CLAIMANT]

**MY CASES**



ABC VS. ZXC  
 JOHN EMMERT VS. GEORGE G.  
 MOCK ARBITRATION  
 MOCK MEDIATION  
 TEST

  
 BACK TO AAA HOME

**THE eCg STAT BOX**

B2B ONLINE PURCHASING IN  
 THE U.S. WILL GROW FROM  
 7% TO 40% OF TOTAL  
 ORDERING BY 2004.  
 (SOURCE: BOSTON  
 CONSULTING GROUP)

**SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |**

**ACTIONS > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)**

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE **UP TO TWO** NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

|   |                        |
|---|------------------------|
| 0 | ED LAHEY, ESQ.         |
| 1 | JONATHAN BAIN, ESQ.    |
| 2 | PAUL NICOLAI, ESQ.     |
| 3 | THOMAS J. BREWER, ESQ. |
| 0 | WILLIAM WELCH, ESQ.    |

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

**ARBITRATOR COMPENSATION**

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

SUBMIT CANCEL

FIG. 139

145/216








|   |   |
|---|---|
| <p> <a href="#">SITE MAP</a><br/> <a href="#">CONTACT US</a><br/> <a href="#">PRIVACY POLICY</a><br/> <a href="#">HELP</a> </p> <p> <a href="#">LOGOUT</a> </p>   |   |
| <p> <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a><br/>       WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!<br/> <a href="#">MY CASES &gt; MOCK ARBITRATION &gt; POSTINGS</a> </p> |   |
| <p>[CLAIMANT]</p>   |   |
| <p>MY CASES</p>  <p>         ABC VS. ZXC<br/>         JOHN EMMERT VS. GEORGE G.<br/>         MOCK ARBITRATION<br/>         MOCK MEDIATION<br/>         TEST       </p>   | <p>SUMMARY   ACTIONS   <b>POSTINGS</b>   DOCUMENTS  </p> <p>POSTINGS</p> <p>  CINDY RUMNEY <span style="float: right;">ANSWER</span><br/>         I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTRACT ME.<br/>         POSTED BY: CINDY RUMNEY ON 06/27/01       </p> <p>  CINDY RUMNEY <span style="float: right;">ANSWER</span><br/>         THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN ONE DAY OF THE POSTING.<br/>         POSTED BY: CINDY RUMNEY ON 06/29/01       </p> <p>  BRUCE MEYERSON       </p> <p>  CINDY RUMNEY <span style="float: right;">ANSWER</span><br/>         IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN ONE DAY OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED SIX THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS. EACH PARTY SHALL ALSO SUBMIT \$X,XXX.XX FOR ESTIMATED ARBITRATOR COMPENSATION WITHIN ONE DAY OF THIS POSTING.<br/>         POSTED BY: CINDY RUMNEY ON 06/29/01       </p> <p>  CINDY RUMNEY <span style="float: right;">ANSWER</span><br/>         IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN ONE DAY OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED THREE THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS. THE REPLY BRIEF AND EXHIBITS MAY NOT RAISE ANY EXHIBITS MAY NOT RAISE ANY NEW ARGUMENTS AND/OR EVIDENCED.<br/>         POSTED BY: CINDY RUMNEY ON 73/03/01       </p> |
| <p> <br/>         BACK TO AAA HOME       </p> <p>         THE eCg STAT BOX<br/>         B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.<br/>         (SOURCE: BOSTON CONSULTING GROUP)       </p>   |   |

FIG. 140

146/216





|  |  |
|--|--|
| <p> <a href="#">SITE MAP</a><br/> <a href="#">CONTACT US</a><br/> <a href="#">PRIVACY POLICY</a><br/> <a href="#">HELP</a> </p>  |  |
| <p align="right"> <a href="#">LOGOUT</a> </p>  |  |
| <p> <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a><br/>       WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !<br/> <a href="#">MY CASES &gt; MOCK ARBITRATION &gt; POSTINGS</a> <span style="float: right;">[CLAIMANT]</span> </p> |  |
| <p align="center"><b>MY CASES</b></p> <div>  </div> <p>           ABC VS. ZXC<br/>           JOHN EMMERT VS. GEORGE G.<br/>           MOCK ARBITRATION<br/>           MOCK MEDIATION<br/>           TEST         </p>   | <p align="center"> <a href="#">SUMMARY</a>   <a href="#">ACTIONS</a>   <b><a href="#">POSTINGS</a></b>   <a href="#">DOCUMENTS</a>           </p> <p> <a href="#">POSTINGS &gt; CINDY RUMNEY</a> </p> <div>  <b>CINDY RUMNEY</b> <span style="float: right;"><b>ANSWER</b></span> </div> <p>       THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN ONE DAY OF THE POSTING.<br/>       POSTED BY: CINDY RUMNEY ON 06/29/01     </p> <div>  <b>BRUCE MEYERSON</b> </div> <p>       ANY OF THE LISTED ARBITRATORS ARE ACCEPTABLE.<br/>       POSTED BY: BRUCE MEYERSON ON 07/01/01     </p> |
| <div>  </div> <p align="center"><b>BACK TO AAA HOME</b></p>  |  |
| <p align="center"><b>THE eCg STAT BOX</b></p> <p>       B2B ONLINE PURCHASING IN<br/>       THE U.S. WILL GROW FROM<br/>       7% TO 40% OF TOTAL<br/>       ORDERING BY 2004.<br/>       (SOURCE: BOSTON<br/>       CONSULTING GROUP)     </p>  |  |

FIG. 141



147/216

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)


[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > MOCK ARBITRATION > DOCUMENTS [CLAIMANT]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

DOCUMENTS













| DOCUMENTS   | SUMMARY   ACTIONS   POSTINGS   <b>DOCUMENTS</b> |
|---|---|
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>M-C POSTED BY: PHILIP POH ON 08/07/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div>       |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>AAA DOCUMENT.DOC</p> <p>HERE IS THE DOCUMENT I AM SENDING IN THIS ARBITRATION. BRUCE MEYERSON</p> <p>M-C- POSTED BY: BRUCE MEYERSON ON 07/04/01</p> </div> <div style="text-align: right;"> <p>DOWNLOAD</p> <p>26KB</p> </div> </div>                           |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>MNCR POSTED BY: MICHELE GARRICK NAVE ON 07/03/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div>                                |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>MNCR POSTED BY: MICHELE GARRICK NAVE ON 07/03/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div>                                |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR</p> <p>CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR</p> <p>MNCR POSTED BY: PAUL NICOLAI ON 07/03/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div>        |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>M-C POSTED BY: BRUCE MEYERSON ON 07/02/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div> |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>MNCR POSTED BY: MICHELE GARRICK NAVE ON 06/30/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div>                              |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>MNCR POSTED BY: MICHELE GARRICK NAVE ON 06/30/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div>                              |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>ARBITRATOR BIOGRAPHIES.DOC</p> <p>NO DESCRIPTION.</p> <p>M-CR POSTED BY: CINDY RUMNEY ON 06/29/01</p> </div> <div style="text-align: right;"> <p>DOWNLOAD</p> <p>26KB</p> </div> </div>   |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>CONTACT CASE MANAGER</p> <p>CASE ACTION: CONTACT CASE MANAGER: CASE STATUS</p> <p>M-C- POSTED BY: BRUCE MEYERSON ON 06/27/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div>   |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RECEIPT OF A DEMAND FOR ARBITRATOR.DOC</p> <p>NO DESCRIPTION.</p> <p>MNCR POSTED BY: CINDY RUMNEY ON 06/27/01</p> </div> <div style="text-align: right;"> <p>DOWNLOAD</p> <p>35KB</p> </div> </div>   |   |
| <div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>CLAIM FORM</p> <p>FILE A CLAIM: INITIAL CLAIM FORM.</p> <p>MNCR POSTED BY: CINDY RUMNEY ON 06/27/01</p> </div> <div style="text-align: right;"> <p>VIEW</p> <p>1KB</p> </div> </div>  |   |

FIG. 142

148/216

FORM DISPLAY > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

POSTED BY: PHILIP POH [CLAIMANT] ON 08/06/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

|                        |   |
|------------------------|---|
| ED LAHEY, ESQ.         | 0 |
| JONATHAN BAIN, ESQ.    | 0 |
| PAUL NICOLAI, ESQ.     | 1 |
| THOMAS J. BREWER, ESQ. | 2 |
| WILLIAM WELCH, ESQ.    | 3 |

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 143

149/216

FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001  
RESPONSE TYPE: RESPONDENT HAS A COUNTERCLAIM  
NATURE OF COUNTERCLAIM: FAILURE TO PAY BILLS IN THE AMOUNT OF \$1,000,000.00 WHICH ARE OVERDUE BY 180 DAYS.  
RELIEF SOUGHT \$: \$1,000,000.00  
COMMENT:

FIG. 144

150/216

FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

|                         |   |
|-------------------------|---|
| DATE:                   | 08/07/2001                                  |
| RESPONSE TYPE:          | RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY |
| NATURE OF COUNTERCLAIM: |   |
| RELIEF SOUGHT \$:       |   |
| COMMENT:                |   |

FIG. 145

151/216

FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

☒ I HAVE NOTHING TO DISCLOSE.

☐ I HEREBY DISCLOSE THE FOLLOWING:



☒ PAUL NICOLAI, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE OF ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

DATED: 07/03/01

CLOSE

FIG. 146

152/216

MR. NICOLAI WILL BE THE ARBITRATOR FOR THE MOCK  
ARBITRATION CASE

THE LIST CAN BE FOUND UNDER THE ACTIONS TAB - ON A FORMAL ALL BIOS WOULD BE PROVIDED TO THE PARTIES.

PAUL PETER NICOLAI, ESQ.  
-SPRINGFIELD, MA

|                        |   |
|------------------------|---|
| CURRENT EMPLOYER/TITLE | NICOLAI LAW GROUP, P.C. - PRESIDENT   |
| PROFESSION             | ATTORNEY  |
| WORK HISTORY           | PRESIDENT, NICOLAI LAW GROUP, P.C., 1990-PRESENT; PRINCIPAL, NICOLAI LAW OFFICES, 1988-90; COMPANY COUNSEL/STAFF COUNSEL/ASSISTANT CLERK, FRIENDLY ICE CREAM CORPORATION, 1976-88.  |
| EXPERIENCE             | LAWYER REPRESENTING PUBLIC AND PRIVATE COMPANIES AND DIVISIONS OF INTERNATIONAL COMPANIES. EXPERIENCE INCLUDES IN-HOUSE GENERAL COUNSEL OF A MULTISTATE RESTAURANT COMPANY WORKING WITH THE LEGAL DEPARTMENT OF A FORTUNE 300 FOOD MANUFACTURER. ACTIVELY WORKS IN ACQUISITIONS; COMPLEX CONTRACTS; INTELLECTUAL PROPERTY TRANSACTIONS, DEVELOPMENT, PROTECTION, AND DOCUMENTATION; TRADEMARK, COPYRIGHT, AND TRADE SECRETS; ENTITY STRUCTURING; SHAREHOLDER AND PARTNER RELATIONS AND DISPUTES; PRIVATE PLACEMENTS; VENTURE CAPITAL; COMMERCIAL REAL ESTATE; COMMERCIAL BORROWING; EMPLOYMENT; INTERNATIONAL CONTRACTING; INTERNET AND INFORMATION PROCESSING AND EXCHANGE; ARBITRATION; MEDIATION; CIVIL LITIGATION; ANTITRUST COMPLIANCE; GOVERNMENT CONTRACTING; MARINE SERVICES; SECURITIES; UNFAIR TRADE PRACTICES; MERGERS AND DIVESTITURES; CONSTRUCTION LAW; AND PROFESSIONAL SERVICES, INCLUDING LEGAL, ACCOUNTING, CREDIT AND CREDIT REPORTING, INSURANCE, AND MEDICAL. CLIENTS ENGAGED IN HEAVY MACHINERY; SOFTWARE AND HIGH TECHNOLOGY DEVELOPMENT INCLUDING MARINE, BROADCASTING, INTERNET, TELECOMMUNICATIONS, DATA WAREHOUSING, AND TAX ASSESSMENT AND COLLECTION; INTELLECTUAL PROPERTY BASED COMPANIES INCLUDING GAME DEVELOPERS, CREDIT REPORTING AND DATABASE COMPANIES, AND ENGINEERING CONSULTANTS; GENERAL CONTRACT CONSTRUCTION COMPANIES; AIRCRAFT MAINTENANCE ACCOUNTING FIRMS; MEDICAL PROFESSIONALS; FOOD MANUFACTURERS; RESTAURANTS; INSURANCE AGENCIES; PROPERTY MANAGEMENT; REAL ESTATE AND SECURITIES BROKERAGES; FINANCIAL ADVISORS; REAL ESTATE DEVELOPERS; FRANCHISORS; UTILITIES SERVICE COMPANIES; AND OTHERS. |

FIG. 147

153/216

FORM DISPLAY > CONTACT CASE MANAGER

FROM: BRUCE MEYERSON <BMEYERSON@QWEST.NET>  
DATE: 06/27/01  
SUBJECT: CASE STATUS

THANK YOU MS. RUMNEY. ONCE THE RESPONDENT HAS FILED ITS ANSWER, PLEASE LET ME KNOW. WHEN MIGHT I EXPECT THE HEARING TO BE HELD. BRUCE MEYERSON.

CLOSE

FIG. 148

154/216



THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR ARBITRATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN SEVEN (7) DAYS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR DOCUMENTS ONLY ARBITRATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

RESPONDENT'S ATTENTION IS DIRECTED TO SECTION 4 OF THE PROCEDURES. IF RESPONDENT DOES NOT ANSWER WITHIN SEVEN (7) DAYS, WE WILL ASSUME THAT THE CLAIM IS DENIED. IF RESPONDENT WISHES TO ANSWER AND/OR COUNTERCLAIM, COMPLETE THE APPROPRIATE FORM UNDER THE ACTIONS TAB.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN SEVEN (7) DAYS. THE FORM CAN BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE ARBITRATOR, AND THE CASE MANAGER.

SINCERELY,  
CASE MANAGER

**FIG. 149**



155/216

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?  
CLICK HERE TO REVIEW THESE PROCEDURES.

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

\*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION  
FILING DATE: 06/27/01

CLAIMANT (FILING PARTY)

COMPANY: MEYERSON MANUFACTURING  
REPRESENTATIVE: BRUCE E. MEYERSON, ESQ.  
FIRM NAME: BRUCE E. MEYERSON, PLLC  
ADDRESS: 5225 N. CENTRAL AVENUE, SUITE 235  
CITY/STATE/ZIP/COUNTRY: PHOENIX, AZ 85012  
PHONE: 602-277-4585  
FAX: 602-248-2999  
E-MAIL: BMEYERSON@QWEST.NET

RESPONDENT 1

COMPANY: MGN SUPPLIERS  
REPRESENTATIVE: MICHELLE GARRICK-NAVE, ESQ.  
FIRM NAME: ATTORNEY AT LAW  
ADDRESS: 3374 RUMSON ROAD  
CLEVELAND HEIGHTS, OH 44118

FIG. 150

156/216



|  |  |              |          |              |              |     |              |            |         |              |
|--|--|--------------|----------|--------------|--------------|-----|--------------|------------|---------|--------------|
| <p> <a href="#">SITE MAP</a><br/> <a href="#">CONTACT US</a><br/> <a href="#">PRIVACY POLICY</a><br/> <a href="#">HELP</a> </p>  |  |              |          |              |              |     |              |            |         |              |
| <p align="right"> <a href="#">LOGOUT</a> </p>  |  |              |          |              |              |     |              |            |         |              |
| <p> <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a><br/> WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!<br/> <a href="#">MY CASES &gt; MOCK MEDIATION &gt; SUMMARY</a> </p> |  |              |          |              |              |     |              |            |         |              |
| <p align="right">[CASE MANAGER]</p>  |  |              |          |              |              |     |              |            |         |              |
| <p><b>MY CASES</b></p>  <p> ABC VS. ZXC<br/> JOHN EMMERT VS. GEORGE G..<br/> MOCK ARBITRATION<br/> MOCK MEDIATION<br/> TEST </p>  | <p><b>SUMMARY</b></p> <p> NAME: MOCK MEDIATION<br/> DESCRIPTION: FAILURE TO PAY FOR FIRST SHIPMENT OF GOODS,<br/> SECOND DELIVERY SCHEDULED IN TWO WEEKS.<br/> CASE TYPE: ON-CALL MEDIATION<br/> CURRENT STATUS: OPEN<br/> DATE FILED: JUNE 27, 2001 12:56PM<br/> CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY PHILIP POH<br/> YOUR STATUS: CASE MANAGER<br/> FILED BY: MGN SUPPLIERS </p> |              |          |              |              |     |              |            |         |              |
| <p><b>BACK TO AAA HOME</b></p>   | <p><b>PARTICIPANTS</b></p> <table border="0"> <tr> <td>ROB ZYLOWSKI</td> <td>RAPIDAPP</td> <td>CASE MANAGER</td> </tr> <tr> <td>CINDY RUMNEY</td> <td>AAA</td> <td>CASE MANAGER</td> </tr> <tr> <td>PHILIP POH</td> <td>PARTNER</td> <td>CASE MANAGER</td> </tr> </table>  | ROB ZYLOWSKI | RAPIDAPP | CASE MANAGER | CINDY RUMNEY | AAA | CASE MANAGER | PHILIP POH | PARTNER | CASE MANAGER |
| ROB ZYLOWSKI   | RAPIDAPP   | CASE MANAGER |          |              |              |     |              |            |         |              |
| CINDY RUMNEY   | AAA  | CASE MANAGER |          |              |              |     |              |            |         |              |
| PHILIP POH   | PARTNER  | CASE MANAGER |          |              |              |     |              |            |         |              |
| <p align="right"><a href="#">ADD</a>   <a href="#">EDIT</a></p>  |  |              |          |              |              |     |              |            |         |              |
| <p><b>THE eCg STAT BOX</b></p> <p> B2B ONLINE PURCHASING IN<br/> THE U.S. WILL GROW FROM<br/> 7% TO 40% OF TOTAL<br/> ORDERING BY 2004.<br/> (SOURCE: BOSTON<br/> CONSULTING GROUP) </p>   |  |              |          |              |              |     |              |            |         |              |

FIG. 151

157/216

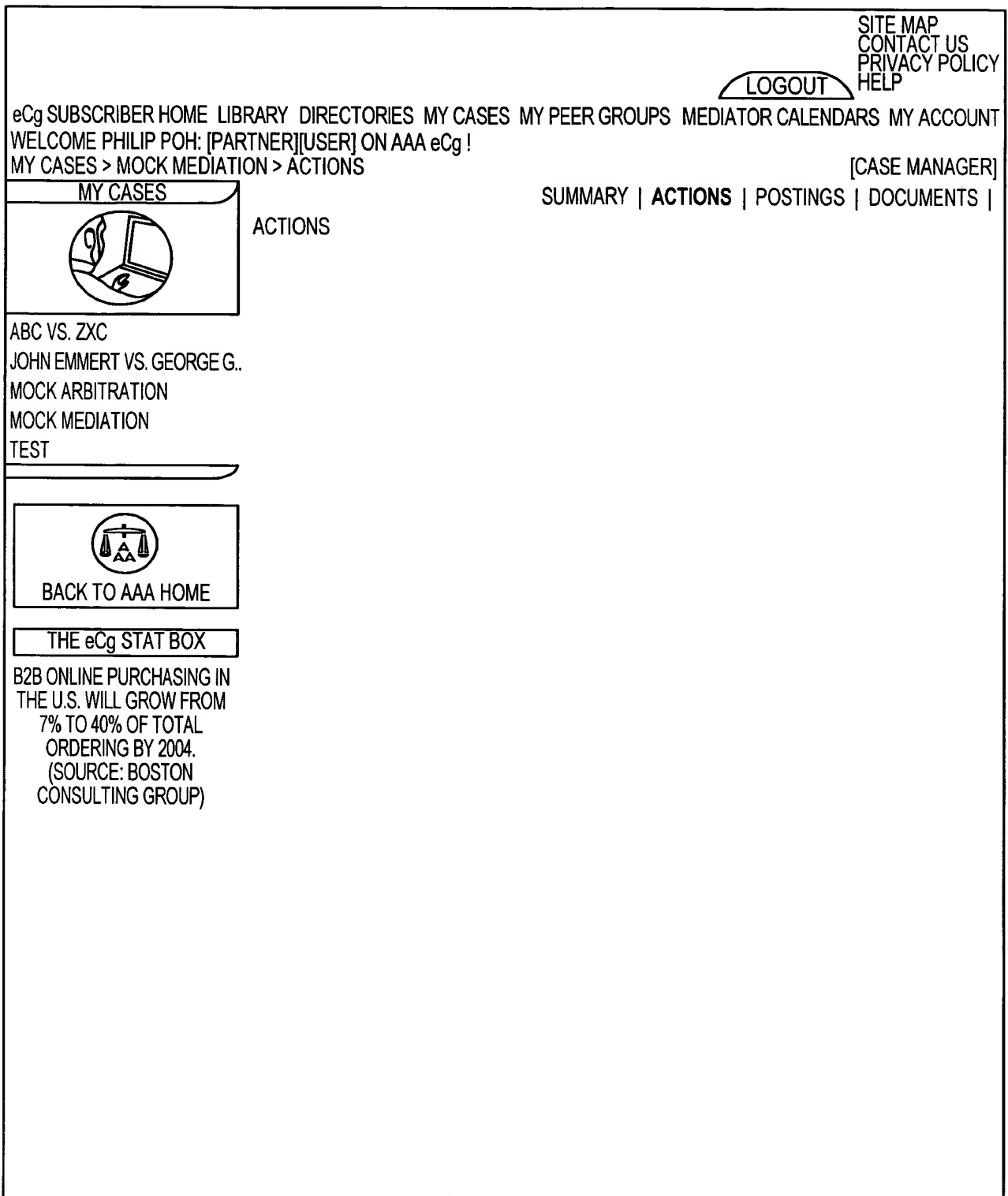


FIG. 152

158/216


[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

LOGOUT


[eCg](#) [SUBSCRIBER HOME](#) [LIBRARY](#) [DIRECTORIES](#) [MY CASES](#) [MY PEER GROUPS](#) [MEDIATOR CALENDARS](#) [MY ACCOUNT](#)  
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!  
[MY CASES > MOCK MEDIATION > POSTINGS](#)

[CASE MANAGER]

MY CASES



ABC VS. ZXC  
 JOHN EMMERT VS. GEORGE G.  
 MOCK ARBITRATION  
 MOCK MEDIATION  
 TEST




BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN  
 THE U.S. WILL GROW FROM  
 7% TO 40% OF TOTAL  
 ORDERING BY 2004.  
 (SOURCE: BOSTON  
 CONSULTING GROUP)


POSTINGS
SUMMARY | ACTIONS | **POSTINGS** | DOCUMENTS |

ADD TOPIC

 CINDY RUMNEY

ANSWER | EDIT | DELETE

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR  
 CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF  
 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER  
 UNDER THE ACTIONS TAB TO CONTACT ME.  
 POSTED BY: CINDY RUMNEY ON 06/27/01

 CINDY RUMNEY

ANSWER | EDIT | DELETE

THE ASSOCIATION HAS APPOINTED PAUL NICOLAI TO SERVER AS THE MEDIATOR.  
 PLEASE REVIEW THE MEDIATOR CALENDARS TO VIEW MR. NICOLAI'S AVAILABILITY  
 AND ANSER THIS POSITING WITH YOUR PREFERENCE FOR SCHEDULING THE ON-  
 CALL MEDIATION SESSION.  
 POSTED BY: CINDY RUMNEY ON 07/03/01

FIG. 153

159/216

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

LOGOUT

[eCg](#) [SUBSCRIBER HOME](#) [LIBRARY](#) [DIRECTORIES](#) [MY CASES](#) [MY PEER GROUPS](#) [MEDIATOR CALENDARS](#) [MY ACCOUNT](#)  
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !  
[MY CASES > MOCK MEDIATION > DOCUMENTS](#)
[CASE MANAGER]













|   |   |
|---|---|
| <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <b>MY CASES</b><br/>  </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">             ABC VS. ZXC<br/>             JOHN EMMERT VS. GEORGE G.<br/>             MOCK ARBITRATION<br/>             MOCK MEDIATION<br/>             TEST           </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <br/>             BACK TO AAA HOME           </div> <div style="border: 1px solid black; padding: 5px;"> <b>THE eCg STAT BOX</b><br/>             B2B ONLINE PURCHASING IN<br/>             THE U.S. WILL GROW FROM<br/>             7% TO 40% OF TOTAL<br/>             ORDERING BY 2004.<br/>             (SOURCE: BOSTON<br/>             CONSULTING GROUP)           </div> | <div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 10px;">             SUMMARY   ACTIONS   POSTINGS   <b>DOCUMENTS</b>             </div> <div> <b>DOCUMENTS</b><br/> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="width: 70%;"> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>CONTACT CASE MANAGER</b><br/>           CASE ACTION: CONTACT CASE MANAGER: LOGIN SCREEN<br/>           MN- POSTED BY: PAUL NICOLAI ON 07/03/01         </div> </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           1KB         </div> </div> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>CONTACT CASE MANAGER</b><br/>           CASE ACTION: CONTACT CASE MANAGER: MY CASES LIST<br/>           MN- POSTED BY: PAUL NICOLAI ON 07/03/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           1KB         </div> </div> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>CONTACT CASE MANAGER</b><br/>           CASE ACTION: CONTACT CASE MANAGER: MOCK MEDIATION CLAIM FORM<br/>           MN- POSTED BY: PAUL NICOLAI ON 07/03/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           1KB         </div> </div> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>CONTACT CASE MANAGER</b><br/>           CASE ACTION: CONTACT CASE MANAGER: POSTINGS FUNCTION<br/>           MN- POSTED BY: PAUL NICOLAI ON 07/03/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           1KB         </div> </div> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR</b><br/>           CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR<br/>           MNCR POSTED BY: PAUL NICOLAI ON 07/03/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           1KB         </div> </div> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>INVITATION TO MEDIATOR FOR APPOINTMENT.DOC</b><br/>           NO DESCRIPTION.<br/>           MN- POSTED BY: CINDY RUMNEY ON 07/03/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           36KB         </div> </div> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>RESPONSE TO CLAIM OR COUNTERCLAIM</b><br/>           CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM<br/>           MNCR POSTED BY: BRUCE MEYERSON ON 07/03/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           1KB         </div> </div> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>MEDIATOR BIOGRAPHIES.DOC</b><br/>           NO DESCRIPTION.<br/>           M-CR POSTED BY: CINDY RUMNEY ON 06/27/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           26KB         </div> </div> <div style="display: flex; align-items: flex-start; margin-bottom: 10px;">  <div> <b>RECEIPT OF REQUEST FOR ON CALL MEDIATION.DOC</b><br/>           NO DESCRIPTION.<br/>           M-CR POSTED BY: CINDY RUMNEY ON 06/27/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           37KB         </div> </div> <div style="display: flex; align-items: flex-start;">  <div> <b>CLAIM FORM</b><br/>           FILE A CLAIM: INITIAL CLAIM FORM.<br/>           MNCR POSTED BY: CINDY RUMNEY ON 06/27/01         </div> <div style="width: 30%; text-align: right;"> <a href="#">VIEW</a>   <a href="#">EDIT</a>   <a href="#">DELETE</a><br/>           1KB         </div> </div> </div> </div> |
|---|---|

FIG. 154

160/216

FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

☒ I HAVE NOTHING TO DISCLOSE.

☐ I HEREBY DISCLOSE THE FOLLOWING:

☒ PAUL NICOLAI, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY WORK TO SETTLE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR MEDIATION AGREEMENT, THE MODEL STANDARDS OF CONDUCT FOR MEDIATORS, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION.

DATED: 07/03/01

CLOSE

FIG. 155

161/216



THE PARTIES TO THIS MATTER HAVE ASKED THAT WE CONTACT YOU TO DETERMINE YOUR AVAILABILITY TO SERVE AS MEDIATOR. THIS CASE HAS BEEN FILED IN ACCORDANCE WITH THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN BE FOUND IN THE LIBRARY.

THE PARTIES HAVE AGREED TO SCHEDULE A MEDIATION SESSION ON \_\_\_\_\_ AT \_\_\_\_\_ BY CONFERENCE CALL. THE MEDIATOR CALENDAR HAS BEEN MODIFIED TO REFLECT THIS SCHEDULING.

SHOULD YOU DESIRE PRE-MEDIATION POSITION PAPER, PLEASE OUTLINE YOUR REQUIREMENTS IN A POSTING TO THE PARTIES UNDER THE POSTINGS TAB.

PLEASE REVIEW THE FOLLOWING INFORMATION THAT MAY BE FOUND UNDER THE DOCUMENTS TAB: CLAIM FORM, RESPONSE TO CLAIM OR COUNTERCLAIM (IF ANY), AND ANY CONFLICT CHECKLISTS SUBMITTED BY THE PARTIES.

WE ASK THAT YOU COMPLETE AND SUBMIT THE NOTICE OF APPOINTMENT, INCLUDING ANY DISCLOSURES YOU MAY HAVE, WITHIN ONE DAY. THIS FORM CAN BE FOUND UNDER THE ACTIONS TAB.

SHOULD YOU U DECLINE APPOINTMENT, PLEASE RESPOND THROUGH THE CONTACT CASE MANAGER FORM THAT CAN ALSO BE FOUND UNDER THE ACTIONS TAB.

SINCERELY,  
CASE MANAGER

**FIG. 156**

162/216

FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001  
RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY  
NATURE OF COUNTERCLAIM: NO COUNTER CLAIM  
RELIEF SOUGHT \$:  
COMMENT: PLEASE NOTIFY ME WHEN A MEDIATOR IS APPOINTED. WILL I GET LIST TO CHOOSE FROM?

FIG. 157



163/216



THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR AN ON CALL MEDIATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN 24 HOURS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR ON CALL MEDICATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. WE ENCOURAGE THE PARTIES TO AGREE TO A MEDIATOR AND ADVISE THE ASSOCIATION OF YOUR SELECTION WITHIN 24 HOURS OF THIS POSTING. IF THE PARTIES ARE UNABLE TO AGREE UPON A MEDIATOR, THE AAA SHALL APPOINT ONE.

WE DIRECT THE PARTIES' ATTENTION TO THE MEDIATOR CALENDARS MENU ITEM ON THE TOOLBAR. THE AVAILABILITY OF EACH MEDIATOR CAN BE REVIEWED TO ASSIST THE PARTIES IN SELECTING A MEDIATOR, AND SCHEDULING A MEDIATION SESSION BY CONFERENCE CALL.

PLEASE UTILIZE CONTACT CASE MANAGER FORM UNDER THE ACTIONS TAB TO COMMUNICATE REGARDING MEDIATOR SELECTION AND SCHEDULING. THE CASE MANAGER IS AVAILABLE TO ASSIST THE PARTIES THROUGHOUT THIS PROCESS.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN 24 HOURS. THE FORM CAN ALSO BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE MEDIATOR, AND THE CASE MANAGER.

SINCERELY,  
CASE MANAGER

**FIG. 158**

164/216

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?  
CLICK HERE TO REVIEW THESE PROCEDURES.

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

\*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: ON-CALL MEDIATION  
FILING DATE: 06/27/01

CLAIMANT (FILING PARTY)

COMPANY: MGN SUPPLIERS  
REPRESENTATIVE: MICHELLE GARRICK-NAVE  
FIRM NAME: ATTORNEY AT LAW  
ADDRESS: 3374 RUMSON ROAD  
CITY/STATE/ZIP/COUNTRY: CLEVELAND HEIGHTS, OH 44118  
PHONE: 216-397-0420  
FAX: 216-397-0933  
E-MAIL: MGARRICKNAVE@ATT.NET

RESPONDENT 1

COMPANY: MEYERSON MANUFACTURING  
REPRESENTATIVE: BRUCE E. MEYERSON, ESQ.  
FIRM NAME: BRUCE E. MEYERSON, PLLC  
ADDRESS: 5225 N. CENTRAL AVENUE, SUITE 235  
PHOENIX, AZ 85012

FIG. 159

165/216

|   |   |                       |
|---|---|-----------------------|
| CITY/STATE/ZIP/COUNTRY:   | 602-277-4585  | OTHER                 |
| PHONE:  | 602-248-2999  |                       |
| FAX:  | BMEYERSON@QWEST.NET   |                       |
| E-MAIL:   |   |                       |
| CONTRACT/TRANSACTION ID:  | 2000-00001  |                       |
| NATURE OF DISPUTE:  | FAILURE TO PAY FOR FIRST SHIPMENT OF GOODS, SECOND DELIVERY SCHEDULED IN TWO WEEKS.       |                       |
| RELIEF SOUGHT:  | \$23,000.00   | PAYMENT INFORMATION'S |
| <input type="radio"/> PAYMENT BY CREDIT CARD:   |   |                       |
| CREDIT CARD TYPE:   | <input checked="" type="radio"/> VISA <input type="radio"/> MC <input type="radio"/> AMEX |                       |
| CARDHOLDER:   |   |                       |
| CARD NUMBER:  |   |                       |
| EXPIRATION DATE:  | /   |                       |
| INITIAL FEE:  |   |                       |
| <input checked="" type="radio"/> PAYMENT BY CREDIT CARD:  |   |                       |
| <input checked="" type="checkbox"/> INDICATE HERE TO CONFIRM THAT A CHECK FOR THE FILING FEE MADE PAYABLE TO THE AMERICAN ARBITRATION ASSOCIATION WAS MAILED ON TO: |   |                       |
| AMERICAN ARBITRATION ASSOCIATION  |   |                       |
| eCOMMERCE GROUP   |   |                       |
| 13455 NOEL ROAD   |   |                       |
| SUITE 1750  |   |                       |
| DALLAS, TX 75240-6620   |   |                       |

FIG. 160

166/216



|  |  |  |  |
|--|--|--|--|
|  |  | <a href="#">SITE MAP</a><br><a href="#">CONTACT US</a><br><a href="#">PRIVACY POLICY</a><br><a href="#">HELP</a>   |  |
|  |  | <div style="border: 1px solid black; border-radius: 50%; padding: 2px; display: inline-block;">LOGOUT</div>  |  |
| <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a>  |  |  |  |
| WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !   |  |  |  |
| <a href="#">MY CASES &gt; TEST &gt; SUMMARY</a>  |  | [NEUTRAL]  |  |
| <div style="border: 1px solid black; padding: 5px;"> <div style="border-bottom: 1px solid black; padding-bottom: 5px;"> MY CASES </div> <div style="text-align: center;">  </div> <div> ABC VS. ZXC<br/> JOHN EMMERT VS. GEORGE G..<br/> MOCK ARBITRATION<br/> MOCK MEDIATION<br/> TEST </div> </div> |  | <div style="border-bottom: 1px solid black; padding-bottom: 5px;"> SUMMARY   ACTIONS   POSTINGS   DOCUMENTS   </div> <div style="border-bottom: 1px solid black; padding-bottom: 5px;"> SUMMARY </div> <div> NAME: TEST<br/> DESCRIPTION: FAILURE TO DELIVER GOODS AS DEFINED BY THE TERMS OF THE TRANSACTION.<br/> CASE TYPE: DOCUMENTS-ONLY ARBITRATION<br/> CURRENT STATUS: CLOSED<br/> DATE FILED: MAY 25, 2001 10:02AM<br/> CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY CINDY RUMNEY, ESQ. MOLLY BARGENQUEST<br/> YOUR STATUS: NEUTRAL<br/> FILED BY: ABC CORPORATION </div> |  |
| <div style="border: 1px solid black; padding: 5px;"> <div style="text-align: center;">  </div> <div style="text-align: center; border-top: 1px solid black; padding-top: 5px;"> BACK TO AAA HOME </div> </div>   |  | PARTICIPANTS   |  |
|  |  | CINDY RUMNEY<br>CINDY RUMNEY, ESQ.<br>ROB ZYLOWSKI<br>PHILIP POH<br>AAA GUEST  | AAA<br>AAA<br>RAPIDAPP<br>PARTNER<br>AAA                         |
|  |  |  | CASE MANAGER<br>CASE MANAGER<br>NEUTRAL<br>NEUTRAL<br>RESPONDENT |
| <div style="border: 1px solid black; padding: 5px;"> THE eCg STAT BOX </div>   |  |  |  |
| B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.<br>(SOURCE: BOSTON CONSULTING GROUP)   |  |  |  |

FIG. 161

167/216

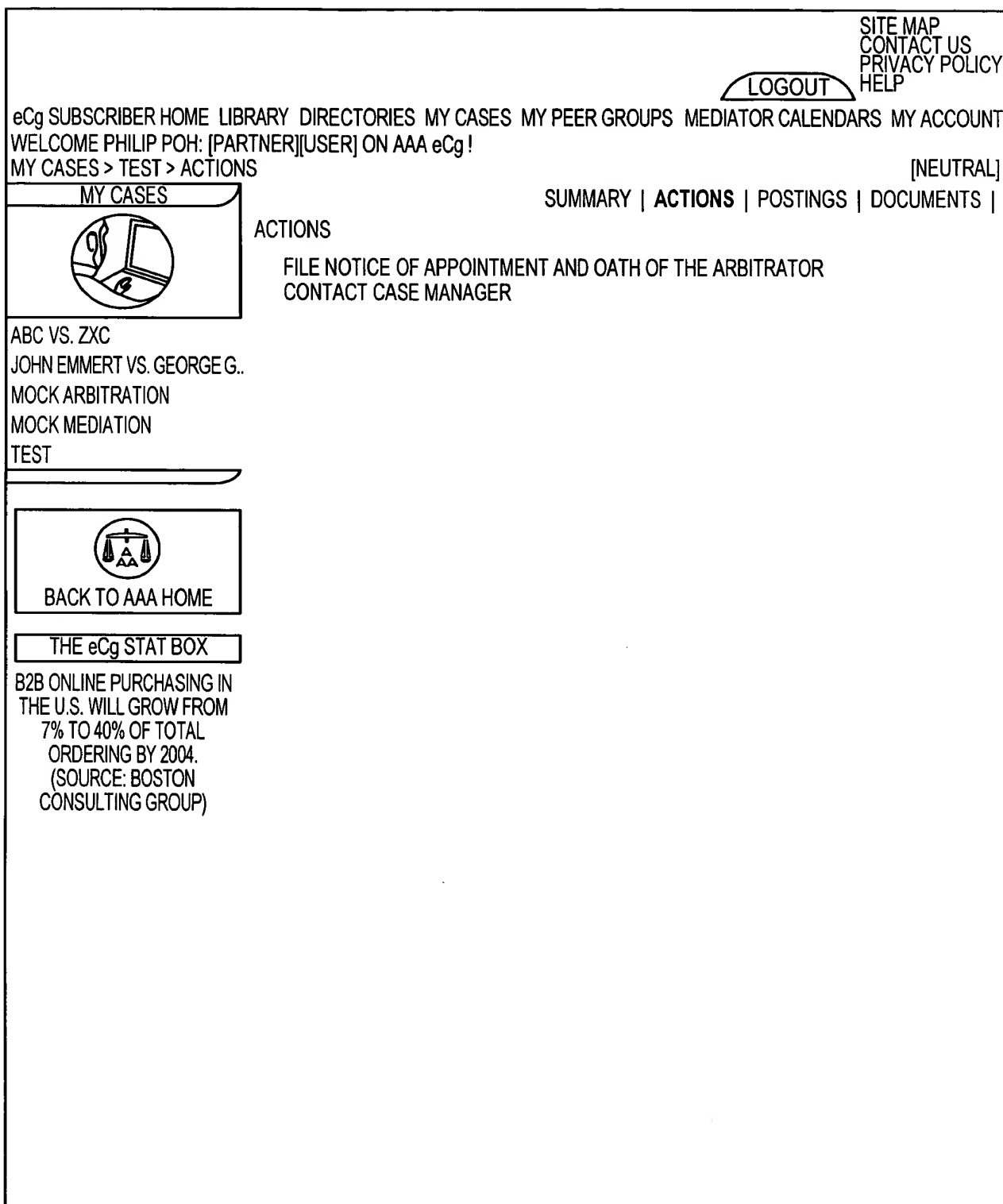


FIG. 162

168/216



|  |  |
|--|--|
| <a href="#">SITE MAP</a><br><a href="#">CONTACT US</a><br><a href="#">PRIVACY POLICY</a><br><a href="#">HELP</a>   |  |
| <a href="#">LOGOUT</a>   |  |
| <p>eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT</p> <p>WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !</p> <p>MY CASES &gt; TEST &gt; ACTIONS <span style="float: right;">[NEUTRAL]</span></p>   |  |
| <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <p style="text-align: center; margin: 0;">MY CASES</p> <div style="text-align: center; margin: 5px 0;">  </div> <p>ABC VS. ZXC</p> <p>JOHN EMMERT VS. GEORGE G.</p> <p>MOCK ARBITRATION</p> <p>MOCK MEDIATION</p> <p>TEST</p> </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="text-align: center; margin: 5px 0;">  </div> <p style="text-align: center; margin: 0;">BACK TO AAA HOME</p> </div> <div style="border: 1px solid black; padding: 2px;"> <p style="text-align: center; margin: 0;">THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</p> </div> | <p style="text-align: center; margin: 0;">SUMMARY   <b>ACTIONS</b>   POSTINGS   DOCUMENTS  </p> <p>ACTIONS &gt; FILE NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR TO: PHILIP POH</p> <p>YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.</p> <p>IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND, IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.</p> <p> <input checked="" type="radio"/> I HAVE NOTHING TO DISCLOSE.<br/> <input type="radio"/> I HEREBY DISCLOSE THE FOLLOWING:         </p> <div style="border: 1px solid black; height: 100px; margin: 10px 0;"></div> <p> <input type="checkbox"/> PHILIP POH, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.         </p> <p style="display: flex; justify-content: space-between;"> <span>DATED: 10/08/2001</span> <span>SUBMIT CANCEL</span> </p> |

FIG. 163

169/216







|  |  |                  |
|--|--|------------------|
| <p> <a href="#">SITE MAP</a> <a href="#">CONTACT US</a> <a href="#">PRIVACY POLICY</a> <a href="#">HELP</a> </p> <p> <a href="#">LOGOUT</a> </p> <p> <a href="#">eCg</a> <a href="#">SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a> </p> <p> WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!<br/> MY CASES &gt; TEST &gt; POSTINGS </p> |  | <p>[NEUTRAL]</p> |
| <p>MY CASES</p>  <p>ABC VS. ZXC<br/>JOHN EMMERT VS. GEORGE G..<br/>MOCK ARBITRATION<br/>MOCK MEDIATION<br/>TEST</p>   | <p>SUMMARY   ACTIONS   <b>POSTINGS</b>   DOCUMENTS  </p> <p>ADD TOPIC</p>  |                  |
|  | <p>POSTINGS</p> <p> <b>ARBITRATOR</b></p> <p>I AM AVAILABLE FOR A CONFERENCE CALL ON MAY 27, 2001 BETWEEN THE HOURS OF 10:00 A.M. AND 5:00 P.M. CENTRAL TIME. PLEASE ADVISE OF YOUR AVAILABILITY.</p> <p>POSTED BY: CINDY RUMNEY ON 06/19/01</p> <p> <b>RESPONDENT</b></p>   | <p>ANSWER</p>    |
|  | <p> <b>CINDY RUMNEY</b></p> <p>I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.</p> <p>POSTED BY: CINDY RUMNEY ON 06/01/01</p>   | <p>ANSWER</p>    |
| <p></p> <p>BACK TO AAA HOME</p>  | <p> <b>CINDY RUMNEY</b></p> <p>THIS WILL ACKNOWLEDGE RECIPT OF A REQUEST FOR ON-CALL MEDIATION FROM THE CLAIMANT. PLEASE REVIEW THE LIST FOR THE SELECTION OF MEDIATORS UNDER THE ACTIONS TAB. FROM THIS AREA YOU CAN ALSO CHECK THE AVAILABILITY OF ANY OF THE MEDIATORS. PLEASE FOLLOW THE INSTRUCTIONS ON THE FORM. WE ASK THE PARTIES TO SUBMIT THEIR LISTS WITHIN 24 HOURS OF THIS POSTING.</p> <p>POSTED BY: CINDY RUMNEY ON 06/01/01</p> | <p>ANSWER</p>    |
| <p>THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.<br/>(SOURCE: BOSTON CONSULTING GROUP)</p>   |  |                  |

FIG. 164

170/216

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > TEST > DOCUMENTS [NEUTRAL]















|   |  |   |  |
|---|--|---|--|
| <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <p style="text-align: center; margin: 0;">MY CASES</p> <div style="text-align: center;">  </div> <p>ABC VS. ZXC</p> <p>JOHN EMMERT VS. GEORGE G..</p> <p>MOCK ARBITRATION</p> <p>MOCK MEDIATION</p> <p>TEST</p> </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <div style="text-align: center;">  </div> <p style="text-align: center; margin: 0;">BACK TO AAA HOME</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center; margin: 0;">THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN<br/>THE U.S. WILL GROW FROM<br/>7% TO 40% OF TOTAL<br/>ORDERING BY 2004.<br/>(SOURCE: BOSTON<br/>CONSULTING GROUP)</p> </div>   | <div style="text-align: right; margin-bottom: 10px;"> <a href="#">SUMMARY</a>   <a href="#">ACTIONS</a>   <a href="#">POSTINGS</a>   <b><a href="#">DOCUMENTS</a></b>           </div> <p>DOCUMENTS</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 80%;"> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">DOWNLOAD</a> </div> <div style="clear: both;"></div> <p>INVITATION TO MEDIATOR FOR APPOINTMENT.DOC<br/>INVITATION LETTER<br/>MN- POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR<br/>CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR<br/>MNCR POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>CLAIMANT'S CONFLICT CHECKLIST<br/>CASE ACTION: CLAIMANT'S CONFLICT CHECKLIST<br/>MNC- POSTED BY: ROBERT ZYLOWSKI ON 06/05/01</p> </div> <div style="border: 1px solid black; padding: 2px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>CLAIM FORM<br/>FILE A CLAIM: INITIAL CLAIM FORM.<br/>MNCR POSTED BY: CINDY RUMNEY ON 05/25/01</p> </div> </td> <td style="width: 20%; text-align: right; vertical-align: top;"> <p>36KB</p> <p>1KB</p> <p>1KB</p> <p>1KB</p> </td> </tr> </table> | <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">DOWNLOAD</a> </div> <div style="clear: both;"></div> <p>INVITATION TO MEDIATOR FOR APPOINTMENT.DOC<br/>INVITATION LETTER<br/>MN- POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR<br/>CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR<br/>MNCR POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>CLAIMANT'S CONFLICT CHECKLIST<br/>CASE ACTION: CLAIMANT'S CONFLICT CHECKLIST<br/>MNC- POSTED BY: ROBERT ZYLOWSKI ON 06/05/01</p> </div> <div style="border: 1px solid black; padding: 2px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>CLAIM FORM<br/>FILE A CLAIM: INITIAL CLAIM FORM.<br/>MNCR POSTED BY: CINDY RUMNEY ON 05/25/01</p> </div> | <p>36KB</p> <p>1KB</p> <p>1KB</p> <p>1KB</p> |
| <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">DOWNLOAD</a> </div> <div style="clear: both;"></div> <p>INVITATION TO MEDIATOR FOR APPOINTMENT.DOC<br/>INVITATION LETTER<br/>MN- POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR<br/>CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR<br/>MNCR POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>CLAIMANT'S CONFLICT CHECKLIST<br/>CASE ACTION: CLAIMANT'S CONFLICT CHECKLIST<br/>MNC- POSTED BY: ROBERT ZYLOWSKI ON 06/05/01</p> </div> <div style="border: 1px solid black; padding: 2px;"> <div style="float: left;">  </div> <div style="float: right; text-align: right;"> <a href="#">VIEW</a> </div> <div style="clear: both;"></div> <p>CLAIM FORM<br/>FILE A CLAIM: INITIAL CLAIM FORM.<br/>MNCR POSTED BY: CINDY RUMNEY ON 05/25/01</p> </div> | <p>36KB</p> <p>1KB</p> <p>1KB</p> <p>1KB</p>   |   |  |

FIG. 165



171/216



THE PARTIES TO THIS MATTER HAVE ASKED THAT WE CONTACT YOU TO DETERMINE YOUR AVAILABILITY TO SERVE AS MEDIATOR. THIS CASE HAS BEEN FILED IN ACCORDANCE WITH THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN BE FOUND IN THE LIBRARY.

THE PARTIES HAVE AGREED TO SCHEDULE A MEDIATION SESSION ON \_\_\_\_\_ AT \_\_\_\_\_ BY CONFERENCE CALL. THE MEDIATOR CALENDAR HAS BEEN MODIFIED TO REFLECT THIS SCHEDULING.

SHOULD YOU DESIRE PRE-MEDIATION POSITION PAPER, PLEASE OUTLINE YOUR REQUIREMENTS IN A POSTING TO THE PARTIES UNDER THE POSTINGS TAB.

PLEASE REVIEW THE FOLLOWING INFORMATION THAT MAY BE FOUND UNDER THE DOCUMENTS TAB: CLAIM FORM, RESPONSE TO CLAIM OR COUNTERCLAIM (IF ANY), AND ANY CONFLICT CHECKLISTS SUBMITTED BY THE PARTIES.

WE ASK THAT YOU COMPLETE AND SUBMIT THE NOTICE OF APPOINTMENT, INCLUDING ANY DISCLOSURES YOU MAY HAVE, WITHIN ONE DAY. THIS FORM CAN BE FOUND UNDER THE ACTIONS TAB.

SHOULD YOU U DECLINE APPOINTMENT, PLEASE RESPOND THROUGH THE CONTACT CASE MANAGER FORM THAT CAN ALSO BE FOUND UNDER THE ACTIONS TAB.

SINCERELY,  
CASE MANAGER

*FIG. 166*

172/216

FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR

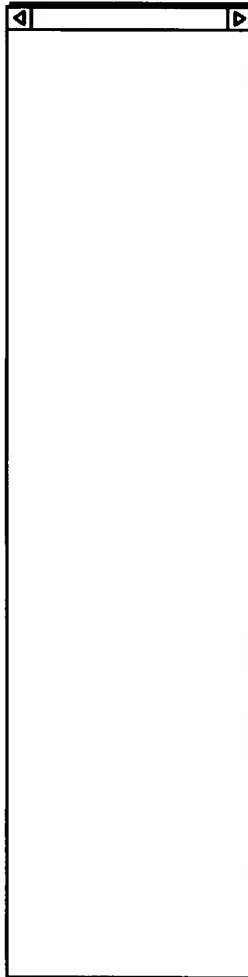
TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

☒ I HAVE NOTHING TO DISCLOSE.

☐ I HEREBY DISCLOSE THE FOLLOWING:



☒ CINDY RUMNEY, ESQ., BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

DATED: 06/13/01

CLOSE

FIG. 167

173/216

FORM DISPLAY > CLAIMANT'S CONFLICT CHECKLIST

POSTED BY: ROBERT ZYLOWSKI [NEUTRAL] ON 06/05/01

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INTEREST WITH THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, INCLUDING WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE. IN ORDER TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AND OTHER RELATED ENTITIES.

|           |                     |                    |
|-----------|---------------------|--------------------|
| NAME      | COMPANY/AFFILIATION | CITY/STATE/COUNTRY |
| SAM SMITH | THE BEETLES         | LONDON             |

CLOSE

FIG. 168

174/216

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?  
CLICK HERE TO REVIEW THESE PROCEDURES.

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

\*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION  
FILING DATE: 05/25/01

COMPANY: ABC CORPORATION  
REPRESENTATIVE: ROB ZYLOWSKI  
FIRM NAME: ZYLOWSKI AND ASSOCIATES  
ADDRESS: 335 MADISON AVE, 10TH FLOOR  
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10017  
PHONE: 212-716-5800  
FAX: 212-716-5902  
E-MAIL: RZYLOWSKI@RCN.COM

CLAIMANT (FILING PARTY)

COMPANY: XYZ INC.  
REPRESENTATIVE: GERRY STRATHMANN  
FIRM NAME: LAW OFFICES OF G. STRATHMANN, P.C.  
ADDRESS: 133 FEDERAL STREET, 10TH FLOOR  
BOSTON, MA 02110

RESPONDENT 1

FIG. 169

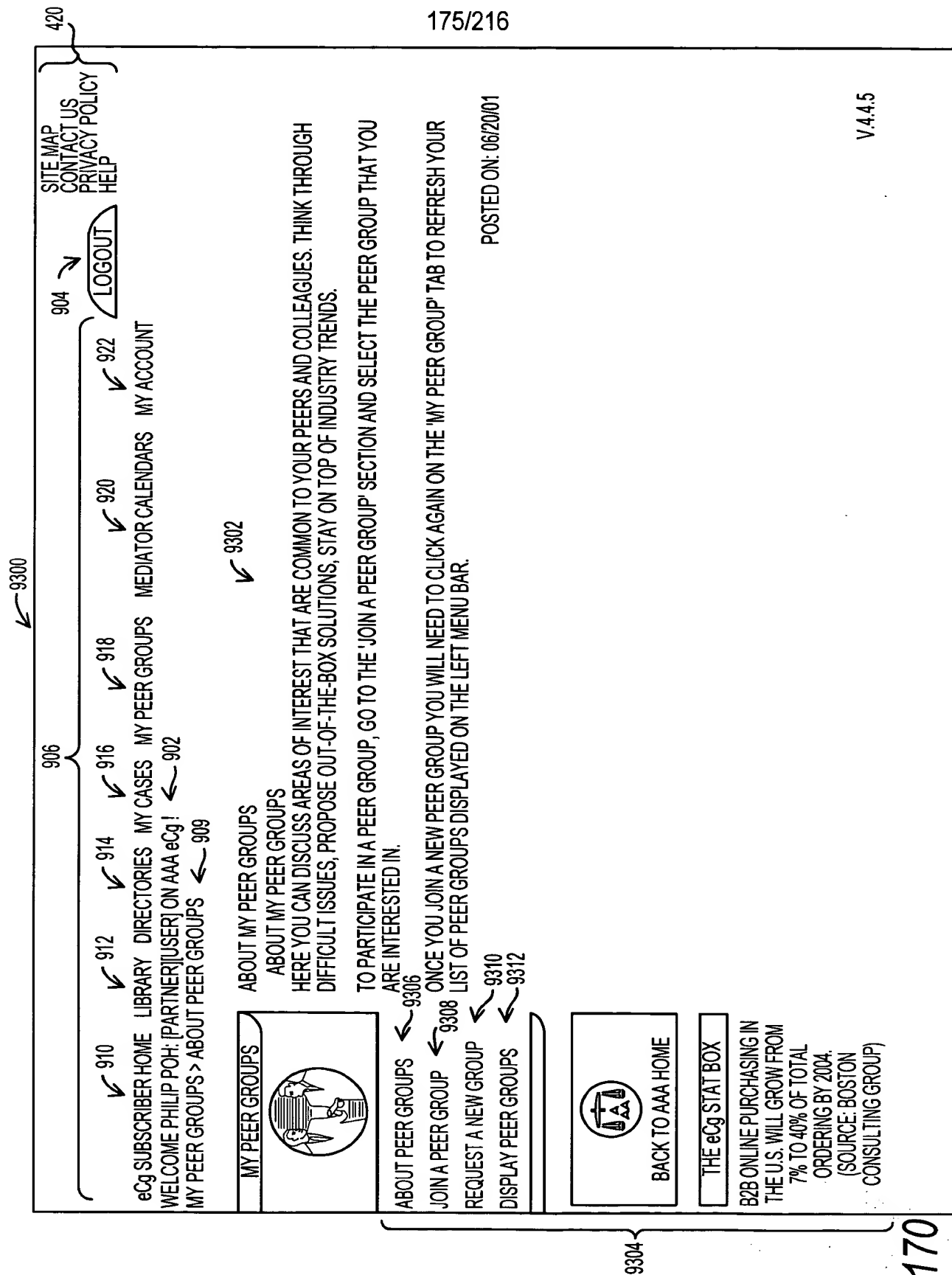
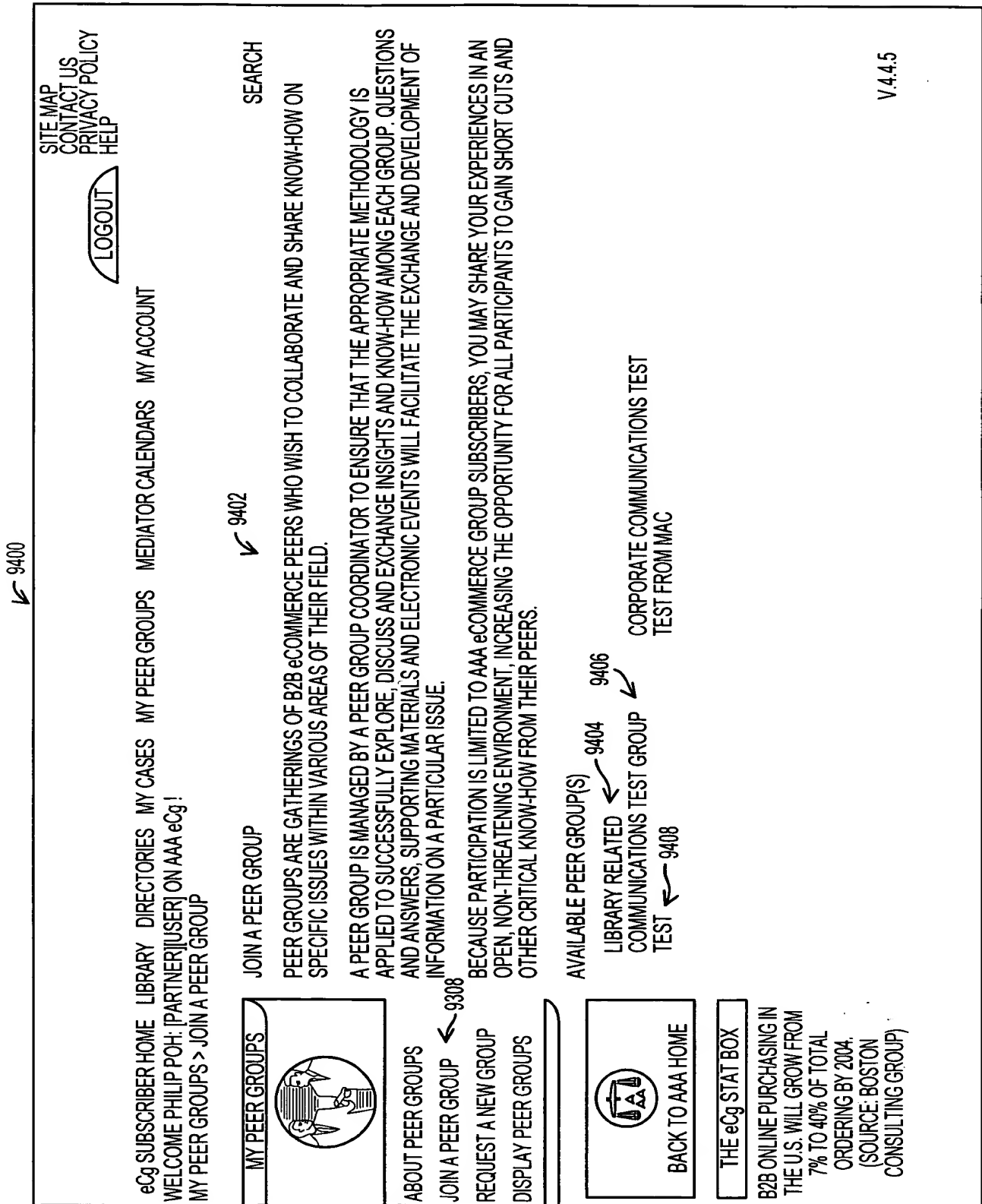


FIG. 170



177/216

FIG. 172

← 9500

|  |   |
|--|---|
| <p> <a href="#">SITE MAP</a><br/> <a href="#">CONTACT US</a><br/> <a href="#">PRIVACY POLICY</a><br/> <a href="#">HELP</a> </p>  |   |
| <p> <a href="#">LOGOUT</a> </p>  |   |
| <p> <a href="#">eCg SUBSCRIBER HOME</a> <a href="#">LIBRARY</a> <a href="#">DIRECTORIES</a> <a href="#">MY CASES</a> <a href="#">MY PEER GROUPS</a> <a href="#">MEDIATOR CALENDARS</a> <a href="#">MY ACCOUNT</a> </p>   |   |
| <p> WELCOME PHILIP POH: [PARTNER USER] ON AAA eCg!<br/> <a href="#">MY PEER GROUPS &gt; JOIN A PEER GROUP</a> </p>   |   |
| <p> <a href="#">JOIN A PEER GROUP &gt; COMMUNICATIONS TEST GROUP</a> </p>  |   |
| <p> NAME: COMMUNICATIONS TEST GROUP<br/> DESCRIPTION: CORPORATE COMMUNICATIONS TEST<br/> COMPANY: AAA<br/> TYPE: PUBLIC<br/> CATEGORY: SPEC TEAM<br/> PARTICIPANTS #: 1<br/> MAX. ALLOWED #: 20<br/> COORDINATOR: KERSTEN NORLIN<br/> CREATION DATE: JULY 10, 2001 15:23<br/> USED SPACE: 0KB (0%)<br/> ALLOCATED SPACE: 10MB </p> |   |
| <p> <a href="#">MY PEER GROUPS</a> </p>  | <p> <a href="#">ABOUT PEER GROUPS</a><br/> <a href="#">JOIN A PEER GROUP</a><br/> <a href="#">REQUEST A NEW GROUP</a><br/> <a href="#">DISPLAY PEER GROUPS</a> </p> |
| <p> <a href="#">BACK TO AAA HOME</a> </p>  |   |
| <p> <a href="#">THE eCg STAT BOX</a><br/> B2B ONLINE PURCHASING IN<br/> THE U.S. WILL GROW FROM<br/> 7% TO 40% OF TOTAL<br/> ORDERING BY 2004.<br/> (SOURCE: BOSTON<br/> CONSULTING GROUP) </p>  |   |
| <p> 9502 → <a href="#">JOIN</a> </p>   |   |
| <p>V.4.4.5</p>   |   |








eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY PEER GROUPS > COMMUNICATIONS TEST GROUP

---


**MY PEER GROUPS**



---

ABOUT THIS PEER GROUPS  
NO TOPICS AVAILABLE.

---



BACK TO AAA HOME

---

**THE eCg STAT BOX**

B2B ONLINE PURCHASING IN  
THE U.S. WILL GROW FROM  
7% TO 40% OF TOTAL  
ORDERING BY 2004.  
(SOURCE: BOSTON  
CONSULTING GROUP)

---

SITE MAP  
CONTACT US  
PRIVACY POLICY  
HELP

**LOGOUT**

---

PEER GROUP HOME | PEER GROUP PROFILE | SEARCH PEER GROUP | MY PREFERENCES |  
[PEER GROUP USER]

MESSAGES FROM PEER GROUP COORDINATOR      ← 9804      ← 9806      ← 9808  
NONE AVAILABLE.

PEER GROUP EVENTS  
NONE AVAILABLE.

PEER GROUP MEMBERS

| NAME           | E-MAIL ADDRESS     | TITLE | COMPANY |
|----------------|--------------------|-------|---------|
| KERSTEN NORLIN | NORLINK@ADR.ORG    | OTHER | AAA     |
| PHILIP POH     | PPOH@FISHNEAVE.COM | OTHER | PARTNER |

V.4.4.5

[eCg](#) [SUBSCRIBER HOME](#) [LIBRARY](#) [DIRECTORIES](#) [MY CASES](#) [MY PEER GROUPS](#) [MEDIATOR CALENDARS](#) [MY ACCOUNT](#)

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eG!

MY PEER GROUPS > COMMUNICATIONS TEST GROUP

## MY PEER GROUPS



ABOUT THIS PEER GROUPS  
NO TOPICS AVAILABLE

## PEER GROUP SUMMARY

NAME: COMMUNICATIONS TEST GROUP  
DESCRIPTION: CORPORATE COMMUNICATIONS TEST  
COMPANY: AAA

TYPE: PUBLIC

**CATEGORY: SPEC TEAM**

MAX. ALLOWED #: 20

**COORDINATOR: KERSTEN NORLIN**

CREATION DATE: JULY 10, 2001 15:23

USED SPACE: 0KB (0%)

**ALLOCATED SPACE: 10MB**

## OVERVIEW OF TOPICS

## THE eCg STAT BOX

**B2B ONLINE PURCHASING IN  
THE U.S. WILL GROW FROM  
7% TO 40% OF TOTAL  
ORDERING BY 2004.  
(SOURCE: BOSTON  
CONSULTING GROUP)**

182/216

FIG. 177

1050

SITE MAP  
CONTACT US  
PRIVACY POLICY  
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY PEER GROUPS > COMMUNICATIONS TEST GROUP

MY PEER GROUPS

PEER GROUP HOME | PEER GROUP PROFILE | SEARCH PEER GROUP | MY PREFERENCES | [PEER GROUP USER]

9802

9804

9806

9808

1052

SEARCH FOR: FIELD: ☐ TITLE ☐ DESCRIPTION

1054

SEARCH

V.4.4.5

ABOUT THIS PEER GROUPS  
NO TOPICS AVAILABLE.

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN  
THE U.S. WILL GROW FROM  
7% TO 40% OF TOTAL  
ORDERING BY 2004.  
(SOURCE: BOSTON  
CONSULTING GROUP)

SITE MAP  
CONTACT US  
PRIVACY POLICY  
HELP


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER[USER] ON AAA eCg!

MY PEER GROUPS > COMMUNICATIONS TEST GROUP

MY PEER GROUPS



ABOUT THIS PEER GROUPS  
NO TOPICS AVAILABLE.

PEER GROUP HOME | PEER GROUP PROFILE | SEARCH PEER GROUP | MY PREFERENCES |  
PREFERENCES FOR THIS PEER GROUP  
SEND ME EMAIL NOTIFICATION:

WHEN NEW MESSAGES ARE POSTED: YES ▾  
WHEN NEW SUPPORTING MATERIAL IN POSTED: NO ▾  
WHEN NEW EVENTS ARE ADDED TO SCHEDULE: NO ▾

UPDATE ↗

V4.4.5





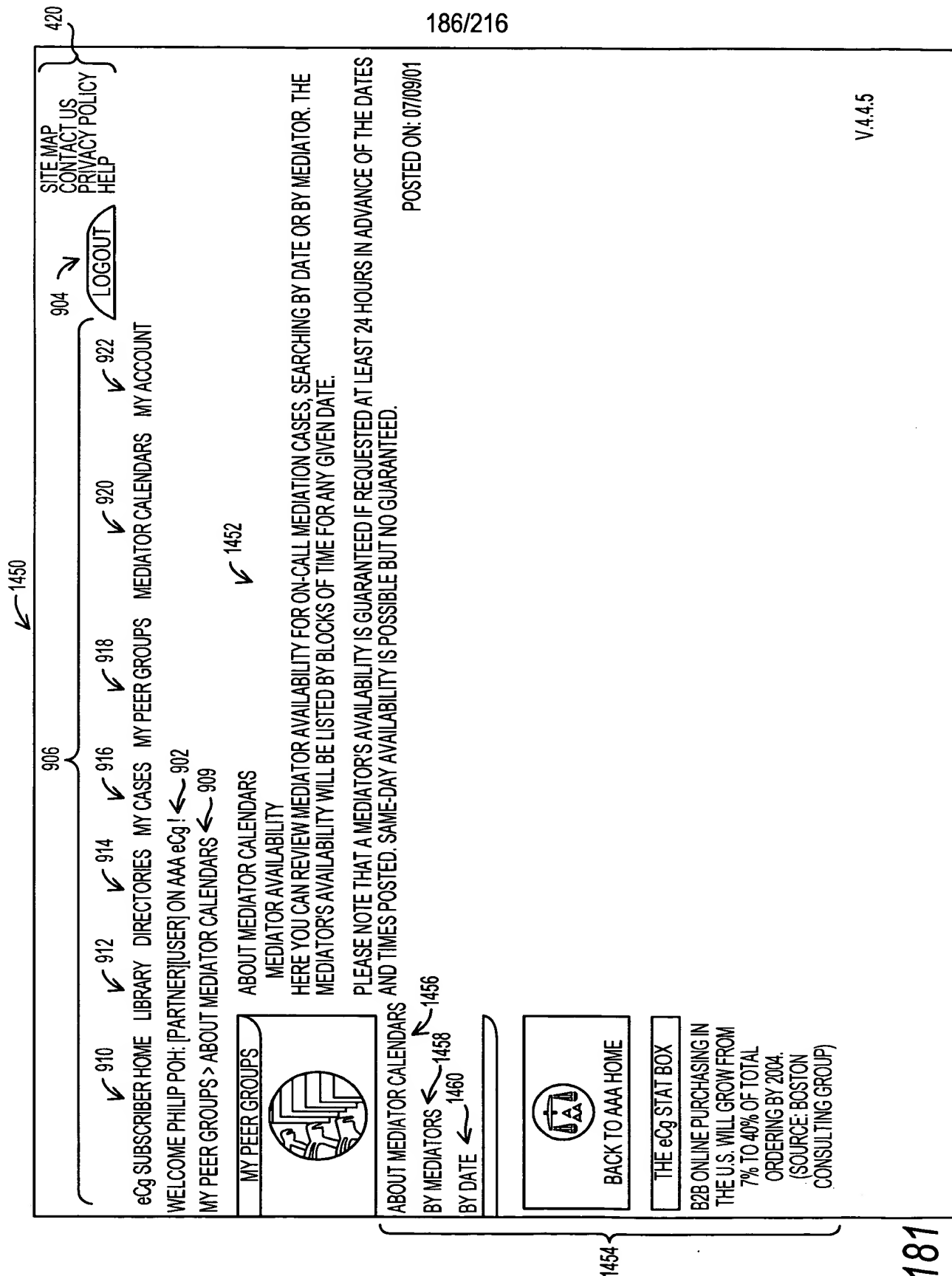


FIG. 181





|                     |         |             |          |                |                    |            |
|---------------------|---------|-------------|----------|----------------|--------------------|------------|
| eCg SUBSCRIBER HOME | LIBRARY | DIRECTORIES | MY CASES | MY PEER GROUPS | MEDIATOR CALENDARS | MY ACCOUNT |
|---------------------|---------|-------------|----------|----------------|--------------------|------------|

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MEDIATOR CALENDARS > BY DATE

---

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

DAY | WEEK | MONTH | YEAR |

---

### MEDIATOR'S SCHEDULE ON OCTOBER, 2001

|   |   |   |
|---|---|---|
| PAUL NICOLAI<br>FROM: OCT 02, 2001 01:00 PM<br>TO: OCT 02, 2001 03:00 PM<br>TYPE: AVAILABLE [120 MIN] | PAUL NICOLAI<br>FROM: OCT 04, 2001 01:00 PM<br>TO: OCT 04, 2001 03:00 PM<br>TYPE: AVAILABLE [120 MIN] | PAUL NICOLAI<br>FROM: OCT 05, 2001 01:00 PM<br>TO: OCT 05, 2001 03:00 PM<br>TYPE: AVAILABLE [120 MIN]         |
| PAUL NICOLAI<br>FROM: OCT 09, 2001 01:00 PM<br>TO: OCT 09, 2001 03:00 PM<br>TYPE: AVAILABLE [120 MIN] | PAUL NICOLAI<br>FROM: OCT 11, 2001 01:00 PM<br>TO: OCT 11, 2001 03:00 PM<br>TYPE: AVAILABLE [120 MIN] | MICHELE GARRICK NAVE<br>FROM: OCT 12, 2001 10:00 AM<br>TO: OCT 12, 2001 04:00 PM<br>TYPE: AVAILABLE [360 MIN] |
| PAUL NICOLAI<br>FROM: OCT 12, 2001 01:00 PM<br>TO: OCT 12, 2001 03:00 PM<br>TYPE: AVAILABLE [120 MIN] | MICHELE GARRICK NAVE<br>FROM: OCT 15, 2001 10:00 AM   |   |

---

### ABOUT MEDIATOR CALENDARS

BY MEDIATORS

BY DATE ← 1460

**BACK TO AAA HOME**

---

### THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.  
 (SOURCE: BOSTON CONSULTING GROUP)

420

189/216

904

922

920

918

916

914

912

910

1750

906

1752

1754

1756

1758

1760

1762

1764

1766

1768

1770

1772

1774

1776

1778

1780

1782

1784

1786

1788

1790

1792

1794

1796

1798

1800

1802

1804

1806

1808

1810

1812

1814

1816

1818

1820

1822

1824

1826

1828

1830

1832

1834

1836

1838

1840

1842

1844

1846

1848

1850

1852

1854

1856

1858

1860

1862

1864

1866

1868

1870

1872

1874

1876

1878

1880

1882

1884

1886

1888

1890

1892

1894

1896

1898

1900

1902

1904

1906

1908

1910

1912

1914

1916

1918

1920

1922

1924

1926

1928

1930

1932

1934

1936

1938

1940

1942

1944

1946

1948

1950

1952

1954

1956

1958

1960

1962

1964

1966

1968

1970

1972

1974

1976

1978

1980

1982

1984

1986

1988

1990

1992

1994

1996

1998

2000

2002

2004

2006

2008

2010

2012

2014

2016

2018

2020

2022

2024

2026

2028

2030

2032

2034

2036

2038

2040

2042

2044

2046

2048

2050

2052

2054

2056

2058

2060

2062

2064

2066

2068

2070

2072

2074

2076

2078

2080

2082

2084

2086

2088

2090

2092

2094

2096

2098

2100

2102

2104

2106

2108

2110

2112

2114

2116

2118

2120

2122

2124

2126

2128

2130

2132

2134

2136

2138

2140

2142

2144

2146

2148

2150

2152

2154

2156

2158

2160

2162

2164

2166

2168

2170

2172

2174

2176

2178

2180

2182

2184

2186

2188

2190

2192

2194

2196

2198

2200

2202

2204

2206

2208

2210

2212

2214

2216

2218

2220

2222

2224

2226

2228

2230

2232

2234

2236

2238

2240

2242

2244

2246

2248

2250

2252

2254

2256

2258

2260

2262

2264

2266

2268

2270

2272

2274

2276

2278

2280

2282

2284

2286

2288

2290

2292

2294

2296

2298

2300

2302

2304

2306

2308

2310

2312

2314

2316

2318

2320

2322

2324

2326

2328

2330

2332

2334

2336

2338

2340

2342

2344

2346

2348

2350

2352

2354

2356

2358

2360

2362

2364

2366

2368

2370

2372

2374

2376

2378

2380

2382

2384

2386

2388

2390

2392

2394

2396

2398

2400

2402

2404

2406

2408

2410

2412

2414

2416

2418

2420

2422

2424

2426

2428

2430

2432

2434

2436

2438

2440

2442

2444

2446

2448

2450

2452

2454

2456

2458

2460

2462

2464

2466

2468

2470

2472

2474

2476

2478

2480

2482

2484

2486

2488

2490

2492

2494

2496

2498

2500

2502

2504

2506

2508

2510

2512

2514

2516

2518

2520

2522

2524

2526

2528

2530

2532

2534

2536

2538

2540

2542

2544

2546

2548

2550

2552

2554

2556

2558

2560

2562

2564

2566

2568

2570

2572

2574

2576

2578

2580

2582

2584

2586

2588

2590

2592

2594

2596

2598

2600

2602

2604

2606

2608

2610

2612

2614

2616

2618

2620

2622

2624

2626

2628

2630

2632

2634

2636

2638

2640

2642

2644

2646

2648

2650

2652

2654

2656

2658

2660

2662

2664

2666

2668

2670

2672

2674

2676

2678

2680

2682

2684

2686

2688

2690

2692

2694

2696

2698

2700

2702

2704

2706

2708

2710

2712

2714

2716

2718

2720

2722

2724

2726

2728

2730

2732

2734

2736

2738

2740

2742

2744

2746

2748

2750

2752

2754

2756

2758

2760

2762

2764

2766

2768

2770

2772

2774

2776

2778

2780

2782

2784

2786

2788

2790

2792

2794

2796

2798

2800

2802

2804

2806

2808

2810

2812

2814

2816

2818

2820

2822

2824

2826

2828

2830

2832

2834

2836

2838

2840

2842

2844

2846

2848

2850

2852

2854

2856

2858

2860

2862

2864

2866

2868

2870

2872

2874

2876

2878

2880

2882

2884

2886

2888

2890

2892

2894

2896

2898

2900

2902

2904

2906

2908

2910

2912

2914

2916

2918

2920

2922

2924

2926

2928

2930

2932

2934

2936

2938

2940

2942

2944

2946

2948

2950

2952

2954

2956

2958

2960

2962

2964

2966

2968

2970

2972

2974

2976

2978

2980

2982

2984

2986

2988

2990

2992

2994

2996

2998

3000

3002

3004

3006

3008

3010

3012

3014

3016

3018

3020

3022

3024

3026

3028

3030

3032

3034

3036

3038

3040

3042

3044

3046

3048

3050

3052

3054

3056

3058

3060

3062

3064

3066

3068

3070

3072

3074

3076

3078

3080

3082

3084

3086

3088

3090

3092

3094

3096

3098

3100

3102

3104

3106

3108

3110

3112

3114

3116

3118

3120

3122

3124

3126

3128

3130

3132

3134

3136

3138

3140

3142

3144

3146

3148

3150

3152

3154

3156

3158

3160

3162

3164

3166

3168

3170

3172

3174

3176

3178

3180

3182

3184

3186

3188

3190

3192

3194

3196

3198

3200

3202

3204

3206

3208

3210

3212

3214

3216

3218

3220

3222

3224

3226

3228

3230

3232

3234

3236

3238

3240

3242

3244

3246

3248

3250

3252

3254

3256

3258

3260

3262

3264

3266

3268

3270

3272

3274

3276

3278

3280

3282

3284

3286

3288

3290

3292

3294

3296

3298

3300

3302

3304

3306

3308

3310

3312

3314

3316

3318

3320

3322

3324

3326

3328

3330

3332

3334

3336

3338

3340

3342

3344

3346

3348

3350

3352

3354

3356

3358

3360

3362

3364

3366

3368

3370

3372

3374

3376

3378

3380

3382

3384

3386

3388

3390

3392

3394

3396

3398

3400

3402

3404

3406

3408

3410

3412

3414

3416

3418

3420

3422

3424

3426

3428

3430

3432

3434

3436

3438

3440

3442

3444

3446

3448

3450

3452

3454

3456

3458

3460

3462

3464

3466

3468

3470

3472

3474

3476

3478

3480

3482

3484

3486

3488

3490

3492

3494

3496

3498

3500

3502

3504

3506

3508

3510

3512

3514

3516

3518

3520

3522

3524

3526

3528

3530

3532

3534

3536

3538

3540

3542

3544

3546

3548

3550

3552

3554

3556

3558

3560

3562

3564

3566

3568

3570

3572

3574

3576

3578

3580

3582

3584

3586

3588

3590

3592

3594

3596

3598

3600

3602

3604

3606

3608

3610

3612

3614

3616

3618

3620

3622

3624

3626

3628

3630

3632

3634

3636

3638

3640

3642

3644

3646

3648

3650

3652

3654

3656

3658

3660

3662

3664

3666

3668

3670

3672

3674

3676

3678

3680

3682

3684

3686

3688

3690

3692

3694

3696

3698

3700

3702

3704

3706

3708

3710

3712

3714

3716

3718

3720

3722

3724

3726

3728

3730

3732

3734

3736

3738

3740

3742

3744

3746

3748

3750

3752

3754

3756

3758

3760

3762

3764

3766

3768

3770

3772

3774

3776

3778

3780

3782

3784

3786

3788

3790

3792

3794

3796

3798

3800

3802

3804

3806

3808

3810

3812

3814

3816

3818

3820

3822

3824

3826

3828

3830

3832

3834

3836

3838

3840

3842

3844

3846

3848

3850

3852

3854

3856

3858

3860

3862

3864

3866

3868

3870

3872

3874

3876

3878

3880

3882

3884

3886

3888

3890

3892

3894

3896

3898

3900

3902

3904

3906

3908

3910

3912

3914

3916

3918

3920

3922

3924

3926

3928

3930

3932

3934

3936

3938

3940

3942

3944

3946

3948

3950

3952

3954

3956

3958

3960

3962

3964

3966

3968

3970

3972

3974

3976

3978

3980

3982

3984

3986

3988

3990

3992

3994

3996

3998

4000

4002

4004

4006

4008

4010

4012

4014

4016

4018

4020

4022

4024

4026

4028

4030

4032

4034

4036

4038

4040

4042

4044

4046

4048

4050

4052

4054

4056

4058

4060

4062

4064

4066

4068

4070

4072

4074

4076

4078

4080

4082

4084

4086

4088

4090

4092

4094

4096

4098

4100

4102

4104

4106

4108

4110

4112

4114

4116

4118

4120

4122

4124

4126

4128

4130

4132

4134

4136

4138

4140

4142

4144

4146

4148

4150

4152

4154

4156

4158

4160

4162

4164

4166

4168

4170

4172

4174

4176

4178

4180

4182

4184

4186

4188

4190

4192

4194

4196

4198

4200

4202

4204

4206

4208

4210

4212

4214

4216

4218

4220

4222

4224

4226

4228

4230

4232

4234

4236

4238

4240

4242

4244

4246

4248

4250

4252

4254

4256

4258

4260

4262

4264

4266

4268

4270

4272

4274

4276

4278

4280

4282

4284

4286

4288

4290

4292

4294

4296

4298

4300

4302

4304

4306

4308

4310

4312

4314

4316

4318

4320

4322

4324

4326

4328

4330

4332

4334

4336

4338

4340

4342

4344

4346

4348

4350

4352

4354

4356

4358

4360

4362

4364

4366

4368

4370

4372

4374

4376

4378

4380

4382

4384

4386

4388

4390

4392

4394

4396

4398

4400

4402

4404

4406

4408

4410

4412

4414

4416

4418

4420

4422

4424

4426

4428

4430

4432

4434

4436

4438

4440

[SITE MAP](#)   [CONTACT US](#)   [PRIVACY POLICY](#)   [HELP](#)

[LOGOUT](#)

---

eCg SUBSCRIBER HOME   LIBRARY   DIRECTORIES   MY CASES   MY PEER GROUPS   MEDIATOR CALENDARS   MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY ACCOUNT > CHANGE PASSWORD

CHANGE PASSWORD:

OLD PASSWORD:  1852

NEW PASSWORD:  1854

CONFIRM NEW PASSWORD:  1856

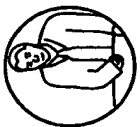
PROFILE FORM

CHANGE PASSWORD ← 1758

GLOBAL SETTINGS

→ UPDATE  
1858

---



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.  
(SOURCE: BOSTON CONSULTING GROUP)

191/216

FIG. 186

← 1950

[eCg SUBSCRIBER HOME](#)
[LIBRARY](#)
[DIRECTORIES](#)
[MY CASES](#)
[MY PEER GROUPS](#)
[MEDIATOR CALENDARS](#)
[MY ACCOUNT](#)

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY ACCOUNT > GLOBAL SETTINGS

MY ACCOUNT

GLOBAL SETTINGS FOR MY eCg ACCOUNT

SEND ME EMAIL NOTIFICATION IN FOLLOWING FORMAT:

HTML

▼

1952

PROFILE FORM

CHANGE PASSWORD

GLOBAL SETTINGS ← 1760

BACK TO AAA HOME

[SITE MAP](#)  
[CONTACT US](#)  
[PRIVACY POLICY](#)  
[HELP](#)

LOGOUT

UPDATE  
 ↗  
 1954

V.4.4.5

THE eCg STAT BOX  
 B2B ONLINE PURCHASING IN  
 THE U.S. WILL GROW FROM  
 7% TO 40% OF TOTAL  
 ORDERING BY 2004.  
 (SOURCE: BOSTON  
 CONSULTING GROUP)

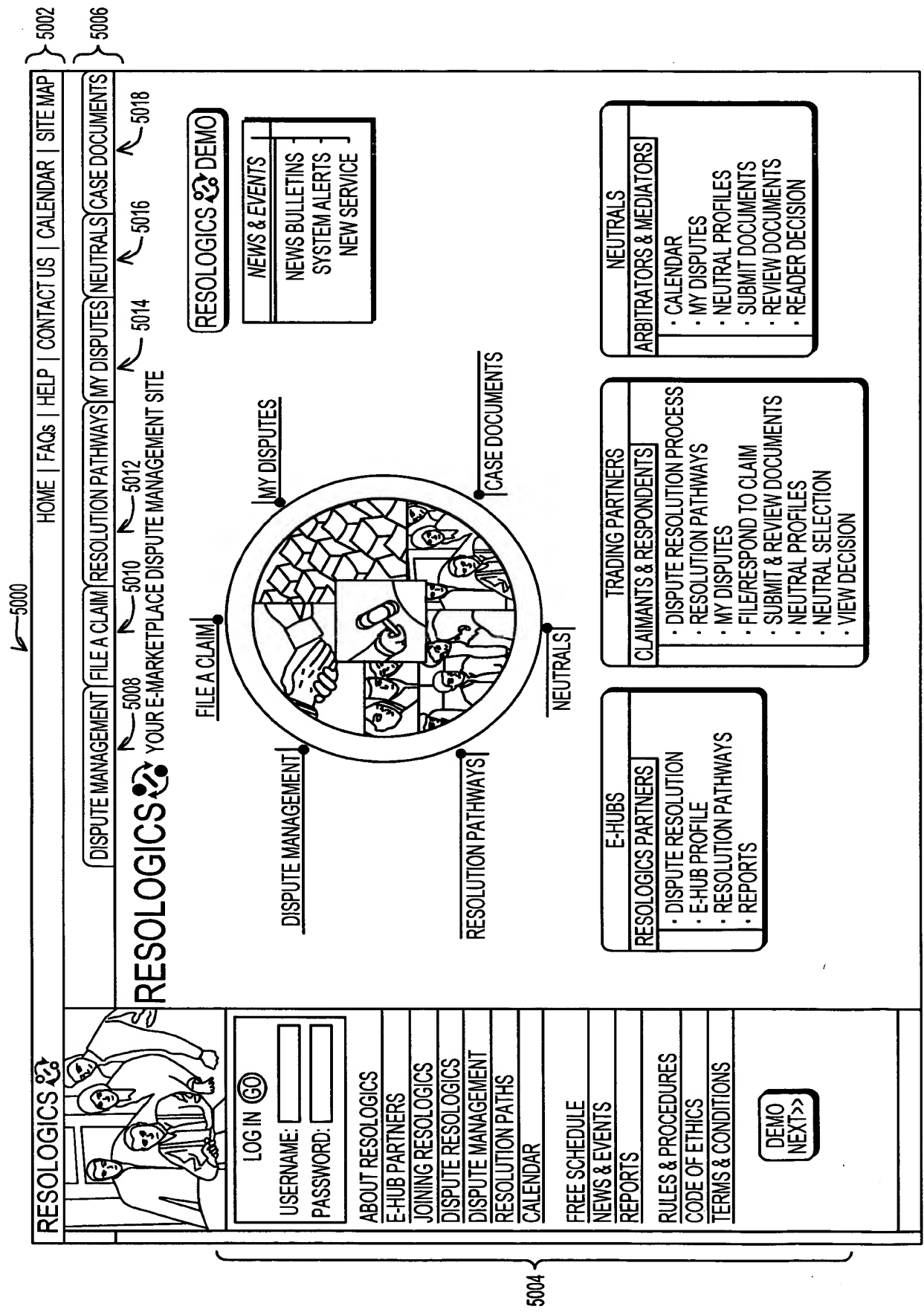





FIG. 187

193/216

FIG. 188

5030

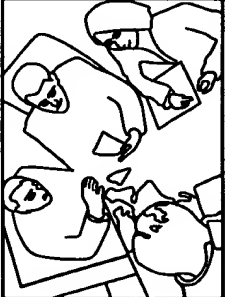
|  |  |   |  |
|--|--|---|--|
| <p>RESOLOGICS </p>  |  | <p>HOME   FAQs   HELP   CONTACT US   CALENDAR   SITE MAP</p>  |  |
| <p>DISPUTE MANAGEMENT   FILE A CLAIM   RESOLUTION PATHWAYS   MY DISPUTES   NEUTRALS   CASE DOCUMENTS</p>   |  |   |  |
| <p><b>RESOLOGICS </b> YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</p>  |  |   |  |
| <p>DISPUTE MANAGEMENT &gt; E-HUB DISPUTE MANAGEMENT PROFILE</p>  |  |   |  |
| <p>THE eMARKETPLACE<br/>DISPUTE MANAGEMENT PROFILE</p>   |  |   |  |
| <p>AS PARTY OF ITS TERMS AND CONDITIONS FOR PARTICIPATION IN ITS eCOMMERCE SITE, eMARKETPLACE REQUIRES THAT PARTICIPANTS RESOLVE THEIR DISPUTES THROUGH RESOLOGICS' DISPUTE MANAGEMENT SYSTEM. (SEE COMPLETE TERMS AND CONDITIONS). DISPUTES ARE SENT TO VARYING DISPUTE RESOLUTION PATHWAYS, OR SMARTPATHS, BASED ON SEVERAL CHARACTERISTICS OF THE DISPUTE AND THE RELATIONSHIP BETWEEN THE PARTIES. THESE CHARACTERISTICS ARE AS FOLLOWS:</p> |  |   |  |
| <p>SIZE AND COMPLEXITY OF THE DISPUTE</p>  |  |   |  |
| <ul style="list-style-type: none"> <li>• A DISPUTE IN WHICH NO CLAIM EXCEEDS \$100,000 IS CONSIDERED A SMALL DISPUTE.</li> <li>• A DISPUTE IN WHICH THE CLAIMS RANGE BETWEEN \$100,000 AND \$1,000,000 IS CONSIDERED A MEDIUM DISPUTE.</li> <li>• A DISPUTE IN WHICH THE CLAIM EXCEEDS \$1,000,000 IS CONSIDERED A LARGE DISPUTE.</li> <li>• (ALL CLAIMS ARE EXCLUSIVE OF INTEREST AND IN US DOLLARS.)</li> </ul>                                |  |   |  |
| <p>NATURE OF DAMAGES<br/>DISPUTES CAN HAVE EITHER CLAIMS WITH ONGOING OR ACCRUING DAMAGES OR CLAIMS WITH STATIC DAMAGES (EXCLUSIVE OF INTEREST).</p>   |  |   |  |
| <p>NATURE OF THE DISPUTE<br/>DISPUTES CAN EITHER BE ABOUT BUSINESS RELATIONSHIPS (MULTIPLE TRANSACTIONS OR A LONG-TERM CONTRACT) OR A SINGLE TRANSACTION.</p>  |  |   |  |
| <p>USING THE ABOVE CRITERIA AND INPUT PROVIDED BY THE PARTIES ONCE A DISPUTE HAS ARISEN, DIFFERENT BINDING AND /OR NON-BINDING PROCESSES ARE SELECTED FOR INCLUSION IN THE SMARTPATH TO RESOLUTION FOLLOWS:</p>  |  |   |  |
| <p>LOG IN </p> <p>USERNAME: <input type="text"/></p> <p>PASSWORD: <input type="password"/></p>  |  | <p>ABOUT RESOLOGICS</p> <p>E-HUB PARTNERS</p> <p>JOINING RESOLOGICS</p> <p>DISPUTE MANAGEMENT</p> <p>RESOLUTION PATHS</p> <p>CALENDAR</p> <p>FREE SCHEDULE</p> <p>NEWS &amp; EVENTS</p> <p>REPORTS</p> <p>RULES &amp; PROCEDURES</p> <p>CODE OF ETHICS</p> <p>TERMS &amp; CONDITIONS</p> <p>DEMO NEXT&gt;&gt;</p> |  |

194/216

FIG. 189

5035

RESOLOGICS



ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

DEMO

NEXT>>

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT

FILE A CLAIM

RESOLUTION PATHWAYS

MY DISPUTES

NEUTRALS

CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

DISPUTE MANAGEMENT > CREATE E-HUB DISPUTE MANAGEMENT PROFILE

DISPUTE MANAGEMENT PROFILE FOR eMARKETPLACE

AS PARTY OF ITS TERMS AND CONDITIONS FOR PARTICIPATION IN ITS eCOMMERCE SITE, eMARKETPLACE REQUIRES THAT PARTICIPANTS RESOLVE THEIR DISPUTES THROUGH RESOLOGICS' DISPUTE MANAGEMENT SYSTEM. DISPUTES ARE SENT TO VARYING DISPUTE RESOLUTION PATHWAYS, OR SMARTPATHS, BASED ON SEVERAL CHARACTERISTICS OF THE DISPUTE AND THE RELATIONSHIP BETWEEN THE PARTIES.

ESTABLISH YOUR E-HUB DISPUTE MANAGEMENT PROFILE BELOW:

INDICATE HOW YOU DEFINE THE SIZE AND COMPLEXITY OF YOUR DISPUTES, AND WHETHER A BINDING STEP IS NEEDED.

SMALL VALUE/COMPLEXITY:

-- SELECT ONE --

☒ BINDING STEP NEEDED

☐ NON-BINDING STEP NEEDED

MEDIUM VALUE/COMPLEXITY:

-- SELECT ONE --

☒ BINDING STEP NEEDED

☐ NON-BINDING STEP NEEDED

HIGH VALUE/COMPLEXITY:

-- SELECT ONE --

☒ BINDING STEP NEEDED

☐ NON-BINDING STEP NEEDED

CANCEL



SUBMIT



195/216

FIG. 190

5040

|   |  |   |  |
|---|--|---|--|
|  RESOLOGICS  |  | HOME   FAQs   HELP   CONTACT US   CALENDAR   SITE MAP   |  |
|    |  | DISPUTE MANAGEMENT   FILE A CLAIM   RESOLUTION PATHWAYS   MY DISPUTES   NEUTRALS   CASE DOCUMENTS |  |
| YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE  |  |   |  |
| DISPUTE MANAGEMENT > REPORT REQUEST   |  |   |  |
| RANGE OF CLAIM  |  | FROM: \$  | TO: \$   |
| CLOSING DATE RANGE  |  | FROM: (MM/DD/YYYY)  | TO: (MM/DD/YYYY)                               |
| NATURE OF DISPUTE (CHECK ALL THAT APPLY):   |  |   |  |
| <input type="checkbox"/> ITEMS DID NOT ARRIVE   |  | <input type="checkbox"/> OVER-SHIPMENT RECEIVED   |  |
| <input type="checkbox"/> ITEMS ARRIVED LATE   |  | <input type="checkbox"/> ITEMS DELIVERED TO INCORRECT LOCATION                                    |  |
| <input type="checkbox"/> ITEMS DID NOT MEET SPECIFICATIONS  |  | <input type="checkbox"/> SEQUENCE OF DELIVERY INCORRECT (JIT)                                     |  |
| <input type="checkbox"/> INCORRECT ITEMS RECEIVED   |  | <input type="checkbox"/> SELLER CANCELLED CONTRACT  |  |
| <input type="checkbox"/> PARTIAL SHIPMENT RECEIVED  |  | <input type="checkbox"/> BILLING/INVOICING INCORRECT  |  |
|   |  | <input type="checkbox"/> ALL OF THE ABOVE   |  |
| TYPE OF RESOLUTION PATH:  |  | SMARTPATH 1   | RESOLUTION PROCESS: DOCUMENTS ONLY ARBITRATION |
| CASE CLOSED AS:   |  | SETTLED   | SORT BY: CLAIM SIZE                            |
|   |  | <input type="button" value="CANCEL"/> <input type="button" value="SUBMIT"/>                       |  |
| <div>ABOUT RESOLOGICS</div> <div>E-HUB PARTNERS</div> <div>JOINING RESOLOGICS</div> <div>DISPUTE MANAGEMENT</div> <div>RESOLUTION PATHS</div> <div>CALENDAR</div> <div>FREE SCHEDULE</div> <div>NEWS &amp; EVENTS</div> <div>REPORTS</div> <div>RULES &amp; PROCEDURES</div> <div>CODE OF ETHICS</div> <div>TERMS &amp; CONDITIONS</div> <div>DEMO NEXT&gt;&gt;</div> |  |   |  |

196/216

E-HUB REPORTS - REPORT REQUEST

CLOSED CASE REPORT: eMARKETPLACE - APRIL 2001

| DATE CLOSED            | CLAIM SIZE  | NATURE OF DISPUTE       | RESOLUTION PATH  | RESOLUTION PROCESS | CLOSING TYPE | TIME TO CONCLUSION |
|------------------------|-------------|-------------------------|------------------|--------------------|--------------|--------------------|
| 04/01/2001             | \$40,578    | INCOMPLETE DELIVERY     | RTP MED, DOA     | DOA                | AWARDED      | 68 DAYS            |
| 04/04/2001             | \$508,789   | OTHER                   | RTP MED, RTP ARB | RTP MED            | SETTLED      | 44 DAYS            |
| 04/04/2001             | \$9,678     | LATE DELIVERY           | DOA              | DOA                | AWARDED      | 44 DAYS            |
| 04/05/2001             | \$1,009,800 | REFUSED SHIPMENT        | OCM, RTP ARB     | OCM                | SETTLED      | 8 DAYS             |
| 04/12/2001             | \$104,998   | ITEMS DAMAGED           | RTP MED          | RTP MED            | IMPASSE      | 36 DAYS            |
| 04/14/2001             | \$29,688    | LATE DELIVERY           | DOA              | DOA                | AWARDED      | 22 DAYS            |
| 04/17/2001             | \$19,811    | LATE DELIVERY           | DOA              | DOA                | WITHDRAWN    | 2 DAYS             |
| 04/17/2001             | \$442,791   | OVERSHIPMENT            | RTP MED, RTP ARB | RTP ARB            | AWARDED      | 197 DAYS           |
| 04/24/2001             | \$18,789    | OTHER                   | DOA              | DOA                | AWARDED      | 24 DAYS            |
| 04/26/2001             | \$334,991   | INCORRECT DEL SEQ (JIT) | OCM, RTP ARB     | OCM                | SETTLED      | 16 DAYS            |
| 04/27/2001             | \$1,998     | LATE PAYMENT            | DOA              | DOA                | AWARDED      | 27 DAYS            |
| 04/29/2001             | \$84,208    | INCORRECT ITEMS REC'D   | RTP MED, DOA     | RTP MED            | SETTLED      | 39 DAYS            |
| TOTAL CASES CLOSED: 12 |             |                         |                  |                    |              |                    |

PRINT CLOSE

DEMO  
NEXT>>

FIG. 191

197/216

FIG. 192

5050

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

WELCOME TO RESOLOGICS

USERNAME:  
PASSWORD:  
☐ E-HUB  
☒ TRADING PARTNER  
☐ NEUTRAL

5052

RESET LOG ON

5054

RESOLOGICS

ABOUT RESOLOGICS  
E-HUB PARTNERS  
JOINING RESOLOGICS  
DISPUTE MANAGEMENT  
RESOLUTION PATHS  
CALENDAR  
FREE SCHEDULE  
NEWS & EVENTS  
REPORTS  
RULES & PROCEDURES  
CODE OF ETHICS  
TERMS & CONDITIONS

DEMO  
NEXT>>

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

FILING A CLAIM > ABOUT MY DISPUTE (FILTER 1)

YOU HAVE INDICATED THAT YOU ARE HAVING DIFFICULTY WITH A TRANSACTION OR BUSINESS RELATIONSHIP THAT ORIGINATED ON eMARKETPLACE. SO THAT WE ARE ABLE TO BEST DIRECT YOUR INQUIRY, PLEASE PROVIDE ANSWERS BELOW:

1. IF THIS IS A TECHNICAL PROBLEM, INDICATE WHAT IT IS RELATED TO:

-- SELECT ONE --

2. IF THIS A PROBLEM WITH A THIRD-PARTY SERVICE PROVIDER (NOT A TRADING PARTNER ON THE E-HUB), INDICATE WHAT IT IS WITH:

-- SELECT ONE --

3. IS THIS A PROBLEM THAT ARISES FROM A NON-eMARKETPLACE TRANSACTION/RELATIONSHIP?

☐ YES ☒ NO

4. IS THIS A PROBLEM WITH A TRADING PARTNER IN THE EXCHANGE?

☐ YES ☒ NO

CANCEL

CONTINUE

RESOLOGICS

ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

DEMO NEXT>>

PLEASE FEEL FREE TO CONTACT A RESOLOGICS REPRESENTATIVE AT CRA@RESOLOGICS.COM OR 1-800-987-6543 IF YOU NEED ANY OF THESE QUESTIONS CLARIFIED OR IF YOUR PROBLEM IS NOT COVERED BY THESE QUESTIONS.

199/216

FIG. 194

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

FILING A CLAIM > ABOUT MY DISPUTE (FILTER 2)

PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US DETERMINE THE MOST APPROPRIATE MECHANISM TO HELP YOU RESOLVE YOUR DISPUTE.

1. IDENTIFY THE OPPOSING TRADING PARTNER:

-- SELECT ONE --

2. IDENTIFY THE NATURE OF YOUR CLAIM:

IF BUYER: -- SELECT ONE --

IF SELLER: -- SELECT ONE --

3. PLEASE PROVIDE THE AMOUNT OF MONEY YOU ARE SEEKING AS RELIEF:

\$

4. HAVE YOU EXHAUSTED THE OPPOSING PARTY'S INTERNAL DISPUTE MANAGEMENT RESOURCES?

☒ YES ☐ NO ☐ DON'T KNOW

CANCEL

CONTINUE

NOTE: COMPLETE THE INFORMATION CAREFULLY AND ACCURATELY, FOR YOUR ANSWERS WILL POSSIBLY LIMIT THE SCOPE OF THIS DISPUTE AND ANY RECOVERY TO WHICH YOU MAY BE ENTITLED.

ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES


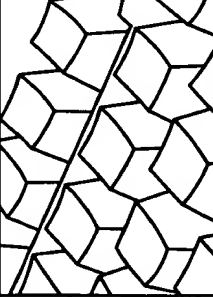

CODE OF ETHICS

TERMS & CONDITIONS

DEMO NEXT>>

200/216

FIG. 195

|   |  |  |  |  |  |
|---|--|--|--|--|--|
| <b>RESOLOGICS</b>    |  | HOME   FAQs   HELP   CONTACT US   CALENDAR   SITE MAP  |  |  |  |
|    |  | DISPUTE MANAGEMENT   FILE A CLAIM   RESOLUTION PATHWAYS   MY DISPUTES   NEUTRALS   CASE DOCUMENTS    |  |  |  |
| <b>RESOLOGICS</b>  YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE                              |  |  |  |  |  |
| <b>FILING A CLAIM &gt; ABOUT MY DISPUTE (FILTER 2)</b>  |  |  |  |  |  |
| PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US DETERMINE THE MOST APPROPRIATE MECHANISM TO HELP YOU RESOLVE YOUR DISPUTE.   |  |  |  |  |  |
| 5. IS THIS DISPUTE SPECIFIC TO ONE TRANSACTION OR DOES IT ARISE FROM THE GENERAL BUSINESS RELATIONSHIP?   |  | <input checked="" type="radio"/> ONE TRANSACTION <input type="radio"/> GENERAL BUSINESS RELATIONSHIP |  |  |  |
| 6. ARE THE DAMAGES ONGOING? IF SO, AT WHAT RATE?  |  | <input checked="" type="radio"/> YES <input type="radio"/> NO RATE: <input type="text"/>             |  |  |  |
| 7. DOES THE DISPUTE ARISE OUT OF A LONG-TERM CONTRACT OR A ONE-TIME PURCHASE?   |  | <input checked="" type="radio"/> LONG TERM <input type="radio"/> ONE-TIME                            |  |  |  |
| 8. PLEASE PROVIDE ANY ADDITIONAL INFORMATION THAT WILL ASSIST US IN EVALUATING THE NATURE OF THIS DISPUTE:  |  | <div><input type="text"/></div>  |  |  |  |
| <b>NOTE:</b> COMPLETE THE INFORMATION CAREFULLY AND ACCURATELY, FOR YOUR ANSWERS WILL POSSIBLY LIMIT THE SCOPE OF THIS DISPUTE AND ANY RECOVERY TO WHICH YOU MAY BE ENTITLED. |  | <div><input type="button" value="CANCEL"/> <input type="button" value="CONTINUE"/></div>             |  |  |  |

DEMO  
NEXT>>

201/216

FIG. 196

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT

FILE A CLAIM

RESOLUTION PATHWAYS

MY DISPUTES

NEUTRALS

CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

RESOLUTION PATHS > A RESOLUTION PATH IS CHOSEN

BASED ON THE DISPUTE MANAGEMENT PROFILE ESTABLISHED BY YOUR eMARKETPLACE, AND THE DISPUTE INFORMATION THAT THE PARTIES PROVIDED, YOUR CASE WILL BE ASSIGNED A RESOLUTION PATH. RESOLOGICS WILL DETERMINE THE APPROPRIATE PATH BASED ON THE SIZE, COMPLEXITY AND NATURE OF YOUR DISPUTE, THAT THERE MAY BE TWO PHASES TO RESOLVING YOUR DISPUTE. TWO EXAMPLE PATHS INCLUDE:

SMARTPATH 3: ON CALL MEDIATION + REFER TO PARTNER ARBITRATION

SMARTPATH 5: DOCUMENTS ONLY ARBITRATION

ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

DEMO

NEXT>>

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

RESOLUTION PATHS > SMARTPATH 3: ON CALL MEDIATION + REFER TO PARTNER

BASED ON THE DISPUTE MANAGEMENT PROFILE ESTABLISHED BY YOUR eMARKETPLACE, AND THE DISPUTE INFORMATION THAT THE PARTIES PROVIDED, YOUR CASE (#20040) HAS BEEN ASSIGNED TO SMARTPATH 3: ON CALL MEDIATION (OCM) + REFER TO PARTNER ARBITRATION (RTP).

WHY SMARTPATH 3? RESOLOGICS HAS DETERMINED, BASED ON THE SIZE, COMPLEXITY AND NATURE OF YOUR DISPUTE, THAT THERE MAY BE TWO PHASES TO RESOLVING YOUR. DURING PHASE I, THE PARTIES WILL ATTEMPT TO RESOLVE THE DISPUTE THROUGH ON CALL MEDIATION. IF AFTER PHASE I A RESOLUTION CANNOT BE REACHED THROUGH OCM, THE CASE WILL MOVE TO PHASE II, AND WILL BE REFERRED TO A RESOLOGICS PARTNER (RTP) FOR RESOLUTION.


YOU MAY VIEW THE EVENTS AND TASKS ASSOCIATED WITH PHASES THAT COMPRISE SMARTPATH 3 BELOW:

SMARTPATH 3: PHASE I - ON CALL MEDIATION

CASE RESOLUTION ADVOCATES

ACCEPT CASE   MONITOR CASE   ASSIGN MEDIATOR   NOTIFY PARTIES   SCHEDULE MEDIATION   FOLLOW UP

RESOLOGICS



ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

DEMO

NEXT>>



203/216

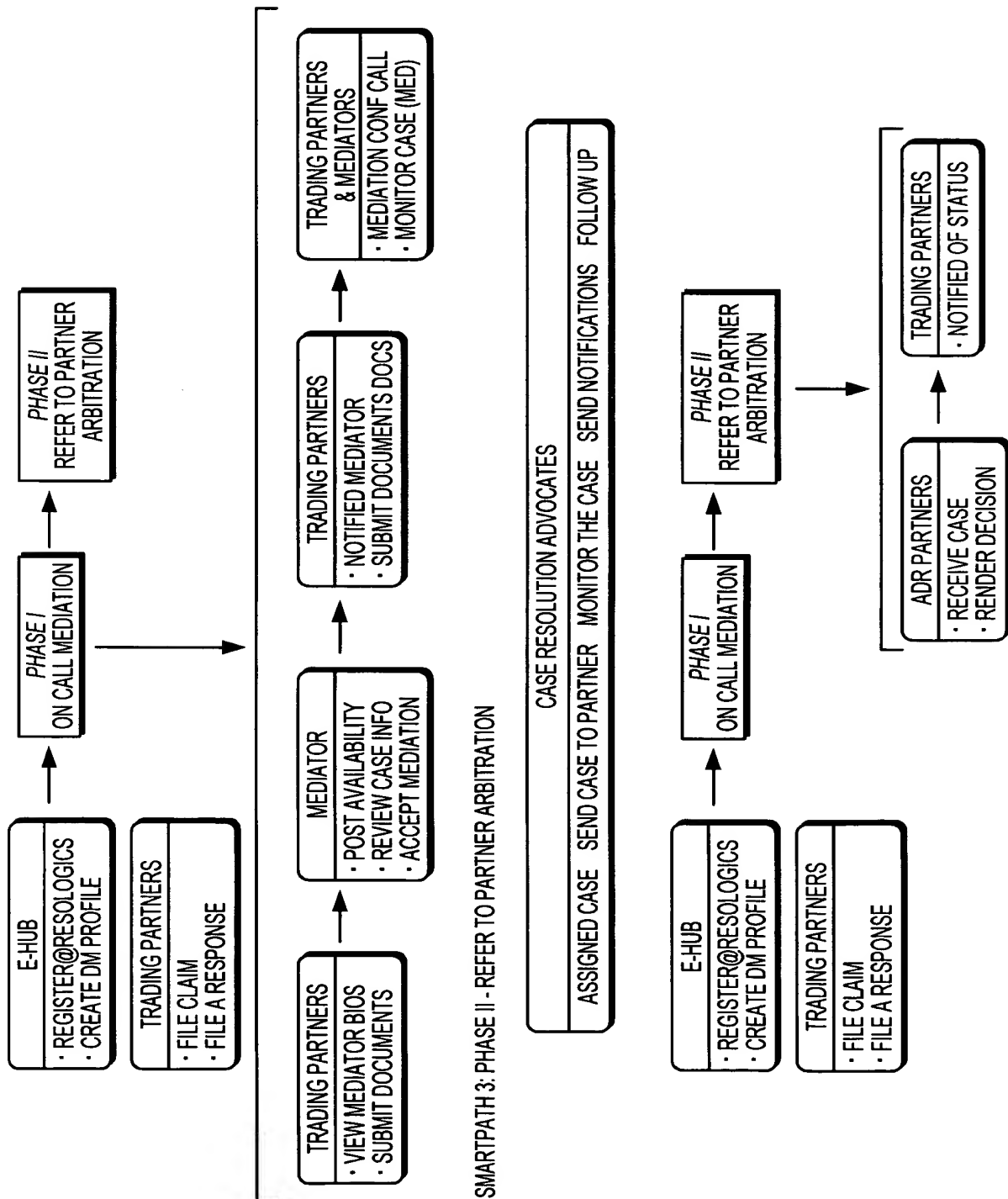


FIG. 198

DEMO  
NEXT>>

MEDIATOR BIOGRAPHIES

MEDIATOR BIO

DAVID LOVE

DAVID LOVE, C.P.A., J.D.

PROFESSION

ATTORNEY, CERTIFIED PUBLIC ACCOUNT, BUSINESS CONSULTANT, ARBITRATOR, MEDIATOR

WORK HISTORY

INDEPENDENT ATTORNEY/CPA/BUSINESS CONSULTANT/ARBITRATOR, 1997-PRESENT; PRINCIPAL, TOFIAS FLEISHMAN SHAPIRO & CO., P.C. AND SELF-EMPLOYED ATTORNEY/CERTIFIED PUBLIC ACCOUNTANT, 1990-97; MANAGING PARTNER/PARTNER, BOSTON OFFICE, LAVENTHOL & HORWATH (AND PREDECESSOR FIRMS), 1960-90; TAX DEPARTMENT, ERNST & ERNST, 1959-60.

EXPERIENCE

AS A PART-TIME NEUTRAL, EQUALLY EXPERIENCED IN ARBITRATION AND MEDIATION. PRIMARILY HANDLES COMMERCIAL CASES INVOLVING BUSINESS FREEZE-OUTS, DISSOLUTIONS AND BREAK-UPS, BUSINESS VALUATIONS, CONTRACT DISPUTES, REAL ESTATE DISPUTES, EMPLOYMENT DISPUTES, ACCOUNTING AND AUDITING MATTERS, INSURANCE DISPUTES AND MANY OTHER COMMERCIAL MATTERS. AS A BUSINESS AND FINANCIAL ADVISOR, MANAGED A LARGE ACCOUNTING FIRM OFFICE AND NEGOTIATED MERGERS AND BUY-OUTS.

EDUCATION

UNIVERSITY OF PENNSYLVANIA (BS-1956); HARVARD UNIVERSITY (JD-1959).

PRINT BIO

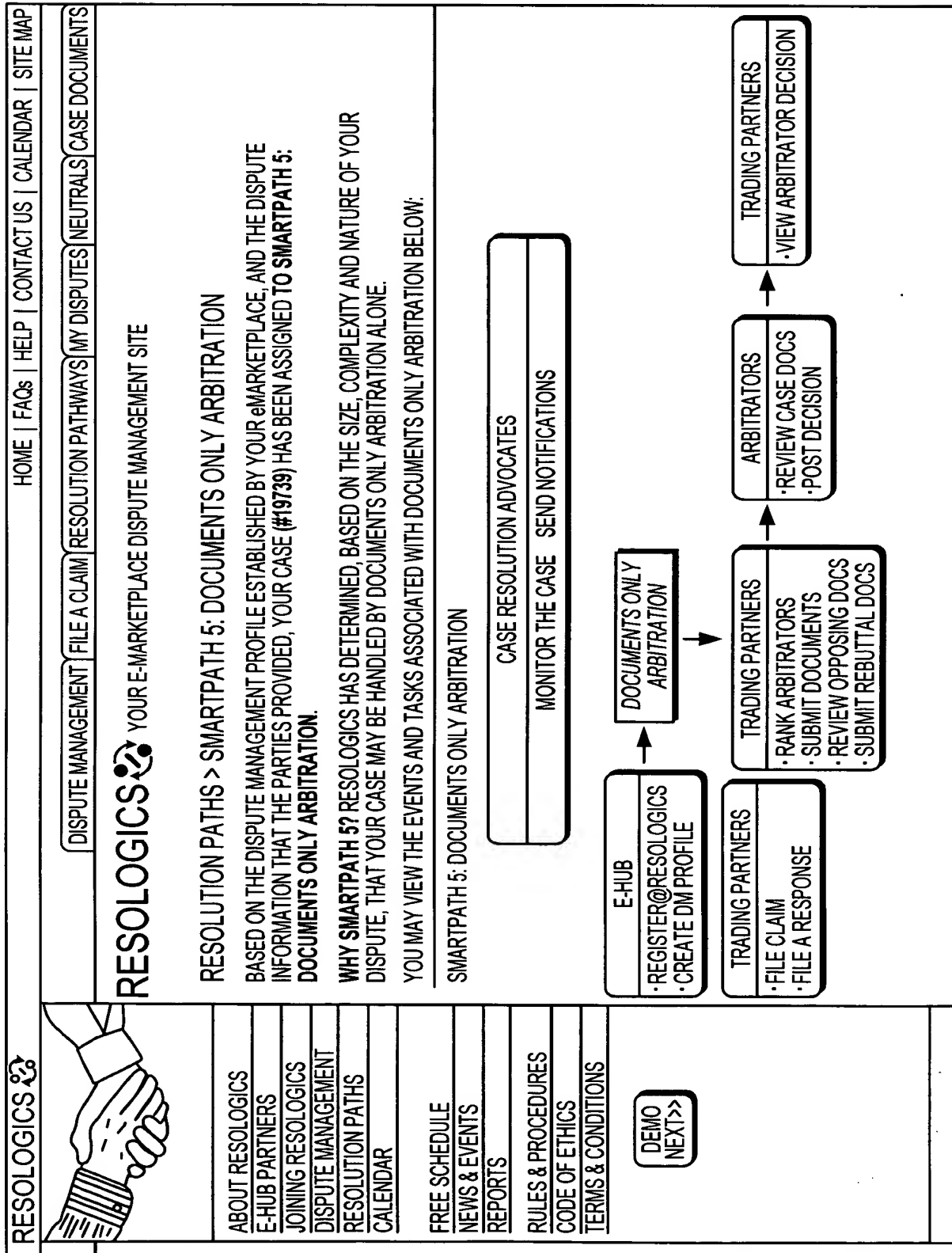
CLOSE

DEMO  
NEXT>>

FIG. 200




206/216

FIG. 201



207/216

FIG. 202

|   |  |  |  |  |  |
|---|--|--|--|--|--|
| <b>RESOLOGICS</b>  |  | HOME   FAQs   HELP   CONTACT US   CALENDAR   SITE MAP  |  |  |  |
|                    |  | <b>DISPUTE MANAGEMENT</b>   <b>FILE A CLAIM</b>   <b>RESOLUTION PATHWAYS</b>   <b>MY DISPUTES</b>   <b>NEUTRALS</b>   <b>CASE DOCUMENTS</b>  |  |  |  |
| <b>RESOLOGICS</b>  |  | YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE   |  |  |  |
| <b>DOCUMENTS ONLY ARBITRATION &gt; RANKING ARBITRATORS</b>  |  | <b>TO BEGIN DOCUMENTS ONLY ARBITRATION</b> , BOTH CLAIMANT AND RESPONDENT FIRST NEED TO RANK ORDER THEIR DESIRED ARBITRATOR. THE ARBITRATOR THAT IS RANKED THE HIGHEST BY BOTH CLAIMANT AND RESPONDENT WILL THEN BE ASSIGNED TO THE CASE. YOU WILL BE NOTIFIED BY EMAIL OF THE ARBITRATOR ASSIGNED TO YOUR CASE. |  |  |  |
| <b>RANK ORDER YOUR DESIRED ARBITRATOR</b>   |  | <b>VIEW ARBITRATOR BIOGRAPHIES BY CLICKING ON THEIR NAME BELOW. THEN ASSIGN A RANKING (FROM 1 TO 10) TO EACH ARBITRATOR - WITH 1 BEING THE MOST DESIRABLE AND 10 BEING THE LEAST DESIRABLE. ONCE YOU HAVE ASSIGNED RANKINGS, CLICK ON THE SUBMIT RANKING BUTTON.</b>   |  |  |  |
| <b>RANKING</b>  |  | <b>ARBITRATOR NAME</b>   |  |  |  |
| <input type="text"/>  |  | WILLIAM E. BERINGER, ATTORNEY<br>VICE PRESIDENT AND GENERAL COUNSEL OF SIEMENS ENERGY & AUTOMATION   |  |  |  |
| <input type="text"/>  |  | RICHARD E. CHERIN, ATTORNEY<br>PARTNER, GIBBONS, DEL DEO, DOLAN, GRIFFINGER & VECCHIONE  |  |  |  |
| <input type="text"/>  |  | ROBERT A. HUDSON, ATTORNEY<br>BERRY MOORMAN, P.C.  |  |  |  |
| <input type="text"/>  |  | EDWARD V. LAHEY JR., GENERAL COUNSEL<br>ESSEX BOAT WORKS, INC.   |  |  |  |
| <input type="text"/>  |  | ELIZABETH LANG-MIERS, ATTORNEY - CORPORATE LITIGATION<br>PARTNER, LOCKE LIDDELL & SAPP LLP   |  |  |  |
| <input type="text"/>  |  | ALAN R. MILLER, ATTORNEY<br>PRESIDENT OF ALAN R. MILLER, P.C.  |  |  |  |
| <input type="text"/>  |  | LAWRENCE V. ROBERTSON JR., ATTORNEY, ARBITRATOR, MEDIATOR<br>PRESIDENT, ADR RESOURCES, INC.  |  |  |  |
| <input type="text"/>  |  | A. BRUCE SCHIMBERG, ATTORNEY, ARBITRATOR, MEDIATOR<br>SIDLEY & AUSTIN - RETIRED PARTNER  |  |  |  |
| <b>ABOUT RESOLOGICS</b>   |  |  |  |  |  |
| <b>E-HUB PARTNERS</b>   |  |  |  |  |  |
| <b>JOINING RESOLOGICS</b>   |  |  |  |  |  |
| <b>DISPUTE MANAGEMENT</b>   |  |  |  |  |  |
| <b>RESOLUTION PATHS</b>   |  |  |  |  |  |
| <b>CALENDAR</b>   |  |  |  |  |  |
| <b>FREE SCHEDULE</b>  |  |  |  |  |  |
| <b>NEWS &amp; EVENTS</b>  |  |  |  |  |  |
| <b>REPORTS</b>  |  |  |  |  |  |
| <b>RULES &amp; PROCEDURES</b>   |  |  |  |  |  |
| <b>CODE OF ETHICS</b>   |  |  |  |  |  |
| <b>TERMS &amp; CONDITIONS</b>   |  |  |  |  |  |
| <b>DEMO</b><br><b>NEXT &gt;&gt;</b>   |  |  |  |  |  |

208/216

RANKING ARBITRATORS - ARBITRATOR BIOGRAPHIES

BIO

EDWARD V. LAHEY, JR.

CURRENT EMPLOYER-TITLE

ESSEX BOAT WORKS, INC., GENERAL COUNSEL

PROFESSION

ATTORNEY - CORPORATE, INTERNATIONAL, ANTITRUST, SECURITIES

WORK HISTORY

GENERAL COUNSEL, ESSEX BOAT WORKS, 1998-PRESENT; SENIOR VICE PRESIDENT/GENERAL COUNSEL/SECRETARY/VICE PRESIDENT/ASSISTANT GENERAL COUNSEL/ATTORNEY, PEPSICO, INC., 1965-1998; ATTORNEY, HESTER, OWEN & CROWDER, 964-65.

EXPERIENCE

PREVIOUSLY ENGAGED IN CORPORATION, INTERNATIONAL, ANTITRUST AND SECURITIES LAW FOR A MAJOR BEVERAGE CORPORATION. AS GENERAL COUNSEL FOR 25 YEARS, RESPONSIBLE FOR OVERALL MANAGEMENT OF LEGAL DEPARTMENT COMPRISED OF OVER 150 LAWYERS AND SUPPORT PROFESSIONALS WORLDWIDE. LEGAL WORK ENCOMPASSED FULL ARRAY OF MATERS INCLUDING ACQUISITIONS/DIVESTITURES, JOINT VENTURES, INTERNATIONAL TRANSACTIONS, AND LITIGATIONS. SECURITIES (30%): ALL ON BEHALF OF ISSUERS (PEPSICO, INC.). AS SECRETARY OF PEPSICO, INC. FOR 27 YEARS, RESPONSIBLE FOR PARTICIPATION IN ALL BOARD MEETINGS, RECORDING OF MINUTES AND CORPORATE GOVERNANCE.

ALTERNATIVE DISPUTE RESOLUTION EXPERIENCE

ARBITRATOR FOR SECURITIES ARBITRATION INVOLVING PRUDENTIAL-BACHE, 1991; CO-CHAIR, AAA NATIONAL MEDIATION COMMITTEE, 1995-96; MEMBER, LARGE COMPLEX CASE PANEL AND MASS TORTS PANEL, AAA

EDUCATION

HOLY CROSS COLLEGE (BA-1960); GEORGETOWN UNIVERSITY (JD-1964).

PRINT BIO

CLOSE

DEMO  
NEXT>>

FIG. 203

209/216

FIG. 204

| RESOLOGICS  |  | HOME   FAQs   HELP   CONTACT US   CALENDAR   SITE MAP |  |
|---|--|---|--|
| <div>RESOLOGICS CASE # 19739: NOTIFICATION OF ARBITRATOR - MESSAGE (RICH TEXT)</div> <div>FILE EDIT VIEW INSERT FORMAT TOOLS ACTIONS HELP</div> <div>SEND [Rich Text Icons] [Options] [v]</div> <div>TITLE [v] [Rich Text Icons] [v]</div> <div>TO: [RJONES@COMPANYX; KSMITH@COMPANY]</div> <div>CC: [v]</div> <div>SUBJECT: [RESOLOGICS CASE #19739: NOTIFICATION OF ARBITRATOR]</div>   |  |   |  |
| <div>CASE 2 19739 - NOTIFICATION OF ARBITRATOR</div> <p>PLEASE BE ADVISED THAT <b>EDWARD V. LAHEY</b> HAS BEEN APPOINTED TO DECIDE THE ABOVE-CAPTIONED DISPUTE. YOU MAY REVIEW THE ARBITRATOR'S BIOGRAPHY AT THE RESOLOGICS WEB SITE BY CLICKING ON <b>EDWARD V. LAHEY BIOGRAPHY</b>.</p> <p>THE DOCUMENT SUBMISSION SCHEDULE FOR THIS DISPUTE IS AS FOLLOWS:</p> <div><div>INITIAL BRIEFS:</div><div>(JULY 16, 2001 BY 5PM EST)</div><div>REPLAY BRIEFS:</div><div>(JULY 23, 2001 BY 5PM EST)</div><div>AWARD DUE FROM ARBITRATOR:</div><div>(JULY 30, 2001 BY 5PM EST)</div></div> <p>THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS). REPLY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). ALL DOCUMENTS SHOULD BE SUBMITTED IN EITHER MICROSOFT WORD OR ADOBE ADOBE ACROBAT FORMAT TO <b>CASE DOCUMENTS</b> ON THE RESOLOGICS SITE.</p> <p>YOU MAY ALSO REVIEW THE OPPOSING PARTY'S FILINGS AT THIS SITE, WITHIN CASE DOCUMENTS.</p> <p>IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMIT ELECTRONICALLY, PLEASE SEND THEM TO THE OPPOSING PARTY AND TO THE ARBITRATOR AT:</p> <div><div>EDWARD V. LAHEY</div><div>CASE # 19739</div><div>2 CALLAWAY POND ROAD</div><div>RICHMOND, NY 12345</div></div> <div>DEMO<br/>NEXT&gt;&gt;</div> |  |   |  |

210/216

5070

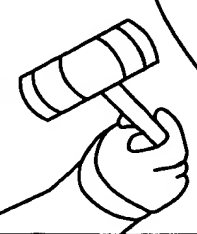

|  |  |   |  |  |  |
|--|--|---|--|--|--|
| <b>RESOLOGICS</b>   |  | <b>HOME</b>   <b>FAQs</b>   <b>HELP</b>   <b>CONTACT US</b>   <b>CALENDAR</b>   <b>SITE MAP</b> |  |  |  |
| <b>DISPUTE MANAGEMENT</b>   <b>FILE A CLAIM</b>   <b>RESOLUTION PATHWAYS</b>   <b>MY DISPUTES</b>   <b>NEUTRALS</b>   <b>CASE DOCUMENTS</b>  |  |   |  |  |  |
| <b>RESOLOGICS</b>  <b>YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</b>  |  |   |  |  |  |
| <b>DOCUMENTS ONLY ARBITRATION &gt; DOCUMENT SUBMISSION SCHEDULE</b>  |  |   |  |  |  |
| <b>CASE #19739 - NOTIFICATION OF ARBITRATOR</b>  |  |   |  |  |  |
| PLEASE BE ADVISED THAT <b>EDWARD V. LAHEY</b> HAS BEEN APPOINTED TO DECIDE THE ABOVE-CAPTIONED DISPUTE. YOU MAY REVIEW THE ARBITRATOR'S BIOGRAPHY AT THE RESOLOGICS WEB SITE BY CLICKING ON <b>EDWARD V. LAHEY BIOGRAPHY</b> .   |  |   |  |  |  |
| THE DOCUMENT SUBMISSION SCHEDULE FOR THIS DISPUTE IS AS FOLLOW:  |  |   |  |  |  |
| INITIAL BRIEFS: (JULY 16, 2001, 5PM EST)   |  |   |  |  |  |
| REPLAY BRIEFS: (JULY 23, 2001, 5PM EST)  |  |   |  |  |  |
| AWARD DUE FROM ARBITRATOR: (JULY 30, 2001, 5PM EST)  |  |   |  |  |  |
| THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLAY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). ALL DOCUMENTS SHOULD BE SUBMITTED IN EITHER MICROSOFT WORD OR ADOBE ACROBAT FORMAT TO CASE DOCUMENTS ON THE RESOLOGICS SITE. |  |   |  |  |  |
| YOU MAY ALSO REVIEW THE OPPOSING PARTY'S FILINGS AT THIS SITE, WITHIN CASE DOCUMENTS.  |  |   |  |  |  |
| IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMITTED ELECTRONICALLY, PLEASE SEND THEM TO THE OPPOSING PARTY AND TO THE ARBITRATOR AT:  |  |   |  |  |  |
| EDWARD V. LAHEY<br>CASE # 19739<br>3 CALLAWAY POND ROAD<br>RICHMOND, NY 12345  |  |   |  |  |  |
| NOTE THAT ANY PAPER DOCUMENTATION MUST BE RECEIVED BY THE DEADLINE FOR THE SUBMISSION OF MATERIALS.  |  |   |  |  |  |

FIG. 205



5075

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

MY DISPUTES > CLAIMANT CASE LIST SUMMARY - R JONES

| CASE # | E-HUB | DATE CREATED | TYPE | STATUS | DESCRIPTION      | RES PATH            | CLAIM/RESP | NEUTRAL |
|--------|-------|--------------|------|--------|------------------|---------------------|------------|---------|
| 19652  | EMKT  | 01 JUL 2001  | DOA  | ACTIVE | PARTIAL SHIPMENT | PARTIAL DESCRIPTION | CLAIM/RESP | NEUTRAL |
| 19658  | EMKT  | 19 MAY 2001  | DOA  | ACTIVE | ITEM DAMAGED     | PARTIAL DESCRIPTION | CLAIM/RESP | NEUTRAL |
| 19739  | EMKT  | 04 JUN 2001  | DOA  | ACTIVE | ITEM LATE        | PARTIAL DESCRIPTION | CLAIM/RESP | NEUTRAL |

5076

ABOUT RESOLOGICS  
E-HUB PARTNERS  
JOINING RESOLOGICS  
DISPUTE MANAGEMENT  
RESOLUTION PATHS  
CALENDAR  
FREE SCHEDULE  
NEWS & EVENTS  
REPORTS  
RULES & PROCEDURES  
CODE OF ETHICS  
TERMS & CONDITIONS

DEMO  
NEXT>>

FIG. 206

5080

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

MY DISPUTES > CLAIMANT CASE DETAILS - R JONES

PREV < CASE # 19739 > NEXT

E-HUB: EMARKETPLACE DATE CREATED: 01JUL2001 DISPUTE TYPE: DOA

CLAIMANT: COMPANYX RESPONDENT: COMPANYY RESOLUTION PATH: PATH

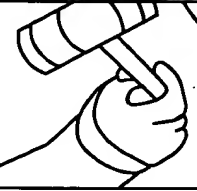
MEDIATOR: ARBITRATOR: E LAHEY

DESCRIPTION: ITEMS DID NOT ARRIVE. \$20,000 CLAIM LONG DESCRIPTION

| TASK #             | TASK                     | COMMENT | STATUS | TARGET DATE | REVISED | COMPLETED |
|--------------------|--------------------------|---------|--------|-------------|---------|-----------|
| FILE CLAIM         |                          |         |        |             |         |           |
| COMPLETE 01JUL2001 |                          |         |        |             |         |           |
| RANK ARBITRATORS   |                          |         |        |             |         |           |
| D1.6               | NOTIF OF ARB ASSIGNED    |         |        |             |         |           |
| D1.10              | NOTIF TO SUBMIT DOCS     |         |        |             |         |           |
| D1.12              | DOC SUBMIT DEADLINE      |         |        |             |         |           |
| D2.1               | NOTIF TO REVIEW AVAIL    |         |        |             |         |           |
| DOCS               |                          |         |        |             |         |           |
| D2.3               | NOTIF TO SUBMIT REBUTTAL |         |        |             |         |           |
| D2.4               | REBUTTAL SUBMIT DEADLINE |         |        |             |         |           |
| D2.7               | ARB DECISION DEADLINE    |         |        |             |         |           |
| D2.10              | NOTIF TO VIEW DECISION   |         |        |             |         |           |
| D2.12              | CASE CLOSED              |         |        |             |         |           |

213/216

FIG. 208

|  |  |  |
|--|--|--|
| <b>RESOLOGICS</b><br><br>ABOUT RESOLOG<br>E-HUB PARTNERS<br>JOINING RESOLOO<br>DISPUTE MANAGE<br>RESOLUTION PAT<br>CALENDAR<br>FREE SCHEDULE<br>NEWS & EVENTS<br>REPORTS<br>RULES & PROCED<br>CODE OF ETHICS<br>TERMS & CONDITI | RESOLOGICS CASE # 19739: NOTIFICATION OF ARBITRATOR - MESSAGE (RICH TEXT)<br>FILE EDIT VIEW INSERT FORMAT TOOLS ACTIONS HELP   |  |
|  | TO: ELAHEY@ADRARBTRATORS<br>CC:  | SUBJECT: RESOLOGICS CASE #19739 - PROCEEDINGS CLOSED, FILINGS AVAILABLE FOR REVIEW |
|  | <p><b>CASE #19739: PARTIES' FILINGS AVAILABLE FOR REVIEW</b></p> <p>MR. LAHEY,</p> <p>THE PROCEEDINGS HAVE BEEN CLOSED IN THE ABOVE-CAPTIONED MATTER, AND THE PARTIES' FILINGS ARE AVAILABLE FOR YOUR REVIEW AT THE RESOLOGICS WEB SITE (<a href="http://WWW.RESOLOGICS.COM">WWW.RESOLOGICS.COM</a>)</p> <p>YOUR DECISION IS DUE NO LATER THAN JULY 30, 2001 AT 5PM EST. PLEASE POST YOUR DECISION TO CASE DOCUMENTS WITHIN THE RESOLOGICS SITE.</p> <p>SHOULD YOU NEED ADDITIONAL INFORMATION, PLEASE REVIEW OUR FREQUENTLY ASKED QUESTIONS (FAQs) OR CONTACT THE RESOLOGICS CASE RESOLUTION ADVOCATE, INDICATED BELOW.</p> <p>VERY TRULY YOURS,<br/>         WANDA WORTHINGTON<br/>         WANDA@RESOLOGICS.COM<br/>         800-978-6543</p> |  |
|  | D2.12 CASE CLOSED  |  |

DEMO  
NEXT>>

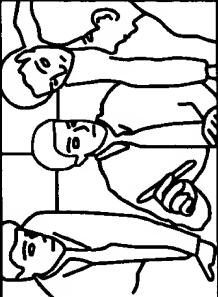
214/216

5090

RESOLOGICS


HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS



ABOUT RESOLOGICS  
E-HUB PARTNERS  
JOINING RESOLOGICS  
DISPUTE MANAGEMENT  
RESOLUTION PATHS  
CALENDAR  
FREE SCHEDULE  
NEWS & EVENTS  
REPORTS  
RULES & PROCEDURES  
CODE OF ETHICS  
TERMS & CONDITIONS

DEMO  
NEXT>>

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

CASE DOCUMENTS > SUBMIT CASE DOCUMENTS • RETRIEVE CASE DOCUMENTS

YOU CAN SUBMIT YOUR ONLINE CASE DOCUMENTS AND RETRIEVE DOCUMENTS THAT HAVE BEEN SUBMITTED FROM THE OPPOSING PARTY OR PARTIES. THIS INCLUDES INITIAL BRIEFS, EXHIBITS, REPLIES AND MEDIATOR/ARBITRATOR DECISIONS. THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). (NOTE: DOCUMENTS MUST BE SUBMITTED IN MICROSOFT WORD OR PDF FORMAT ONLY. FOR OTHER DOCUMENT TYPES, SEE BELOW.)

SUBMIT DOCUMENTS

TO SUBMIT A DOCUMENT, TYPE IN A PATH OR HIT THE BROWSE BUTTON. THEN HIT THE SUBMIT DOCUMENT BUTTON TO ADD TO THE LIST.

BROWSE...

ADD TO LIST

DOCUMENT(S) TO SUBMIT:

SUBMIT

NOTE: DOCUMENTS MUST BE SUBMITTED IN MICROSOFT WORD OR PDF FORMAT ONLY. IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMITTED ELECTRONICALLY IN THIS FORMAT, PLEASE SEND THEM TO OPPOSING PARTY AND TO RESOLOGICS AT:

5092

FIG. 209

215/216

5100

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

CASE DOCUMENTS > SUBMIT CASE DOCUMENTS • RETRIEVE CASE DOCUMENTS

RETRIEVE CASE DOCUMENTS

FROM THIS PAGE, YOU CAN RETRIEVE DOCUMENTS THAT HAVE BEEN SUBMITTED FROM THE OPPOSING PARTY OR PARTIES AND THE NEUTRAL (MEDIATOR OR ARBITRATOR) ASSIGNED TO YOUR CASE. DOCUMENTS INCLUDE PRELIMINARY CASE DOCUMENTS, EXHIBITS, CASE NOTES, REBUTTALS AND ANY DECISIONS RENDERED AND POSTED TO THE SITE.

| CASE DOCUMENT       | PHASE               | SUBMITTED BY | ROLE       | DATE       |
|---------------------|---------------------|--------------|------------|------------|
|                     | INITIAL BRIEF       | R JONES      | CLAIMANT   | 04JUL2001  |
|                     | EXHIBIT A           | R JONES      | CLAIMANT   |            |
|                     | REPLAY BRIEF        | R JONES      | CLAIMANT   |            |
|                     | INITIAL BRIEF DOC 1 | K SMITH      | RESPONDENT | 04JUL2001  |
|                     | INITIAL BRIEF DOC 2 | K SMITH      | RESPONDENT |            |
|                     | REPLAY BRIEF        | K SMITH      | RESPONDENT |            |
| ARBITRATOR DECISION |                     |              | E LAHEY    | ARBITRATOR |

5102

RESOLOGICS

ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

DEMO NEXT>>

FIG. 210

216/216

## RESOLOGICS

### DOCUMENTS ONLY ARBITRATION

IN THE MATTER OF THE ARBITRATION BETWEEN  
INTERCON MEDIA/SYSTEMS INTERNATIONAL - AND - NUSTEEL WIRE AND CABLE, INC. (CASE # 17939)

#### AWARD OF THE ARBITRATOR

I, THE UNDERSIGNED ARBITRATOR, HAVING REVIEWED THE PARTIES' FILINGS IN THE ABOVE CAPTIONED DISPUTE, SUCH DISPUTE HAVING ARISEN FROM TRANSACTION #56-7888-01 ON THE eMARKETPLACE eCOMMERCE SITE AND BEING GOVERNED BY THE DISPUTE MANAGEMENT PROVISIONS OF THE SITE, DO HEREBY AWARD AS FOLLOWS:

400 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE JUNE 1, 2001;  
400 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE JULY 1, 2001; AND  
800 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE AUGUST 1, 2001;

THE RESPONDENT AT ITS SOLE OPTION MAY ACCELERATE THIS DELIVERY SCHEDULE.

THE CLAIMANT SHALL PAY TO THE RESPONDENT \$1,450 (US DOLLARS) PER SPOOL OF CABLE, SUCH PAYMENT TO BE MADE NO LATER THAN TEN CALENDAR DAYS AFTER EACH ACTUAL DELIVERY.

THIS AWARD IS IN FULL AND FINAL SETTLEMENT OF ALL CLAIMS AND/OR COUNTERCLAIMS SUBMITTED TO THIS ARBITRATION.

EDWARD LAHEY  
ARBITRATOR  
FEBRUARY 3, 2001

PRINT

CLOSE

DEMO  
NEXT>>

FIG. 211